

CILIP  
**Health Libraries  
Group**

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**N E W S L E T T E R**

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**Editorial**

Regular visitors of the HLG website will have noticed its new, clear design and layout. The Group's Webmaster, Julie Ryder, has done a wonderful job in developing our website following a redesign of the CILIP site. The new address for the HLG website is <http://www.cilip.org.uk/hlg/>

Visit the Group website to read the new draft HLG Manifesto. The manifesto, which has been drafted by the Committee, aims to clarify the role of HLG and its future direction and aspirations. The HLG Committee is keen to receive feedback and suggestions on the document from the HLG Membership. See page 2 for Jackie Lord's call for member input to develop the Manifesto further. Use the HLG Members' discussion list (see below for contact information) to communicate your thoughts and suggestions.

In this issue, find out more about the new National Library for Health (NLH) Skin Conditions Specialist Library. On pages 6-8 Douglas Grindlay describes this Library, one of 26 Specialist Libraries in the National electronic Library for Health (NeLH), which has now been incorporated into the new NLH. Douglas makes a request for health librarians to promote the new Library to their users.

Many readers will be pleased to hear that BIOME has recently produced a new, up-dated edition of its guide, *Internet resources for healthcare*. For further information on how to order copies of this, see Donald Mackay's article on pages 8-11 Donald also reports on the results of a survey of BIOME users carried out in the autumn of last year.

Margaret E S Forrest  
*Editor*

**HLG Members  
email discussion list**

Sign up TODAY by going to <http://www.jiscmail.ac.uk/hlg-members> and follow the onscreen instructions.

**The Health Libraries Group  
Newsletter is available on disk  
and in large print, on request.  
For further information, contact  
Editor, Margaret Forrest, at  
[m.e.s.forrest@dundee.ac.uk](mailto:m.e.s.forrest@dundee.ac.uk)  
or tel 01382 345931.**

## Group News

### Health Information and Libraries Journal

As usual the contents of the June issue are subject to change at proof stage, but at the time of writing are:

#### Guest editorial

The number needed to read – a new measure of journal value. Ben Toth, J.A.. Muir Gray and Anne Brice

#### Review article

Managing knowledge to support the patient journey in NHS Scotland: strategic vision and practical reality. Ann Wales

#### Original articles

Chasing the sun: a virtual reference service between SAHLC (S.A.) and SWICE.

Sue Rockliff, Mary Peterson, Kath Martin and Dorothy Curtis

The information needs and behaviour of clinical researchers: a user needs analysis. Helena Korjonen-Close

Undertaking an information needs analysis of emergency care physicians to inform the role of the clinical librarian: a Greek perspective. E Lappa

Impact of librarians in first-year medical and dental problem-based learning groups : a controlled study. Denise Koufogiannakis, Jeanette Buckingham, Arif Alibhai and David Rayner

Use of libraries and electronic information resources by primary care staff: outcomes from a survey. Liz Doney, Helen Barlow and Joe West

Information needs of specialist healthcare professionals: a preliminary

study based on the West of Scotland Colorectal Cancer Managed Clinical Network. Annette Thain, Ann Wales

#### Brief Communications

Beyond SALIS: extending online co-operation outside of South Australian health libraries. M. Peterson and L. Harris

The introduction of librarian tutors into the Teaching Evidence Based Medicine week in Oxford. Nicola Pearce-Smith and Jo Hunter

#### Using Research in Practice

The Body in Questions. Andrew Booth

Learning and Teaching N. Whitsed  
Learning outcomes: making learning and teaching explicit

Penny Bonnett

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### HLG Manifesto 2005/6 Influence, inform and involve

The HLG Committee have developed HLG's first manifesto available on our website <http://www.cilip.org.uk/hlg> The manifesto aims to clarify the role of HLG and its future direction and aspirations. Members have been giving feedback via the contact form on the web. It is intended that the manifesto will change and develop with input from the whole HLG membership. If you haven't seen the manifesto yet please take a look at the website. We're interested in your views!

Jackie Lord  
HLG Chair 2002-2005

## **Report of Cilip Council 9<sup>th</sup> February, 2005**

### Health Executive Advisory Group

A group chaired by Maggie Haines has been set up to oversee the implementation of the HEAG recommendations.

### Modernisation

Karen Blakeman is chairing a working party which has been set up to establish and implement procedures for conducting Cilip business electronically – committee meetings, voting and so on.

### 2005 Expenditure from Reserves

Council voted to take £415,000 from Cilip's financial reserves for expenditure during 2005 on projects, infrastructure and ongoing activity. Phase 2A (sic) of the new web site accounts for £210,000; replacement of the membership and qualifications database £85,000; emergency replacement of PCs in headquarters £80,000; the remaining £40,000 is to be split between information literacy and equal opportunities project work.

The matter was debated at some length. I spoke strongly against this level of expenditure from the reserves on the following grounds: that Council had repeatedly requested Cilip to present a balanced budget and that a shortfall of £415,000 on the year was not a balanced budget; that at current prices it was inappropriate to purchase ordinary PCs from a capital budget and that the revenue budget should include a rolling replacement programme; that the expenditure left the reserves only £130,000 above the minimum level as defined in the corporate plan and £603,000 below the minimum based on the 2005 budget; that the decision was being taken before Council could be given a current statement of the shortfall on the Cilip pension fund (over £2m in

the previous audited figures). The expenditure was voted on item by item and approved by Council with between 2 and 6 votes against each item, plus a number of abstentions. Some of the opposition in the debate was expressed by people who thought the expenditure programme too cautious and who questioned the need for Cilip to maintain reserve funds when it owned the headquarters building.

### Strategic Plan

Council was presented with a plan for 2005-6 which, bizarrely in view of the timescale, was headed "strategic plan". A draft was circulated before the meeting but the final text was tabled. It was drafted by the Chief Executive who justified the shortness of its coverage on the grounds that the year would be spent drawing up a more "substantial and significant" corporate plan which would aim to arrest the gentle, managed decline in membership and importance that Cilip was currently experienced. Personally I think the plan presented was waffly and in particular lacked clear targets and criteria by which its success could be evaluated. It was passed by Council.

### Disciplinary Procedure

The final version of the entirely new disciplinary procedure was presented to Council and passed.

### Membership

It was reported that the figures for December 2004 showed that there had been a 5% year-on-year decline in Cilip membership.

### Library Closures and Cuts

The Chief Executive reported that Cilip was active in the matters of (a) the proposed closure of the Science Museum Library and the dispersal of the bulk of its collections to the British Library and to Imperial College and (b) the proposed

cuts in the professional staffing of the library of the University of Bangor.

Tony McSean  
HLG Councillor

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## Sub-Group News

### IFM Healthcare

#### Committee

We welcome Kath Wright onto the Committee as our new Treasurer and Membership Secretary. Kath takes over from Julie Glanville who is stepping down from this post after a number of years. We would like to thank Julie for the valuable contribution she has made and we are happy to announce that she remains on the Committee as an 'ordinary member'. We welcome back from maternity leave our Chair, Maria Grant, and again thank Julie for taking on the role in her absence. We say a fond farewell to Sarah Sterry who is moving out of the health sector; we wish her well.

If you are interested in finding out more about the current vacancies on the IFM Healthcare committee which currently include that of joint *IFMH Inform* editor, please contact Maria, tel: 0161 295 6423; email: [m.j.grant@salford.ac.uk](mailto:m.j.grant@salford.ac.uk)

#### Study Days

Presentations from the Study Day, "Quality research-based information and the new public health agenda", are now available on the IFM Healthcare Web site at:

<http://www.ifmh.org.uk/paststud.htm#PUBLIC>

Papers based on presentations to the Study Day can be found in the *Inform* Newsletter, vol 15, no 2. Members of

IFM Healthcare receive regular copies of *Inform* as part of their subscription. For more information see our Web site: <http://www.ifmh.org.uk/ifmjoinonline.html> Alternatively, contact Kath Wright, 01904 321460, email: [kew5@york.ac.uk](mailto:kew5@york.ac.uk)

By the time this goes to press, we will have held our Study Day, "Evidence-based health and social care management and how information professionals can support it". Topics covered included: how health and social care managers make decisions; their use of the evidence base to influence practice - an example of a "real life" approach; the challenges faced by information professionals providing information services for managers; can information professionals' experience of supporting clinicians in evidence-based practice be transferred to managers? If so, how? How can information professionals better communicate with managers: taking a professional approach. Presentations will be available on our Web site.

#### VSO Sponsorship

IFM Healthcare is pleased to announce that it is sponsoring, for £2000 for one year, Anita Pearson, a Disabilities Social Worker and Machteld Olthof, a physiotherapist / occupational therapist, who are VSO volunteers in the Kunene Region of Namibia. Anita and Machteld will be producing a training manual for community based rehabilitation in Namibia.

Valerie Wildridge  
Publicity Coordinator  
IFM Healthcare  
[v.wildridge@kingsfund.org.uk](mailto:v.wildridge@kingsfund.org.uk)

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## Libraries for Nursing

### Events

The next LfN event “Shaping our Professional Future: proactively meeting information needs” will take place on Friday 27 May 2005 at the RCN in Cardiff.

Confirmed speakers include: Jackie Lord, Head of the RCN’s Library and Information Services and Ros Bertulis, RCN Outreach Librarian on “Meeting the local information needs of nursing staff: the key results of the RCN’s information needs analysis”; Chris Urquhart, University of Wales, Aberystwyth on “Getting to know your customers better”.

The LFN AGM will also take place during the Study Day.

LFN also hope to organise a joint autumn Study Day with IfMH (Information for the Management of Healthcare). More information will be available in due course.

Further details about all Study Days will be posted on the lis-nursing mailing list or can be obtained from: Kathy Cook: [kcook@health-homerton.ac.uk](mailto:kcook@health-homerton.ac.uk)

### LfN Bulletin

The next LfN Bulletin will be published at the end of June 2005. If you would like to publish in the LfN Bulletin or would like to see a sample copy, please contact: [Jenny.Drury@nottingham.ac.uk](mailto:Jenny.Drury@nottingham.ac.uk)

### Lis-Nursing Mailing List

The Lis-Nursing mailing list is a communication tool for Librarians or Information Professionals working with nurses or the allied health professions. To join or view the archives, visit the JiscMail website at: <http://www.jiscmail.ac.uk>

### LfN Membership

If you are interested in joining Libraries for Nursing or require more information, contact Lori Havard, [l.d.havard@swan.ac.uk](mailto:l.d.havard@swan.ac.uk)

Jenny Drury

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## People

**Graham Walton**, Editor of *Health Information and Libraries Journal* and formerly Faculty Librarian at Northumbria University has recently taken up the post of Service Development Manager at Loughborough University Library.

**Graeme Barber**, formerly Column Editor for Internet Sites of Interest for this Newsletter, has moved from the University of Plymouth to take up the post of Library Services Manager at the Southampton Institute.

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## News and Notes

### NLH Skin Conditions Specialist Library officially launched

*Douglas Grindlay*  
*University of Nottingham*

March 8<sup>th</sup> 2005 saw the launch ceremony for the National Library for Health (NLH) Skin Conditions Specialist Library at the University of Nottingham’s London office. Members of the Skin Conditions Specialist Library Stakeholders Group and various invited dignitaries were present to see the well known TV personality and part-time GP, Dr Hilary Jones, press the button to officially open the Library.



The NLH Skin Conditions Specialist Library is one of 26 Specialist Libraries in the National electronic Library for Health (NeLH), which has now been incorporated into the new NLH. Many Specialist Libraries have been online for some time, while others are still in development or have only just been commissioned.

The Skin Conditions Specialist Library is based at the Centre of Evidence-Based Dermatology ([www.nottingham.ac.uk/dermatology](http://www.nottingham.ac.uk/dermatology)) at the University of Nottingham, which also hosts the Cochrane Skin Group and the UK Dermatology Clinical Trials Network. The Library is compiled and administered by the Information Specialist Dr Douglas Grindlay with a Clinical Lead from Professor Hywel Williams. A small Editorial Team advises on major issues of policy, content and quality, which includes HLG Committee member Andrew Booth. A Stakeholders Group with a wide membership remit has also been set up to take into account the needs and views of all potential users. This includes representatives from professional bodies, major patient support groups and health information providers, including NLH Specialist Libraries where there is a significant subject overlap.

As with the other NLH Specialist Libraries, the Skin Conditions Specialist Library collects, organises and catalogues evidence-based information on its subject area, with the aim of being a “one-stop shop” for UK health professionals with an interest in skin conditions. The scope of the Skin Conditions Specialist Library is all aspects of the diagnosis, treatment, management, and prevention of skin conditions, as well as their psychological and economic impact. The Library’s scope also includes wound care, leg and pressure ulcers, disfigurement, skin aspects of plastic surgery, sexually

transmitted diseases that affect the skin, consumer skin care, and alternative and complementary therapies.

The content of the NLH Skin Conditions Specialist Library includes national clinical guidelines (such as those from NICE, PRODIGY and the British Association of Dermatologists), critically appraised synopses of the evidence (such as *Clinical Evidence* topics), systematic reviews (such as Cochrane Reviews and NHS HTA Monographs), selected patient information resources, professional and patient support organisations, education and CPD resources, image databases, along with current news and events.

The home page of the Skin Conditions Specialist Library can be explored at [www.library.nhs.uk/skin](http://www.library.nhs.uk/skin). The layout of the Skin Conditions Specialist Library will be familiar to users of most of the other NLH Specialist Libraries, as it uses a common database and interface. The large number of skin conditions that exists and need to be covered means that the left-hand topic menu in the Library is unavoidably very long, which may create some difficulties for new users, particularly non-specialists. However, there is a link from the home page to a page of users’ tips to help people get the most out of the Library, and there is also a “Robodemo” - an animated, online tour to help introduce new users to the Library’s structure.

The Skin Conditions Specialist Library is still at an early stage of development and new resources are being added all the time. We do hope that health librarians will promote the Skin Conditions Specialist Library to their users and give us feedback via the “contact us” form on the web site. A downloadable flyer for the Library designed for printing on NLH “print on demand” paper is available on the Digital Libraries Network at <http://www.nelh.nhs.uk/dlnet/pod.asp#templates>.

Please visit us soon, at [www.library.nhs.uk/skin](http://www.library.nhs.uk/skin) and tell us what you think. For more information, please contact Douglas Grindlay at the University of Nottingham on telephone 0115-924 9924, extension 36412, or e-mail [douglas.grindlay@nottingham.ac.uk](mailto:douglas.grindlay@nottingham.ac.uk).

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## **BIOME Internet Resources for Healthcare**

*Donald Mackay  
Formerly, Services Manager for BIOME,  
currently Head of Health Care Libraries,  
University of Oxford.*

A new edition of the very popular (and free) BIOME booklet, "Internet Resources for Healthcare" is now available. The content of the booklet has been fully revised and, in line with the new title, the booklet itself has been produced for the first time in full-colour with a more professional design.

The booklet is intended to provide students (HE and FE), academics, lecturers and practitioners with a taster of some of the many high quality resources in healthcare that can be found via our OMNI and NMAP gateways.

While stocks last we are happy to provide up to 300 copies of the booklet to any library or information service providing services to UK HE or FE users and up to 50 copies to libraries providing services to other groups. However, larger numbers can be made available – just contact us to discuss your requirements.

We are now taking orders for booklets for immediate distribution or for future

dates (e.g. in time for September/October intakes). Our healthcare booklets are regularly oversubscribed and numbers are limited so please place your orders for current or future use as soon as possible.

Our "Internet Resources for Healthcare" booklet and our "Internet Resources for Animal Health" booklets will also be available for downloading from the publications area of our site as a PDF file

- <http://biome.ac.uk/about/publications.html>

If you would like free copies of the booklets for yourself, your colleagues or your users please contact Jenny Hall at BIOME – [jh@biome.ac.uk](mailto:jh@biome.ac.uk)

"Internet Resources in Healthcare" has been produced with the generous support of the Wellcome Library for the History and Understanding of Medicine and OVID.

## **BIOME User Survey**

BIOME (<http://biome.ac.uk>), the health and life science hub of the Resource Discovery Network (RDN), has been providing access to high quality information on the Internet for almost ten years - our original OMNI service was launched in November 1995.

During this period we have operated in a constantly changing environment. Recent issues such as the challenges of managing a growing collection, developing partnerships and collaborations, new and developing technologies (e.g. portals, VLEs, intranets) and the outputs of projects that we have been involved with (for example the RDN for FE, the Subject Portals Project and ePrintsUK) offer us an opportunity to change and develop the shape of the services that we offer.

However, before changes are made to the service as it currently stands, we want to find out more about what our users think of us - what new services they would like us to develop and what they think of our existing services.

As part of this work, between September to November 2004 BIOME undertook the first of what it is hoped will be a regular series of online questionnaires. What follows is a very brief breakdown of some of the responses to our survey. A more detailed report will be made available from the BIOME Webpages.

- 350 people took part in the survey, 294 were UK based, 79% came from a healthcare or biomedical background.
- 77% of users answered Very Good or Good when asked, "How would you rate the service that BIOME currently provides?". 18% felt that the service was Okay.

#### **Existing Services:**

- 72% of respondents said that the Internet Resources Catalogue (IRC) is the most useful aspect of the current service.
- 80% of survey participants Agreed or Agreed Strongly that the BIOME IRC is easy to use and 76% Agreed or Agreed Strongly that searching the catalogue produces useful results.
- 78% of respondents Agreed or Agreed Strongly that BIOME is a valuable supplement to search engines such as Google or Yahoo.
- Resources that some of our users would like to see more in our IRC include full-text of journals or books

and more patient information/self help groups.

- 15% of those who told us what they liked least about the current service mentioned that more content of one type or another was needed and 12% commented on user interface issues.
- 66% of respondents rated the new embeddable BIOME search boxes Okay or Good. The vast majority of respondents (81%) have not used our new RSS feeds, unsurprising in such a new feature, but of those who have, over 77% rated them as Okay or Good. See <http://biome.ac.uk/about/contribute.html> and a forthcoming issue of *Health Information on the Internet* for details of both of these services.
- Over 50% of respondents had used at least one of the BIOME Virtual Training Suites (<http://www.vts.rdn.ac.uk>) and found them Okay or Good.

#### **Future Services:**

- 93% of participants responded favourably to option of searching a range of free databases from BIOME.
- 81% rated the inclusion of events and conference information on the site as Okay or better and similar percentages were recorded for the possibilities of including a cross search of subscription databases, details of funding calls, an aggregated news feed service or an aggregated jobs listing service within the site.
- When asked, "How can we make BIOME more useful to you?", 23% of those who responded asked for



more publicity/training materials or for more training materials to be made available, 17% asked for more content or access to additional content and 12% commented on the user interface.

### **Some Initial Responses**

BIOME is undertaking a range of activities to allow BIOME users to search for more high-quality content from our site. This includes:

- More cost effective in-house content creation.
- Developing partnerships with trusted external information providers to share and swap content.
- Participation in RDN-wide activities that will enable us to introduce new services such as e-journal and database cross search tools.

In addition, outputs of proposed closer technical integration within the RDN might also help our users. One option is a joint piece of work with other RDN services on web crawling and searching software. This would allow our users to search a larger catalogue of resources that have been harvested and indexed automatically, but taken from a “seed” of resources with our IRC. It will be interesting to see what feedback we get on this idea in future surveys.

New BIOME publicity materials are in production and staff are currently working to make all BIOME presentations, worksheets and other training materials available for downloading from our site.

Interface issues (of varying kinds) have also been mentioned in the responses to this survey and this is an area that we now intend to examine in more detail – looking at both the specific comments

made in this survey and at navigation issues highlighted in recent focus groups.

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### **Guide to Acronyms**

The Libran guide to acronyms for medical and health organizations is a quick and handy list which includes over 900 organizations from all over the English speaking world. The acronyms have been collected by Libran for publication in the PRS Directory of Medical and Health Organizations. Copies of the Guide (@ £5.00) are available from Paradigm RedShift Ltd., Lion Gate Barn, Petworth Road, Witley, Godalming, Surrey GU8 5QW. Web address:

<http://www.paradigm-redshift.com>.

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### **Internet Sites of Interest**

Comments on this column and suggestions for future columns are welcome. Please contact Keith Nockels, tel. 0116 252 3101; fax: 0116 252 3107; email: [khn5@le.ac.uk](mailto:khn5@le.ac.uk).

### **Scalpel! Operating Department Practice**

Operating Department Practitioners (ODPs) are involved in the care of patients before, during and after surgery. They take a two year diploma course in order to qualify. Leicester has a Centre for Operating Department Practice, based at one of the hospitals, which teaches this diploma. The courses are validated by the University of Leicester.

Here are some sites I have found while preparing teaching sessions for these ODP students. Some are specifically to do with operating department practice. Others are to do with surgery or anaesthesia, but could be helpful. The list is not exhaustive – the links in one site may lead you to more, as, of course, will OMNI and NMAP. All links were checked on 7<sup>th</sup> March 2005.

### **Operating Department Practice**

ODPs are about to become regulated by the Health Professions Council, and the unauthorised use of the title “Operating Department Practitioner” will be an offence. This was originally discussed in a Department of Health document entitled “Enhancing public protection: proposals for the statutory regulation of operating department practitioners”, available at <http://www.dh.gov.uk/assetRoot/04/07/17/23/04071723.pdf>

### **Association of Operating Department Practitioners (AODP)**

<http://www.aodp.org.uk/>

The AODP is the body for ODPs in the UK. The site includes information on what an ODP does, about regulation, and about the history of the profession.

### **Association of Surgical Technologists**

<http://www.ast.org/>

The organisation for the US equivalent of ODPs.

### **PDH ODP Swot Site**

<http://www.pdh-odp.co.uk/Swotsite.htm>

Lots of useful information for ODPs – animation of an epidural injection, laryngoscopes, gas laws, and more. The site is maintained by John Ellington at Peterborough District Hospital.

### **PROPRIUS**

<http://medweb.uwcm.ac.uk/proprius/about.htm>.

PROPRIUS is the organisation for Centres of Operating Department Practice.

### **Perioperative nursing**

#### **Association of Perioperative Registered Nurses (AORN)**

<http://www.aorn.org/>

Site includes position statements and guidance as well as information on educational activities and meetings. The Association is based in Denver, Colorado.

#### **National Association of Theatre Nurses (NATN)**

<http://www.natn.org.uk/>

Membership organisation for perioperative practitioners. Includes links, details of publications (only in alphabetical order of title, though) and a discussion forum.

I have been having trouble working out where operating department practice ends and perioperative nursing begins, so was pleased to discover a paper by Stephen Timmons and Judith Tanner, which finds the same. The paper is:

Timmons, S., Tanner, J. “A disputed occupational boundary: operating theatre nurses and Operating Department Practitioners”. *Sociology of Health and Illness* 2004; 26 (5): 645-666.

### **Other related subjects**

#### **GASnet**

<http://www.gasnet.org/>

An online anaesthesia information resource. Includes online textbooks and a video library and links to patient information. The site was founded in 1993 and is hosted at Yale University.

### **National Association of Assistants in Surgical Practice (NAASP)**

<http://www.naasp.org.uk/>

A surgical care practitioner is "...a practitioner working both in and out of the operating room who undertakes specified surgical intervention either under direct, indirect or proximal supervision". This site includes information about their educational materials and training and a useful looking list of links to other related sites. Where the line is between surgical care practitioners and ODPs I have not worked out yet!

### **National Confidential Enquiry into Patient Outcome and Death**

<http://www.ncepod.org.uk/>

The annual reports of this survey (it was the National Confidential Enquiry into Perioperative Death) are available on this site.

### **Royal College of Anaesthetists**

<http://www.rcoa.ac.uk/>

Information about College activities, but also patient resources, publications (including a compendium of audit resources titled Raising the Standard), and a link to On-line Anaesthesia (<http://www.onlineanaesthesia.co.uk/>), a collection of learning material.

### **Royal College of Surgeons of Edinburgh - Surgical Knowledge and Skills Website**

<http://www.edu.rcsed.ac.uk/index.htm>

Material for surgical trainees (and not, as the site says prominently, for patients). Videos and lectures, case notes and "how I do it" notes on operations, as well as links to other educational sites. The College was given its "Seal of Cause" by Edinburgh Town Council in 1505, and so this year is its quincentenary. There is a special site for this at <http://www.500.rcsed.ac.uk/>.

### **Royal College of Surgeons of England**

<http://www.rcseng.ac.uk/>

Patient information, publications and an image bank (not all images are free) and information on college activities

### **Virtual Anaesthesia Textbook**

<http://www.virtual-anaesthesia-textbook.com/>

A comprehensive work, still being developed. Also includes links to case studies, MCQs and Internet sites.

### **Your Anaesthetic**

<http://www.youranaesthetic.info/>

A collaboration between the Royal College of Anaesthetists and the Association of Anaesthetists of Great Britain and Ireland, presenting a collection of patient information leaflets.

No column on this subject would be complete without the Official ER site, at <http://www2.warnerbros.com/ertv/home.html> and the BBC's **Holby City** site at <http://www.bbc.co.uk/holbycity/index.shtml>! Both sites include glossaries (which it might be interesting to compare) as well as information about episodes, characters and actors. The ER site is, though, rather out of date. If anyone from Warner Bros is reading this (and you never know!), they might like to add something about the series currently showing on Channel 4, and perhaps change the photo on the opening screen, which shows a number of people who, for various reasons, are no longer working at County General. The BBC site also links to their Casualty site, if you need yet more soap!

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## Meeting Reports

This section of the Newsletter is edited by Helen Bingham. Please send items for inclusion via e-mail (as an attachment or as the text of the e-mail) to [Helen.Bingham@porthosp.nhs.uk](mailto:Helen.Bingham@porthosp.nhs.uk), at least two working days ahead of the copy date published in the HLG Newsletter.

### **UK Council of Health Informatics Professions (UKCHIP) Shadow Council Meeting British Computing Society, London, 12th January 2005**

Sara Whittaker, Shadow Council Member, Clinical Governance Manager, Central and North West London Mental Health NHS Trust

In this lively and well attended meeting, initial discussion centred around concern for the fact that UKCHIP is yet to hold elections for Council. There were two sides to the debate: raise membership of UKCHIP prior to an election, to ensure full and fair representation, or have an elected council to enhance the credibility of the organisation, and thereby raise membership through publicity. The outcome was a decision to hold an election as soon as is practically possible, bearing in mind that the Constitution is to be rewritten.

It was noted that membership had been running for almost a year, and that re-registration was looming for many members. The re-registration process was considered and discussed. UKCHIP has been advised that it would not gain by operating as a charity, and the Memorandum and Articles of Association are being rewritten to reflect this.

Funding has been secured for a project to map UKCHIP registrations against other relevant standards including the NHS

Knowledge and Skills Framework, the Health Informatics National Occupational Standards and those of other professional bodies, such as CILIP. It is hoped that the results of this exercise will help encourage people to join UKCHIP.

Discussion took place regarding the best ways to market UKCHIP. It was recommended that funding be sought to employ someone with relevant expertise to help promote it, and that profiles of current members be compiled to attract registrations.

The main work of the meeting was consideration of the short and long term needs of the Continuing Professional Development (CPD) component of registration. The primary focus of CPD through UKCHIP is that registrants are, and remain, fit to practice. A framework for classification of CPD was discussed, along with competency profiles for each constituency.

A lot of work still needs to be done in establishing UKCHIP, but there was a positive feel to the meeting. Progress is being made and UKCHIP is starting to be valued, by people working in the health informatics environment and beyond.

To register for membership of UKCHIP, and for more information, see <http://www.ukchip.org/>

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**Standing on the Shoulders of Giants: the Lesley Morton Memorial Conference. Royal Society of Medicine, London, 25 February 2005**

Pauline Blagden, Service Development Librarian, Portsmouth Hospitals NHS Trust.

I came away feeling that this was not just an ordinary study day but a very special event for health libraries. The conference, and the dinner which took place the previous evening, were to launch the Lesley Morton Memorial Bursary. This is being set up to support the professional development of librarians working in the health sector.

The conference was memorable because it succeeded in honouring Lesley's contribution to health libraries with respect and affection, while firmly looking to the future. It attracted eminent speakers and delegates from this country and overseas.

Margaret Haines, President of CILIP, reflected on the changing environment and changing library roles and how we should prepare for the challenges ahead. Above all, we need to focus on the quality of our professional practice, ensuring that it is evidence-based, research-based and reflective. All stakeholders – librarians themselves, universities and training organisations, health sector employers and CILIP – have to accept some responsibility for moving the profession forward. Judy Palmer, Chair of the Health Executive Advisory Group (HEAG) picked up on some of these themes, challenging us to take on new roles, develop new skills and be thorough and systematic in our horizon scanning, actively seeking new opportunities.

I learned a lot about open access journals and repositories from Paul Ayres' lucid presentation and began to appreciate the implications for access to research information. Sir Graeme Catto, President of the General Medical Council, presented a clinician's view of the future of health librarians. Encouragingly, he sees librarians moving from essentially passive roles to active ones, such as contributing more actively to the work of clinical teams, acting as knowledge managers, research managers, and legal compliance experts, but noted that this will be challenging in terms of the skills that will need to be developed, from increased subject knowledge to evidence-based and research-based practice.

Joanne Marshall, MLA President, spoke eloquently on the importance of research in health librarianship. It was interesting to have a US perspective on the subject following the recommendation about research in the HEAG report and at a time when CILIP is developing a research strategy. The barriers to using research which Joanne identified were familiar, but she suggested many positive ways to overcome them, arguing for the need to ensure that evidence-based practice is a management principle, that benchmarking is crucial and that we need a broad definition of research, since diverse approaches are valuable. Having been invited to consider the importance of research, it was interesting to learn in the next presentation about specific projects measuring the benefits of user education using different techniques, including peer tutoring, reverse mentoring and outreach librarians. Delivered by Anne Adams, the presentation incorporated the work of Jeannette Murphy and offered some useful insights into a subject of importance to many health librarians.



Bruce Madge's overview of international collaboration was both encouraging and daunting. It was encouraging in that he illustrated the potential for international collaboration over issues such as horizon scanning, developing professional credibility through accreditation and encouraging awareness of the local context in which the information will be used. It was daunting because there is just so much international activity in librarianship, it will be a challenge to keep up with it all.

Overall, the conference offered much to inform and inspire. I think Leslie would have been pleased. The presentations can be viewed on the HLG website, where more information on the Bursary Fund can also be found.

<http://www.cilip.org.uk/groups/hlg/index.html>

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## Book Reviews

**The handbook of clinically tested herbal remedies. Marilyn Barrett (ed.). New York: Haworth Press, 2004. ISBN (vols. 1 & 2) 0789010682; 1435 pp. \$159.95.**

This is a comprehensive, two-volume handbook detailing 160 herbal products which have undergone clinical trials. It covers herbal remedies in depth for the specialist rather than the casual reader, although the details about the products and the trials they have undergone are laid out in a format which is easy to follow and would be useful for the non-specialist to dip into. It is written in the style of evidence-based medicine and provides readers not only with information, but also critical analysis.

Complementary medicine and herbal remedies are very topical at the moment and these two volumes fill a gap in the market, listing not only the botanical names for the plants, but also product and manufacturer information. There are quite a number of books on the market listing herbal remedies, but few which also list the sort of clinical trial information these volumes contain. One of the reasons why herbal medicine is so topical at present is the ongoing discussion about its effectiveness and more importantly, its safety.

In the first volume there is a section about the fundamentals of herbal medicine and the difficulties that can arise in testing plants. Botanical identification is covered in an introductory chapter, as well as standardisation and quality assurance. Some trials which have taken place in the past have been vague about quantities or the composition of the herbal products used and have therefore not been very reliable. In this book however there are explanations of how the herbal products have been defined and comprehensive details of the methods used in the trials. There are explanations of the regulations governing herbal medicine in the US and descriptions of how their safety has been evaluated.

The design of the trial is explained, detailing what categories of people are included and excluded, what, if anything, is being tested and any side-effects found. Herbal remedies which are listed under different names are grouped together, the various trials are listed and the results critically analysed. The strength of the evidence provided by the results of the trials is evaluated.

The herbal remedies covered range from those familiar to most of us, such as ginger or garlic, to some which are probably less familiar, like red yeast rice

and pygeum. A topical example is St John's wort, mentioned frequently in the press recently as an alternative treatment for depression, which is given comprehensive coverage.

This book would make a most useful addition to the reference shelves, although it does have a US bias and it might be important to remember that the US legislation and regulations may differ from those in the UK.

Sandra Charles  
Dundee University Library

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**Dictionary of pharmacy. Denis B. Worthen (Editor-in-Chief). New York: Haworth Press, 2004. ISBN 0789023288. \$39.95 (pbk).**

Edited by a group of pharmacy educators from US pharmacy schools and a manager from Procter and Gamble this is not the first or only English language Dictionary of Pharmacy, but it is the most recent – Julian Fincher's Dictionary having been published in 1989. Aimed at pharmacy students, teachers and practising pharmacists it is a compact volume making it easy to transport and use.

As well as the 350 pages of definitions there are sections on abbreviations, Latin and Greek terminology and weights and measures. This is an American publication so it is no surprise that the list of pharmacy schools and associations towards the back of the volume are in US and Canada and that the "Code of Ethics" and "Principles of Practice for Pharmaceutical Care" are from the American Pharmacists Association. The "Pharmacist's Oath and the "Pledge of Professionalism" are from the American

Association of Colleges of Pharmacy (AACP). The ACCP (<http://www.aacp.org>) produces an excellent "Basic Resources for Pharmaceutical Education" which details books and other materials and maybe this Dictionary will make the 2005 list.

Inevitably the book uses American spellings and terminology, so for example we have drug store and anesthetic, but as long as the reader is aware of possible differences this need not be a problem and the book can be used more for its explanations than as a spelling tool. Indeed when using databases that utilise American spelling it could be a boon. Ultimately the definitions provided will be very easily understood by its intended readership.

The definitions provided are very short and concise, very occasionally just one word. But often that is all that is needed. Phonetic pronunciation and etymology is not included. There are cross-references that are plentiful enough to be useful, but not so many as to be a hindrance to fast searching.

There are terms that are missing, I noted pharmacovigilance, concordance and nutraceutical, but that is perhaps being pedantic given the volume's size. Like all applied sciences pharmacy covers such a range of disciplines that no one reference book could ever hope to encompass its terminology in full. It does however include entries not just for words and phrases, but also for organisations and even "mini" biographies of famous pharmacists, and other individuals, with a link to pharmacy past and present. Once again the Dictionary demonstrates its North American origins, so you will not find an entry for the Royal Pharmaceutical Society of Great Britain or for Jacob Bell.

There are, of course, guides to pharmacy terminology on the Web, most notably medi lexicon (<http://www.pharma-lexicon.com>) that includes over 200, 000 pharmaceutical and biomedical acronyms, abbreviations, a drug search option and a medical dictionary. However, this accurate, clearly written and laid-out book, with very concise definitions helps meet a need.

Michelle Wake  
Deputy Librarian  
The School of Pharmacy  
University of London

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**The new dynamics and economics of cooperative collection development: papers presented at a Conference. Edward Shreeves (ed). Binghampton, NY., Haworth Information Press, 2003. ISBN: 0789024918; 276p; paperback; \$49.95**

This title sounds as lively as the eight-hour shift of a keeper in a fusty old museum watching while two unremarkable visitors an hour pass between his gaze and the cases of moth-eaten stoats that are his responsibility. It is 'dynamics' that gives away the secret – collection development is now driven by the tensions and interactions between collaborators with different agendas and demands inspirational ideas. These eclectic conference papers encapsulate the experiences and reflections of today's out-of-the-box thinkers on cooperative collection development from research libraries in the USA.

Cooperation is a concept that can be applied in many different ways to bring about collection development, and access to the collections developed, that would otherwise be unachievable. A variety of

examples are presented: a joint publisher / academic library project; collaboration between site libraries of a large university to bring about a highly digitised resource base; the 30 year old Worldcat project, which has now captured the critical mass of the publishing universe held by libraries.

But is it relevant to people who work in health care libraries in the UK? Yes, if they are involved in electronic licensing, consortia agreements, digitisation of print and other collections, or maximising the potential of static budgets.

As well as imaginative theories about knowledge management or new models for global cooperation, there is practical advice about dealing with publishers and other information intermediaries. Reilly's paper, for example, explains the importance of assessing the risks of cooperative collection development. He advocates the use of agreements, based on the model devised by JISC for example, which define the obligations of and benefits to each party in the collaboration. This includes identifying who is responsible for unforeseen costs and who owns the resources.

The reflections of the librarians involved in the projects described is also valuable: the reality of the different priorities of the parties involved in a collaborative enterprise; co-investor funding issues; the relative benefits and pitfalls of collecting electronic resources.

Some of the old beliefs are challenged too. Gammon's paper on the Books-not-bought in Ohio consortium, for example, questions the wisdom of collection development based on 'core' lists of resources held by every library plus 'peripheral' titles that reflect local peculiarities, at the expense of the rest of the items available.

Like a book of short stories, a selection like this can be a mixed soup. In this case there is more marrow-bone than gristle.

Liz Payne  
Self-employed information scientist,  
researcher and indexer

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**Online ecological and environmental data. Virginia Balwin (ed). New York: Haworth Information Press, 2003. ISBN 0789024470; 101pp. \$19.95 (pbk).**

This collection of papers is simultaneously published as Science & Technology Libraries (2003), vol.23, no.4. The editor is Professor and Head of the Engineering Library and the Physics and Astronomy Librarian at the University of Nebraska in Lincoln.

Although the book is specifically about ecological and environmental data it could act as a model for other subjects developing online resources. The book “explores the concept and practicality of distributing actual research data on the Web.”

Another reviewer says of the chapter on the Center for International Earth Science Network that it is exceptional (P Bryan Heidorn, PhD, Associate Professor, Graduate School of Library & Information Science, University of Illinois at Urbana-Champaign.) I quote him as I could make neither head nor tail of it. I felt rather more in my depth when I reached the third chapter by Frederick W Stoss, Associate Librarian, State University of New York at Buffalo, writing on a study of acid rain and high-quality web sites involved in such a study. The sites to which he refers would be useful for many with environmental

interests, although as with many lists of web sites, some have already disappeared. It is in the list of web sites that the book moves away slightly from its U.S.A. bias as it does link to sites worldwide.

An article on NASA’s Global Change Research was interesting as it discusses the way in which Earth data sets are retrieved in a similar way to bibliographic information retrieval. It gives the search formats and citation formats required in a very clear way and could be applied to other subjects than ecology. I had not really seen the similarity of data records to bibliographic records or the importance to researchers of being able to access them through keywords which can apply to all parts of the record.

Some of the essays are quite interesting reading even for those with only a peripheral interest in ecology – after all we have all heard of acid rain and global warming. Some of the articles might prove interesting to those involved in providing access to data for their users, but other than that, the book is not particularly relevant to those working in health libraries.

Margaret Halstead  
Education Centre Library  
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## Current Literature

This column is edited by Tiffany Moxham. For submissions or comments please contact Tiffany at [t.moxham@medsch.ucl.ac.uk](mailto:t.moxham@medsch.ucl.ac.uk) or Medical Library, Royal Free Hospital, Rowland Hill Street, London NW3 2PF.

## Professional Marketing

Lindberg, D.A., M.D., Humphreys, B.L., M.L.S. "2015 – The Future of Medical Libraries." *The New England Journal of Medicine* 2005; 352(11): 1067-1070.

*A must read...* not because of the journal it's in or because it says anything new, but because this is what medical professionals are reading about medical libraries and it acts as a reminder that we are responsible for the future of our profession.

Schott, M. "Dodos 101: A cautionary tale." *Journal of Hospital Librarianship* 2004; 4(4): 1-6.

While a little exaggerated at the end of this tale, Schott reminds us of the importance of marketing our profession to those outside of it. Schott's story is set in a future classroom where students discuss why the medical library profession became extinct. The key to the tale lays in the idea that knowing we contribute to the health care system is not good enough; we as individuals and as a profession need to proactively ensure that those holding the budget strings know our contributions.

Sladek, R.M., Pinnock, C., Phillips, A. "The informationist: a prospective uncontrolled study." *International Journal for Quality in Health Care*. 2004. 16(6): 509-515.

And on the subject of promoting our profession...included in the conclusion is

that the use of an informationist service substantially contributes to medical decision making, clinical education, and clinical outcomes. Although a poorly designed study unlikely to be taken as hard evidence, the survey is a good start at encouraging us to systematically show our worth.

## Search Strategies/Databases

Eldredge, J.D. "Search strategies for population and social subjects in a medical school curriculum." *Medical Reference Services Quarterly*. Winter 2004; 23(4): 35-47.

In addition to sharing his teaching experiences, Eldredge provides searching techniques, a search protocol, and a list of MeSH terms related to population topics.

Montori, V.M., Wilczynski, N.L., Morgan, D., Haynes, R.B. "Optimal search strategies for retrieving systematic reviews from Medline: analytical survey." *BMJ* 2005; Jan: 330: 68.

Generally interesting and includes potential improvements in future classification to ensure maximum recall.

McGowan, J., Sampson, M. "Systematic reviews need systematic searchers." *Journal of the Medical Library Association* 2005; Jan 93(1): 74-80.

Provides a detailed description of the methods, skills and knowledge needed by searchers who conduct systematic reviews.

Alpi, K.M. "Expert searching in public health." *Journal of the Medical Library Association* 2005; Jan 93(1): 97-103.

Alpi explains the needed for specialised knowledge in this area and provides tips



for improving skills in finding information in public health.

## Training

Dinwiddie, M., Winters, J. "Two-stepping with Technology: an instructor/librarian collaboration in health promotion for Baccalaureate nursing students." *Journal of Library and Information Services in Distance Learning*. 2004; 1(4): 33-45.

All trainers will have faced the difficulties of lack of student retention and/or lack of interest in information skills. This study looks at the benefits of creating a strong partnership between course instructors and librarians, which allow information skills training to be conducted in association with 'real' situations, allowing the students to understand why they would need these skills and the benefits to patient care of using them.

O'Donovan, P. "Creating web tutorials for nursing students using PowerPoint." *Journal of Hospital Librarianship*. 2004; 4(4): 99-106.

Not just basic PowerPoint but how to animate presentations to make them more user-friendly, interesting, and practical for self study.

## Collaborations

Youngkin, M.E. "Access Marries Archive: BioMed Central/PubMed Central: an open access partnership." *Journal of Electronic Resources in medical Libraries*. 2004; 1(4): 1-11.

Youngkin discusses the partnership of open access publishers BioMed Central and the US National Library of Medicine's Digital Life Science Journal Archive. In addition to information on how the collaboration works, Youngkin

discusses how this collaboration and other publishing models directly affect libraries.

## Web Site Design

Felker, K and Chung, S.K. "If at first you don't succeed...: web site redesign at the UNLV libraries." *Library Hi Tech*. 2005; 23(1): 50-65.

This article follows the library web site redesign of the UNLV libraries (Nevada, USA) from start to finish with the emphasis on process. Although technical problems did occur, the hardest part of the redesign dealt with political and communication issues.

Kyne, A. "Improving user's ability to find online health resources: creating search-engine-friendly web pages." *Journal of Hospital Librarianship*. 2004; 4(4): 65-71.

Explains in a user friendly way the difference between search engines and directories and provides some basic insights into how to design a site to improve the chances of it being found for its intended purposes from both search engines and directories.

## Preservation/Archival Work

Very few medical libraries are fortunate enough to have an archivist on their staff, yet many librarians find themselves with special collections and historically significant materials to preserve and display or store. These articles provide tips and/or share experiences of handling such collections.

Gorman, L. "Preservation of a Lifetime." *Journal of Hospital Librarianship*. 2004; 4(3): 23-33.

Although not a comprehensive review, this article provides information and

thoughts on some of the different considerations that should be considered when working on a preservation project. The case study covers a one off donation from the widower of the library's namesake and as such includes not only information on preservation and display but also on the dedication service.

Sokolow, D. "You want me to do what? Medical Librarians and the management of archival collections." *Journal of Hospital Librarianship*. 2004; 4(4):31-50.

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## Diary of Events

There is a more comprehensive and more detailed listing of events available on the HLG website (<http://www.cilip.org.uk/groups/hlg/index.html>). It also has links to other listings, including those for general LIS issues.

Please send items for inclusion in this list (and the webpage) to David Law (e-mail [David.Law@rwh-tr.nhs.uk](mailto:David.Law@rwh-tr.nhs.uk)). Details are correct at the time of writing, but please check with event organisers.

### 19 April 2005

Meeting the Challenge of Evidence Based Health Management. The Information Professional's Role. King's Fund, London. Website <http://www.ifmh.org.uk/studyday0405.html>. Cost IFMH Members: £65 + VAT, Non-members: £80 + VAT, Non-members & membership of IFMH for 2005: £85 + VAT, Students: £65 + VAT

### 27 April 2005

Finding Pharmaceutical Information. CILIP Workshop. London. Workshop Leader Shaida Dorabjee. Website

<http://www.cilip.org.uk/training/calendar/bydate/April05/Findingpharmaceuticalinformation.htm>

Cost £130 + vat (UKeig members), others £160 + vat

### 5 May 2005

NLH Event on Learning and Development, Birmingham (venue to be confirmed). No Cost. email [Alison.Turner@nhsia.nhs.uk](mailto:Alison.Turner@nhsia.nhs.uk)

### 18/19 May 2005

Managing Budgets to Deliver Objectives. CILIP Workshop. London. Workshop Leader Lorraine Cooper. Website <http://www.cilip.org.uk/NR/rdonlyres/B4D862AE-904E-49AD-9D62-8946DA0E4274/0/TrainingDirectory.pdf> Cost £350 + VAT (CILIP personal members)

### 22 June 2005

One Day Workshop on Evidence Based Medicine. Centre for Evidence Based Medicine course. Venue: Department of Continuing Education, Ewett House, Ewett Place, Summertown, Oxford, UK. Website [http://www.cebm.net/view\\_course.asp?course\\_id=3](http://www.cebm.net/view_course.asp?course_id=3). Cost £330

### 30 June – 2 July 2005

Umbrella 2005. Manchester. Website [www.umbrella2005.org.uk](http://www.umbrella2005.org.uk)

### 5 September 2005

Oxford workshop in Teaching Evidence Based Medicine/Mental Health. Centre for Evidence Based Medicine. Venue: St Hughs, Oxford. Course Chair: Professor Paul Glasziou. Website [http://www.cebm.net/view\\_course.asp?course\\_id=1](http://www.cebm.net/view_course.asp?course_id=1). Cost £1100.

### 20 – 23 September 2005

9<sup>th</sup> ICML, Sao Paulo, Brazil. Website [www.icml9.org/](http://www.icml9.org/)

**27 September 2005**

Electronic Copyright. CILIP Workshop. London. 12.45pm – 4.30pm Website <http://www.cilip.org.uk/training/calendar/bydate/September05/Electroniccopyright.htm> . Cost £99.88 (CILIP personal members), £117.50 CILIP institutional members, £141 (non-members)

**16 – 19 October 2005**

3<sup>rd</sup> International Evidence Based Medicine Conference. Brisbane, Australia. Website <http://conferences.alia.org.au/ebm2005/>

**2 – 6 November 2005**

3<sup>rd</sup> International Conference of Evidence Based Health Care Teachers and Developers. Taormina, Italy. Website - <http://www.ebhc.org/>

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## Newsletter Editorial Notes

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(Wolverhampton Medical Institute)  
Tiffany Moxham Current Literature  
(Royal Free Hospital, London)  
Keith Nockels Internet Sites of Interest  
(University of Leicester)

#### 2005 Copy Dates

Please send your contributions to the *Newsletter* by the following dates:  
13 June (September issue); 26 September (December issue)