

A Digital Twin-Enabled Anomaly Detection System for Asset Monitoring in Operation and Maintenance

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Abstract

Assets play a significant role in delivering the functionality and serviceability of the building sector. However, there is a lack of efficient strategies and comprehensive approaches for managing assets and their associated data that can help to monitor, detect, record, and communicate operation and maintenance (O&M) issues. With the importance of Digital Twin (DT) concepts being proved in the architecture, engineering, construction and facility management (AEC/FM) sectors, a DT-enabled anomaly detection system for asset monitoring and its data integration method based on extended industry foundation classes (IFC) in daily O&M management are provided in this study. Following the designed IFC-based data structure, a set of monitoring data that carries diagnostic information on the operational condition of assets can be extracted from building DTs firstly. Considering that assets run under changing loads determined by human demands, a Bayesian change point detection methodology that handles the contextual features of operational data is adopted to identify and filter contextual anomalies through cross-referencing with external operation information. Using the centrifugal pumps in the heating, ventilation and air-cooling (HVAC) system as a case study, the results indicate and prove that the developed novel DT-based anomaly detection process flow realizes a continuous anomaly detection of pumps, which contributes to efficient and automated asset monitoring in O&M. Finally, future challenges and opportunities using dynamic DTs for O&M purposes are discussed.

Keywords: Digital twin, Anomaly detection, Industry Foundation Classes (IFC), Operation and Maintenance management

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29 **1. Introduction**

30 The Operation and Maintenance (O&M) phase for building and civil infrastructure assets
31 covers more than 50 years of the total life span [1]. Achieving smart building management is a
32 complex issue in the O&M phase. Comprehensive information needs to be recorded (e.g.,
33 historical O&M records, performances of facilities, accurate locations etc.) and multiple
34 technologies would be involved (e.g., sensors, cameras etc.). Keeping data integrity, validity
35 and interoperability is the key challenge during the process of O&M management [2].
36 Consequently, an effective and intelligent O&M management system is needed to maintain
37 dynamic information, support various activities and contribute to a satisfactory environment
38 [3]. Various tools and systems have been developed to improve O&M management, such as
39 Computerized Maintenance Management Systems (CMMS), Computer-Aided Facility
40 Management (CAFM) systems, Building Automation Systems (BAS), and Integrated
41 Workplace Management Systems (IWMS) [4]. For instance, CMMS is a computerized system
42 for O&M management, which can record daily work orders, historical records, service requests
43 and maintenance information. But it still requires significant effort and time for facilities
44 management (FM) professionals to extract the diverse O&M information they need (e.g., data
45 within CMMS, specifications, 3D models) [2]. There is a lack of an integrated platform that
46 could manage information distributed in different databases and support various activities in
47 O&M phases. Advances in building information modelling (BIM) is likely to aid in reducing
48 the time for updating databases in O&M phases by 98% [5]. Some integrated and
49 comprehensive solutions for O&M management have been proposed by adapting BIM and
50 developing systems to improve data interoperability and integration. For instance, Motawa and
51 Almarshad proposed a Case-Based Reasoning (CBR)-integrated BIM system for building
52 maintenance to improve the efficiency of decision making and communication among different
53 stakeholders [6]. The restoration team of the Sydney Opera House also designed a unified
54 central data repository integrating different resources to support effective O&M management.
55 But overall, a comprehensive and effective data integration/query approach based on BIM,
56 which can be maintained and updated throughout the O&M phase is still under investigation
57 [5,7]. In summary, an integrated intelligent approach or system that can help to monitor, update,
58 communicate and integrate O&M management issues is still required for continuous
59 development and improvement.

60 During the O&M phase, anomaly detection for building assets, such as mechanical, electrical
61 and plumbing systems (MEP), is considered not only the most labour-intensive and time-

62 consuming but also the most influential process [8]. Extensive studies demonstrate that timely
63 anomaly detection could ensure the safety, efficiency, and quality of the building operation
64 processes to a large extent [8]. Essentially, it is a preventive and proactive action that
65 guarantees the assets maintaining their original anticipated function within their lifecycle.
66 However, one of the big challenges is that these assets run under changing loads determined
67 by human demands. Therefore their performance, for instance the pump vibration in the daily
68 O&M, is not stationary. Conventional point-based anomaly detection algorithm cannot cope
69 well with this, especially in the targeted built environments where the unavailability of well-
70 labelled data is typical. In response to this situation, contextual anomaly detection, represented
71 by Bayesian on-line change point detection method (BOCPD), becomes a promising alternative.
72 Instead of anomalous points, change points are detected where the generative parameters of the
73 building operational data sequence drift. Combined with the external building operation
74 information, real anomalies that result in asset failures could be filtered as the trigger for
75 following-up early warnings. Generally, the anomaly detection of asset monitoring for O&M
76 management requires cross-referencing of multiple data sources for building facilities
77 information. A comprehensive solution is necessary for streamlining anomaly detection, in
78 which data interoperability and reusability need to be significantly enhanced.

79 Digital Twins (DTs) are considered to be such a comprehensive solution [9]. The concept of
80 DTs evolved as a comprehensive approach to manage, plan, predict and demonstrate
81 building/infrastructure or city assets. The DT is a digital model, which is a dynamic
82 representation of an asset and mimics its real-world behaviour [10,11]. Moreover, due to the
83 data analytical and decision-making capability DT possessed, the way we plan, deliver, operate,
84 maintain and manage the assets is reinvented, thus better services can be provided [12]. To
85 maximise the value of DTs and further present how they may support anomaly detection in
86 daily O&M management, this study presents a DT-based anomaly detection system and an
87 appropriate method of data integration based on the extended IFC. Then, a novel Bayesian
88 change point detection methodology is adopted to indicate the suspicious anomalies of pumps,
89 based on the building DT. This system is brought to life through the development of a dynamic
90 demonstrator based on the West Cambridge Digital Twin Pilot.

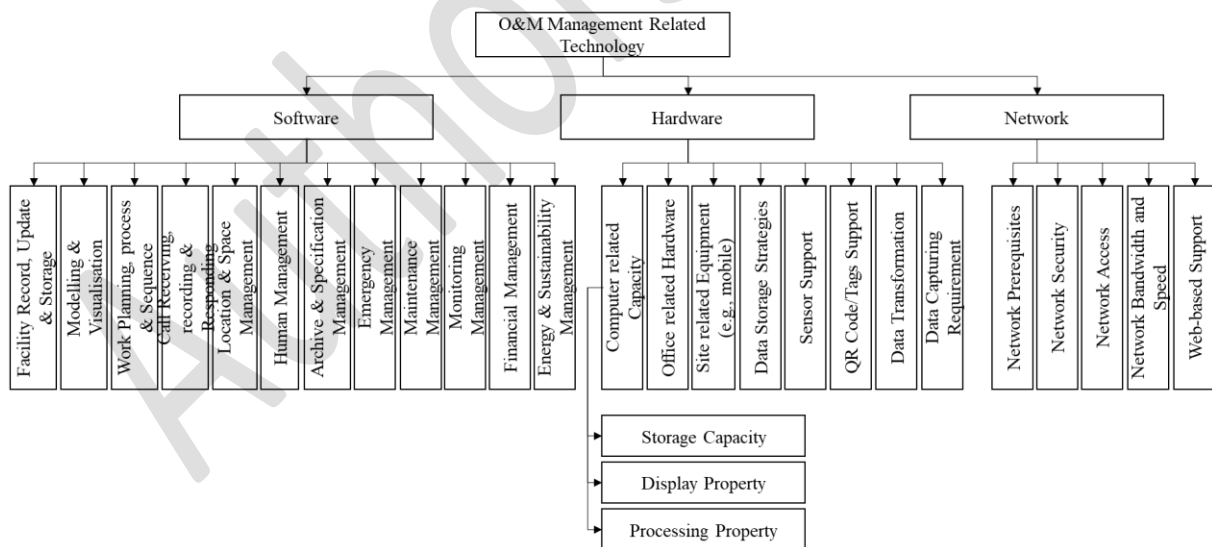
91 **2. Literature Review**

92 **2.1 Current Research on Daily O&M Management**

93 Many existing O&M management approaches already benefit from emerging data capture and
94 management technologies, for instance, radio frequency identification (RFID) [13], sensor

95 systems [14,15,16], image-based techniques [17] or virtual reality (VR)/augmented reality (AR)
 96 [17,18]. As shown in Fig.1, technologies used in current O&M management can be classified
 97 as software, hardware, and network technologies.

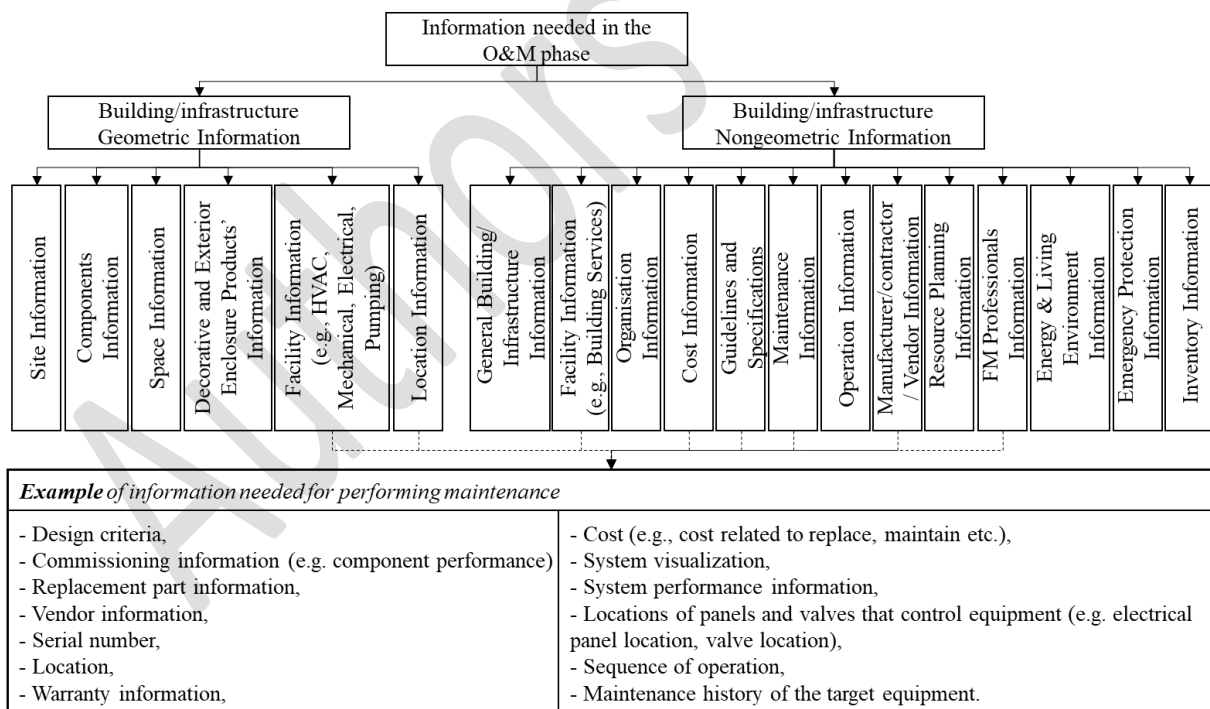
98 Commonly adopted software tools include: computer-aided design (CAD), IWMS [23],
 99 CMMS, BEMS, BAS and enterprise asset management (EAM) [24], which can be used to
 100 manage daily activities and provide required services. A pilot construction network project at the
 101 University of Southern California aimed at linking BAS, CMMS and Document Management
 102 Systems (DMS) with BIM and provide a demonstrator of BIM-to-BIM-FM in practice [25,26].
 103 Due to the proliferation of a multitude of software supporting the different O&M and FM
 104 activities, accessing the required information can become difficult for FM professionals
 105 especially when information is stored in disparate systems. Hardware consists of equipment
 106 used in office and on-site (shown in Fig.1). Sensors and tags are gaining popularity in O&M to
 107 aid in the creation of a ‘dynamic’ and ‘intelligent’ asset management environment. Tags (e.g.,
 108 QR code, RFID) and sensors connect scattered assets into an integrated unit, and further
 109 support real-time data collection and storage [27,28,29,30]. Network (i.e., web-based)
 110 technology can provide remote connections to different data resources and cloud-based
 111 services for different platforms [31].



112
 113 Figure 1 The functional descriptions of technology requirements for O&M management
 114 [19,20,21,22]

115 Alongside technologies, information directly determines the result of decision making in O&M
 116 [3,32]. Complex information (e.g., historical O&M records, space information, accurate
 117 locations etc.) is recorded and exchanged during O&M management processes (Fig.2).

118 Effective decisions usually depend on comprehensive, continuous, reliable and accurate
 119 datasets (e.g., asset information, as-is conditions) [39,40]. Hence, the integrity, validity and
 120 interoperability of information are crucial for improving management efficiency and
 121 intelligence [3,32]. The information required for O&M can be classified and listed as shown in
 122 Fig.2. Nongeometric information (e.g., building/infrastructure asset related information) can
 123 be directly integrated with geometric information via digital devices in the BIM environment.
 124 BIM-enabled asset management would further provide ease of access for information retrieval.
 125 Various practical studies and academic research have proved that BIM-enabled asset
 126 management provides long-term and obvious benefits [31,41,42,43,44]. The time and
 127 resources required in accessing relevant equipment and building materials information could
 128 be reduced [43]. For instance, Hassanain et al. [45] proposed an effective IFC-based data model
 129 for integrating maintenance management information. However, their work mainly focused on
 130 developing a generic framework and only used for roof objects. Hence, an appropriate method
 131 of data integration is still needed to further ease and benefit O&M information exchange and
 132 sharing.



133

134 Figure 2 Information requirements in O&M phases [3,33,34,35,36,37,38]

135 Although a large amount of effort has been made in achieving smart O&M management, a lack
 136 of well-organised framework/system to link all assets efficiently, as well as the capability to
 137 manage required information, is one of the key problems in O&M management.

138 **2.2 Review of anomaly detection techniques in buildings**

139 Assets within the building, responsible for delivering the service functionalities of the building,
140 determine the quality of service that a building provides to its occupants. Therefore, monitoring
141 the working condition of the assets and further revealing the raised anomalies in a timely
142 manner is widely investigated for optimizing building operations in the O&M phase. In
143 particular, the detection of anomalies for asset monitoring is challenging and problematic due
144 to the high degree of system complexity and large scale and the number of components in this
145 highly integrated system. A common practice is detecting whether the performance of assets
146 exhibit anomalies that deviate from the anticipated behaviours [46].

147 Specifically, anomaly patterns can be classified into two categories: point anomalies and
148 contextual anomalies. If an individual data instance is diagnosed to deviate from its normal
149 status, the data instance is regarded as a point anomaly. On the other hand, if a data instance is
150 anomalous under a specific context scenario, it is termed as a contextual anomaly. For the
151 mainstream point anomaly detection, the so-called normal operation conditions must be
152 defined based on either historical operation data or model simulations, which serve as baselines
153 and are thereafter compared with current behaviour to detect anomalies. Typically, process
154 history-based methods are extensively adopted because they depend on the past building
155 operational data without requiring any physical interpretation of the systems. Moreover, the
156 data-driven nature makes these methods extremely easy and inexpensive to implement, as long
157 as data satisfying quality requirements are available. For instance, Capozzoli et al. [47] adopt
158 artificial neural ensembling networks to capture the dynamics behind the normal building
159 energy consumption data. GESD many outliers detection algorithm [48,49] is used to analyse
160 the dynamics residuals, identifying patterns of anomalies occurring in a cluster of buildings.
161 Similarly, Magoules et al. [50] demonstrate the effectiveness of recursive deterministic
162 perceptron (RDP) neural network in detecting anomalies in building energy consumption
163 profiles. These methods assume that well-labelled data under normal operating conditions is
164 available.

165 However, in practice, it is difficult to distinguish normal and abnormal operating conditions,
166 which depends heavily on human evaluation for now. Therefore, the unsupervised anomaly
167 detection techniques can be used to model the intrinsic property of the normal and abnormal
168 datasets given limited prior knowledge, so that anomalies can be uniquely identified. Clustering
169 techniques [51,52], such as hierarchical agglomerative clustering or entropy-weighted k-means
170 (EWKM) method, are used to find anomalous behaviour in building energy data. The advanced

171 quantitative association rule mining (QARM) is another promising technique [53,54,55,56],
172 which is adapted to discover useful knowledge and derive rules from the unlabelled operational
173 data. The rules discovered are used to identify raised anomalies. It is reported that these
174 unsupervised techniques are useful in anomaly detection and operation pattern recognition for
175 building assets [57].

176 The operating conditions and working loads on building assets are changing throughout time,
177 which causes continuous baseline behaviour fluctuation. Considering that most existing
178 methods are unable to handle the temporal contextual features of operational data, contextual
179 anomaly detection analysis is studied to discover the association within datasets, where the
180 external contextual attributes are used to reveal anomalous behaviour correlated with such
181 attributes. Change point detection is a form of contextual anomaly detection, which looks for
182 abrupt variations or change points in the generative parameters of the building operational data
183 sequence [58]. More precisely, the found change points could be suspicious candidates for
184 anomalies but not necessarily need to be an anomaly, serving as an early warning symptom for
185 the problem within the underlying building system. For instance, Touzani et al. [59] adopt a
186 statistical change point algorithm to detect potential “non-routine events” in building energy
187 data, which provides a tractable starting point that can be expanded for discovering changes in
188 operational characteristics and possible anomalies in building systems. Cross-referenced
189 external contextual information must be integrated to help determine whether the detected
190 change point attributes to the normal condition variations or emerging anomalies. However,
191 the workflow and information exchange behind the cross-referencing process is very complex.
192 Fortunately, DT of buildings is a solution that integrates multiple fragmented data sources and
193 thus greatly enhances the data availability for buildings [60]. With the help of the DT model,
194 normal operating condition changes could be excluded, leaving only the suspicious anomalies
195 that help facility managers identify the problems as early as possible.

196 **3. DT-based Anomaly Detection Process Flow**

197 The process flows under two different scenarios (i.e., DT-based and traditional) have been
198 established based on literature review [3,6,9,61,64], and expert interviews (i.e., facility
199 management and estate management teams in authors’ university). Compared to the DT-based
200 anomaly detection process, the traditional process shows two main defects, namely scattered
201 information and manual query processes [3,6,9,61,64].

202 Even though some maintenance and operation data are managed in some facility information
203 systems (e.g., BMS, AMS in Fig.3 and 4), it still requires a significant amount of time to search,
204 query, verify and analyse the corresponding facility information from heterogeneous data
205 sources. For instance, based on the expert interviews, data lists of each system have been
206 summarised in Fig.3. When the FM professionals receive a maintenance request through the
207 call service system (Fig.4), they need to search relevant information of the failed asset saved
208 in the asset management system (such as historical information or manufacturer) first, and then
209 confirm the location information saved in the space management system. If further required,
210 some additional information may also need to be queried from BMS or other systems.
211 Moreover, this process might also cause errors and deviations. The duplication of information
212 queries frequently occurs in the traditional process. For instance, overlapping data may also be
213 saved in different databases (e.g., historical records, locations and corresponding contractors'
214 information) [3]. As shown in Fig.3, data sets of sites, buildings and floors are redundantly and
215 repetitively saved in some systems, including AMS, BMS and SMS. Besides the scattered
216 information, manual query processes are also the key problem of anomaly detection delay. In
217 the traditional process, the facility manager usually acts as a central coordinator and their
218 decision-making would depend on related information, as well as expert experience [6], as
219 shown in Fig.4.

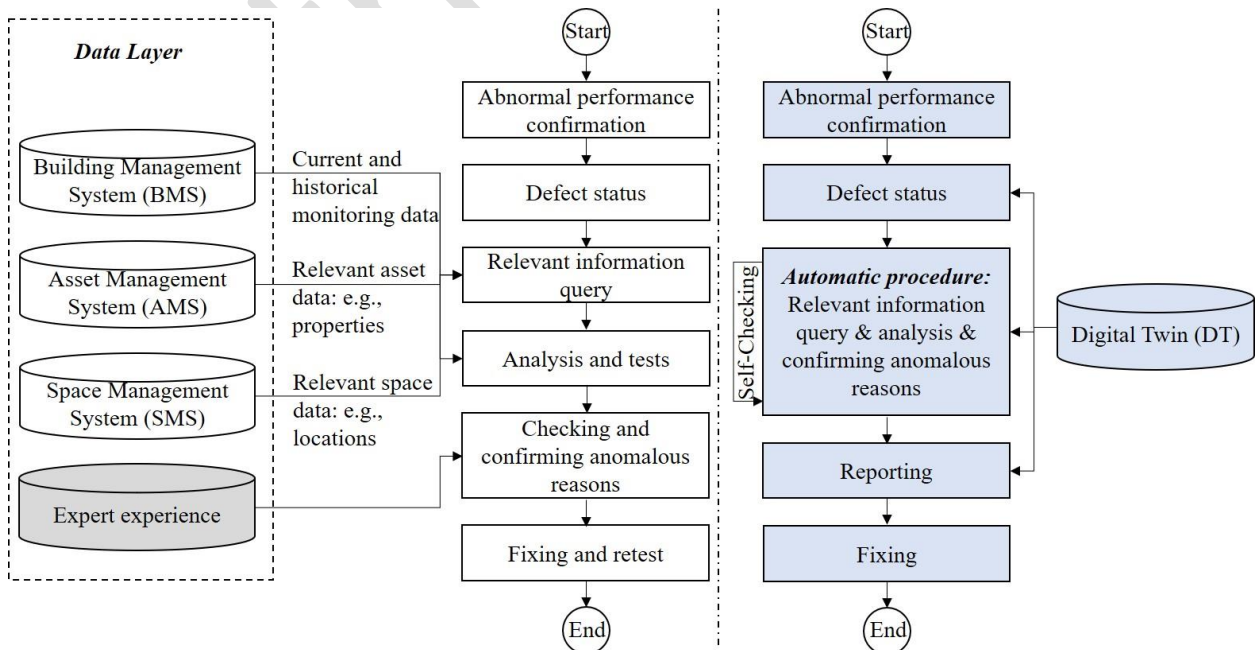
220 These problems of the traditional process indicate that there is a need for an intelligent and
221 comprehensive platform to integrate and effectively search information, facilitate decision
222 making and semi-automate/automate processes. In that way, with the consideration for the
223 convenience of searching, verifying, querying and managing facility information and
224 automating anomaly detection through a DT-based system, these problems can be improved
225 and further addressed.

<p>Asset Management System Record:</p> <p>Site Building Floor Room Asset Code Description Status Type Serial No. Placement Work Manager Asset Department Equipment Reference Set Output Rating Capital Assets Category Code Capital Asset ID Acquired On Acquisition Method Acquired From PO Number Acquisition Notes CC Owner Initial Value Indexed Replacement Cost Current Value Disposal Value Total Depreciation Total Indexation Total Revaluation Lifetime Charge Code Final Replacement Date Real Replacement Date Est. Replacement Cost Contract Code Item Code Audit/Regions Last Depreciation Last Index Last Revaluation Capital Charge Payable Active Input Rating Acquired On Audit Priority Barcode Bookable Status Budget Code</p> <p>CAPEX COBie Name CP12 Asset Dept Asset Code Direct Labour TD Direct Labour Yr Display Warning Enable Mobile WO Scanning Estimated Age Estimated Lifetime Remaining Finance Ref Flue Type Frequency General Description Importance Initial Value Installed Last Calculated Last Test Last Tracked Level 1 Desc Level 2 Desc Level 3 Desc Level 4 Desc Lifetime Manufacturer Meter Width Minor Asset Model Next Test Non W/O Costs TD Non W/O Costs Yr Non W/O Stock Iss TD Non W/O Stock Iss Yr PAT Asset Permit to Work Region Replacement Cost Service By Service Contract Speed Status Sub Code Trackable Tracked By Valuation Date Voltage/Pressure W/O Cost TD W/O Costs Yr Warning</p>	<p>BMS Record:</p> <p>Site ID Site Label Site Connection String Lan No Lan Label Node Address (Outstation No) Outstation Label Device Response (type of controller) Item Item Label Item Units</p>	<p>Asset Tagging/Registry System Record:</p> <p>Name Serial_Number Description RelatedItems_ParentItem RelatedItems_SubItems Last_Seen_Date Last_Seen_Location Labels Reminder_AssetRegisterInspectionDue Reminder_Date_CheckCondition Reminder_Date_CheckContent Reminder_Date_Clean Reminder_Date_DueForInspection Reminder_TaxDue Reminder_TaxDueForRenewal Reminder_CallForAssistance Information_Capacity Information_Colour Information_Condition Information_EmergencyContact Information_Instructions Information_Model Information_OrderSpareParts Information_PurchaseDate Information_PurchasePrice Information_SupportTeam Information_Value Assigned_Location</p>
	<p>Call Service System Record:</p> <p>Site Building Floor Room Asset Code Call No Call Description Call Details Assigned To Person in Charge Contact Call Category Sub Category Work Centre</p>	<p>Space Management System:</p> <p>Organisation ID Organisation Name Site ID Site Code Site Name Building ID Building Code Building Name Floor ID Floor Code Floor Name Room ID Room Name Space Code Room Area Occupancy ID Dept Share Occupier</p>
	<p>Sensors Record:</p> <p>Location_ID Location_Name Gateway_ID Gateway_Location_ID Gateway_Timestamp Gateway_Type Sensor_ID Sensor_GatewayID Sensor_Location_ID Asset_ID Asset_Name Sensor_Timestamp Unit Description Value</p>	

226

227

Figure 3 Data lists of each system in daily O&M management



228

229 Figure 4 Anomaly detection process flows in O&M phases: scenario 1 (left) traditional
230 process and scenario 2 (right) DT-based process

231 **4. The DT-based Anomaly Detection Framework**

232 **4.1 Anomaly detection oriented data availability in existing buildings**

233 Detecting anomalies of building assets in the O&M phase involves multi-domain and multi-
234 layer information storage, manipulation, exchange and interaction. Effective data integration
235 through information sharing is a critical factor in achieving effective anomaly detection,
236 especially for excluding change points caused by normal operating condition changes, to avoid
237 any false alarms. In addition to those commonly adopted tools (e.g. BAS, CMMS) introduced
238 in section 2.1, anomaly detection in building O&M research also relies on other relevant data
239 sources, such as the emerging sensing systems, access control systems or security cameras in
240 buildings. Under the well-established communication protocols of building data storage and
241 exchange, new data sources in O&M are still emerging. For a building HVAC system, the BAS
242 data emerging from sensors and actuators (which might be Building Management Systems
243 (BMS) in other cases) could be used federatively to detect the anomalous operating behaviour
244 in a timely manner [62]. For instance, when the sudden drop in the supply air temperature of
245 an AHU in heating mode is diagnosed, building sensing data (or access control system and
246 security camera for occupancy monitoring in other cases) should be integrated to determine
247 whether the drop is caused by an extreme change of outdoor temperature. However, if the
248 supply temperature drops below its mixed air temperature, chances are that a potential anomaly
249 happens in the AHU heating coil valve. The CMMS database keeps a detailed record of the
250 occupants' service requests and work-order issues to address these service requests [63]. The
251 inspection and maintenance data of CMMS could provide an insightful clue to enrich the
252 building knowledge, like fault trees and relationships between components. Field expert rules
253 can be acquired to enable the root-cause identification capability for possible anomalies in a
254 building. However, the fragmented nature of building data sources presents a challenge in
255 developing a valid anomaly detection strategy. The next section describes the DT solution
256 provided to integrate multiple data sources that can support the anomaly detection task.

257 **4.2 DT construction and data integration**

258 Building DTs in this study were constructed based on definitions, namely 'DTs integrate their
259 sub-DTs and intelligent functions (e.g., AI, machine learning, data analytics etc.) to create
260 digital models that are able to learn and update from multiple sources, and to represent and
261 predict the current and future condition of their physical counterparts correspondingly and

262 timely' [64]. The DT's construction also follows the designed architecture provided by authors,
263 referring to [9] and [64]. It includes five layers: data acquisition layer, transmission layer,
264 digital modelling layer, data/model integration layer and service layer.

265 In practice, several O&M platforms and databases are used in daily management (e.g., BMS,
266 SMS mentioned in section 3). The O&M data is usually saved in different formats. It thus
267 requires great efforts and time for FM staff to extract the diverse and scattered O&M
268 information required. A unified and standardised data schema is needed for information
269 integration and achieving smart asset management in the O&M phase. Because of the
270 flexibility and consistency of IFC schema in the building lifecycle, IFC schema is the most
271 suitable and fundamental data schema for wider BIM implementation and information
272 integration. Hence, the extension of the current IFC to fulfil O&M management requirements
273 would be a critical step. Moreover, the asset information generated in the O&M phase is not
274 static. For instance, sensor data is dynamic in real time and maintenance events would also be
275 recorded case by case. A single IFC file would be ineffective for decision making and also
276 difficult for additional information query, since existing IFC files may only include basic
277 geometry information. Therefore, a possible and effective solution for representing IFC schema
278 and integrating information is to provide a centralised data model linking with distributed data
279 resources in daily O&M management.

280 Hence, in the data/model integration layer of building DTs, the data structure is designed to be
281 capable of interchanging and interoperating external data related to each BIM object in the
282 digital model on a semantic level, to enable IFC-based interoperability between BIM and other
283 data sources. The IFC is used as the central data model and other data resources are kept in
284 their original storage locations, which are saved in this distributed manner.

285 All the current research provides solid evidence of the increasing attention of BIM development
286 in FM. However, research that systematically studies IFC in O&M phases is missing. There
287 are no entities in the existing IFC4 schema to specifically represent information and activities
288 in O&M phases [20]. With these considerations, more subclass data entities, types and
289 parameters required for FM should be extended for DT data structure development. More
290 complicated data types and specific O&M activities need to be provided [34,65]. Data schema
291 about the inspection and maintenance process needs to be defined, and omitted properties and
292 relationships related to FM need to be supplemented [39,62,65].

293 To update the O&M information to as-is DTs and map the data model of maintenance and
294 inspection activities into the IFC standard, IFC extensions are proposed and developed based
295 on the maintenance and inspection activities, required information and process as the core step
296 of DT construction. In this research, IFC4 is used as the base specification for introducing new
297 entities. In IFC4 schema, *IfcProcess* can present the activity or process of an
298 activity/event/task/procedure for a building project. It usually happens in building construction
299 with the intent of designing, costing, acquiring, constructing, or maintaining products
300 [66,67]. However, the maintenance and inspection processes are required to be included in IFC
301 schema, including inspection events, maintenance events and required actions/resources.
302 *IfcControl* is the abstract generalization of control or constraint products/processes in general,
303 which covers the specification, regulation, cost schedule or other requirements [66,67]. Even
304 if *IfcControl* can represent the partial required information about the maintenance plan,
305 schedule and cost, these entities are not initially designed for O&M management and thus
306 cannot be completely matched with O&M activities. *IfcActor* defines a person or organization
307 involved in a project during its life cycle. Specific roles in the O&M phase are not well defined
308 and classified. *IfcRoleEnum* only includes one role type about FM, namely FM manager.
309 *IfcAsset* presents an identifiable grouping of elements with financial values. However, more
310 information is required in FM, for instance, history record and status of assets (as shown in
311 Table 1). Moreover, specific asset types should be developed and classified for O&M
312 management. For instance, *IfcAssetTypeEnum* should be further designed for FM and
313 *IfcCostItem* needs more items to be added related to O&M management. *IfcAsset* needs to be
314 extended for the O&M phase.

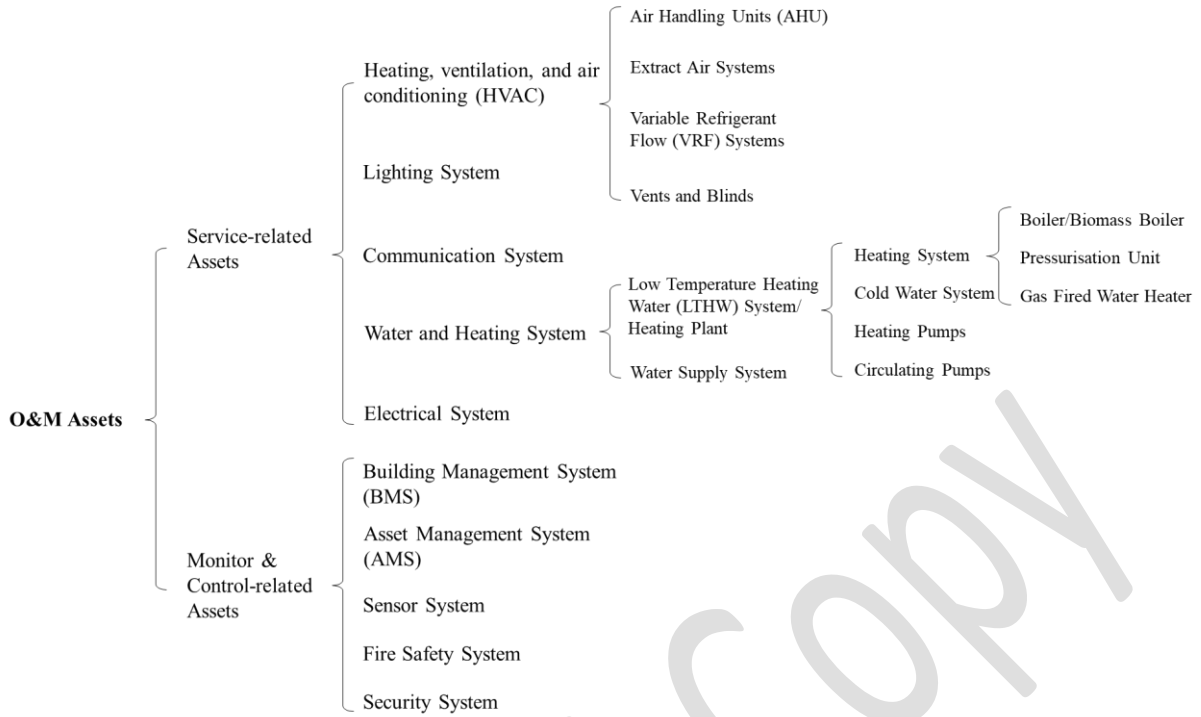
315 **[Insert: Table 1. Evaluation of IFC4 support for O&M management information**
316 **requirements]**

317 In addition, one of the most important information records in the O&M phase is the historical
318 record of the asset, but neither *IfcOwnerHistory* nor *IfcPerformanceHistory* cover complete
319 information relevant to FM. For instance, there is no enum designed for FM in
320 *IfcChangeActionEnum*. Table 1 lists the details of how asset register requirements can be
321 matched with IFC4 entities and COBie 2.4 spreadsheet. Some requirements cannot be directly
322 linked with entities in IFC4. Most of these unmatched data are important elements during O&M
323 phase, including lacking capital information (e.g., costs breakdown, source of components and
324 spare parts, and consumption) and incomplete information (e.g., history record, maintenance
325 cost, and maintenance activities) (as shown in Table 1).

326 COBie is one of Information Exchange national standards (in the US, UK, and other countries)
327 successfully adapted in the industry and the most relevant IE specification that can be
328 implemented for the integration between BIM and O&M systems. On the other hand, partial
329 information required for O&M can be presented using the COBie.Job worksheet [68], or FM
330 software can provide the information manually/semi-automatically through ad-hoc functions.
331 However, COBie is still immature from some technical perspectives: 1). model validation after
332 the information exchange is needed; 2). user-friendly information save and query approaches
333 and formats are required; 3). clear classification strategies of assets in O&M phases (e.g.,
334 sensors and control points) are needed to avoid misunderstanding of various O&M activities.

335 Assets in O&M phases can be classified into service-related assets and monitor & control-
336 related assets according to their functions and relationships with existing buildings (Fig.5).
337 Service-related assets (e.g., HVAC systems, lighting systems etc.) provide daily O&M services
338 and refer to specific assets belonging to parts of existing buildings. Monitor & control-related
339 assets (e.g., sensors) are additional assets attached to existing buildings/systems and equipped
340 with monitoring and controlling functions. As shown in Table 1, subclass entities need to be
341 included in the existing schema. The entity *IfcProcess* and the entity *IfcControl* are suggested
342 to be extended and two corresponding subclass entities (*IfcOperationandMaintenaceProcess*
343 and *IfcOperationandMaintenanceControl*) can be added to represent the maintenance and
344 inspection activities. *IfcAsset* should be further extended for FM based on O&M requirements.
345 Three subclass IFC entities are also suggested to be developed for enhancing O&M information
346 management, namely *IfcMaintenanceHistory*, *IfcInspectionHistory* and *IfcSpareRecord*
347 (Fig.6).

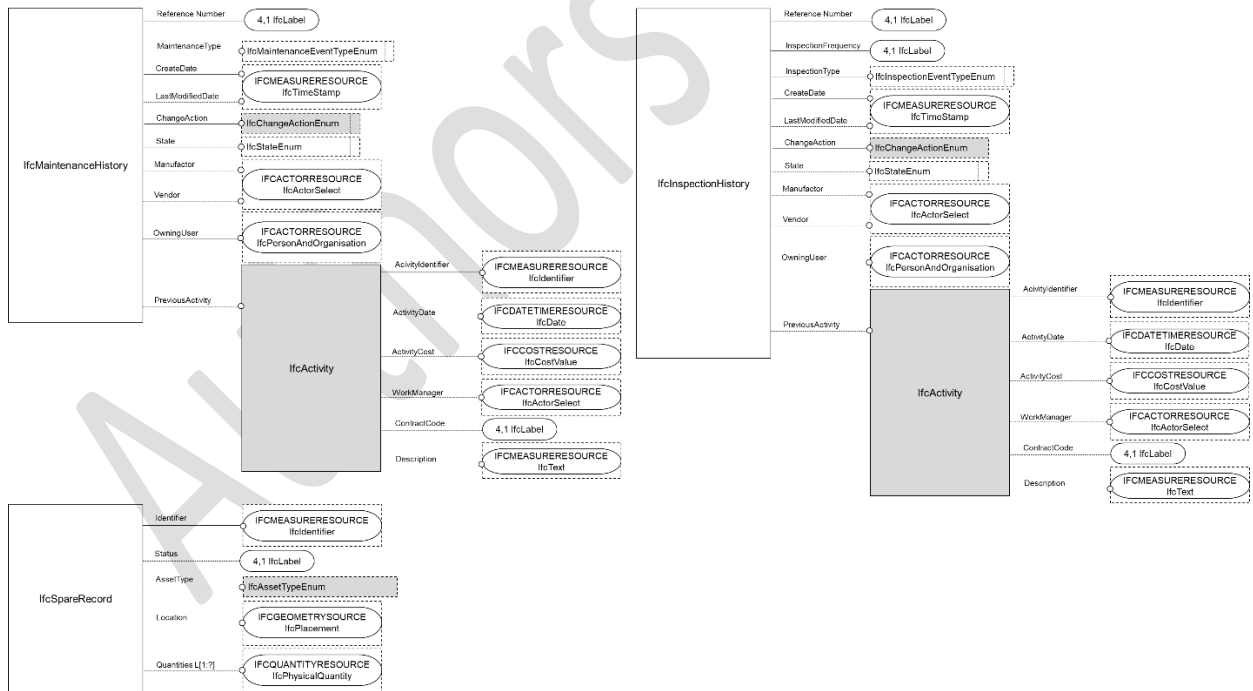
348 The data integration method provided in this research integrates information in a distributed
349 and dynamic way. Based on the primary IFC file, required additional IFC entities are first added
350 to the existing IFC files. Then, the matching tables for other database integration are created
351 for describing the relationship between the BIM object GUID and its corresponding database
352 ID from other data sources (e.g., AMS). When relevant data (saved in AMS) needs to be
353 integrated or queried for some services in the DTs, the matching table provides a linking bridge
354 between the targeted BIM object (GUID) and the corresponding ID in other data sources (e.g.,
355 AMS) (as shown in Fig.7). In this way, this data integration method enables that IFC and other
356 data sources (e.g., AMS) are independent of each other, while keeping linkages. Thus, all data
357 sources (including BIM, AMS etc.) can be updated individually and kept dynamically.



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Figure 5 Asset classification in the O&M phase

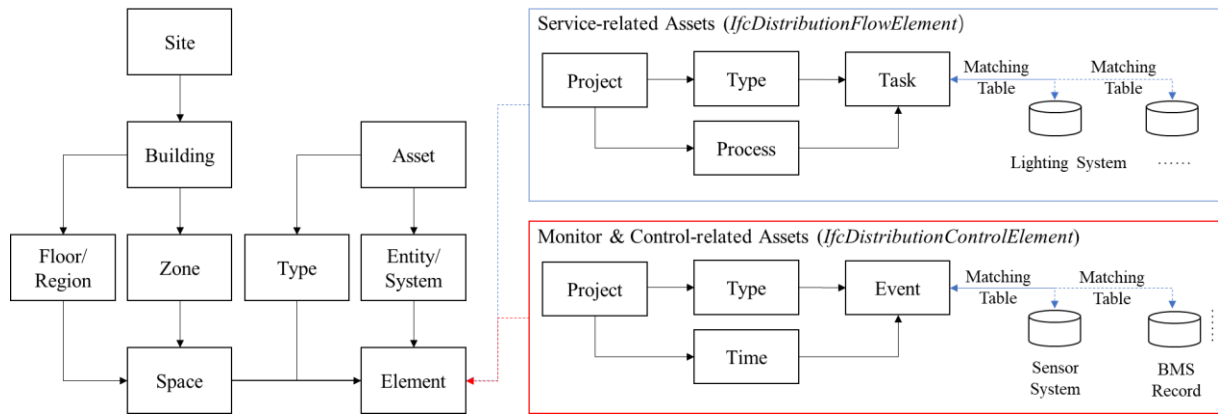


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Figure 6 Three suggested entities (the grey blocks present additional properties)

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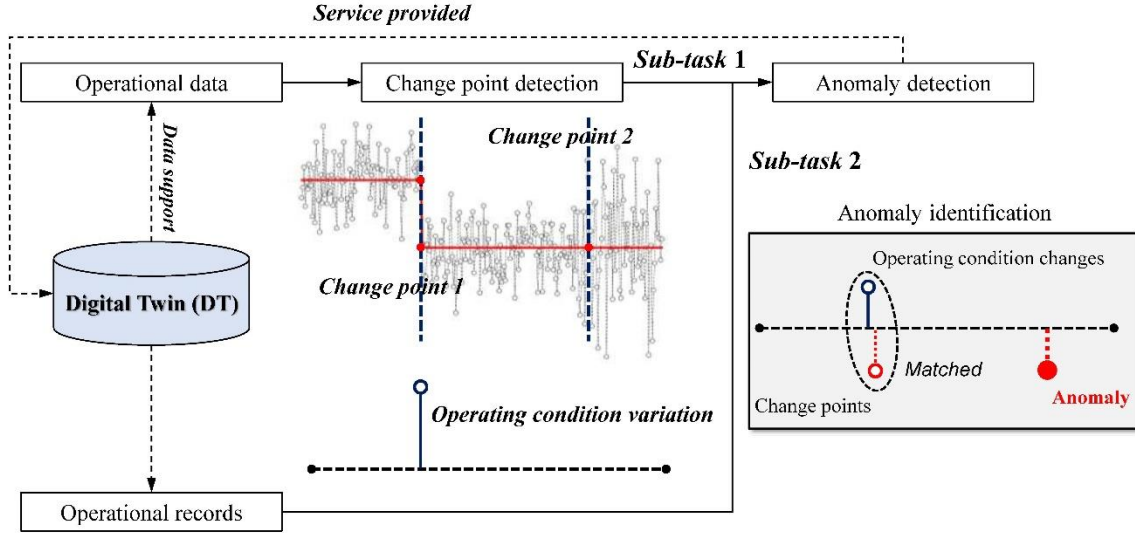
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Figure 7 Asset management and record between BIM and other data sources

365 4.3 Anomaly detection procedure for asset monitoring

366 In this section, a general procedure for asset anomaly detection is illustrated to implement the
367 monitoring of asset anomalies using data managed with the IFC schema that carries diagnostic
368 information on the operational condition of assets. A block diagram of the framework can be
369 seen in Fig.8. The whole procedure is divided into two sub-tasks: (1) change point detection,
370 aiming at finding the time instants at which the underlying symptomatic parameters of
371 sequential operational data are suspected to change, due to either operating condition variations
372 or emerging anomalies; (2) anomaly identification, aiming at distinguishing change points
373 caused by logged operating condition variations or real anomalies through event matching. For
374 change point detection, different from most of the statistic methods, such as cumulative sum
375 or likelihood ratio test [69], the BOCPD [71] is a natural approach to segment sequential data
376 and can be used for online anomaly detection without requiring prespecified thresholds, which
377 are difficult to establish a priori. Upon finding change points in operational data, a simple cross-
378 over matching is conducted to identify change points caused by actual anomalies, thus
379 eliminating the points resulting from normal operation condition variations and keeping the
380 false-alarm rate to the minimum. Generally, the BMS (which might be BAS in other cases)
381 keeps detailed track of the building system operational processes. Therefore, we could simply
382 consider that change points identified around recorded operational variation time are normal
383 reactions, while other unclaimed change points are the consequence of suspicious anomalies
384 on corresponding assets. Afterward, appropriate responses can be provided promptly. Since the
385 cross-over match process is quite instinctive, this paper focuses on the change point detection
386 algorithm. It is also worthwhile noticing that this procedure is general, thus it can also be
387 implemented on assets in any building system, such as HVAC system and MEP system.



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Figure 8 Procedure of anomaly detection for asset monitoring

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BOCPD approach is adopted in this procedure because it does not require any prior knowledge of pre-change or post-change operation processes, which is exactly the case of anomaly detection for building assets. With BOCPD algorithm, the objective is, given a sequence of operational data $\mathbf{x} = \{x_1, \dots, x_t, \dots\}$ collected from a specific asset, to compute the posterior probability distribution $p(r_t | \mathbf{x})$ over the run length r_t , referring to the number of observations since the last found change point. The run length is truncated to 0 if a change point is identified, otherwise, the run length increases by one as the observation of new data points x_t comes. It implies that the last change point occurs at the time $t - r_t$ and the set of observed data associated with the current run is $\mathbf{x}_t^r = \{x_{t-r_t+1}, \dots, x_t\}$. Under the Bayesian framework, the posterior distribution r_t can be expanded using Bayes law:

$$\begin{aligned}
 p(r_t | x_{1:t}) &\propto p(r_t, x_{1:t}) = \sum_{r_{t-1}} p(r_t, r_{t-1}, x_{1:t}) \\
 &= \sum_{r_{t-1}} p(r_t, x_t | r_{t-1}, x_{1:t-1}) p(r_{t-1}, x_{1:t-1}) \\
 &= \sum_{r_{t-1}} p(r_t | r_{t-1}) p(x_t | \mathbf{x}_t^r) p(r_{t-1}, x_{1:t-1})
 \end{aligned} \tag{1}$$

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Note that $p(r_t | x_{1:t})$ becomes the function of $p(r_{t-1} | x_{1:t-1})$, which mean that the distribution of run length can be calculated in a recursive fashion, suitable for the online update using a recursive message-passing scheme. The scheme updates the posterior over the run length based on two calculations, the change point prior $p(r_t | r_{t-1})$ and the predictive distribution $p(x_t | \mathbf{x}_t^r)$ over the new observation given the most recent data points in the single run, respectively.

405 For simplicity, the assumption is made that the length of each run follows an exponential
 406 distribution and the prior probability of a change point is given by the pre-specified hazard rate
 407 h independent of r_t , and $p(r_t | r_{t-1}) = h$ if the run length resets while $p(r_t | r_{t-1}) = 1 - h$ when
 408 $r_t = r_{t-1} + 1$. The predictive distribution $p(x_t | \mathbf{x}_t^r)$ depends only on the knowledge of the
 409 generative process \mathbf{x}_t^r that was active before the last identified change point. Specifically, the
 410 predictive distributions $p(x_t | \mathbf{x}_t^r)$ can be conveniently described by a finite number of sufficient
 411 statistics if generative distributions are members of the conjugate-exponential family
 412 likelihoods. Assuming that the generative process \mathbf{x}_t^r follows a Gaussian distribution with
 413 unknown mean θ and variance λ . In this case, a joint conjugate prior on θ and λ can be
 414 expressed in a general form of Normal-Gamma distribution with the prior hyper-parameter set
 415 $\eta_0 = \{\mu_0, \kappa_0, \alpha_0, \beta_0\}$:

$$p(\theta, \lambda | \mu_0, \kappa_0, \alpha_0, \beta_0) = \frac{\beta_0^{\alpha_0} \sqrt{\kappa_0}}{\Gamma(\alpha_0) \sqrt{2\pi}} \lambda^{\alpha_0 - \frac{1}{2}} \exp\left(-\frac{\lambda}{2} \left[\kappa_0 (\theta - \mu_0)^2 + 2\beta_0 \right]\right) \quad (2)$$

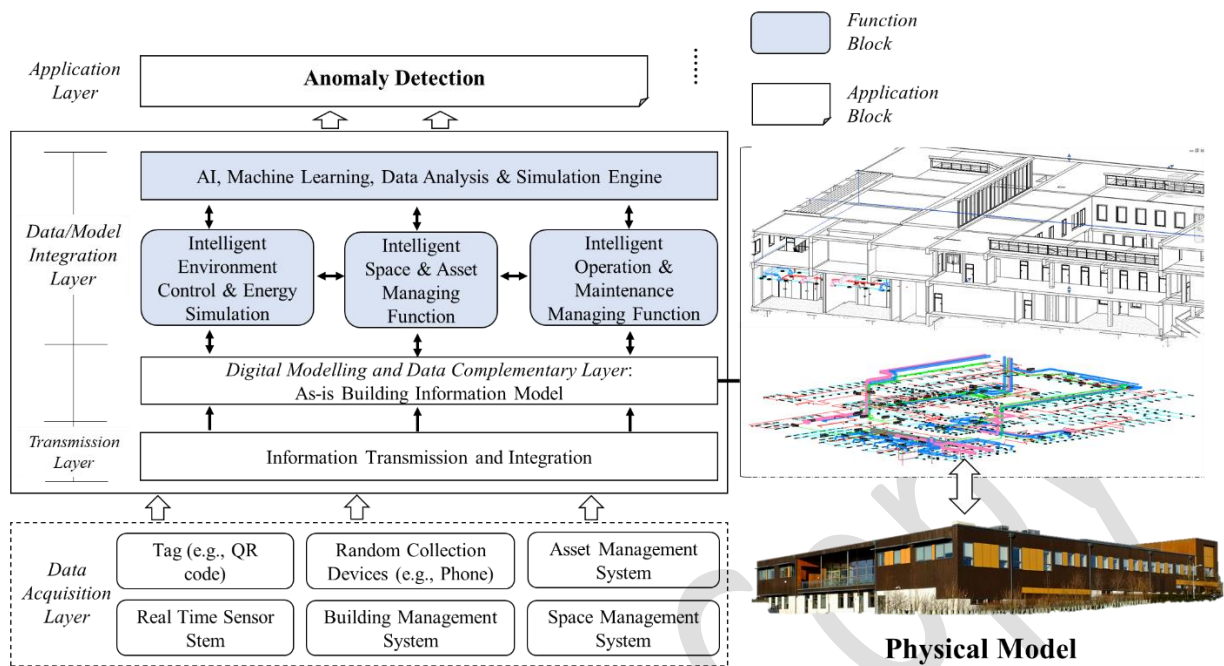
416 As new observations arrive incrementally, the hyper-parameter set updates in the form as
 417 follows:

$$\begin{aligned} \mu_t &= \frac{\kappa_0 \mu_0 + t \bar{\mathbf{x}}_t^r}{\kappa_0 + t} \\ \kappa_t &= \kappa_0 + t \\ \alpha_t &= \alpha_0 + \frac{t}{2} \\ \beta_t &= \beta_0 + \frac{1}{2} \sum_{i=r_{t-1}+1}^t (x_i - \bar{\mathbf{x}}_t^r)^2 + \frac{\kappa_0 t (\bar{\mathbf{x}}_t^r - \mu_0)^2}{2(\kappa_0 + t)} \end{aligned} \quad (3)$$

418 Following the inference, the posterior predictive distribution $p(x_t | \mathbf{x}_t^r)$ follows a generalized
 419 student's t-distribution with mean μ_t , variance $\beta_t (\kappa_t + 1) / \alpha_t \kappa_t$ and $2\alpha_t$ degree of freedom.

420 5. Case Study

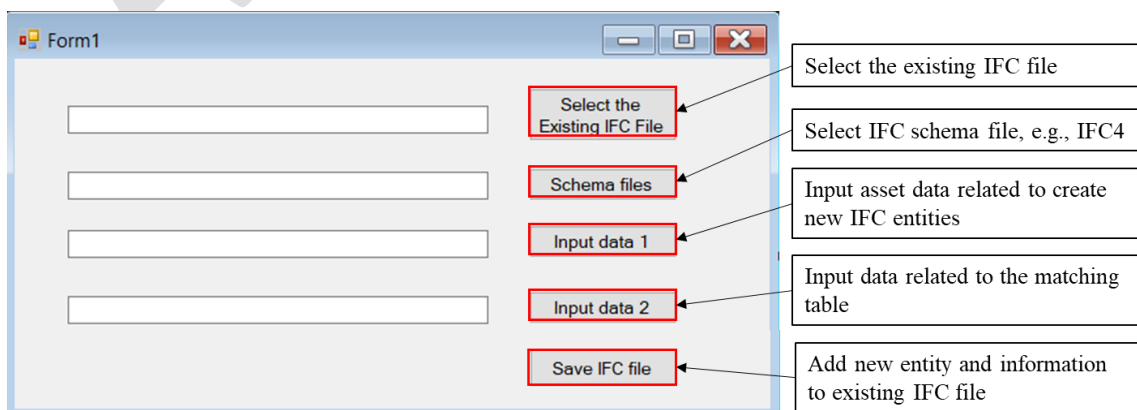
421 **5.1 DT construction and data integration**



422

423 Figure 9 The developed building DT (modified from [44] and [64])

424 The pilot evaluation study of the proposed building DT was conducted in the Institute for
 425 Manufacturing (IfM) building at the West Cambridge site of the University of Cambridge. The
 426 IfM building is a 3-storey building and stands over a 40000-square-foot comprehensive area,
 427 including teaching, study, office, research and laboratory spaces. Based on the designed
 428 architecture [9,64], the developed IfM building DT includes five layers, integrates various data
 429 resources and also supports anomaly detection (Fig.9). The objective of this case study is to
 430 demonstrate how the designed data structure can contribute to the data integration of a dynamic
 431 DT of existing buildings, to support its anomaly detection function and further to explore the
 432 opportunities and challenges.



433

434 Figure 10 Application development

435 Firstly, the IFC extension application (as shown in Fig.10) is developed for creating new IFC
436 files in accordance with the existing ones. Three functions are included in this application:

- 437 1). Add missing components (e.g., *IfcPump*) in the existing IFC file;
438 2). Save needed information of matching tables as a reference/backup in the existing IFC file;
439 3). Add and create additional entities in the existing IFC file.

440 Based on the updated IFC file, an *IfcObject* matching table used for data integration is created
441 to describe the interconnection between the BIM object Globally Unique Identifier (GUID)
442 and corresponding item ID from different data sources (e.g., BMS and sensor system). As
443 shown in Figure 11, when a data item (saved in distributed BMS or sensor system) needs to be
444 integrated or queried for anomaly detection in the upper layer, the *IfcObject* matching table
445 provides linking bridges between the targeted BIM object (GUID) and the corresponding item
446 ID in BMS, and similarly between the BIM object (GUID) and the required sensor ID in the
447 sensor system. Through the matching process, the matched item ID is used as a primary key
448 (PK) in the designed data schema for searching the required data. Through the GUID in the
449 *IfcObject* matching table and querying matched item ID number, the required data would be
450 searched automatically by their unique item ID as primary key and further refined using sort
451 key (SK). Similarly, required sensor data would also be queried. In this way, data needed for
452 anomaly detection would be queried automatically and linked to their corresponding BIM
453 object. This enables IFC and other data sources (e.g., BMS) to be saved separately in a
454 distributed approach. To keep the consistency of the data, only the *IfcObject/IfcSpace* matching
455 table needs to be maintained, which achieves effective CRUD (Create, Retrieve, Update,
456 Delete).

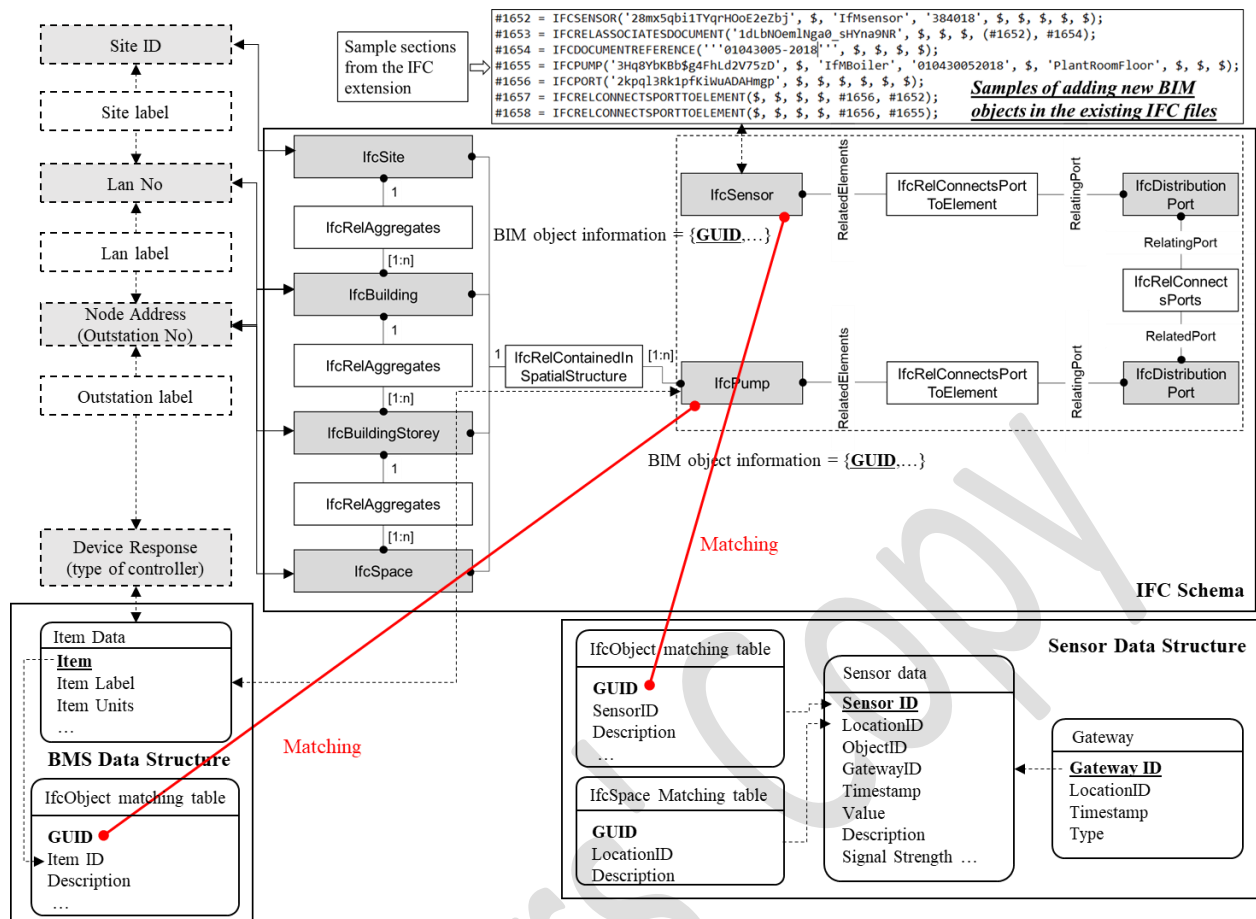


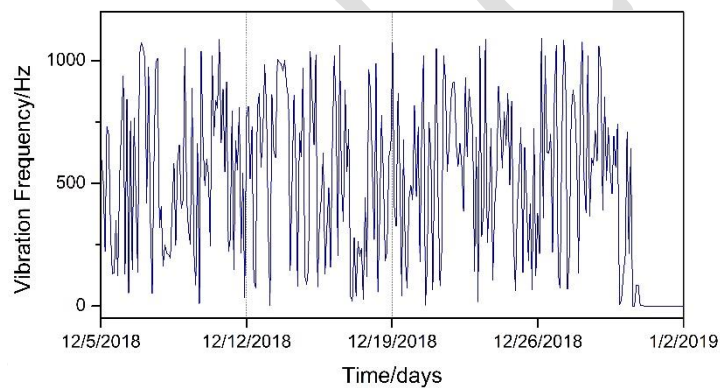
Figure 11 The IFC schema mapping with other data resources (BMS and sensor system)

5.2 Anomaly detection and comparative analysis

In this section, the application of the proposed anomaly detection procedure is illustrated on monitoring of two centrifugal pumps, and the experiment results are presented. Two pumps of the same specifications are installed in the plant room of the IfM building. They work in parallel to pump return chilled water from the air handling units & fan coil units back to the chiller. For centrifugal pumps, typical failures like defective bearing, sealing, or defect on impeller and cavitation could result in negative and even catastrophic consequences, such as abnormal noises, rotating unbalance, shaft breakage. The most revealing and widely accepted diagnostic information on the mechanical condition of the centrifugal pump is the vibration measurements, because vibration data contains abundant information about machinery running states with reasonable sensing costs [70]. Because the vibrations are transferred from the pump outwards through its casing, for the convenience of measurement, featured vibration frequency measured by the sensor mounted at the pump casing close to the bearing is adopted as an indirect method of assessing the conditions inside the monitored pumps. Besides the vibration data, data from

473 BMS, such as pump on-duty flag bit, is integrated as external asset operation information for
474 filtering the identified contextual anomalies.

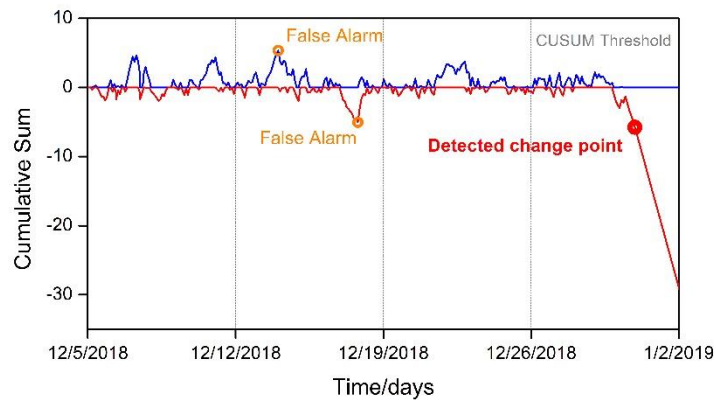
475 With the help of embedded sensor systems, a long period of averaged vibration frequency data
476 is integrated into the DT demonstrator, which makes it possible to continuously conduct a
477 tentative diagnosis for the pumps' health condition. The data include the response to both
478 scheduled operating shutdown and a real anomaly causing strong abnormal noises. Two
479 datasets with a sampling time of one hour are picked to examine and compare the relative
480 performance of the conventional cumulative sum control charts (CUSUM) with the proposed
481 method. In the first case, the studied centrifugal pump 1 undergoes a scheduled shutdown due
482 to the UK bank holiday. The period of data starts from the 5th December of 2018 and lasts until
483 1st January of 2019 (4 weeks). Fig.12 shows the recorded vibration frequency time series
484 within a given period. The shutdown can be seen to the naked eyes, and a rough judgement can
485 be made that the studied pump stops working from the afternoon of 31st December of 2018.



486

487 Figure 12 Vibration frequency sequence in the pump shutdown scenario

488 The intuitive derivation of two-sided CUSUM algorithm is first utilized to detect the shutdown
489 induced change point in the recorded data. The detection result is illustrated by Fig.13. The
490 blue upper-sided CUSUM chart detects the increase in the featured vibration frequency, while
491 the red lower-sided CUSUM chart detects the decrease in the frequency. As shown in the Fig.13,
492 the CUSUM based detector successfully locates the frequency change point corresponding to
493 the shutdown scenario within a reasonable time. However, two false alarms events are
494 generated in this period.



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Figure 13 Detection of the shutdown event by CUSUM procedure

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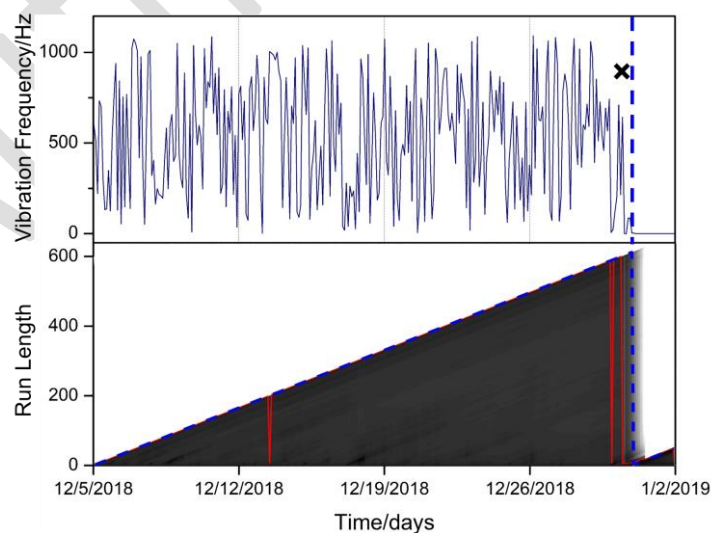
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Then, the proposed BOCPD based procedure is adopted to detect the change points for the same data sequence. Fig.14 depicts the output of the BOCPD based procedure when applied to the pump shutdown event. The top plot labels the change point detection result, in which the vertical dashed blue line represents the identified shutdown time using BOCPD, and the black cross marks the point detected by CUSUM. The detected change point times using CUSUM and BOCPD are almost identical. But BOCPD based method effectively avoids the raised false alarm. The red solid line reveals the local maximum a posteriori run length estimation result, while the blue dashed line marks the most probable run length considering the continuity of the run length. Although the local optimal run length shows some spikes, the BOCPD is able to compensate for the side effects caused by occasional measurement errors. This is the key point to the reduction of the false alarm rate.

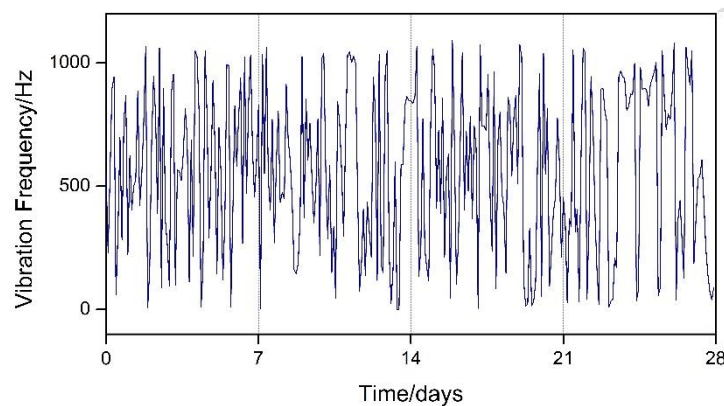


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509

Figure 14 Detection of the shutdown event by BOCPD based procedure

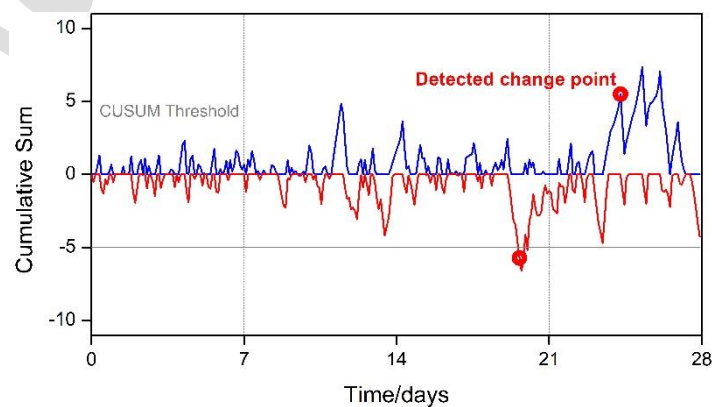
510 For the second case, one of the two pumps undergoes a highly suspicious anomaly causing a
511 strong abnormal degree of noise, while the other one works properly. Here, an artificial dataset
512 is generated by combining 14 days vibration frequency data from the normal pump with 14
513 days data from the anomalous pump (from 9th July to 22nd July in 2018). Fig.15 shows the
514 generated vibration frequency time series within a given period. Different from the shutdown
515 scenario, it is hard to distinguish the difference between the vibration of normal and anomalous
516 pumps by unaided eyes. Therefore, both CUSUM and BOCPD are utilized to detect the change
517 point between two kinds of vibration frequencies.



518

519 Figure 15 Vibration frequency sequence in the pump anomalous scenario

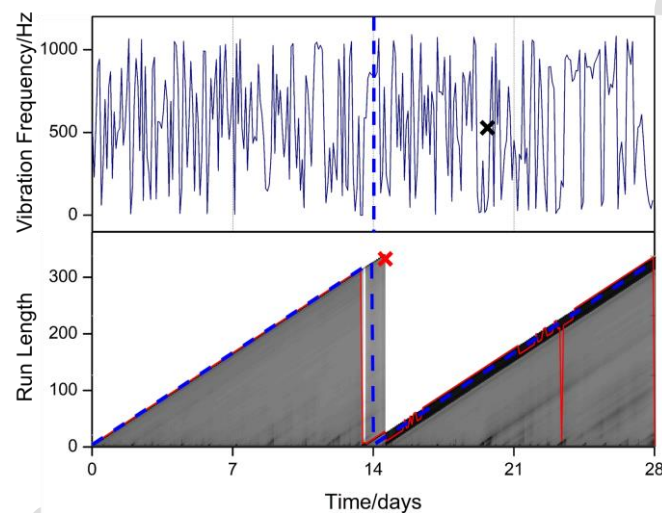
520 The detection result using the CUSUM control chart is illustrated by Fig.16. The procedure
521 successfully detects the vibration frequency deviation with a considerable delay of almost a
522 week. It is because the vibration frequency is not informative enough, thus it only offers a very
523 rough diagnosis for the working condition of the pump. A longer time is needed to accumulate
524 the anomaly indicative frequency deviations before reaching the determined threshold defined
525 in the CUSUM chart.



526

527 Figure 16 Detection of the pump anomalous event by CUSUM procedure

528 Similarly, the BOCPD based procedure is utilized for the same data sequence. Fig.17 depicts
529 the output of the BOCPD based approach when applied to the pump anomalous event.
530 Obviously, the BOCPD procedure shows a better capability of detecting changes with a little
531 time delay when compared to CUSUM. However, as shown in the bottom plot, the red cross
532 labels the awareness time. The advantage of BOCPD based procedure is that although there is
533 a slight delay before the anomaly of pumps are recognized, actual change point time can be
534 uniquely pin pointed when subsequent indicative data is available. For the cross-over match
535 process, a more precise change point contributes to the matching between symptoms and
536 corresponding normal operations.



537

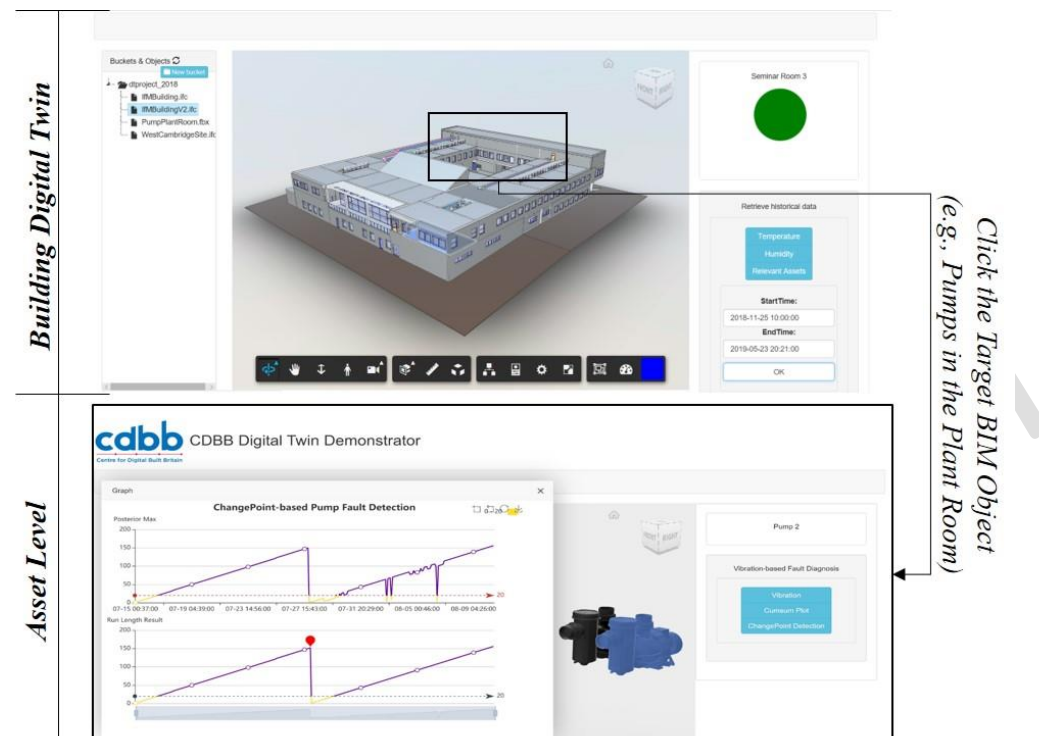
538 Figure 17 Detection of the pump anomalous event by BOCPD procedure

539 5.3 DT Platform Design and Visualization

540 On the basis of the anomaly detection capability established in section 5.2 and data integration
541 in section 5.1, the DT platform provides the asset monitoring service to facility managers and
542 other related stakeholders by interpreting professional knowledge embedded in the established
543 anomaly detection module and practically enabling interaction between the physical and digital
544 world. Although the DT properly manages and integrates multi-source data through IFC
545 schema and intelligently analyses these data in a systematic way, the ultimate objective of the
546 DT platform is to provide intuitional information visualization and decision support to FM
547 professionals. In order to establish the DT platform, Autodesk Revit was used to develop the
548 RVT model and then export it to IFC files. The platform was developed based on AWS
549 DynamoDB, Autodesk forge API and web-based program design (i.e., .Net) using C# and Java
550 script [9,64]. Taking advantage of these tools, the asset monitoring service is enabled in the
551 developed DT platform (as shown in Fig.18). With the capability to store and analyse BIM

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552 object related data collected by heterogeneous data sources, the embedded DT instance
553 implements the intelligent extraction of pump relevant data and triggers the alarm once the
554 anomaly detection procedure finds any possible anomalous behaviour for the studied pump.



555

556

Figure 18 Asset Monitoring service provided by DT platform

557 6. Discussion

558 In order to reveal the anomalous behaviour of assets in a timely manner, and take preventative
559 actions before severe and even catastrophic consequences happen, an anomaly detection
560 system for asset monitoring during the O&M phase is urgently needed. In spite of great efforts
561 devoted to fulfil anomaly detection automatically, the anomaly detection task of building assets
562 is mainly completed manually by experienced FM professionals. Advanced analytical tools,
563 including those based on machine learning or artificial intelligence, should be capable of
564 distinguishing between different patterns behind the operational data. However, the real
565 challenge is that single source data couldn't provide a holistic view under the continuously
566 changing working condition of typical assets. In this study, an anomaly detection procedure for
567 circulating pumps is discussed. Typically, vibration sensors are mounted on the pumps to
568 monitor the vibration frequency, which indicates their working condition. It is easy to identify
569 that the characteristic of the pump vibration gradually drifts with the changes of working
570 loads/conditions. For instance, the vibration characteristic during peak loading hours is

571 different from that during valley loading hours. However, neither of these two characteristics
572 manifest the anomalous behaviour of pumps. That is to say, classical point anomaly detection
573 does contribute to clarifying the asset behavioural changes, but still lacks enough explanatory
574 factors that distinguish anomalous behaviours from normal ones. To solve this, one of the
575 possible strategies is to train an unsupervised or one-class classifier using a refined normal
576 dataset under various loading scenarios [72]. Additional data and information, such as the BMS
577 data, is necessary to divide the historical data into normal and anomalous parts. However, to
578 make the classifier generalized enough, massive data under a large number of normal working
579 conditions is required for training, which is impractical. Given all the practical constrains,
580 another strategy adopted here is to temporally identify change point raised non-stationary
581 events, which manifest as variations in the generative parameters of the data sequence.
582 Subsequently, BMS in this case, needs to be integrated to eliminate the change points raised
583 by normal operations and leave anomaly raised change points as the trigger for following-up
584 early warning. Specifically, the matching between logged operating condition variations and
585 detected change point determines those eliminated change points. The matching can be simple
586 or complex, depending on the accuracy of the change point detection algorithm in pin-pointing
587 the time of change points or non-stationary events. It is verified in the case study that the
588 Bayesian on-line change point detection algorithm is capable of accurately recognizing the time
589 of change, even though the awareness time would be slightly delayed. It makes simple cross-
590 over matching sufficient for the pump anomaly detection module.

591 It is worth noting that the capability to store, manipulate, exchange and analyse BIM objects
592 (pumps in this case) related data collected by heterogeneous data sources is the core
593 competence of the DT-enabled anomaly detection system of asset monitoring. In particular,
594 DT improves data management efficiency, and makes it easier to integrate data from
595 autonomous, disparate and heterogeneous sources. Traditionally, the efficient execution of
596 queries to extract the data from disparate systems is non-trivial. With the help of the
597 standardized IFC schema, an object-oriented and semantic BIM representation is presented that
598 includes components, attributes, properties, relationships, and most importantly linkages with
599 multiple data resources. In this way, exchanging information across data source boundaries is
600 enabled using IFC schema in the DT platform.

601 Although the proposed anomaly detection procedure can realize asset monitoring, as verified
602 in the case study, we must realize that considering the budget constraints, it is impossible to
603 monitor every single asset within such a complicated building system at a fine granularity.

604 Only critical assets, for instance, the pumps in the case study, have corresponding monitoring
605 data in either sensor system or BMS. For those noncritical assets, such as valves or pipelines,
606 no relevant data is explicitly linked to the specific object. However, the condition of these
607 noncritical assets can be monitored through the quality of service (QoS)/performance provided
608 by building systems. For instance, the room temperature would drop significantly in winter if
609 the radiator valve fails to open properly. Therefore, in addition to the anomaly detection system
610 of asset monitoring, indoor environment monitoring system also needs to be developed under
611 the framework of DT to enable better understanding of the working conditions of various
612 building assets.

613 **7. Conclusions**

614 In order to provide a comprehensive asset monitoring solution in the building O&M phase, a
615 DT-enabled anomaly detection system was developed in this study. The developed system is
616 useful for detecting anomalies of building assets and can be crucial for daily O&M
617 management. It not only demonstrates the application of the designed IFC extension and
618 BOCPD in detecting suspicious anomalies of pumps, but also contributes to research
619 advancement by:

- 620 • Proposing a new DT-based anomaly detection process flow, realizing effective data
621 integration and information search, facilitating decision making and automating the
622 anomaly detection process;
- 623 • Designing the structure of data integration based on IFC extension in O&M management
624 for heterogeneous operational data storage, exchange, query and update;
- 625 • Identifying the capability of distinguishing asset behavioural changes caused by normal
626 operating condition variations or true anomalies using conventional anomaly detection;
- 627 • Adopting a Bayesian change point detection methodology that handles the contextual
628 features of behavioural data to identify and filter asset anomalies through cross-referencing
629 with external operation information.

630 A case study using the pumps in HVAC system was used to evaluate and demonstrate the
631 effectiveness of the proposed framework. The results indicated that the provided solution
632 realized a continuous condition monitoring of building assets (e.g., pumps) and also contributed
633 to efficient and automated asset monitoring in the daily O&M management.

634 This research contributes to the body of knowledge by developing a novel system for future
635 researchers to systematically and intelligently monitor assets based on DTs. In future work, we

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636 will keep working on information integration strategies (e.g., expert experience) through
637 working with Estate Management department in this University, extend building assets to
638 broader city assets and investigate more practical applications of the DTs development in
639 supporting the wider management activities and services.

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	Source of components and spare parts				Description	IfcSensor	
	History record	IfcOwnerHistory/ IfcPerformanceHistory	Record in sheets		Value	IfcSensor	
	Risk related to people or property	IfcProperty EnumeratedValue			Organisation identifier	IfcIdentifier	
Building Management System	Site identifier	IfcSite	Facility sheet	Space management information	Organisation name	IfcLabel	Floor sheet Space sheet Zone sheet
	Site label	IfcSite					
	Node address/ Outstation number	IfcLabel	System sheet Component sheet		Site identifier and name	IfcSite	
	Outstation label	IfcLabel			Building identifier and name	IfcBuilding	
	Device response	IfcController			Floor identifier and name	IfcBuilding Storey	
	Type of controller	IfcControllerTypeEnum			Room identifier and name, area	IfcSpace	
	Item label	IfcLabel			Room code	IfcSpace	
	Item units	IfcController			Occupancy activity, including identifier, occupier, occupancy time		
	Power consumption	IfcTypeObjectProperty					
	Energy consumption and energy efficiency	IfcTypeObjectProperty	Type sheet		Record	IfcText	

* The empty block present that information is not defined in IFC schema; the grey texts present information is not defined completely for O&M management in IFC or COBie schema.