

Managing the safety of police pursuits: a mixed method case study of the Metropolitan Police Service, London

1. Introduction

1.1 Pursuit safety

Pursuits are a risky activity and can lead to damage, injury and deaths of the police themselves, the pursued and other members of the public. When such injuries occur they also receive a high levels of scrutiny by the public, the media, the police and other bodies which monitor police activities (Independent Office for Police Conduct, 2018). These deaths and injuries can damage public confidence in police work. Research regarding police pursuits has revealed that although most pursuits were conducted without incident, many pursuits were initiated for relatively minor offences (largely traffic offences). Best and Eves (2005) carried out an in-depth analysis of 64 pursuits which led to 71 deaths in the UK 1998-2001. They concluded that police officers did not sufficiently consider the risks to their own safety or that of the general public. They also concluded that ‘proportionality’ was not considered in responding to pursuits where the suspect had ‘failed to stop’ on request. Similarly, Hoffmann and Mazerolle (2005) showed that of the 630 pursuits in Queensland, Australia across a five-year period half were initiated for traffic offences and 25% were initiated for stolen cars. Of all the pursuits nearly a third involved a collision, 11% were injury collisions and 11 people lost their lives. They argued that the nature of the offences did not justify a pursuit and that more restrictive policies should be adopted. Moreover, analysis of police data on the number of casualties involved in pursuits has led many researchers to conclude that the police need to **conduct risk assessments** before they pursue and that these need to be underpinned through training (Chu, 2016).

From interviews with police pursuit drivers Broome (2013) characterised their psychological and cognitive experiences during pursuits. He identified internal pressures related to performance anxiety, a focus on the outcome (i.e. apprehending the fleeing suspect) and perceived consequences in terms of success or failure. He argued that pursuit management needs to consider factors such as the driver’s emotional investment, their focus, their ability to dynamically assess risk and communicate under pressure. He also argued that it was important for drivers to make sense of the experience afterwards.

Psychological factors may also influence the behaviour of fleeing suspects. Alpert and Lum (2014) identified that most pursuits in the US occurred because the suspects were frightened of getting caught for minor offences and would have slowed down and driven more cautiously if they had felt safe from the police. They cite evidence (Alpert, 1997) from Florida that more restrictive pursuits policy limited to ‘serious felons only’ did not lead to an increase in crime rates but led to an 82% decrease in pursuits. However, it is not clear what reduction in pursuit related injuries occurred, though arguably a decrease in the number of pursuits would decrease exposure to injury risk. They argued that good national and local quality data about pursuits is needed to produce an evidence-based pursuit policy. They called for more information about what factors contributed not just towards fatal pursuits (which receive intense public scrutiny) but also those with non-fatal outcomes so that a comparative analysis can be undertaken. He also argued that there should be more discussion about whether it was legitimate to initiate a pursuit in the first place.

50

51 *1.2 Policy context for police pursuits in the UK*

52 The MPS comprises over 43,000 staff including 31,550 Police officers and 9,327 Police
53 staff [https://www.met.police.uk/police-forces/metropolitan-police/areas/about-us/about-the-](https://www.met.police.uk/police-forces/metropolitan-police/areas/about-us/about-the-met/structure/)
54 [met/structure/](https://www.met.police.uk/police-forces/metropolitan-police/areas/about-us/about-the-met/structure/), It covers 620 square miles and serves more than eight million people in
55 London.

56 Since 2013, all police work in the UK, including pursuits, falls under the National Decision
57 Model (NDM) <https://www.app.college.police.uk/app-content/national-decision-model/>. The
58 NDM supports decision making by providing a framework in which ‘decisions can be
59 examined and challenged, both at the time and afterwards’. At the centre of the model is a
60 code of ethics, which officers and staff must act in accordance with. The NDM recognises
61 that in operational work police and staff have to make decisions in which they have to
62 consider the balance of risk in often difficult and fast-moving situations. Police and staff are
63 encouraged to use their discretion where appropriate if they can justify their decisions using
64 the NDM. Current practice in the Metropolitan Police Service (MPS) is that pursuits are
65 managed between the driver and a control room.

66

67 *1.3 Roles and responsibilities of police and staff involved in pursuit management*

68 The management of a pursuit involves police drivers in the pursuit who communicate with
69 staff in a control room. Pursuits move from an initial to an advanced phase with drivers
70 trained in each phase. Initial phase trained drivers follow the initial authorisation procedure
71 and request tactical phase advanced drivers to assist and risk assess the circumstances of the
72 pursuit, so that control staff can assign appropriate resources. Drivers in pursuits are usually
73 accompanied by another officer (who is not necessarily a trained pursuit driver) to provide a
74 dynamic risk assessment to the control room.

75 Tactical pursuit and containment (TPAC) phase trained advanced drivers are responsible for
76 dynamic risk assessment and accurately communicating this to control room staff. They are
77 responsible for seeking tactical engagement. The pursuit commander is an officer within one
78 of the pursuing ‘tactical phase’ vehicles, responsible for executing tactics and maintaining
79 communication during the pursuit.

80 In the control room, the supervisor has overall control of the pursuit, constantly risk assesses
81 and ensures that tactical trained advanced drivers are assigned and identifies a pursuit
82 commander. They have ultimate responsibility for decisions to authorise/discontinue pursuits
83 and to seek tactical options. Communications staff are responsible for coordinating radio
84 communications during the pursuit and approving initial and continued authorisation for the
85 pursuit and constantly risk assess, based on information and intelligence received. They are
86 responsible for assigning resources at the tactical phase. The tactics and containment advisor
87 (TAC) is trained and experienced in tactical operations and advises on tactical options,
88 providing operational support to police by monitoring their risk commentary.

89

90 *1.4 Aims and objectives*

91 Although serious incidents leading to major injuries are rare, it has been shown that focusing
92 on them only touches the “tip of the iceberg” and near-miss data can provide much more
93 information about potential problems (Jones et al., 1999). The aim of this study was to

94 understand current non-fatal injury rates and learn from 'decision- making among police
95 officers and staff managing public safety and policing of the roads. The objectives were to:

96 1. Describe the characteristics of pursuits and the proportion of pursuits that led to a non-fatal
97 injury 2. Carry out qualitative research among police staff who have a role in managing
98 operational risks involved in pursuits.
99

100 **2. Methodology**

101 **2.1 Operational definitions**

102 **2.1.1 Risk**

103 For this study the definition of risk refers to 'the likelihood that a person may be harmed or
104 suffers adverse health effects if exposed to a hazard.' as used by the UK regulator for health
105 and safety at work, The Health and Safety Executive
106 <https://www.hsa.ie/eng/Topics/Hazards/>.

107 **2.1.2 Pursuit**

108 Pursuits are generated by someone failing to stop for the police. The police can stop a vehicle
109 for any reason. On request, drivers or riders have to pull over when it is safe to do so. It is an
110 offence if the driver or rider fails to stop.

111 **2.2 Pursuit Data**

112 Data was provided by MPS in individual years for three calendar years: 2016-2018 This data
113 included non-fatal injuries only. The custodian of the data is the MPS and the data is used for
114 monitoring purposes and to learn from pursuits.
115

116 **2.2.1 Data coding.**

117
118 Data entry was done by the police using free text and this introduced considerable variability
119 in the descriptions given for ostensibly similar events. For example, sometimes the term
120 'traffic offence ' was used but other codes could also fall under this category such as
121 excessive speed or suspected drink drive or no insurance. In consultation with the police, for
122 the purposes of this study, all behaviours which could be described as traffic offences were
123 grouped together. Another substantive issue with the database is that whilst all events were
124 triggered by a fail to stop offence, fail to stop was often given as the reason for the pursuit but
125 this gave little information about why they were requested the stop in the first place. The
126 lack of consistency in coding and lack of explanation of pursuits described as 'fail to stop'
127 were the key weaknesses of the data.
128

129 **2.2.2 Injury**

130
131 Non-fatal injuries were described in the database as either, slight, moderate, or severe. No
132 clear definition of the different injury levels was given by the MPS. Clinically, injury is
133 scored on an ordinal scale of 1 to 6 (1 indicating a minor injury and six being maximum). A
134 casualty that sustains an injury with a score of three or higher is described as seriously injured
135 (Department for Transport, 2016). This definition was not used by the police in the pursuit
136 recording tool but MPS said that people who were hospitalised were regarded as severely
137 injured. Given the lack of clarity on this definition, all injuries are considered together. The
138 proportion of pursuits that led to an injury was used as an indicator of safety.

139 **2.2 In-depth Interviews**

140

141 The topic guides were developed collaboratively between the author and MPS and covered
142 the risk management of pursuits, availability of pre-emptive tactics, interaction between the
143 various actors involved and the role of training. The research was approved by University
144 College of London (UCL) Research Ethics Committee. To recruit MPS participants an advert
145 was put out across the MPS by the police. The complete list of participants was provided to a
146 field work company. Participants were then contacted by the fieldwork company to arrange a
147 telephone interview. All interviews were audio recorded and transcribed. The interviews
148 transcripts were analysed using Template Analysis (King, in Symon and Cassell (Eds), 2012)
149 which is regarded as a pragmatic tool for applied policy research. The template was the topic
150 guide of semi structured questions which can be regarded as a priori topics of interest. The
151 aim of the qualitative research was not to quantify responses but reflect the ideas that arise in
152 a guided conversation between researcher and participant. However, in order to help the
153 reader a theme is defined as a response that occurred several times across transcripts i.e. by
154 three or more participants. If ideas that emerged that seemed to be important to our
155 understanding of pursuits but were only mentioned by one person this is stated throughout the
156 analysis.

157 This initial template was developed by analysing the first three transcripts for each participant
158 group and developing the template. Then the template was applied to the whole data set.
159 Initially broad themes were identified under each section of the template and then more
160 specific aspects of the theme were identified to represent the data in a hierarchical way.
161 Relevant data were marked with a highlighter and from these marked text verbatim quotes
162 were selected to exemplify the main ideas in the themes. Finally, once coding was completed
163 the researcher interpreted the findings and developed a thematic map to show the
164 relationships between themes (Braun and Clarke, 2006).

165 We interviewed 24 police staff involved in pursuit management: 12 drivers (identified as
166 drivers 1-12), five tactical advisors who were in the control room (identified as tactical
167 advisors 1-5), and seven control staff (identified as control staff 1-7). Whilst the necessary
168 number of interviews required is a contested area, there is some agreement that around 6-12
169 interviews may be appropriate where the participants are relatively homogenous (Guest et al
170 2006). Our sample had shared characteristics in that all participants were working in the same
171 organisation and were experienced in pursuit driving or pursuit management in the London
172 context. Each participant group was asked similar questions about pursuit safety and the
173 responses from each group are compared against each other under each of the a priori topics
174 or under additional themes that emerged through the coding.

175

176 **3. Results**

177

178 *3.1 Participants characteristics*

179 Participant's characteristics are shown in Table 1

180

181

Table 1

182

Roles and experience of interview participants

Drivers*	Roles	Experience in role (years or months)
1	Initial response	6
2	Initial response	9
3	TPAC	12
4	Initial response	8
5	Advanced	12
6	Initial response	5
7	Advanced	8
8	Advanced	8
9	Initial response	7
10	Initial response	17
11	TPAC	19
12	Initial response	8
Control room		
1	Supervisor	10
2	Control room dispatcher	16
3	Pursuit channel operator (radio)	6
4	Pursuit channel operator (radio)	3
5	Pursuit channel operator (radio)	7
6	Pursuit channel operator (radio)	5
7	Pursuit channel operator (radio)	8 months
TAC		
1	Tactical and containment advisor	15
2	Tactical and containment advisor	1.5
3	Tactical and containment advisor	13
4	Tactical and containment advisor	6 months
5	Tactical and containment advisor	7 months

183 *all had experience as an operator

184

185 3.1 Police data on pursuits

186

187 3.1.1 Circumstances of pursuits

188 On average the MPS data (Table 2) showed that most vehicles pursued were cars and the two main
189 reasons given for the pursuit were, 'criminal activity' followed by 'failed to stop'. Whilst 'fail to
190 stop' accounts for a quarter of all reasons given it does any detail about the trigger for the pursuit in
191 the first place. Around a fifth (19%) of all pursuits were discontinued. Of these, the main reasons
192 given for discontinuing the pursuit were the disproportionate risk posed to the public, or because of
193 unsatisfactory risk or tactics by police. When a pursuit was terminated this was mainly done by the
194 control room supervisor. Arguably, most of the pursuits that occurred did not end up with a successful
195 conclusion in terms of apprehending the subject with most discontinued or the subject being lost (on
196 average 19 % and 40% respectively).

197

198

199

201

202 **3.1.2 Pursuits that involved non-fatal injury**

203

204 Between 2016-2018, there were 4468 pursuits recorded and 165 that involved an injury. The
205 proportion that involved an injury was 3.7 % (Table 3)

206

207

208

Table 3

209 Proportion of pursuits that lead to a non- injury by type of person injured (2016-2018)

Injured person	Number of injury pursuits	% of all pursuits (N=4468)
Police	17	0.4
Subjects	101	2.2
Public	47	1.1
	165	3.7%

210

211

212 Only 1% of pursuits involved an injury to a member of the public not involved in the pursuit.

213

214 **3.1.2 Details of injury involved MPS pursuit crashes**

215

216 On average ‘criminal activity’ accounted for nearly half of all reasons given for pursuits
217 involving injury, whilst nearly a quarter were ‘fail to stop’ (Table 4). Drivers need to seek
218 authorisation from the control staff in order to continue the pursuit. Most were authorised
219 which probably reflects the greater incidence of the pursuits being caused by criminal
220 activity. However, a sizeable minority had not been authorised by the control room staff.
221 Whilst police can self-authorise, they need to justify their decision in line with NDM
222 afterwards. Of pursuits where someone was injured, most involved a car at and 21%
223 involved a motorcycle subject vehicle.

224

225 **Table 4**
226 **Injury involved pursuits by reason for the pursuit, authorisation, subject vehicle**
227 **involved**

228

229 The quantitative data identified a number of issues to be explored in the interviews with
230 different staff involved in pursuit management. These included factors police take into
231 account in beginning a pursuit especially the fail to stop issue, the quality of risk
232 commentaries, factors that the control staff take into account in the authorisation process and
233 the checks and balances on risk including motivations, training and the role of the NDM.

234 **3.2 In-depth interviews**

235

236 **3.2.1 Factors affecting decisions to pursue**

237 There was a clear understanding about the risk factors that would increase the danger of a
238 pursuit. Pursuits were regarded as a proportionate response for example for aggravated crime,
239 dangerous driving but drivers acknowledged that pursuits were often spontaneous and
240 triggered on a hunch:

241 *For me, there's no hard and fast rule on when to and when not, if the intelligence is*
242 *there to support it, I will. If the intelligence isn't there, but I have a gut feeling that*
243 *it's necessary and it's hard to quantify what that is, then I will as well.....a copper's*
244 *nose. (Driver Participant 10)*

245 In these circumstances seeking evidence to corroborate such suspicions proved problematic.
246 This type of pursuit was often caused by the driver/rider failing to stop on request and leading
247 to an offence of failing to stop.

248 **3.2.2 The fail to stop issue**

249 This research revealed that from a control room perspective getting information from the
250 police drivers was important to 'fathom out' the reason why the police wanted to stop the
251 drivers in the first place. However, it was felt that this information was not always
252 forthcoming. There was also a feeling that drivers reacted too quickly, without considering
253 pre-emptive tactics or requesting further information from the control room and this
254 generated many unnecessary pursuits:

255 *...If an officer tells me he just failed to stop and they've got nothing else on this apart*
256 *from their sort of sense that they think they're up to no good and I think that from*
257 *what they've told me, I've got no further intelligence coming through or I'm not*
258 *happy with the answers they're giving me about their speed, about the manner of*
259 *driving because obviously they go through red lights, wrong side of the road, mount*
260 *the pavement, like yesterday I had one in a busy town centre, he went through a red*
261 *light which they didn't tell me straight away, he then mounted a pavement and this is*
262 *all within seconds and went down the wrong side of a carriageway and as soon as he*
263 *said that, I said terminate and this must have been a minute if that. (Control room*
264 *participant 1)*

265

266 There was also a tension within the control room where TAC advisors (normally police
267 pursuit trained) were more likely to feel that a pursuit should be authorised on the grounds of
268 'fail to stop' whereas other staff were much more circumspect.

269 **3.2.3 The authorisation processes**

270 The authorisation process was perceived as difficult by the drivers because of the quality of
271 radio communication, because of the dynamic between them and the control room and the
272 lack of timely intelligence. Control room staff also acknowledged communication was
273 comprised by poor sound on the radio channel which led to early pursuit termination
274 decisions. Drivers expressed a 'disconnect' between patrols and the control room leading to
275 difficulties in conveying risks and seeking authorisation which the drivers felt was in part
276 because people in the control room were not experienced pursuit drivers which limited their
277 understanding of making the right decision about the risk level. It was also felt that control
278 room staff were risk averse, lacked courage and could not see the 'wider picture':

279 *If you've got the background and intelligence then it might help them make a*
280 *judgement, but I don't think they often see the wider picture, I think they're scared of*
281 *potential implications and they'd rather have evidence to back up their decision*
282 *rather than err on the side of caution. (Driver Participant 6)*

283 However, the 'remoteness' and 'objectivity' of people in the control room was perceived as
284 something required to ensure the safety of pursuits:

285 *The person that's responsible for the authorisation is not involved in the pursuit,*
286 *they're monitoring the pursuit, so they've got a clear fresh mind, so they can see*
287 *objectively. I think that's the best way to look at authorisations of a pursuit and that's*
288 *to do it from an objective basis rather than being involved with the pursuit or involved*
289 *in the investigation. (Driver Participant 9)*

290 The TAC advisors (who were usually police trained to pursue) also felt that the process of
291 authorisation was problematic due to lack of pursuit trained staff in the control room, and
292 there was a feeling that control room staff put excessive pressure on the drivers/operators.

293 Compared to drivers, control room staff would prefer different tactical options and would not
294 authorise a pursuit or would terminate it if they felt the justification by the driver was not
295 acceptable. In this respect they felt that they protected the driver from themselves at a time
296 when the driver's judgement may be clouded by the incident or intensity of it and any adverse
297 consequences of being involved in a pursuit.

298 Moreover, the TAC advisors were perceived by control staff as a useful addition to the
299 control room to help support decisions. TAC advisors had mixed views about whether a
300 pursuit was a proportionate and felt that drivers were too quick to pursue and not enough was
301 done to get the required intelligence in order to look at pre-emptive tactics to avoid a pursuit
302 in the first place, whereas others felt the driver should be trusted.

303 **3.2.4 The importance of an experienced operator**

304 Drivers in pursuits are usually accompanied by another officer (who is not necessarily a
305 trained pursuit driver) to provide a dynamic risk assessment to the control room. A dynamic
306 risk assessment is where the operator observes and assesses the environment they are
307 working in to identify hazards (e.g. the behaviour of the subject vehicle, the presence of
308 pedestrians, weather conditions etc.) to make quick decisions about safety. They need to do
309 this as a commentary to the control room so they can help evaluate the risk.

310 The importance of an experienced operator came through as a factor that affected the safety
311 of pursuits. Drivers felt it was essential to have an operator who was also was an experienced
312 driver who understood the risks and who could provide an accurate dynamic risk commentary
313 to the control room. There was a view that the training for operators was inadequate and this
314 was a hindrance to managing the risk of pursuits:

315 *...a lot of the crew will get the operators who are low on experience, never done a*
316 *pursuit, half of them don't drive, they have no idea where they are on the borough a*
317 *lot of the time because they have other commitments and not learning as much as I*
318 *used to, so the operator is passing information back is a huge hindrance. (Driver*
319 *Participant 11)*

320 Driver participants felt more should be done to train operators to help them provide better
321 commentaries and this could be done by having to listen to live recordings of pursuits:

322 *Without a shadow of a doubt the training particularly to police operators is woefully*
323 *inadequate. It is nothing like it should be. When I joined there used to be a radio*
324 *operator's coursewhere you'd learn, a) how to speak on the radio, so you'd*
325 *follow the a, b, c – accuracy, brevity, clarity, ..You'd learn how to relay the necessary*
326 *information from what you are seeing to the information room, so that they can make*
327 *an informed judgement about the pursuit, and that is not offered any more, I think*
328 *they're given something like 10 minutes. (Driver Participant 8)*

329 **3.2.5 Driver training**

330 There was a general feeling that driver training was minimal. It was felt that the safety of
331 pursuits could be enhanced by

- 332 • Introducing refresher drivers skills course with advanced driver professional
- 333 development
- 334 • Assessing the effectiveness of operator training on how to commentate in a pursuit or
- 335 analyse risk correctly (potentially using a simulator)
- 336 • Training all the team e.g. control staff and drivers involved in pursuit management to
- 337 understand dynamic risk assessment from a driver's perspective and to have a better
- 338 understanding of the respective roles of the people in the control room
- 339 • Training more drivers in tactical containment to provide more pre-emptive options
- 340 (with the acknowledgement that there was a lack of resources for this)

341

342 **3.2.6 The National Decision Model (NDM)**

343 The National Decision Model was viewed by participants as something that was engrained in
344 their operational practices and worked almost at a subconscious level to shape their decision
345 making. However, there were mixed views of the value of the NDM in managing pursuits. It
346 was felt that the NDM could have a deterrent effect to undertaking pursuits because it gets
347 people to think about how to minimise the risk of starting a pursuit in the first place:

348 *I suppose it encourages us to continue evolving our decisions and rationalising what*
349 *we're going to do and seeing if there is an alternative option. (Driver Participant 1)*

350 It was also seen as a deterrent to pursuits because post pursuit, in the event of an adverse
351 outcome, investigatory bodies were using it to hold the police to account. However, it was
352 felt that the level of analysis is unrealistic and problematic especially as many of those
353 undertaking the investigation had no experience of pursuit driving. It was said to be useful
354 post incident to provide a standardised way of assessing risks. It was not felt to be helpful
355 once a pursuit was underway in the most dynamic or fast-moving situations. It was felt that
356 the NDM was not well understood by the 'rank and file' of the operational police officers
357 within the MPS and more training was needed on how to use the NDM to pre-empt pursuits.

358

359 **3.2.7 Social, emotional and motivational factors which affect risk**

360 Factors that were viewed by participants to increase risk were getting fixated on stopping the
361 pursued and bravado, whilst fear of personal repercussions tempered their approach to risk.

362 ***Red mist***

363 Driver participants talked about a number of motivational factors which they felt could affect
364 their ability to make rational decisions about the risks they were undertaking. A term that was
365 frequently used was 'being sucked in' described as a total focus or fixation on stopping the

366 pursued. The role of the operator was also seen as important to ‘re-set’ the driver when they
367 appeared fixated:

368 *I had tunnel vision, I just focused on the car, the headlights, I don’t remember seeing*
369 *anything to the left or right or ahead of the vehicle and I didn’t manage it at all.*
370 *(Driver Participant 9)*

371 Control room staff felt they could detect it and tried to manage it or would terminate a pursuit
372 as a result. It was felt that there were ‘layers of protection’ against drivers being ‘sucked in’
373 or experiencing red mist:

374 *...you can hear that in the voice of the operator, i.e. they’re screaming, or too*
375 *panicky or it could be that through the transmissions we’re hearing shouting or we’re*
376 *hearing something in the background that we’re not happy with, then we can say that*
377 *driver is getting too drawn in to it, we need to terminate for the safety of the officers,*
378 *the safety of the public and the vehicle being pursued. (Control room tactical advisor*
379 *Participant 4)*

380 ***Bravado***

381 Other motivational factors that affected a driver’s fixation were talked about in terms of
382 bravado and not wanting to lose face by losing the pursuit and letting the team down:

383 *you are challenged to get results and it’s not an emotional or personal thing, we’re*
384 *told to get results then sometimes that’s what we’ve got to do.... and get a result for*
385 *the team. (Driver Participant 12)*

386 ***Personal repercussions***

387 The potential personal repercussions (especially no legal protection) of an adverse outcome
388 of a pursuit were ‘top of mind’ for participants and this clearly led drivers and control room
389 staff to be more risk averse and this became part of the decision making on whether a pursuit
390 was a proportionate response:

391 *It’s something I’ve thought about when I’ve had a vehicle make off and I think if I*
392 *chase it and they crash and it goes wrong, then I’m in potentially a lot of trouble, so it*
393 *does cross your mind there, if something goes wrong then you may be well hung out*
394 *to dry.(Driver Participant 1)*

395 **3.2.8 Two wheeled Crime**

396 Despite the vulnerability of subjects on motorised two wheels it was felt important to pursue
397 them because often it would not be possible to get further information on them because the
398 vehicles were stolen or being ridden on false plates. It was also felt that these types of crimes
399 particularly affected public confidence in the police but were also fraught in terms of risk:

400 *I do think motorcycles are riskier..... we can’t just have someone come along nicking*
401 *and riding up on a pavement and then driving off and the police can’t do anything*
402 *about it because they’re too worried about what’s going to happen if they get involved*
403 *in a pursuit and it goes wrong. That will affect public confidence straight away*
404 *(Control Room Participant 5)*

405 **3.2.9 The role of air support in reducing risk**

406 Air support was viewed extremely positively by participants because it could take pressure
407 off the drivers and gave a ‘heads up’ of prevailing conditions which could affect the risks
408 involved in a pursuit:

409 *It paints a better picture than someone shouting on the radio or trying to explain*
410 *what’s going on. It almost slows everything down for usit takes the pressure off*
411 *everybody. The control room staff are a lot better knowing that vehicle is less likely*
412 *to be lost because they’ve got an eye in the sky. The pursuing driver now knows that*
413 *even if he loses sight of that vehicle, there is somebody above looking down. (Control*
414 *room tactical advisor Participant 3)*

415 **3.2.10 Learning from pursuits**

416 Participants felt that they rarely captured what they learned from pursuits (unless something
417 had gone wrong causing death or injury) and there was minimal evaluation which they felt
418 needed to change. It was also suggested that more could be done to learn from other countries
419 on the problems they faced and how they addressed them. However, the acceptability and
420 generalisability of international approaches would need to be fully assessed.

421 **3.2.11 The role of technology to pre-empt pursuits**

422 Participants felt technologies that exist now should have greater use such as tyre deflators but
423 also more should be done to develop or work with technology that can remotely bring
424 vehicles to a halt or track them via GPS to improve pre-emptive strategies.

425

426 **4. Discussion**

427 The recorded pursuit data showed that the MPS average proportion of pursuits that ended in a
428 non-fatal injury was 3.7%, with only 1% involving injury to a member of public not involved
429 in the pursuit. This is also much lower than the proportion reported in other countries such as
430 Australia where Hoffmann and Mazerolle report the figure to be around 11% (2005),

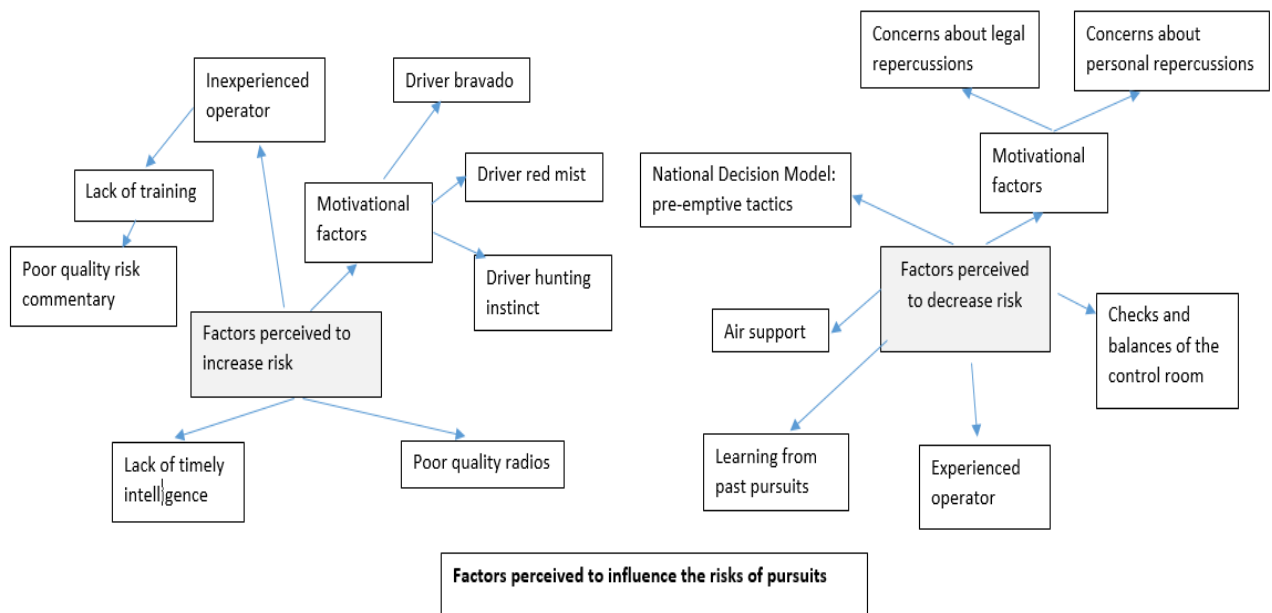
431 Figure 1 shows a thematic map of factors that influence the management of risks in pursuits
432 that emerged from the interviews with staff involved in pursuit management.

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440 **Figure 1 Thematic map of factors that participants perceived influenced the risks of**
441 **pursuits**

442 The interviews explored factors which participants felt reduced risk and the key themes
443 related to this were that staff were acutely aware of the risks and the potential personal and
444 legal repercussions of a pursuit that ends in injury which made them risk averse. This kind of
445 criminalisation of unintentional error has been described in health care when errors by
446 medical staff cause unintentional a harm to patients (Ameratunga, et al., 2019). The literature
447 on this suggests that recording and understanding the circumstances of when things go wrong
448 provides an opportunity to learn for practitioners to be reflective and avoid similar
449 circumstances in the future.

450 This awareness of risk has been illustrated in previous qualitative research which described
451 the meticulous accounts of risks experienced by police drivers and their understanding of the
452 ‘topography of risks’ associated with pursuing a suspect (Dorn and Brown, 2003). The NDM
453 has made staff more aware of their decision-making and whether a pursuit is a proportionate
454 response. Interestingly, whilst the dynamic between the control room and the driver, although
455 often criticised by the drivers, seemed to have provided checks and balances on pursuit risk
456 ‘protecting drivers from themselves’. The poor-quality risk commentary by operators also led
457 to the control staff to stop a pursuit, which arguably reduces the risk of injury if the pursuit
458 continued.

459 The role of air support was felt to reduce the risk of pursuits by taking the pressure of drivers
460 and providing forward observation for the control room staff to predict the direction of the
461 pursuit.

462 There were several factors which seemed to increase the risk of pursuits starting in the first
463 place and their subsequent safety. On average fail to stop requests were associated with
464 nearly a quarter of all injury pursuits. Waddington (2010) described police as having a

465 'hunting instinct' which can easily lead to emotional investment in a pursuit but he argued
466 that a car is a weapon and this needed to be managed and controlled in the same way as the
467 use of firearms is in an armed response. He argued that when travelling in a high-speed
468 pursuit, police are 'virtually goaded' into increasing their speed and thereby pose a significant
469 risk to innocent bystanders, concluding that there needs to be 'the same level of control as
470 policies dealing with armed confrontations'. The drivers in this research talked about their
471 motivations to pursue and how they acted on gut feeling.

472 They also described their tendency to fixate on the vehicle being pursued. Research has
473 shown that police drivers compared to other 'control' drivers are more likely to be in a higher
474 state of arousal, have greater visual sampling and searching when viewing hazardous
475 scenarios in the context of a hazard perception experiment (Crundall et al, 2003). Arguably,
476 the control room staff provided the checks and balances to these motivational factors which
477 police drivers experience in pursuits.

478 More needs to be done by the police to understand why police made a request to stop in the
479 first place. Reducing pursuits based on fail to stop could further reduce the risk of injury. The
480 theme of unnecessary pursuits for fail to stop requests has been observed in previous research
481 (e.g. Best and Eves, 2005). With respect to pursuing relatively, minor traffic offences it is a
482 moot point whether this is justifiable given the strong correlation between traffic and criminal
483 offences (Broughton, 2006). When police initiate a pursuit where someone is driving
484 recklessly, they need to balance the potential harm of a pursuit against the harm of not
485 pursuing i.e. the subject vehicle crashing and harming other members of the public.

486 Arguably, avoiding pursuits in the first place would be an ideal situation or finding other
487 ways to track people under suspicion or known to have committed criminal behaviour using
488 car-tagging technologies such as StarChase <https://www.starchase.com/> (Gaither et al, 2017).
489 This technology consists of an electronic tag in small projectile covered with a strong
490 adhesive which contains a battery-operated GPS tracker and transmitter that is fired by
491 compressed air from a small launcher on the front grille of a police car.

492

493 **5. Conclusions**

494 The MPS data suggest s that while rates of injury are low potentially they could be further
495 lowered by reducing pursuits triggered for fail to stop requests or other minor traffic offences.
496 In terms of policy and practice injury rates per 100 pursuits need to be monitored over time.
497 More needs to be done to share learning from pursuit data. For example, this would allow
498 police to see the risk associated with different types of offences for which they pursue and
499 start a discussion about whether pursuing fail to stop offences is a proportionate response.

500 Police are highly aware of risk and the need to consider proportionality which is engrained
501 through the NDM and tempered by their own motivations to avoid the intense scrutiny and
502 accountability if injury occurs. The checks and balances provided by the control room staff
503 and their caution in authorising pursuits seems to provide protection against drivers taking
504 unjustified pursuits.

505 Training needs to be regularly refreshed in line with training for other operations which can
506 involve lethal force such as firearms with special attention given to improving risk
507 commentary training.

508 Technologies that track or immobilise a vehicle and curtail a pursuit need to be more widely
509 available and in the future drones could be used as an alternative to helicopter deployment. A

510 strength of the research is that it combined both quantitative data which provide a picture of
511 the pursuit risks over the past three years with the perspectives of a range people involved in
512 pursuits and is the first work to be carried out in this way in the UK. A weakness is that
513 whilst the MPS is the largest force in England and Wales findings may not be generalizable
514 to other forces that operate in different areas.

515 An area of further research would be to understand why people flee the police for relatively
516 minor offences **potentially creating a worse offence of failure to stop.**

517

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525 **8. References**

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