

CILIP
*Health Libraries
Group*

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N E W S L E T T E R

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Editorial

Keeping up to date with activities relevant to the Health Libraries Group is not easy (even for the Newsletter Editor!). However, all is about to change. In response to the recent HLG membership survey, an email list for HLG members has been created. The aim of this list is to be a forum for discussing HLG business, including publicising HLG activities, such as study days. Find out how to join the list on page 2 of this issue.

One of the ways the new HLG discussion list will be used is to inform members of the availability of the latest issue of the Newsletter on the HLG website. At a recent meeting of the HLG Committee, it was decided to upload the most recent copy of the Newsletter as soon as it is sent for publication. This is usually two to three months before it is distributed in paper form. In the past I have not included material in the Newsletter if it could be out of date by publication month, e.g. where closing dates for applications are before the expected distribution date. However, from this issue more items will be included in the hope that members have an opportunity at least to scan the Newsletter on the web before it is available in print.

With this in mind, I'd like to draw your attention to the Cochrane – HLG Prize competition which awards £6,000 to the successful UK library and library user. The closing date for this competition is 25th August and more information can be found on page 3.

The recipient of last year's HLG Travelling Scholarship, Heather Wilder, used the award to attend the US Medical Library Association's annual conference in San Diego in May. Read Heather's informative report on pages 15-17.

It was wonderful to see so many HLG members at the Umbrella Conference in July. In 2004, HLG will be holding its conference in Belfast. Find further information on page 26 and write the date in next year's diary. Looking forward to seeing you there.

Margaret E S Forrest
Editor

The Health Libraries Group Newsletter is available on disk, in large print and on spoken word tape, on request. For further information, contact Editor, Margaret Forrest on margaret.forrest@hebs.scot.nhs.uk or tel (voice) 0131 536 5582; tel (textphone) 0131 536 5593.

Group News

Health Information and Libraries Journal

New and important developments within the field of health information and librarianship are frequently reported in our journal well after their initial impact. This is due to the time lag in receiving, refereeing and publishing an article. The editorial team is considering ways in which reports on important issues can be fast-tracked to cut out this delay. For this reason we have a special guest editorial in the September issue reporting the new NHS Core Content Project. This is an important collaborative project giving many opportunities for library and information service staff to contribute to improved health care.

As usual the contents of the September issue may be slightly changed at proof stage, but at the time of writing are as follows:

Guest Editorial

The NHS National Core Content Project.
S. Hernando and S. Gibbens

Original Articles

Access to the online evidence base in general practice: a survey of the Northern and Yorkshire Region. P. Wilson, J. Glanville and I. Watt

Perceptions of the authority of health information: case study Digital Interactive Television and the Internet. D. Nicholas, P. Huntington, P. Williams and B. Gunter

Usability evaluation of an NHS library web site. C. Ebenezer

Producing an information leaflet to help patients access high quality drug information on the Internet: a local study. B. Coleman

Introducing touchscreens to black and ethnic minority groups: a report of processes and issues in the Three Cities project. M. Jackson and J. Peters

Clinical evidence diagnosis: developing a sensitive search strategy to retrieve diagnostic studies on deep vein thrombosis: a pragmatic approach. S. Vincent, S. Greenley and O. Beaven

Brief Communication

Practical aspects in supporting the St George's Graduate Entry Programme. S. Martin

Penny Bonnett
Assistant Editor

STOP PRESS

HLG members email discussion list is officially launched

In response to the recent HLG membership survey, an email list for HLG members has been created. This will be used as a forum for discussing HLG business, including publicising HLG activities, such as study days. Please sign up TODAY by going to <http://www.jiscmail.ac.uk/hlg-members> and follow the onscreen instructions. Further details about the list are available from the list owners, Catherine Beverley (c.a.beverley@sheffield.ac.uk) and Gary Birkenhead (gary.birkenhead@scope.org.uk).

£6,000 for a UK library and library user

The 6th Cochrane - Health Libraries Group Prize competition is now open. This prize (value 6,000 GBP) is awarded annually to the best example showing where use of evidence found within *The Cochrane Library* has significantly enhanced patient care. Two prizes, of 3,000 GBP each, are awarded: one to the person who submitted the entry and one to the library or information service which supplied the evidence. To enter, just complete the entry form and attach a short (max. 2,000 words) essay, article or report which outlines how evidence from the Cochrane Library was implemented and what benefits were achieved.

Entry to Cochrane/HLG Prize is restricted to residents of the United Kingdom and the Republic of Ireland*. The closing date for entries is August 25th 2003. Entry forms, guidance notes and details of previous winners are available on the web at:

<http://www.cilip.org.uk/groups/hlg/cochrane2.htm>.

*Residents of the island of Ireland may apply for an additional prize – the All Ireland Cochrane Library Prize – which is worth an additional 3,000 GBP (or Euro equivalent). The closing date for this Prize is Friday 1 August 2003. For details of the All Ireland Cochrane Library Prize visit http://www.hrb.ie/attachment.php?nAttId=601&doc_id=449

Health Libraries Group Travelling Scholarship

Awarded annually, the Health Libraries Group **Travelling Scholarship** funds travel to a conference, for research or for a study visit to a maximum amount of **£1000** sterling.

The scholarship is awarded to enhance the knowledge and development of the profession and to further the continuing professional development of the applicant prior to the end of 2004.

Additional information and application forms may be found at:
<http://www.cilip.org.uk/groups/hlg/travelling.htm>

Deadline for applications is 31st December 2003

Sub-Group News

IFM Healthcare

Web site

The IFM Healthcare web site has moved! You can now find it at

<http://www.cilip.org.uk/groups/hlg/ifmh/index.html> The Web site includes details of our study days, contents page for IFM Inform, with some links to full text items. There is also a list and contact details of the committee members - see following for names. If you have any comments about the Web site or experience any difficulties with it, please contact Pat Spoor at p.a.spoor@leeds.ac.uk

The IFM Healthcare Committee members: Chair: Maria Grant; Secretary: Karen Macpherson; Treasurer & Membership Secretary: Julie Glanville; Joint Study Coordinators: Alison Brettle

and Susan Mottram; Inform Editor: Bertha Yuen Man Low; Publicity Coordinator: Valerie Wildridge; Web Editor: Pat Spoor

If you are interested in finding out more about IFM or would like to join please contact Julie Glanville at jmg1@york.ac.uk; If you would like to be involved in the work of IFM, or the possibility of joining the committee, please contact Maria Grant on 0161 295 7284, email: m.j.grant@salford.ac.uk

Valerie Wildridge
Publicity Coordinator IFM Healthcare
V.Wildridge@kingsfund.org.uk

Libraries for Nursing

Events

Libraries for Nursing ran a very successful event on 22 May 2003 at the University of York entitled "Desperately seeking information? How library and information services deliver to allied health professionals, midwives and nurses at a distance". Speakers included Julie Glanville, Head of Information at the NHS Centre for Reviews and Dissemination, who welcomed delegates and provided a brief introduction to the work carried out at CRD. Kate Clark, RCN Information Services Librarian, provided a detailed presentation on the delivery of electronic information to RCN members across the UK which tied in with the following presentation by Gill Moss, Librarian at the RCN's Mental Health Resource Centre in York. Gill outlined the setting up of an RCN Resource Centre and how the Centre is able to deliver services electronically and at a distance. The Academic sector was the focus of the next presentation with Lori Harvard, School of Health Sciences Librarian at the University of Wales, Swansea, explaining how the University

supports distance learners through a special service called DALLAS. Sarah Dutton, Knowledge Manager for Eastern Support Services, talked about supporting rural allied health professionals, nurses and midwives working for the NHS. Finally, Jason Briddon, Faculty Librarian at the University of the West of England, provided another academic perspective explaining the services provided to health and social care students both at a distance and on placement. A full write-up of the Event will be available in the September 2003 issue of the Libraries for Nursing Bulletin.

BNI training event for Independent Sector Nurses

A training event on 'Accessing BNI and help resources on the RCN Learning Zone' was held by RCN Library and Information Services for independent sector nurses on 10 April at the Virginia Henderson Library in Belfast. Training was provided by Alan Finn from Ovid Technologies and the RCN Learning Zone training was provided by RCN Librarian Maureen Dwyer.

The next Libraries for Nursing event will take place on 28 November 2003 at the Royal College of Nursing, London. The theme of the event will be Evidence Based Practice and more details will be available nearer the time.

Libraries for Nursing Bulletin

The current issue of Libraries for Nursing Bulletin includes articles on: the impact of electronic books on supporting health studies students; librarians turn detective: finding the evidence week; responses to lis-link survey: review of enquiry desk services in health studies libraries; providing a library and information service on motor neurone disease in Scotland; e-information skills: investigating current electronic developments in electronic information

skills training within the library and information profession. Subscription information for the Bulletin can be obtained from Amanda Quick at a.quick@worc.ac.uk

Committee News

Olwen Revill has now stepped down from the Committee after many years of service. Olwen was an active participant within the Committee and organised many successful LfN Events and Study Days. We would like to thank Olwen for all her hard work over the years.

Enquiries about becoming a Committee member for Libraries for Nursing should be directed to Vickie Orton
Vo2@york.ac.uk

Jenny Drury
University of Nottingham

People

After 12 years as Chief Librarian at the Public Health Laboratory Service (now the Health Protection Agency), **Margaret Clennett** has decided that work - and certainly commuting - takes up too much time. Margaret has therefore left her job (at the end of June) to spend more time climbing mountains, gardening, making music and doing all the other things that have had to take a back seat over the years.

Linda Parr recently gained her Doctor of Philosophy degree from University College London on "The history of libraries in Halifax and Huddersfield from the mid-sixteenth century to the coming of public libraries". She is a former nursing librarian and served as Honorary Treasurer of the Medical,

Health and Welfare Libraries Group (MHWLG) 1985-1986 and as Honorary Secretary 1987-1988. She has taken early retirement on health grounds and is now at 11 Holme Terrace, Mytholmroyd, Hebden Bridge, West Yorkshire HX7 5EX.

News and Notes

A Goldmine of Information on Drug Misuse: what's available from DrugScope Information & Library Service

Christine Goodair, Head of Information Services

DrugScope. info@drugscope.org.uk,
www.drugscope.org.uk/library

For over 30 years DrugScope's Information and Library service has been collecting and providing information on the misuse of drugs to a wide range of people, including drug workers, healthcare staff, NHS academics, researchers, students, as well as the general public and drug users.

Our aim is to provide access to information and resources on drugs and drug misuse, to those who require information for their work and to provide accurate and up-to-date information for the public enquiring about drugs and drug misuse.

Today, our comprehensive and authoritative reference collection consists of some 85,000 items, in the English language, on the misuse of drugs dating from the 1960s to the present. This includes documents from the UK, Europe and around the world; monographs, 100 plus journals, reports, leaflets, audio

visual materials, training packs and educational resources, posters, leaflets and other prevention/harm reduction literature; 'grey literature' and many hard to find items; an historical archive of drugs related material spanning 4 decades; online databases accessible via DrugScope's website.

So what services do we offer? We run both a physical and virtual library. The virtual library is a 24/7 service delivered through our website and the physical library is open five days a week for visits from 10am to 4pm, including an Information and Enquiry line which is also open these hours and with a voice mail box for callers to use out of hours, plus a dedicated email address for the ILS, info@drugscope.org.uk. This ensures that those wishing to use us can contact us easily and through a variety of means.

We handle thousands of enquiries a year and the subject scope is wide, recent enquiries include: I'm a community nurse working in a rural area, our team recognises the need for rural outreach for drugs and alcohol services but are having trouble finding any examples or research about it, I would be very grateful if you had any ideas or could point me in the right direction; the efficiency of acupuncture for drug users and effective practice issues; information regarding the effects of second hand smoke from cannabis on children and partners; qualitative studies regarding young people and cannabis use and so on.

Our website www.drugscope.org.uk/library based information resources include a monthly listing of the latest books and reports added to stock; complete listing of journal titles held in the library; pathfinders -research tools and guides on various topics such as drugs and sport; statistics, drugs and women; reading lists

on most popular topics; legalisation of cannabis; books for kids and teens; drugs and pregnancy; drug using parents; complete list of journal holdings; comprehensive conferences & events listing; our freely available online catalogue, and Helpfinder, a database of drug treatment services.

Customised Literature Services are also available, for which we levy a charge along with our Document Delivery Service that enables users to order photocopies of documents from the library collection.

We are also involved in two international information projects; through ELISAD, the European Association of Libraries and Information Services on Alcohol and other Drugs, we are contributing to building an Internet subject gateway on drugs, which aims to help practitioners, professionals and students find information and resources on alcohol, tobacco and other drugs. A trial version of the gateway is available to search and it can be found at www.elisad.uni-bremen.de, feedback appreciated.

The other project, run by the e Canadian Center on Substance Abuse (CCSA) involves us in supplying links to useful DrugScope papers and documentation for their Virtual Clearinghouse on Alcohol, Tobacco and Other Drugs. <http://www.atod.org/>

All of these services and resources are available to you and your users, so when you need information on drug misuse, please do contact us or use our online catalogue. We hope that our services and resources will be a valuable resource to you all.

Cochrane Library

Kate Light brings us up to date with new developments in the Cochrane Library...

Recent software updates

As you may have noticed, the Cochrane Library now has a single Internet interface. The “New Generation” software has been upgraded to run on a wide range of browsers, including Netscape Navigator, Opera and early releases of Internet Explorer. Previously, the “New Generation” Internet software would only work on Internet Explorer 5.0 or later, so these recent developments make this interface available to a greater number of people.

Since the “New Generation” software works on many more browsers than previously, the “Classic” interface has now been retired. This means that everyone who accesses the Cochrane Library will now be using the same interface.

One of the most exciting changes to both the Internet and CD-ROM software is the ability to save bibliographic details of search results from ALL databases (except “About the Collaboration”). These results can then be imported into bibliographic management packages. Previously it was only possible to save search results from the Cochrane Central Register of Controlled Trials and the Cochrane Methodology Register, so this represents a big step forward.

The implementation of these changes means that although the CD-ROM and the Internet interfaces now look very similar, they are still not identical. However, Update Software are currently developing the CD-ROM version so that both the CD and Internet versions of The Cochrane Library look the same.

Training materials for both the current Internet and CD-ROM interfaces are available to download free of charge from The Cochrane Library training pages at CRD.

<http://www.york.ac.uk/inst/crd/cochlib.htm>

New publishing agreement

As many of you will be aware, the publishing arrangements for The Cochrane Library have recently changed and a new contract has been awarded to John Wiley and Sons. For the moment, The Cochrane Library will continue to be available through Update Software. Wiley are working on a version of the product that will eventually be available through Wiley Interscience. Please see the Wiley website for more information.

<http://www.wileyurope.com/WileyCDA/Section/id-101093.html>

Obviously this is a time of great change for the Cochrane Library, and one of the questions I am most frequently asked relates to the national provision of the Cochrane Library. For those of you who access the Cochrane Library through The National electronic Library for Health, you will be pleased to hear that the contract has been renewed and will run until at least February 2004.

The final shape of The Cochrane Library under Wiley will depend on the findings from their market research exercise. One of the ways that Wiley intend to canvass the views of users is via the Cochrane Library Users’ Group (CLUG) day, which took place on the 26th of June. This year the day was dedicated to getting feedback from users. The day was attended by members of the CLUG convenors group, the Cochrane Collaboration Steering Group and Wiley, and gave attendees the chance to view and comment on the prototype Wiley interface.

Like the rest of you, I am eagerly awaiting developments and am keen to know what the future holds for The Cochrane Library. Rest assured that I will use this column to keep you as up to date as possible.

NeLH

Alison Turner brings us news of recent developments in the National electronic Library for Health...

e-health Awards

In May 2003, NeLH were selected as finalists in the e-health competition to find the best IT applications in the European Union. Congratulations to NHS Direct online who won one of the three e-health Awards. www.e-europeawards.org

Awareness Week 2003

Keep an eye out for further information about this year's Awareness Week, running from 23-30 November. Announcements will be made on lis-medical and on the Digital Libraries Network (DLnet) pages at www.nelh.nhs.uk/dlnet.

Webmaster Resources

A reminder that you can add NeLH functionality to your local intranet and web pages - try adding the NeLH toolbar for quick access to the NeLH knowledge base or add the Hitting the Headlines news feed to your site. Find out more at www.nelh.nhs.uk/webmaster.

NeLH Care Pathways and Protocols Library

The current system will be migrated to the new NeLH Content Management System and a better interface provided to retrieve Care Pathways. The Library will be re-focused around supporting the care pathways and protocols communities,

with features to allow users to share pathways and protocols directly and a discussion area.

www.nelh.nhs.uk/carepathways

New Training and Promotional Materials

A new fold out leaflet is now available. One side of the business card sized tool has key resources of NeLH listed in a search hierarchy suitable for a therapeutic question. The reverse has tips on developing a search plan. The handout is designed to be used in conjunction with the NeLH tour and can be used as a promotional item or training aide-memoir. www.nelh.nhs.uk/publicity. More materials to be launched during September.

NeLH Update

Keep up to date with the latest NeLH developments by subscribing to the Update Newsletter. The newsletter will be emailed to you on the day of publication. Sign up at <http://www.nelh.nhs.uk/update/>.

Alison Turner
Library Partnership Co-ordinator
National electronic Library for Health

Internet Sites of Interest – Mental Health & Psychology

The following web sites are but a small sample of the vast number available on mental health and psychology. If you know of any other useful sites which have not been listed then please do let me know.

Graeme Barber
Head of Academic Services
St Loye's School of Health Studies
G.Barber@ex.ac.uk

American Psychiatric Association

<http://www.psych.org/>

Organisation concerned with the diagnosis and treatment of mental and emotional illnesses and substance use disorders

American Psychological Association

<http://www.apa.org/>

Web site of the world's largest organisation for psychologists

British Psychological Society (BPS)

<http://www.bps.org.uk/>

The society exists to promote the advancement of the study of psychology and its applications. The site provides details about its activities and publications.

Centre for Evidence Based Mental Health

<http://www.cebmh.com/>

Oxford based centre which aims to promote and support the teaching and practice of evidence based mental healthcare

Computers in Mental Health

<http://www.ex.ac.uk/cimh/software.htm>

The site aims to encourage the development of useful computing applications in the field of mental health. The site is run by the Computers in Psychiatry group of the [Royal College of Psychiatrists](#) and is maintained by Dr Martin Briscoe, University of Exeter.

Depression Alliance

<http://www.depressionalliance.org/>

British charity offering help to people with depression. The site contains useful information on medical treatment and self-help

Drug Scope

<http://www.drugscope.org.uk/>

Web site of one of the leading UK

centres of expertise on drugs and drug abuse

E mental health

<http://www.emental-health.com/>

This site provides information, news and discussions relevant to schizophrenia and related psychoses, depression, bipolar disorder and other mental health conditions.

Hyper guide to the mental health act

<http://www.hyperguide.co.uk/mha/>

Useful information on the provisions of the 1983 mental health act, shortly to be replaced by a new act.

Institute Of Mental Health Practitioners

<http://www.markwalton.net/>

A detailed web site covering aspects of mental health law.

International classification of diseases: mental health (ICD-10)

<http://www.informatik.fh-luebeck.de/icd/welcome.html>

Online access to the mental health section (Chapter V) of the World Health Organisation International Classification of Diseases.

Internet Mental Health

<http://www.mentalhealth.com/>

Canadian based encyclopaedia of mental health information with links to further Web resources

Internet Psychologist

<http://www.vts.rdn.ac.uk/tutorial/psychologist/>

A teach yourself tutorial on Internet skills and resources for psychologists

Mental Health (BBC)

<http://www.bbc.co.uk/health/mental/>

Useful up-to-date site with information and news on mental health.

Mental Health Care

<http://www.mentalhealthcare.org.uk/>
Mental health information from the Institute of Psychiatry.

Mental Health Foundation

<http://www.mentalhealth.org.uk/>
Described as the biggest, most comprehensive website on mental health in the UK.

Mental Help Net

<http://mentalhelp.net/>
A guide to mental health, psychology and psychiatry online resources

Mental Health: Health Evidence Bulletin Wales

<http://hebw.uwcm.ac.uk/mental/index.html>
The bulletin aims to provide the best current evidence in mental health

Mental Health (Department of Health)

<http://www.doh.gov.uk/mentalhealth/index.htm>
The Department web site provides links to major mental health policy documents and strategies. It includes information on the new mental health act reform proposals plus the national service framework for mental health.

Mental Health (NMAP)

<http://nmap.ac.uk/browse/mesh/detail/C0025353L0025353.html>
NMAP provides links to numerous evaluated web sites on mental health and related topics

MIND

<http://www.mind.org.uk/>
Web site of this important UK charity. A good source of information on mental health issues and news.

Mind Out

<http://www.mindout.net/>
This campaigning web site aims at

stopping discrimination and stigma towards mental health sufferers

National Electronic Library for Mental Health

<http://www.nelmh.org/>
This branch library of the national electronic library for health focuses on mental health issues.

National Institute of Mental Health for England

<http://www.nimhe.org.uk/>
NIMHE aims to improve the quality of life for people of all ages who experience mental distress. Working beyond the NHS it helps all those involved in mental health to implement change, providing a gateway to learning and development.

OMNI: psychology and psychiatry

<http://omni.ac.uk/browse/mesh/detail/C0033909L0033909.html>
<http://omni.ac.uk/browse/mesh/detail/C0033873L0033873.html>
OMNI provides details of evaluated web sites on psychology and psychiatry

Online Dictionary of Mental Health

<http://www.shef.ac.uk/~psysc/psychotherapy/>
This site provides global information related to all mental health disciplines with subject and alphabetical indexes

Psychiatry Textbook

http://www.vh.org/navigation/vh/textbooks/adult_provider_psychiatry.html
This site, from the Virtual Hospital, provides chapters on psychiatry topics

Psychiatry Online

<http://www.priory.com/psych.htm>
Internet journal providing an international forum on psychiatry.

PsycoLine

<http://www.psycline.org/journals/psycline.html>
This site provides links to the home

pages of psychiatry journals and includes a keyword search facility.

Psychminded

<http://www.psychminded.co.uk/>

This UK site aims to be the complete mental health, psychology and psychiatry resource.

PsychNet UK

<http://www.psychnet-uk.com/>

Web site with content aimed principally at mental health professionals

Psychology Gateway

<http://www.sosig.ac.uk/psychology/>

Psychology resources which are closely related to the social sciences are listed on this web site

Psychology Learning and Teaching Support (LTSN)

<http://www.psychology.ltsn.ac.uk/>

This web site is concerned with providing learning and teaching support and resources for psychology

Rethink (formerly The National Schizophrenia Fellowship)

<http://www.rethink.org/>

UK charity which provides support, services and information to everyone affected by severe mental illness.

Royal College of Psychiatrists

<http://www.rcpsych.ac.uk/>

Homepage of the College with general information about research and publications.

Sainsbury Centre for Mental Health

<http://www.scmh.org.uk/>

The centre is concerned developing effective ways of delivering mental health services and specialises in research and evaluation.

SANE

<http://www.sane.org.uk/>

One of the UK's leading charities

concerned with improving the lives of everyone affected by mental illness

Scottish Association for Mental Health

<http://www.samh.org.uk/>

SAMH operates a range of services across Scotland for people with mental health problems. The association strives to influence public policy on mental health.

Social Psychology

<http://www.usi.edu/libarts/socio/socpsy/socpsy.htm>

American site which provides links to Internet resources in this specific topic area

Virtual Library: Psychology

<http://www.clas.ufl.edu/users/gthursby/psi/>

Catalogue of web resources on psychology from across the world

World Health Organisation Guide to Mental Health in Primary Care

<http://www.psychiatry.ox.ac.uk/cebmh/whoguidemhpcuk/>

Useful resource on mental health in the primary care setting from the W. H. O.

Young Minds

<http://www.youngminds.org.uk/>

An award-winning site concerned with the mental health of children and young people

Many of these resources can be found listed at:

<http://www.ex.ac.uk//stloyes/netlinks/lnk4ment.htm>

How do library services impact on patient care?

Finding a way of demonstrating our value and impact is an on-going challenge for service managers. Finding a solution is now even more pressing with the need to provide evidence for CHI visits and for accreditation purposes.

The LKDN (Library and Knowledge Development Network) Quality Panel are developing a user survey tool which library services can use to obtain a measure of the value and impact of the service in terms of staff development and patient care. Alison Weightman and Jane Williamson, who are leading the work on behalf of the Quality Panel, are currently carrying out a systematic review of previous studies to assess:

- which methodologies are best suited to assessing impact
- which areas of patient care decision-making are influenced by services provided by libraries

This part of the work will be completed by September, with a survey tool developed and tested during 2004. Outcomes will be reported in *Health & Information Libraries Journal* (HILJ) in 2004, when we hope to have a themed issue of HILJ looking at impact of library services.

If you have any experience which you would like to contribute or suggestions you would like to make about the work please contact either Alison on 029 2074 5142 or at WeightmanAL@Cardiff.ac.uk or Jane on 020 7756 2681 or at jane.Williamson@nclwdc.nhs.uk

Alison Weightman
Deputy Director of Library Services
University of Wales College of Medicine
Jane Williamson
Knowledge Resources Manager
North Central London WDC

Outreach Librarian Support and Development Project

Working on behalf of the National electronic Library for Primary Care Development, Sue Lacey Bryant is undertaking a review of the valuable work undertaken by Outreach Librarians - and others delivering information skills training to primary care professionals.

The first stage of the project aimed to identify all the lis professionals in England whose chief responsibility is to meet the needs of primary care professionals and to make contact with key stakeholders. A brief report of the survey will be prepared shortly.

Sue is continuing to work with Outreach Librarians over the next few months, supporting the development of an effective network as well as gaining the views of this expert group on the knowledge needs of their clientele. All the Outreach Librarians identified will be invited to an initial workshop this Autumn, an opportunity to meet, exchange ideas and share experience and resources.

For further information on the Outreach Librarian Support and Development Project please contact Sue Lacey Bryant, Medical Knowledge Manager, Doctors.net.uk. Tel. 01235 828416. E-mail:

sue.laceybryant@mess.doctors.org.uk

Pharmacy Revitalised or Pills, Potions and Drugs

If you have an interest in drug information then the re-launching of the Pharmaceutical Information Group (PHING) of the European Association for Health Information and Libraries (EAHIL) will be of interest.

The group has a long and active history, with members drawn from across Europe and working in a variety of organisations. It's not just those working in the pharmaceutical industry who are involved, but also those from higher education, health services and drug information units. Indeed, anyone with an interest in drug information will find the work of the group useful.

As part of a drive to meet existing members' needs and to reach a wider audience a number of events is planned:

- § The 66th Issue of the EAHIL Newsletter will be devoted to pharmacy information.
- § Santander, Spain is the location of the next EAHIL conference in 2004 and a call for papers for the PHING sessions will be going out shortly. PHING, believing in mixing work with pleasure, also has plans afoot for a social/workshop programme.
- § An email discussion list is to be formed, product demos are being arranged and pharmaceutical database evaluation work is being undertaken.

Membership of PHING is free to all members of EAHIL. A subscription to EAHIL is itself very good value with a variety of exclusive member benefits. You can find membership rates and more about what EAHIL can offer at <http://www.eahil.org>.

If you'd like to find out more about PHING, would like to get involved, or have any suggestions for events please do get in contact with the Group Secretary: Michelle Wake, The Library, The School of Pharmacy, University of London, 29-39 Brunswick Square,

London WC1N 1AX. Tel: 020 7753 5833; email: michelle.wake@ulsop.ac.uk

Directory of Hospice and Palliative Care Service 2003

An essential guide to hospice and palliative care services throughout the UK and Republic of Ireland, this annual directory also includes details of cancer information centres, associated professional and support organisations plus facts and figures on hospice care provision - priced at £6.25 (incl p&p). To find out more about this service, including Fact Sheets, quarterly bulletin, free electronic newsletters and membership service details, telephone 0870 903 3 903 or visit

www.hospiceinformation.info

Call the Midwife

Call the Midwife is one midwife's account of working in the community of Poplar, East London in the 1950s. In this social history, the author, Jennifer Worth, describes the impoverished conditions in which many women gave birth and the conditions they were expected to endure. *Call the Midwife* (ISBN 1 872560 10 5) is available from the publisher, Merton Books, PO Box 279, Twickenham TW1 4XQ. Tel: 020 8892 4949; fax: 020 8892 4950; email: merton.books@btinternet.com. Price is £14.99; library discount of 25% plus p+p (£12.99 total per book).

South West WDC Knowledge Resources Development Unit

The Avon, Gloucestershire and Wiltshire, Devon and Cornwall, Dorset and Somerset and Hampshire and the Isle of Wight Workforce Development Confederations have signed a contract

with Fretwell-Downing Informatics (FDI) for the provision of a Knowledge Resources Management System from NHS organisations in the South West. Using FDI's software solution, OLIB7, the new resource will present a uniform system to NHS staff and students wherever they are based. It will also allow libraries across the South West to co-ordinate their holdings of books, journals and electronic media. For further information contact Sarah Walton, Marketing Manager at FDI on sarah.walton@fdisolutions.com or visit www.fdisolutions.com

Doctor in the House

Finding accommodation in London, for short or long stays, can be difficult and expensive. However, Doctor in the House is an agency which is able to arrange a high standard of accommodation at reasonable rates to medical or any other professional people visiting London. For further information, contact Doctor in the House, 19 Sispara Gardens, London SW18 1LG. Tel: 020 8870 5949; fax: 020 8877 3464; email: rooms@doctorhouse.co.uk; web: www.doctorhouse.co.uk

Meeting Reports

This section of the Newsletter is edited by Helen Bingham. Please send items for inclusion to Helen at e-mail: helen.bingham@porthosp.nhs.uk

“Catch the Wave”: highlights from the US Medical Library Association Annual Meeting held May 2-7, 2003 in San Diego, California

Heather J. Wilder, Information Scientist, National Collaborating Centre for Mental Health, Centre for Evidence Based Mental Health, Oxford

The 2003 annual meeting of the US Medical Library Association was set in sunny San Diego, California. But those who arrived thinking that they would wear their summer clothes had a bit of a surprise. San Diego has a “Mediterranean climate” with mild temperatures and during the conference there was an unseasonably large amount of rain. However, conference attendees did not let the weather dampen their spirits.

Librarians attending the conference quickly got into the surfing mind set of “Catching the Wave”. Section programming and posters had titles ranging from “Staying afloat in the raging seas of electronic journal management” to “Shooting the curl: enhancing real time reference with health information experts”, and for the non-swimmers “Building on sand: flexibility and portability are essential”. Topics varied from PDAs and education, to evidence-based librarianship, reference management, copyright issues, and outreach.

At the conference I noticed a continuing trend in the United States toward increasing practice of evidence-based medicine (EBM) and evidence-based librarianship. Although EBM has caught on less quickly in the States than in the U.K., American medical librarians are very keen to integrate EBM into the daily lives of the clinicians they work with.

One example of the integration of EBM into daily practice is Vanderbilt University. In their continuing education course, Vanderbilt gave a bird's-eye view of clinical librarianship in their hospital. Medical librarians visit wards with the clinicians, so they are expected to become expert in the knowledge of a particular field. They use their acquired knowledge to interpret clinical questions which develop while seeing patients. Part of the service they provide is to search for and critically appraise randomised controlled trials concerning the treatment of a patient which they summarize and present to the clinician. The clinicians have come to rely heavily on the librarians for this service, and regularly base treatment decisions on the evidence supplied by their librarian colleagues.

In addition to hearing about clinical librarianship in action, students who attended the Vanderbilt continuing education course learned basic clinical appraisal skills and some of the theory behind critical appraisal. Attendees learned basic statistics from guest lecturer Dr. Yu Shyr, who also gave an introduction to statistics and critical appraisal in the growing field of genetics research.

The Janet Doe lecture this year was presented by Frieda Weise, past-president of MLA and executive director of the Health Sciences and Human Services Library at the University of Maryland, Baltimore. She gave her insight and unique perspective on "Being There: The Library as Place". She is perhaps more qualified than any other to speak on this subject as she helped design and build one of the most beautiful and well-planned health science libraries in the United States.

The highlight of the annual meeting was the John P. McGovern lecture in which

Lawrence Lessig presented "Protecting a Creative Commons for Knowledge". Lawrence Lessig, J.D. is an advocate for innovative reuse of intellectual works, and as such challenged a copyright extension act in the Supreme Court in 1998 which proposed to extend copyright for another 20 years. As he explained in his presentation, the extension act came about because commercial creative works such as Mickey Mouse will eventually age beyond copyright – which would mean they would enter the "public domain" where anyone would be able to reproduce them in any format or fashion.

Lessig's main concern was that this copyright extension act now also "protects" any creative work, even if the author of a work would prefer to have his works freely available. The Internet provides an environment where ideas and creative works can very easily be shared, copied, changed, and represented in a new way. Lessig argues that new copyright laws will stifle the Internet environment and proposes an additional option to copyright of a "creative commons". The creative commons he has initiated

<http://www.creativecommons.org>

allows people to say that "some rights are reserved" rather than the automatic "all rights reserved" indicated by copyright.

The National Library of Medicine (NLM) was another focus of attention in the conference. The annual meeting is the one chance most libraries have to directly ask questions of NLM. This year, questions, comments and complaints for NLM focused around the change in the PubMed "MeSH Browser". In April, without warning PubMed switched the MeSH Browser to a "MeSH Database" with a completely different searching structure. Several librarians were apparently surprised in middle of teaching students how to search PubMed...

The big news at the NLM Update, presented by NLM Director Dr. Lindberg, was the layout and design of a third building to be built at the NLM site. This will continue a tradition of the library expanding every 20 years. The main NLM building was built in 1961, the Lister Hill Center in 1980, with a third building soon to be added.

Betsy Humphries continued the NLM Update highlighting various projects and staff changes within the library. One project that received a lot of attention at the conference was the LinkOut service. LinkOut allows libraries to submit their electronic journal holdings to PubMed which then provides direct links from within PubMed for each library based on IP address. The Special Information Services section (SIS) of NLM recently gained a new associate director, Mr. Jack Snyder. Mr. Snyder also spoke during the NLM Update and detailed some of the projects he has in mind and in progress for SIS.

I was able to attend MLA 2003 through the generous sponsorship of the Health Libraries Group Travelling Scholarship. I had the opportunity to present a poster "Avoiding Mental Health Searching Wipe-Out: A Mental Health Content Filter for MEDLINE". The poster covered the methodology and development of a mental health search filter for PubMed. Yet to be completed, the filter is designed in the same manner as the PubMed Clinical Queries. Medical Subject Headings (MeSH) and text words will be evaluated against a hand search of the core clinical and mental health literature using contingency (2 x 2) tables for analysis.

A link to view my poster and others is available at the end of this article. I might also recommend the electronic

poster "Ebay sellers' opinions about "librarian" clothes: frumpy or bumpy?"

Although the meeting consisted primarily of medical librarians from the States, there was a distinctly large contingent of librarians who made the quick trip across the border from Mexico. Familiar faces from Canada, the U.K., and around the world were also in attendance.

Overall, MLA 2003 in San Diego was a success!

Presentations and posters from the conference have been made available online

http://www.mlanet.org/am/am2003/e_present/index.html

Pictures from the conference are available at:

http://www.mlanet.org/am/am2003/candid_pix03.html

Partnerships in Health – Working Together, Learning Together held 28 April 2003 at University College Worcester

Isla Robert, Strategic Knowledge Development Manager, West Midlands South WDC

This was an extremely successful conference even if I say so myself as a co-organiser! It was planned jointly by West Midlands South WDC and University College Worcester. The aim was to explore the barriers to seamless access to knowledge resources and services across the Higher Education (HE) and NHS sectors. It was felt that the best way to kick start this would be to bring together as many stakeholders as

possible, to jointly consider the issues and to begin to identify a way forward. Initially the idea was to focus on our geographical area, but the appearance of the Users First report¹ clearly demonstrated that these are national concerns. We therefore decided to open up the conference to a national audience. 70 people registered for the event and we filled every seat.

The success of the conference was very much due to the three excellent speakers in the morning, and to the enthusiastic participation of the delegates in the afternoon workshops.

Veronica Fraser, NHS Libraries Advisor, was our first speaker. She described the national picture with a high degree of sensitivity to the different sectors represented by delegates. She presented an overview of the Users' First report, which was jointly commissioned by HE and the NHS to identify the barriers to seamless access to knowledge resources by staff and students across the sectors. Its recommendations include: establishing a high level Board to tackle issues at national level; developing joint HE/NHS licensing; developing generic service level agreements to map and track funding and to monitor contracts more closely; exploring common authentication; and resolving copyright issues.

Peter Baker from Trent Workforce Development Confederation gave an interesting and entertaining presentation on developing effective learning communities within the NHS. Key to understanding the context for these are the national targets to increase numbers of clinical staff, and the Local Delivery Plans (LDPs) which address local health and social care priorities. The work required falls into three main categories: developing multi-professional education and training, developing strategic

partnerships with Higher Education, and developing the learning infrastructure. Elements of effective learning communities are people (tutors, mentors, librarians), facilities (clinical skill centres, education centres, libraries, training rooms) and learning (e-learning, pre-qualification/post-qualification and lifelong learning). All in all, Peter presented a picture of a very forward-thinking WDC that is leading and championing the learning organisation.

Our next speaker presented from a higher education perspective, which perfectly balanced the broader picture. Sue Childs from Northumbria University talked enthusiastically about NHS and HE partnerships by focusing on two case studies in the North East of England. She spoke of an integrated model of cross-sectoral access and highlighted the role of Workforce Development Confederations and local library alliances in creating a "mosaic of access solutions". According to Sue, the three things absolutely essential for partnership working are: time, time, and more time!

Sue went on to describe a questionnaire survey amongst nursing students to find out about their access to learning resources whilst on placement. The findings showed that access to learning resources was very variable depending on the locations of placements. Approximately 80% of students at acute hospitals had access to library facilities, but only a small percentage of students could access a library whilst on placement at nursing homes, in the community or at mental health sites. It was therefore no surprise to find that students used their home PC or public libraries to access the Internet and e-resources. One recommendation made following the survey is that a scheme like UK Libraries Plus (whereby university students on part-time/distance learning courses and on placement, may borrow

material from any academic library in the scheme) could apply between HE and NHS libraries. Another recommendation is that mentors play a key role in advising students on access to learning resources.

The highlight of the conference – and a feature that we could have extended – was having two nursing students informally describe their experiences of accessing library resources and services. They explained that when they are on placement, most of their research is actually done at home, either because they cannot access PCs at their placement site or there is no time to do so. They emphasised the problem of too many passwords, and commented that qualified nurses often ask them how to find relevant information.

The workshop session followed. Groups were presented with a scenario of a health professional working across all sectors (NHS, voluntary and independent) needing to access resources, services and expertise. Groups were asked to consider the personnel involved, the barriers and how they might be overcome. It was very pleasing to hear delegates discuss these issues in a positive and sensitive way, clearly demonstrating that the time is ripe for partnership working. It was evident that delegates were motivated to go back to their organisations and start joined-up working. In our WDC we will certainly be using the knowledge gained from the day to inform the way forward within our WDC area.

I'd like to thank Humphrey Dunn, Ann Craig and Anne Hannaford who assisted in the planning, publicity and running of the conference, to Tomlinsons for their donation and to West Midlands South WDC for their funding. Thanks also to Catherine Armitstead and Norma Harvey

who helped with the administration for the day.

1. *Users First: removing barriers to knowledge access across HE and the NHS* John Thornhill, Library & Information Consultant Draft 3.1 05/05/2003.

Book Review

Success at the enquiry desk: successful enquiry answering – every time, 4th edition. Tim Buckley Owen. Facet Publishing, London, 2003. ISBN: 1856044777. £14.95

Now in its fourth edition, this book provides a step-by-step guide to dealing with enquiries and, more importantly, enquirers. In ten short chapters, the book comprehensively covers: techniques for getting started with enquiries; choosing sources; search strategy tips; how to meet deadlines; what to do if your chosen sources fail; and adding value to enquiry answers. In addition, a new chapter has been included within this edition and focuses on learning from past enquiries. It offers the reader advice on assessing enquiry performance and how to use this assessment as a means of improving or developing services.

The book is well structured and extremely easy to read in terms of both layout and language. Thankfully, it is a fairly jargon-free zone. Each chapter has a helpful summary at the beginning and end, making it easy to digest the information within each section. The practical focus of the book is enhanced by the consistent use of seven types of enquirer and their enquiry, which are introduced in Chapter One. These

include the Chinese whisperer, the know-all, the muddler and the obsessively secret – if that hasn't peaked your interest in this book, nothing will! Throughout the book these enquirers provide a constant thread that allows for good illustration of the many stages of enquiry handling. As a result, the chapters are probably best read in sequence. However, the clear summaries topping and tailing each chapter would also make it a good book to dip in and out of, depending on your area of interest.

The most useful features of the book, for me, were: the tips on questioning techniques which can easily slip in the day-to-day drill of taking enquiries over the phone; and the chapter offering simple ideas for adding value in the presentation of enquiry results. In addition, Chapter Ten provides an excellent guide to key reference sources that would be a useful tool at any enquiry desk.

Overall, this book provides a very comprehensive breakdown of the process of enquiry handling and it is essential reading for all students on library and information courses. It also provides a handy refresher for experienced information professionals and is a worthwhile read, if only to discover all the bad habits you have acquired along the way.

Sharon Jamieson
Deputy Library Services Manager
NHS Health Scotland

E-serials: publishers, libraries, users, and standards, 2nd ed. Wayne Jones, editor. Haworth Information Press, New York, 2003. ISBN 0789012 308. \$39.95 (£28.50)

Wayne Jones, in his preface, states that this book aims to provide a "broad view of E-serials from various perspectives - the publisher, the librarian, the user - in a fairly compact volume." The book does indeed provide a wide ranging look at the wonderful, sometimes baffling and infuriating, world of electronic journals, all in 294 pages of text.

The book has 24 contributors mainly from North America, though 3 are from the UK. The book is arranged under nine sections and a varied range of topics is covered. Under the Publishing section, a digital library journal is looked at along with an electronic journal service, which aims to provide closer links to the suppliers of articles. The Pricing section looks at the different ways in which electronic journals are provided and the different subscription methods. Under Acquisitions & Collection Development, chapters describe how acquisitions work has been transformed by the arrival of the Web. Many of the complicated issues such as licensing arrangements, co-ordinating and managing collections are covered.

The Cataloguing & Metadata section explores the issues of Anglo-American cataloguing rules and searching for reliable sources of cataloguing information on journals. The issue of metadata is looked at in relation to the identification and description of networked electronic resources. The Preservation and Archiving section has a chapter about efforts to formalise the preservation of information and digital format including initiatives which involve circumventing publishers.

The Projects and Innovations section covers issues such as providing online peer reviews of publications, how to track the coverage of electronic journals by systems such as ProQuest which provides a large range of titles and goes on to look at ways of digitising research information from academic sources. The chapter on Indexing looks at how electronic journals can be indexed and included in online catalogues. Uniform Resource Identifiers considers the issue of providing direct Internet links to journal articles while the final chapter explores citation issues.

This book generally meets its aim of providing a detailed survey of the world of electronic serials. It is undoubtedly true that there are some remarkable developments taking place in this area of information provision and many of these exciting and far-reaching developments are outlined. While it was interesting to learn about what is available, in many ways, I found the chapters which adopted a very practical, more generalised, approach to the topic the most useful. I particularly found chapter 6 on collection development and chapter 3 on electronic serial costs of value.

I have to admit to finding the control, acquisition and access to electronic journals to be something of a nightmare. The difficulties of a variety of different providers with different policies on access and a variety of methods provided for delivering electronic journals to the desktop is sometimes a recipe for deep frustration and confusion. It is also often disappointing that electronic versions of journals fail to provide much added value and simply just seem to be viewed as another way of presenting the printed material. However, this book does indicate ways in which a bright future lies ahead for e-serials with much improved, more imaginative and seamless access to these crucial

resources.

Graeme Barber
St Loye's School of Health Studies,
Exeter

Impact of digital technology on library collections and resource sharing. Sul H. Lee, editor. Haworth Information Press, New York 2001. ISBN: 0789019094
Co-published simultaneously as Journal of Library Administration, Vol. 35 No. 3, 2001

This book is a collection of the presentations of nine academic librarians and information vendors who spoke at the 2001 University of Oklahoma Libraries annual conference in March of that year. Recognising that digital collections and resources are probably the “*most significant library development of the twentieth-century*” (p.1) it aims to address their continuing impact on library collections and resource sharing.

The contributions cover a whole range of issues relating to this; including acquisition, long-term preservation, access, intellectual property, digitisation of collections, as well as of course the divisions between and comparisons of print books/journals and e-books/journals. Many advantages and potential to library services can already be seen and are discussed, but the problems that digital technology raises are covered as well with a few predictions for future trends too.

Most of the contributions have an American-bias and hence so too do a lot of the examples and case studies within them. Whilst slightly irritating, it does not mean that the text is not relevant or

useful. I would say that the book's main intention is not to deliver rigid examples and case-studies, or even answers and solutions, but to provoke thought and discussion for those in the field. By including the views of both librarians and vendors/publishers the reader is able to contrast those perspectives in order to develop their own view regarding the market and future of electronic publications. The academic library perspective of the book means that some of the more specialist aspects of the discussions are not as relevant to other types of library service, but many of the key issues will be shared by all.

The large majority of the contributions are highly readable and interesting, and all seem to integrate naturally together into an enlightening view of this particular area. Well worth a look at.

Elise Collins
Assistant Information Librarian
Herefordshire Clinical Library

Current literature

by John Hewlett, with information from Catherine Ebenezer, Terry Henner (current literature columnist, MRSQ), Rosalind McNally, Rob Polson.

Additional material is always welcome: please send the full reference, web address or a hard copy to John Hewlett, West Lodge, Lodge Road, Holton St Peter, Suffolk IP19 8NE, e-mail, jf.hewlett@virgin.net.

The aim of this column is to cover the recent printed literature in medical,

health and welfare librarianship and information science; but readers are cautioned that this list is not a systematic survey of new literature. Material of general interest such as computing, multimedia and library planning is not usually covered unless there is a specific MHW library/information aspect: such material can be traced in general current awareness bulletins or current awareness columns in specialist journals.

WORTH READING:

Schott, M.J. Good morning Ms Phelps: presenting a paper at an international conference. *Journal of Hospital Librarianship*, 2003; 3(1): 67-73.

This should be read for three reasons: how I should have done it, how I expect (or plan or hope) to do it, and "I'll never do it but it looks interesting". Only one error – "the trains in England are wonderful. They arrive on time."

AUTOMATION

Crowell, K., Shaw-Kokot, J. Extending the hand of knowledge; promoting mobile technologies. *Medical Reference Services Quarterly*, 2003 Spring; 22(1): 1-9.

Wallace, A.L. Palm pilots (PDAs) in the hospital setting. *Journal of Hospital Librarianship*, 2003; 3(1): 75-82.

Morgen, E.B. Implementing PDA technology in a medical library; experiences in a hospital library and an academic center library. *Medical Reference Services Quarterly*, 2003 Spring; 22(1): 11-1.

BIBLIOGRAPHIC TOOLS AND PROCESSES

Hopewell, S. and others. A comparison of handsearching versus Medline searching to identify reports of

randomized controlled trials. *Statistics in Medicine* 202 June 15; 21: 1625-34.

COMMUNITY CARE LIBRARIES AND SERVICES

Davis, L.M., Lafrado, L.J. Addressing senior needs in the accessibility of Internet health-related information. *Journal of Hospital Librarianship*, 2003; 3(1): 7-14.

CONSUMER HEALTH AND PATIENT INFORMATION

Gabbay, J. and others. A case study of knowledge management in multi-agency consumer-informed "communities of practice"; implications for evidence-based policy development in health and social services. *Health: an Interdisciplinary Journal for the Social Study of Health, Illness and Medicine* 2003; 7 (3): 283-310.

Weaver, E. Loansome Doc for the consumer: year one. *Journal of Hospital Librarianship*, 2003; 3(1): 49-57. One library's experience of offering low-cost full-text clinical journal articles to the consumer.

LaBeause, J.H. and others. Librarians as contributing authors to *Patient Education and Preventive Medicine*: a collaborative project of the Consumer Health Committee of the Georgia Health Sciences Library Association. *Journal of the Medical Library Association* 2003 April; 91(2): 247-250.
<http://www.pubmedcentral.nih.gov/tocrender.fcgi?journal=93>

Ward, S.R. Health smart cards; merging technology and medical information. *Medical Reference Services Quarterly*, 2003 Spring; 22(1): 57-65. Smart cards for health consumers, for maintaining their current health information.

Liu, L.W. Assessing the quality of consumer information services through

daily log analysis. *Journal of Hospital Librarianship*, 2003; 3(1): 37-47.

CO-OPERATION AND CO-ORDINATION

Livingston, J. The benefits of library liaison programs for small libraries: an overview. *Medical Reference Services Quarterly*, 2003 Spring; 22(1): 21-30. Liaison between libraries and academic departments.

Watson, L.A., Login, I.S., Burns, J.M. Exploring new ways of publishing: a library-faculty partnership. *Journal of the Medical Library Association* 2003 April; 91(2): 245-247.
<http://www.pubmedcentral.nih.gov/tocrender.fcgi?journal=93>

HEALTH SCIENCES DOCUMENTATION

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<http://www.pubmedcentral.nih.gov/tocrender.fcgi?journal=93>

Wootton, R., Yellowlees, P., McLaren, P. editors. *Telepsychiatry and e-mental health*. London: RSM Press 2003. £24.95. 330pp. ISBN 1-85315-549-7 (pbk). Includes: "Online mental health information", H.Christensen, K.M.Griffiths & C.Groves, 199-216; "Use of the Internet in psychiatry and psychology", C.Ebenezer, 217-230; and "From websites to e-communities: the Internet and mental health service users", P.Baker, 231-244.

Tomasulo, P. PD_xMD: a new clinical information tool for patient care. *Medical Reference Services Quarterly*, 2003 Summer; 22(2): 77-83.

Fitzpatrick, R.B. ACTIS and ADIS: new resources for AIDS information, part 2. *Medical Reference Services Quarterly*, 2003 Spring; 22(1): 31-38.

<http://www.hivatis.org>

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Behm, L.M. One library's experience with review and selection of chat software for reference. *Medical Reference Services Quarterly*, 2003 Summer; 22(2): 85-92.

Worel, S.L., Rethlefsen, M.L. 1927 reference in the new millennium: where is the Automat? *Journal of the Medical Library Association* 2003 April; 91(2): 222-230.

<http://www.pubmedcentral.nih.gov/tocrender.fcgi?journal=93>

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Sone, M.E. and others. "Ask a librarian": experiences of four hospital libraries. *Medical Reference Services Quarterly*, 2003 Summer; 22(2): 93-105. Four hospital libraries in different-sized hospitals offer networked assistance to readers, and have briefly evaluated these services.

Polson, R.G. and Farmer, E.S. Integrating the humanities in the education of health professionals: implications for search and retrieval of information. *Nurse Education in Practice* 2002; 2 (1), 49-54.

Cockrell, B.J., Jayne, E.A. "How do I find an article?" insights from a web usability study. *Journal of Academic Librarianship*, 2002; 28(3): 122-132. A study to answer the question "how well does our website work, and how easily can patrons locate online journal resources on our site?"

Robertson, J., Murray, S. Hits or misses: tracking web page usage. *Journal of Hospital Librarianship*, 2003; 3(1): 93-96.

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McCord, S.K., Frederiksen, L., Campbell, N. An accessibility assessment of selected web-based health information resources. *Library Hi-Tech*, 20002; 20(2): 188-198.

INFORMATION SYSTEMS: TERTIARY SERVICES

Georgiou, A. Data, information and knowledge: the health informatics model and its role in evidence-based medicine.

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Symposium: the Association of Academic Health Sciences Libraries: twenty-five years of excellence. *Journal of the Medical Library Association* 2003 April; 91(2): 147-202.

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Martin, E.R., and others. The Leadership Reconsidered symposium: report. *Journal of the Medical Library Association* 2003 April; 91(2): 251-257.

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Iffinger, J. Outreach librarian from Australia. *Journal of Hospital Librarianship*, 2003; 3(1): 59-66.

LIBRARY AND INFORMATION MANAGEMENT AND PLANNING

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Cooper, J., Goldstein, J., Jackson, D. Budgeting for hospital librarians. *Journal*

of Hospital Librarianship, 2003; 3(1): 27-36.

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Cuddy, T.M., Marchok, C. Controlling hospital library theft. *Journal of the Medical Library Association* 2003 April; 91(2): 241-244.

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USERS

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Casebeer, L. and others. Physician Internet medical information seeking and on-line continuing education use patterns. *Journal of Continuing Education in the Health Professions*, 2002 Winter; 22: 33-43.

Cogdill, K.W. Information needs and information seeking in primary care: a study of nurse practitioners. *Journal of the Medical Library Association* 2003 April; 91(2): 203-215.

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Dorsch, J.L., Jacobson, S., Scherrer, C.S. Teaching EBM teachers: a team approach. *Medical Reference Services*

Quarterly, 2003 Summer; 22(2): 107-114.

Diary of Events

Please note that a **fuller diary of events is on the HLG website** (www.cilip.org.uk/groups/hlg/nonhlg.html). It also has brief details of other events and resources and links to other listings, including general LIS ones at <http://bubl.ac.uk/news/events/>. For details of CILIP courses, email info@cilip.org.uk.

Please send items for inclusion in this list (and the webpage), to Fiona McLean, email fmclean@cancerbacup.org. Details were correct at time of writing, but please check with event organisers.

4th & 5th September 2003
29th UK Medicines Information Conference. Bath.

Details: <http://www.ukmi.nhs.uk/Training/UKMIConf.asp>

10 or 11
DLnet Masterclasses (NeLH, free). London. Details: www.nelh.nhs.uk/dlnet/default.asp?tab=2

24
Evidence Based Librarianship; pooling our knowledge. London. Contact: email kbarclay@kehf.org.uk

1 December
Health and Medical Information on the Internet (Aslib). London. Contact: email training@aslib.com

6- 8 September 2004
Health Libraries Group conference. Belfast

21-26 September 2004
9th European Conference of Medical and Health Libraries. Santander, Spain

16-20 October 2005
9th ICML. Sao Paulo, Brazil

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Newsletter Editorial Notes

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