BJA British Journal of Anaesthesia

OXFORD UNIVERSITY PRESS

Perioperative structure and process quality and safety indicators: A systematic review

	1
Journal:	British Journal of Anaesthesia
Manuscript ID	BJA-2017-00725-JH070.R2
Manuscript Type:	Review article
Date Submitted by the Author:	28-Sep-2017
Complete List of Authors:	Chazapis, Maria; Institute of Epidemiology and Applied Health Research, University College London; UCLH Surgical Outcomes Research Centre, Department of Applied Health Research, University College London; Department of Anaesthesia and Perioperative Medicine, University College Hospital; National Institute for Academic Anaesthesia's Health Services Research Centre, Royal College of Anaesthetists Gilhooly, David; Institute of Epidemiology and Applied Health Research, University College London; UCLH Surgical Outcomes Research Centre, Department of Applied Health Research, University College London; Department of Anaesthesia and Perioperative Medicine, University College Hospital; National Institute for Academic Anaesthesia's Health Services Research Centre, Royal College of Anaesthetists Myles, Paul; Alfred Hospital, Department of Anaesthesia & Perioperative Medicine; Monash University, Academic Board of Anaesthesia & Perioperative Medicine Haller, Guy; Geneva University Hospital, Division of Anaesthesia and Critical Care Research Unit Smith, Andrew F.; Lancaster University, Faculty of Health and Medicine; Royal Lancaster Infirmary, Anaesthesia Moonesinghe, Suneetha; UCL / UCLH Surgical Outcomes Research Centre, Anaesthesia and Intensive Care; Institute of Epidemiology and Applied Health Research, University College London; Department of Anaesthesia and Intensive Care; Institute of Epidemiology and Applied Health Research, University College London; Department of Anaesthesia and Perioperative Medicine, University College Hospital; National Institute for Academic Anaesthesia's Health Services Research Centre, Royal College of Anaesthetists

	Perioperative Period, Quality Indicators, Healthcare Review, Systematic
Ma	LARONE [™] nuscripts

Perioperative structure and process quality and safety indicators: A systematic review

M Chazapis¹⁻⁴ D Gilhooly¹⁻⁴ PS Myles^{5,7} G Haller ⁶ MPW Grocott⁹ AF Smith⁸ SR Moonesinghe¹⁻⁴

Institutional Affiliations

- 1. Institute of Epidemiology and Applied Health Research, University College London, London UK
- 2. UCLH Surgical Outcomes Research Centre, Department of Applied Health Research, University College London, UK
- 3. Department of Anaesthesia and Perioperative Medicine, University College Hospital, London, UK
- 4. National Institute for Academic Anaesthesia's Health Services Research Centre, Royal College of Anaesthetists, London, UK
- 5. Department of Anaesthesia and Perioperative Medicine, Alfred Hospital and Monash University, Melbourne, Australia
- Division of Anaesthesia, Department of Anaesthesiology, Pharmacology and Intensive Care, Geneva University Hospitals, 4, rue Gabrielle Perret-Gentil 1211 Geneva, Switzerland
- Health Services Management and Research Unit, Department of Epidemiology & Preventive Medicine, Monash University, The Alfred Centre, 99 Commercial Road Melbourne Vic 3004, Australia
- 8. Royal Lancaster Infirmary, Lancaster, UK
- Critical Care Research Group, Southampton NIHR Biomedical Research Centre, University Hospital Southampton NHS Foundation Trust / University of Southampton, Southampton, UK

Corresponding Author

Dr Maria Chazapis UCL/UCLH Surgical Outcomes Research Centre University College Hospital, 235 Euston Road, NW2 3BU

m.chazapis@gmail.com

Summary (Abstract)

Background

Clinical indicators assess healthcare structures, processes and outcomes. While used widely, the exact number and level of scientific evidence of these indicators remains unclear. The aim of this study was to evaluate the number, type and evidence base of clinical process and structure indicators currently available for quality and safety measurement in perioperative care.

<u>Methods</u>

We performed a systematic review searching Medline, Embase, CINAHL, Cochrane, Google Scholar and SIGLE databases for English language human studies in adults (age >18) published in the last 10 years (January 2005 – January 2016). We also included professional and governmental body publications and guidelines describing the development, validation and use of structure and process indicators in perioperative care.

Results

We identified 43,860 journal articles and 43 relevant indicator program publications. From these we identified a total of 1282 clinical indicators, split into structure (36%, n=463) and process indicators (64%, n=819). The dimensions of quality most frequently addressed were effectiveness (38%, n=475) and patient safety (29%, n=363). The majority of indicators (53%, n=675) did not have a level of evidence ascribed in their literature. Patient centred metrics accounted for the fewest published clinical indicators.

Conclusions

Despite widespread use, the majority of clinical indicators are not based on a strong level of scientific evidence. There may be scope in setting standards for the development and validation process of clinical indicators. Most indicators focus on the effectiveness, safety and efficiency of care.

Editor's Key Points

1. This systematic review investigates and summarises process and structure clinical indicators currently available for quality and safety measurement in perioperative care.

2. Despite widespread use, the majority of indicators are not supported by a high grade of scientific evidence.

3. Most indicators focus on the effectiveness, safety and efficiency of care, with patient centred metrics found less frequently in the literature.

MeSH Keywords

Perioperative Period Quality Indicators, Healthcare Review, Systematic

Introduction

Clinical indicators assess healthcare structures, processes and outcomes, and can provide a quantitative basis for quality improvement.¹³ Variation in practices, outcomes, and costs of care is substantial.^{10,11} Variability in postoperative outcomes may not be attributable to patient risk factors alone; some variation will be due to differing processes and structures of care within medical centres and some variation will simply be random or unattributable.¹⁴

Indicators are typically classified into specific areas of care using the conceptual model of quality assessment developed by Donabedian.¹⁵ Here, patients and antecedent conditions enter an organisation's structure (how care is organised) to undergo processes of care (what is done), leading to healthcare outcomes (the achieved results). Process indicators examine all the steps and activities taken in implementing a treatment or care episode. Structure indicators assess the settings in which healthcare occurs. These include physical resources (such as facilities and equipment), human resources (such as number, qualifications and availability of personnel) and the administrative structure.

A previous systematic review¹⁶ of the literature until 2005 described 108 anaesthetic quality and safety indicators. With many new initiatives and further developments since the study was published, we hypothesised that it was likely that new quality indicators will have been developed. With substantial parallel work in the outcomes domain¹⁷¹⁸ already underway, we decided to limit our investigation to structure and process indicators.

The aim of this systematic review was to investigate the process and structure clinical indicators currently available for quality and safety measurement in perioperative care, and their level of scientific evidence.

Methods

Definitions for the purposes of this review

Quality of care

The Institute of Medicine (IOM) defines health care quality as "the degree to which health services for individuals and populations increase the likelihood of desired health outcomes and are consistent with current professional knowledge".¹⁹ It further subdivides health care quality into the six dimensions of: effectiveness, safety, patient-centredness, timeliness, efficiency and equity.¹⁹

Clinical Indicators

An indicator is a measurable aspect of care for which there is evidence that it represents quality.²⁰

Level of evidence

The levels of evidence for papers were ranked using the Oxford Centre for Evidence-based Medicine scale.²¹

Search strategy and selection criteria

This systematic review was registered with the PROSPERO database (CRD42015017277). Methods and reporting conform to the Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA), BMC and Cochrane guidelines^{22,2324}, and the BJA guidelines.

We searched Ovid Medline, Ovid Embase, and the Cochrane DARE library for all articles relating to the development and use of structure and process clinical indicators in general perioperative care. We additionally searched grey literature databases: Google Scholar²⁵, and the System for Information in Grey Literature in Europe (SIGLE). We also included professional, governmental and quality standard initiative publications and guidelines (see Table 1). We limited the search to English language human studies in adults (age >18), published in the last 10 years (1 January 2005 – 1 January 2016). The detailed search strategy is presented in Appendix 1.

Data extraction

We screened titles and abstracts for relevance. We included national audit projects, clinical practice guidelines, literature reviews, surveys, service evaluations and validation studies. Conference abstracts and letters were excluded. Indicators had to be generalizable to all surgical specialities, but their use may have been described for a specific surgical population. We excluded indicators relating only to intensive care, paediatrics, neurosurgery, cardiothoracics and obstetrics. We searched the citations and the references (snow-balling) of the shortlisted publications for relevant literature. The final shortlisted publications are presented in Table 1.

The full text of all shortlisted articles was reviewed and the data extracted using a data extraction form (presented in Appendix 2). The indicators were tabulated and classified into structure or process indicators. We added the timing of use of the perioperative indicator defined as: preoperative (from the decision to operate to entry into the theatre suite), intraoperative (from entry into the theatre suite to leaving the recovery area), postoperative (following transfer from the recovery area) or all (spanning the whole perioperative journey).

We also included the indicator's name, country of origin, developer's definition, the type of article the indicator is identified from, the surgical subspecialty the indicator is based on, the level of evidence for its validity and the quality domain measured. We reported ranges rather than individual scores of evidence in order to account for the heterogeneity of the literature on which indicators are based. The search and data extraction were performed by two authors (MC and DG). Differences in extracted data were discussed and consensus reached with a third author (SRM).

Results

We identified 43,860 journal articles of which 98 articles mand colleaguesl inclusion criteria. Figure 1 provides a description of the selection process for the journal articles. The most common reason for excluding articles after full text review was the absence of a clinical indicator. The grey literature search further identified 43 relevant indicator programme publications, resulting in a total of 131 publications included in this review.

The included publications are presented in Table 1. From these we identified a total of 1282 indicators. The majority of these indicators came from clinical practice guidelines (36%, n=456), followed by service evaluations (13%, n=166), validation studies (12%, n=153), audits (11%, n=142), systematic literature reviews (10%, n=124), expert consensus (7%, n=88), narrative reviews (7%, n=86), surveys, (3%, n=57) and case studies (1%, n=10).

Most of the indicators were developed for general surgery (83%, n=1064), followed by orthopaedic (6%, n=82), upper gastrointestinal (6%, n=73), urology (3%, n=39), vascular (1%, n=10), gynaecological (1%, n=9), and breast surgery (n=5).

The indicators were split into structure (36%, n=463) and process measures (64%, n=819). These were further sub-divided into preoperative (27%, n=342), intraoperative (29%, n=373), postoperative (18%, n=227) and All (26%, n=339). The majority of indicators (53%, n=675) did not have a level of evidence described in the shortlisted publication. These indicators were split into structure (48%, n=325) and process indicators (52%, n=350). The remaining 47% of indicators (n=598) had a published evidence base, ranging from 1a (randomized controlled trials) to 5 (expert opinion based).

As some indicators were mentioned in several different publications, duplicated indicators were aggregated, resulting in a total of 261 indicators. The aggregated structure indicators (n=112) are presented in Table 2 and the aggregated process indicators (n=149) are presented in Table 3.

The dimensions of quality measured by the aggregated indicators were: Effectiveness (38% n=136) (split into structure (S) 21%, n=35, process (P) 79%, n=145), safety (29% n=104) (S 68% n=71, P 32% n=33), efficiency (26% n=64) (S 57% n=36, P 44% n=28), timeliness (14% n=30) (S 28% n=8, P 72% n=28), patient-centredness (4% n=13) (S 31% n=4, P 69% n=9) and equity (2% n=7) (S 100% n=7). Note that some indicators measured multiple quality domains.

Discussion

We have identified 261 clinical indicators relevant to structure and process measurement of perioperative care. The majority were process indicators (58%). About half of the structure indicators (51%) were relevant to the whole perioperative pathway. The process indicators were approximately evenly split between preoperative (32%), perioperative (28%), and postoperative (27%) care. The dimensions of quality most frequently addressed were effectiveness (38%) and patient safety (29%). Our most notable finding was that the majority of indicators (53%) did not have a level of evidence ascribed in their literature.

This is the first systematic review of perioperative process and structure indicators that has been performed, allowing no direct comparison with previous work. A systematic review clarifying the number of indicators available solely for anaesthesia care was published in 2009.¹⁶ This identified 108 anaesthetic clinical indicators, split between process (42%), outcome (57%) and structure (1%) indicators. Our review focussing on the whole perioperative pathway identified a higher proportion of structure indicators. The previous systematic review of anaesthesia-related indicators also identified that the majority (62%) of their prescriptive indicators had a low level (4-5) of evidence associated with their descriptions.

Our review also shows that most perioperative indicators have no or a very low associated level of evidence beyond face validity. For the indicators with a published evidence base, the level of evidence varied between level 1a (randomized clinical trials) to 5 (expert opinion). 'Expert opinion' was itself a broad category ranging from a singular expert viewpoint to a more rigorous international Delphi process.

Clinical indicators should be based on the best available and most robust scientific evidence.²⁶ The strength of the evidence for an indicator will determine its scientific soundness and the likelihood that improvements in the clinical indicator will produce consistent and meaningful improvements in guality of care.¹³ Moreover, indicators only become convincing improvement tools if a causal link to important outcomes can be demonstrated. For example, if it is shown that a documented pre-anaesthetic consultation leads to a decrease in postoperative morbidity, only then can this indicator be considered a valid quality improvement target.²⁷ However, this approach illustrates why developing higher level evidence from randomized trials can be challenging for clinical indicators. It may be unethical to assign care considered by clinicians to be substandard. Other trial designs can offer sufficient evidence if sources of bias are identified and controlled for.²⁸ Both the Effective Healthcare Program of the U.S. Agency for Healthcare Research and Quality²⁹ and the Grading of Recommendations Assessment, Development and Evaluation Working Group³⁰ provide guidance for using nonrandomized study designs in guideline development.

Pronovost and colleagues state: "Indicators are the lenses through which we quantitatively determine quality."¹² Our review demonstrates the majority of

perioperative indicators, both structural and process, measure the effectiveness, safety and efficiency of care, with patient centredness and equity less common. Healthcare professionals strive for efficiently delivered safe and effective patient care. However, this approach may not completely reflect the needs and wants of patients themselves. Given the opportunity, patients are unlikely to ask their perioperative teams about rates of goal directed haemodynamic optimisation when they could ask about waiting times for surgery, presence of consultant led care etc.³¹⁻³² Further research should aim at developing clinical indicators that are based on patient's perceptions and perspective over quality of perioperative care.³³ This approach is already being supported by work in the outcomes domain, such as the Core Outcome Measures for Perioperative and Anaesthetic Care (COMPAC) initiative,¹⁷¹⁸ which is part of the Core Outcome Measures for Effectiveness Trials (COMET) campaign.³⁴ The aim of COMPAC is to develop a core outcome set for trials in perioperative medicine agreed by multiple stakeholders, including patients and carers.

Our review shows an increasing number of perioperative clinical and safety indicators are published year on year. The majority of the indicators we identified came from clinical practice guidelines followed by service evaluations, perhaps reflecting an increasing provider drive for accountability, benchmarking and quality improvement. As such, there is a powerful imperative to ensure the indicators chosen are valid and relevant.³⁵ Quality indicators should comply with high quality standards and should be constructed in a careful and transparent manner. They should be relevant (relevant to the dimensions of quality), valid (based on the best available evidence²⁶ and have a strong correlation with the current quality of care and caregiver experience),³⁶ interpretable,³⁷ generalisable,¹² and feasible. It has previously been suggested that the clinical and academic communities produce a specific perioperative Quality Indicator Development Framework to funnel potential quality indicators from the latest research and quality improvement practices into a formal development or consensus programme.³⁹ This could then be followed by an rigorous evaluation of indicator implementation, to complete the loop back to the assessment of potential indicators.

As healthcare is continually changing, even established well-developed indicators should be re-evaluated on a regular basis, possibly by regular audit of their use or establishing and reassessing links to important patient outcomes. The decision can then be made to "retain, revise, replace or retire" them.^{40–42}

Our review shows the majority of the indicators have been developed in the United States. Indeed, the adoption of "practice parameters" (standards and guidelines) by anaesthetists in the United States in the 1980s helped increase the safety of anaesthesia. The first sets of structure indicator standards for basic monitoring were developed by the Harvard hospitals,⁴³ and similar ones were later adopted by the American Society of Anaesthesiologists.⁴⁴ In recent years, there has been an upsurgence of value-based healthcare and payment policies which may drive the development of new quality metrics. These

include the Centers for Medicare & Medicaid Services (CMS) new Quality Payment Program and Merit-based Incentive Payment System.

Despite most indicators being developed in the United States, the United Kingdom has the most published indicators addressing the provision of specialist hospital services, for example the provision of out-of-hours endoscopy, elderly review, radiology and other diagnostic services. This may reflect the National Health Service current model of care of disseminated services amongst hospitals within a region rather than centralisation.

We found that the most frequently cited structure indicators refer to the annual case volumes of provider hospitals and their availability of set perioperative management protocols. The majority of structure indicators span the whole perioperative pathway: hospitals either provide access to 24hr CT scanning or they do not. Healthcare can be assessed by monitoring the settings in which it takes place.⁴⁵ This evaluation assumes that given the proper environment, instruments and staff, good medical care is achieved.⁴⁶ This approach offers the advantage of dealing with fairly stable and accessible information that can be reliably surveyed.⁴⁷ The major limitation is that the relationship between structures and patient outcomes may not be well established.

In our review, 62% of structure indicators had no associated level of evidence compared with 47% of process indicators. Few perioperative structure indicators have been tested in prospective trials. This may be because systems and structural change is costly, and often requires large-scale investment. Changes in processes may be more feasible for the front-line clinician and researcher. Structural changes may include local or nationwide policy developments. However, writing a policy does not ensure it is widely implemented in practice. Qualitative research approaches may be useful tools for the evaluation of the impact of policy change.⁴⁸³⁵

Process indicators offer great promise as quality improvement tools as they often define targets that have to be reached. They reflect the care that clinicians are delivering day to day and can be incorporated into routine data collection. Clinicians feel accountable for them, rather than for outcome measures that may be affected by other variables.⁴⁹ However they have to be used cautiously, even if links to causal outcomes have been demonstrated. A clinician may perform well in one process but not in another. If the indicators do not cover all the processes that can affect outcomes, they may be misleading.⁴⁹

Reviewing the most frequent aggregated process indicators of this review, we see that patients are recommended to have a well-documented preoperative assessment and consent process, with a risk of death estimated and communicated. Timely and appropriate antibiotics should be given to a warm patient, and in their recovery period they should be mobilised early with appropriate venothromboembolic prophylaxis. These are all straightforward and uncontroversial processes. The focus should be on performing these effective processes reliably and consistently. It has been reported that clinicians rarely deliver effective interventions more than 80% of the time.⁵⁰

Healthcare has turned to high reliability organisations (e.g. aviation) for guidance.⁵¹ The use of checklists and other memory aids, and visible QI data analysis such as run charts could help prompt healthcare staff and even patients themselves to achieve important targets. Technological advances mean that compliance rates to quality indicators could be assisted and monitored, for example with the Enhanced Recovery compliance mobile app.⁵²

Indicators can also help reduce levels of waste, benchmark current care, and support patient choice of providers.²⁶ However, defining the right indicators alone is insufficient to close the feedback loop required for quality improvement. Benn and colleagues⁵³ investigated the use of quality indicators in anaesthesia and how to feedback the data to improve care. They concluded that effective feedback from quality indicators is timely, continuous, and tailored to the recipient. The goal of measurement is to learn, understand and improve, so the measurement system must fit within a system geared for continual improvement.¹² This could include an electronic health record system which continually monitors and analyses routinely collected patient data. This could have inbuilt mechanisms to facilitate personalised timely feedback for targeted local improvement.

Limitations

Established methods for the systematic retrieval, appraisal and synthesis of the literature were used. However, we also searched the unpublished and grey literature, including information available from quality initiatives and accreditation bodies, to maximise the likelihood of identifying all relevant work. This may have enhanced the sensitivity of our search strategy but led to including information that has not been peer-reviewed.

Only work published in English was included. This may have introduced language bias, and a number of clinical indicators may have been missed. It is possible that our search was not exhaustive despite using a comprehensive search strategy, but it is unlikely that we missed broad categories of important quality indicators.

Future work

This list of indicators should contribute to promote and support quality improvement initiatives in perioperative care. Gaps in evidence for the validity of indicators should be explored, by exploring causal relationships between the structures, processes and outcomes of healthcare. There may be scope in setting standards for describing the level of evidence for quality indicators.

This may inform development of a specific perioperative Quality Indicator Development Framework to aid the expansion of feasible, reliable and valid perioperative indicators. There is also a need for more patient-centred clinical indicators, and indicators ensuring the equity of delivered care.

Conclusions

Despite widespread use, the majority of indicators for measurement of quality and safety in perioperative care are not supported by a high grade of scientific evidence. The reporting of the evidence underpinning these indicators is also poor. Most indicators focus on the effectiveness, safety and efficiency of care, with patient centred metrics found less frequently in the literature. There may be scope for clinical and academic communities to develop a specific perioperative Quality Indicator Development Framework to funnel potential quality indicators from the latest research and quality improvement practices into a formal development or consensus programmes.

Details of Authors Contributions

MC – Conception, design, acquisition and analysis of data and drafting of article

DG – Acquisition and analysis of data

SRM – Design, interpretation of data, revision and drafting of article

Declarations of Interest

SRM is Director of the NIAA Health Services Research Centre, which has governance oversight of the Royal College of Anaesthetists' National Audit Projects, Perioperative Quality Improvement Programme and National Emergency Laparotomy Audit. She is Chief Investigator and Project team lead of the Perioperative Quality Improvement Programme and a project team member of the National Emergency Laparotomy Audit and Royal College of Anaesthetists' 6th National Audit Project. She is associate National Clinical Director for elective care with NHS England, which provide funding to HQIP for National Clinical Audits.

Funding

SRM is funded by a Health Foundation Improvement Science Fellowship, the NIHR Biomedical Research Centre funding scheme (UCLH) and for her role as Director of the NIAA Health Services Research Centre. PM is funded by an Australian National Health and Medical Research Council Practitioner Fellowship.

List of References

- 1. Esquivel MM, Molina G, Uribe-Leitz T et al. Proposed minimum rates of surgery to support desirable health outcomes: An observational study based on three strategies. *World J Surg* 2015; 39:2126–31
- Bennett-Guerrero E, Hyam JA, Shaefi S et al. Comparison of P-POSSUM risk-adjusted mortality rates after surgery between patients in the USA and the UK. *Br J Surg* 2003; 90:1593–8
- 3. Daley J, Khuri SF, Henderson W et al. Risk adjustment of the postoperative morbidity rate for the comparative assessment of the quality of surgical care: results of the National Veterans Affairs Surgical Risk Study. *J Am Coll Surg* 1997; 185:328–40
- 4. Pearse RM, Rhodes A, Moreno R et al. EuSOS: European surgical outcomes study. *Eur J Anaesthesiol* 2011; 28:454–6
- 5. The International Surgical Outcomes Study Group: Global patient outcomes after elective surgery: prospective cohort study in 27 low-, middle- and high-income countries. *Br J Anaesth* 2016; 117:601–9
- 6. Davenport DL, Bowe EA, Henderson WG, Khuri SF, Mentzer RMJ. National Surgical Quality Improvement Program (NSQIP) risk factors can be used to validate American Society of Anesthesiologists Physical Status Classification (ASA PS) levels. *Ann Surg* 2006; 243:634–6
- Jones DR, Copeland GP, Cossart L De. Comparison of POSSUM with APACHE II for prediction of outcome from a surgical high-dependency unit. *Br J Surg* 1992; 79:1293–6
- 8. Dimick JB, Pronovost PJ, Cowan JA, Lipsett PA, Stanley JC, Upchurch GR. Variation in postoperative complication rates after high-risk surgery in the United States. *Surgery* 2016; 134:534–40
- 9. Ghaferi AA, Birkmeyer JD, Dimick JB. Variation in Hospital Mortality Associated with Inpatient Surgery. *N Engl J Med* 2009; 361:1368–75
- 10. Dimick JB, Chen SL, Taheri PA, Henderson WG, Khuri SF, Campbell DAJ. Hospital costs associated with surgical complications: a report from the private-sector National Surgical Quality Improvement Program. *J Am Coll Surg* 2004; 199:531–7
- 11. Berwick DM. Measuring physicians' quality and performance: adrift on Lake Wobegon. *JAMA* 2009; 302(22):2485–6
- 12. Pronovost PJ, Nolan T, Zeger S, Miller M, Rubin H. How can clinicians measure safety and quality in acute care? *Lancet* 2004; 363:1061–7
- 13. Mainz J. Defining and classifying clinical indicators for quality improvement. *Int J Qual Health Care* 2003; 15:523–30
- Schifftner TL, Grunwald GK, Henderson WG, Main D, Khuri SF. Relationship of processes and structures of care in general surgery to postoperative outcomes: a hierarchical analysis. *J Am Coll Surg* 2007; 204:1166–77
- 15. Donabedian A: Special article: The quality of care: How can it be

 $\begin{array}{r} 47\\ 48\\ 49\\ 50\\ 51\\ 52\\ 53\\ 54\\ 55\\ 56\\ 57\\ 58\\ 59\\ 60\\ \end{array}$

	assessed? JAMA 1988; 260:1743–8
16.	Haller G, Stoelwinder J, Myles PS, McNeil J. Quality and Safety Indicators in Anesthesia: A Systematic Review. <i>Anesthesiology</i> 2009; 110:1158–75
17.	Boney O, Moonesinghe SR, Myles PS, Grocott MPW. Standardizing endpoints in perioperative research. <i>Can J Anaesth</i> 2016:159–68
18.	Myles PS, Grocott MPW, Boney O, Moonesinghe SR. Standardizing end points in perioperative trials: Towards a core and extended outcome set. <i>Br J Anaesth</i> 2016; 116:586–9
19.	Lohr KN, Schroeder SA. A strategy for quality assurance in medicare. <i>N Engl J Med</i> 1990; 322:707-712
20.	Campbell SM, Braspenning J, Hutchinson A, Marshall MN. Research methods used in developing and applying quality indicators in primary care. <i>BMJ</i> 2003; 326:816–9
21.	Howick J, Chalmers I, Glasziou P et al. The 2011 Oxford CEBM Levels of Evidence (Introductory Document). Oxford Centre for Evidence- Based Medicine. Available from http://www.cebm.net/index.aspx?o=5653 (accessed 30 June 2016)
22.	Devillé WL, Buntinx F, Bouter LM et al. Conducting systematic reviews of diagnostic studies: didactic guidelines <i>BMC Medical Research Methodology</i> 2002; 2:9
23.	Moher D, Liberati A, Tetzlaff J, Altman DG, PRISMA Group. Preferred reporting items for systematic reviews and meta-analyses : The PRISMA statement. <i>PLoS Med</i> 2009; 21;6(7):e1000097
24.	Higgins JPT, Green S. Cochrane Handbook for Systematic Reviews of Interventions Version 5.1.0. 2011
25.	Haddaway NR, Collins AM, Coughlin D, Kirk S. The role of google scholar in evidence reviews and its applicability to grey literature searching. <i>PLoS One</i> 2015; 10:e0138237
26.	Mainz J. Developing evidence-based clinical indicators: a state of the art. <i>Int J Qual Health Care</i> 2003; 15 Suppl 1:i5–11
27.	Audisio RA, Gennari R, Sunouchi K et al. Preoperative assessment of cancer in elderly patients: a pilot study. <i>Support Cancer Ther</i> 2003; 1:55–60
28.	MacMahon S, Collins R. Reliable assessment of the effects of treatment on mortality and major morbidity, II: observational studies. <i>Lancet</i> 2017; 357:455–62
29.	Norris SL, Atkins D, Bruening W et al. Observational studies in systematic reviews of comparative effectiveness: AHRQ and the Effective Health Care Program. <i>J Clin Epidemiol</i> 2011; 64:1178–86
30.	Guyatt GH, Oxman AD, Schunemann HJ, Tugwell P, Knottnerus A. GRADE guidelines: a new series of articles in the Journal of Clinical Epidemiology. <i>J Clin Epidemiol</i> 2011; 64:380–2
31.	Hyder JA, Niconchuk J, Glance LG et al. What can the national quality

forum tell us about performance measurement in anesthesiology? *Anesth Analg* 2015; 120:440–8

- 32. Porter ME. What is value in health care? *N Engl J Med* 2010; 363:2477–81
- 33. Stark PA, Myles PS, Burke JA. Development and Psychometric Evaluation of a Postoperative Quality of Recovery Score: The QoR-15. *Anesthesiology* 2013; 118:1332–40
- 34. Core Outcome Measures in Effectiveness Trials Initiative. Available from http://www.comet-initiative.org (accessed 25 March 2017)
- 35. Moonesinghe SR. Innovation good ... evaluation essential. A plea for formal evaluation of new pathways of care and ways of working. *Br J Anaesth* 2016; 116(2):151–3
- 36. Wollersheim H, Hermens R, Hulscher M et al. Clinical indicators: development and applications. *Neth J Med* 2007; 65:15–22
- 37. McGlynn EA. Choosing and evaluating clinical performance measures. *Jt Comm J Qual Improv* 1998; 24:470–9
- Santana MJ, Stelfox HT. Development and evaluation of evidenceinformed quality indicators for adult injury care. *Ann Surg* 2014; 259:186–92
- 40. Shojania KG, Grimshaw JM. Evidence-based quality improvement: the state of the science. *Health Aff* 2005; 24:138–50
- 41. Shekelle P, Eccles MP, Grimshaw JM, Woolf SH. When should clinical guidelines be updated? *BMJ Br Med J* 2001; 323:155
- 42. Mattke S. When should measures be updated? Development of a conceptual framework for maintenance of quality-of-care measures. *Qual Saf Health Care* 2008; 17:182–6
- 43. Eichhorn JH, Cooper JB, Cullen DJ, Maier WR, Philip JH, Seeman RG. Standards for patient monitoring during anesthesia at Harvard Medical School. *JAMA* 1986; 256:1017–20
- 44. American Society of Anesthesiologists. Standards for Basic Anesthetic Monitoring. 2015
- 45. Donabedian A: Evaluating the quality of medical care. *Milbank Mem Fund* Q 1966; 83:691–729
- 46. Weinerman ER. Appraisal of Medical Care Programs. *Am J Pub Health* 1950; 40:1129–34
- 47. NELA project team. First organisational report of the National Emergency Laparotomy Audit. RCoA London, 2014
- 48. Pope C, Mays N. Reaching the parts other methods cannot reach: an introduction to qualitative methods in health and health services research. *BMJ Br Med J* 1995; 311:42–5
- 49. Rubin HR, Pronovost P, Diette GB. The advantages and disadvantages of process-based measures of health care quality. *Int J Qual Heal Care* 2001; 13:469–74
- 50. Resar RK. Making Noncatastrophic Health Care Processes Reliable:

	Learning to Walk before Running in Creating High-Reliability Organizations. <i>Health Serv Res</i> 2006; 41:1677–89
51.	Weick KE, Sutcliffe KM, Obstfeld D. Organizing for high reliability: Processes of collective mindfulness. <i>Cris Manag</i> 2008; 3:81–123
52.	Mythen MG. Enhanced Recovery App (ER-App): using data to improve perioperative quality in elective surgery 2015. Available from http://www.health.org.uk/programmes/innovating- improvement/projects/enhanced-recovery-app-er-app-using-data- improve (accessed 25 March 2017)
53.	Benn J, Arnold G, Wei I, Riley C, Aleva F. Using quality indicators in anaesthesia: Feeding back data to improve care. <i>Br J Anaesth</i> 2012; 109:80–91
54.	Healthcare Quality Improvement Partnership National Clinical Audit Programme: National Joint Registry 2015. Available from http://www.hqip.org.uk/national-programmes/a-z-of-nca/ (accessed 30 June 2016)
55.	Healthcare Quality Improvement Partnership National Clinical Audit Programme: Adult Cardiac Surgery 2015. Available from http://www.hqip.org.uk/national-programmes/a-z-of-nca/ (accessed 30 June 2016)
56.	Healthcare Quality Improvement Partnership National Clinical Audit Programme: National Vascular Registry 2015. Available from http://www.hqip.org.uk/national-programmes/a-z-of-nca/ (accessed 30 June 2016)
57.	Healthcare Quality Improvement Partnership National Clinical Audit Programme: Bowel Cancer Audit 2015. Available from http://www.hqip.org.uk/national-programmes/a-z-of-nca/ (accessed 30 June 2016)
58.	Healthcare Quality Improvement Partnership National Clinical Audit Programme: National Audit Oesophageal Gastric Cancer 2015. Available from http://www.hqip.org.uk/national-programmes/a-z-of-nca/ (accessed 30 June 2016)
59.	Healthcare Quality Improvement Partnership National Clinical Audit Programme: National Emergency Laparotomy Audit 2015. Available from http://www.nela.org.uk/ (accessed 30 June 2016)
60.	Healthcare Quality Improvement Partnership National Clinical Audit Programme: Prostate Cancer Audit 2015. Available from http://www.hqip.org.uk/national-programmes/a-z-of-nca/ (accessed 30 June 2016)
61.	Healthcare Quality Improvement Partnership National Clinical Audit Programme: National Hip Fracture Audit 2015. Available from http://www.hqip.org.uk/national-programmes/a-z-of-nca/ (accessed 30 June 2016)
62.	AQA: Compendium of Approved Performance Measures 2009. Available from https://studylib.net/doc/5816447/aqa-compendium-of- approved-performance-measures (accessed 30 June 2016)

- 63. National Institute for Health and Care Excellence: Ultrasound-guided regional nerve block 2009. Available from https://www.nice.org.uk/guidance/ipg285 (accessed 30 June 2016)
 - Vimlati L, Gilsanz F, Goldik Z. Quality and safety guidelines of postanaesthesia care: Working Party on Post Anaesthesia Care. Eur J Anaesthesiol 2009; 26:715–21
 - 65. NSQ Agency for Clinical Innovation: The orthogeriatric model of care: Clinical Practice Guide 2010. Available from https://www.aci.health.nsw.gov.au/__data/assets/pdf_file/0013/153400/ aci_orthogeriatrics_clinical_practice_guide.pdf (accessed 30 June 2016)
 - American Society of Anesthesiologists: Standards for basic anesthetic monitoring 2010. Available from https://www.asahq.org/~/media/Sites/ASAHQ/Files/Public/Resources/st andards-guidelines/standards-for-basic-anesthetic-monitoring.pdf (accessed 30 June 2016)
 - 67. American Society of Anesthesiologsts: Basic standards for preanethesia care 2010. Available from http://www.asahq.org/~/media/Sites/ASAHQ/Files/Public/Resources/sta ndards-guidelines/basic-standards-for-preanesthesia-care.pdf (accessed 30 June 2016)
 - 68. Centers for Medicare & Medicaid Services: Surgical Care Improvement Project Measures 2010. Available from https://www.ahrq.gov/professionals/clinicians-providers/guidelinesrecommendations/index.html (accessed 30 June 2016)
 - National Institute for Health and Care Excellence Quality Standard 3: Venous thromboembolism in adults: reducing the risk in hospital 2010. Available from https://www.nice.org.uk/guidance/qs3 (accessed 30 June 2016)
- 70. Agency for Healthcare Research and Quality Structure Indicators 2011. Available from https://www.ahrq.gov/ (accessed 30 June 2016)
- The Royal College of Surgeons of England: Emergency surgery. Standards for unscheduled surgical care 2011. Available from https://www.rcseng.ac.uk/-/media/files/rcs/aboutrcs/regional/rcs_emergency_surgery_2011_web.pdf (accessed 30 June 2016)
- 72. National Institute for Health and Care Excellence Quality standard 16: Hip Fracture in adults 2012. Available from https://www.nice.org.uk/guidance/gs16 (accessed 30 June 2016)
- National Quality Forum: Endorsement summary: Surgery 2012. Available from http://www.qualityforum.org/News_And_Resources/Endorsement_Sum maries/Surgery_Endorsement_Summary.aspx (accessed 30 June 2016)
- 74. Wickham N, Gallus AS, Walters BNJ, Wilson A, NHMRC VTE Prevention Guideline Adaptation Committee. Prevention of venous

1		
2 3 4 5		thromboembolism in patients admitted to Australian hospitals: summary of National Health and Medical Research Council clinical practice guideline. <i>Intern Med J</i> 2012; 42:698–708
6 7 8 9 10	75.	The Australian Council on Healthcare Standards: Australasian Clinical Indicator Report 15th edition (2006-2013). 2014. Available from http://www.achs.org.au/media/87723/ach079_clinical_indicators_approv ed_tag.pdf (accessed 30 June 2016)
11 12 13 14 15 16	76.	American Society of Anesthesiologists: Statement on documentation of anesthesia care 2013. Available from http://www.asahq.org/~/media/Sites/ASAHQ/Files/Public/Resources/sta ndards-guidelines/statement-on-documentation-of-anesthesia-care.pdf (accessed 30 June 2016)
17 18 19 20	77.	Lassen K, Coolsen MME, Slim K et al. Guidelines for Perioperative Care for Pancreaticoduodenectomy: Enhanced Recovery After Surgery (ERAS®) Society Recommendations. <i>World J Surg</i> 2012; 37:240–58
21 22 23 24	78.	National Institute for Health and Care Excellence Quality standard 49: Surgical site infections: prevention and treatment 2013. Available from https://www.nice.org.uk/guidance/cg74 (accessed 30 June 2016)
25 26 27 28 29 30	79.	American Society of Anesthesiologists: Standards for postanesthesia care 2014. Available from http://www.asahq.org/~/media/Sites/ASAHQ/Files/Public/Resources/sta ndards-guidelines/standards-for-postanesthesia-care.pdf (accessed 30 June 2016)
31 32 33	80.	Anesthesia Quality Institute: Quality Improvement Intraoperative Measures 2015. Available from https://www.aqihq.org/ (accessed 30 June 2016)
34 35 36 37	81.	Anesthesia Quality Institute: Quality Improvement PACU discharge measures 2015. Available from https://www.aqihq.org/ (accessed 30 June 2016)
38 39 40 41 42	82.	Surgical Care Improvement Project Core Measure Set 2015. Available from http://www.jointcommission.org/assets/1/6/Surgical%20Care%20Improv ement%20Project.pdf (accessed 30 June 2016)
42 43 44 45	83.	Anesthesia Quality Institute: QCDR Measure Specification 2015. Available from https://www.aqihq.org/ (accessed 30 June 2016)
46 47	84.	Anesthesia Quality Institute: Procedural Sedation Measures 2015. Available from https://www.aqihq.org/ (accessed 30 June 2016)
48 49 50	85.	Anesthesia Quality Instititute: Recommended Indicators 2015. Available from https://www.aqihq.org/ (accessed 30 June 2016)
51 52 53 54 55	86.	Information Services Division Scotland I: Cancelled Planned Operations 2015. Available from http://www.isdscotland.org/Health-Topics/Waiting-Times/Publications/2015-11-03/2015-11-03-Cancellations-Summary.pdf? (accessed 30 June 2016)
56 57 58 59 60	87.	Information Services Division Scotland I: Colorectal Cancer Quality Performance Indicators 2015. Available from

http://www.isdscotland.org/Health-Topics/Quality-Indicators/Publications/2015-06-23/2015-06-23-Colorectal-QPI-Report.pdf? (accessed 30 June 2016)

- 88. Merchant R, Chartrand D, Dain S et al. Guidelines to the practice of anesthesia revised edition 2015. *Can J Anaesth* 2015; 62:54–67
- National Institute for Health and Care Excellence Quality standard 81: Inflammatory bowel disease 2015. Available from https://www.nice.org.uk/guidance/qs81 (accessed 30 June 2016)
- 90. Physician Quality Reporting System Measures dataset 2015. Available from https://pqrs.cms.gov/dataset/2016-PQRS-Measure-131-11-17-2015/6pvt-amq7/data (accessed 30 June 2016)
- 91. NELA project team: First patient report of the National Emergency Laparotomy Audit. RCoA London 2015. Available from http://www.nela.org.uk/reports (accessed 30 June 2016)
- 92. Gort M, Broekhuis M, Regts G. How teams use indicators for quality improvement A multiple-case study on the use of multiple indicators in multidisciplinary breast cancer teams. *Soc Sci Med* 2013; 96:69–77
- 93. National Confidential Enquiry into Patient Outcome and Death: Time to get control? Gastrointestinal haemorrhage 2015. Available from http://www.ncepod.org.uk/2015gih.html (accessed 30 June 2016)
- McGory ML, Shekelle PG, Ko CY. Development of quality indicators for patients undergoing colorectal cancer surgery. *J Natl Cancer Inst* 2006; 98:1623–33
- 95. Meredith DS, Katz JN. Procedure volume as a quality measure for total joint replacement. *Clin Exp Rheumatol* 2007; 25:37–43
- 96. McGory ML, Kao KK, Shekelle PG et al. Developing quality indicators for elderly surgical patients. *Ann Surg* 2009; 250:338–47
- 97. Weiser TG, Makary MA, Haynes AB et al. Standardised metrics for global surgical surveillance. *Lancet* 2009; 374:1113–7
- Goossens-Laan CA, Kil PJ, Roukema JA, Bosch JL, De Vries J. Quality of care indicators for muscle-invasive bladder cancer. *Urol Int* 2011; 86:11–8
- 99. Kalish BT, Vollmer CM, Kent TS, Nealon WH, Tseng JF, Callery MP. Quality assessment in pancreatic surgery: what might tomorrow require?. *J Gastrointest Surg* 2013; 17:86–93
- 100. McGory ML. Quality indicators for the care of colorectal cancer in vulnerable elders. *J Am Geriatr Soc* 2007; 55:S277–84
- 101. Arora VM, McGory ML, Fung CH. Quality indicators for hospitalization and surgery in vulnerable elders. *J Am Geriatr Soc* 2007; 55:347–58
- Passman MA. Mandated quality measures and economic implications of venous thromboembolism prevention and management. *Am J Surg* 2010; 199:S21–31
- 103. Wang TT, Ahmed K, Khan MS, Dasgupta P. Quality-of-care framework in urological cancers: where do we stand?. *BJU Int* 2012; 109:1436–43

2	
2	
4	
5	
6	
7	
8	
9	
10 11	
11 12	
13	
14	
15	
16	
12 13 14 15 16 17 18 19 20 21 22 23 24	
18	
20	
21	
22	
23	
24	
25	
26	
27 28	
29	
30	
31	
32	
33	
34 35	
35 36	
37	
38	
39	
40	
41 42	
42 43	
44	
45	
46	
47	
48	
49 50	
50 51	
52	
53	
54	
55	
56	
57	
58 59	
59 60	

104.	Hyder JA, Niconchuk J, Glance LG et al. What Can the National Quality
	Forum Tell Us About Performance Measurement in Anesthesiology?
	Anesth Analg 2015; 120:440–8

- 105. Dimick JB, Birkmeyer JD, Upchurch GRJ. Measuring surgical quality: what's the role of provider volume?. *World J Surg* 2005; 29:1217–21
- 106. Bratzler DW, Hunt DR. The surgical infection prevention and surgical care improvement projects: national initiatives to improve outcomes for patients having surgery. *Clin Infect Dis* 2006; 43:322–30
- Fry DE. Surgical site infections and the surgical care improvement project (SCIP): evolution of national quality measures. *Surg Infect* 2008; 9:579–84
- 108. Dixon E, Datta I, Sutherland FR, Vauthey JN. Blood loss in surgical oncology: neglected quality indicator? *J Surg Oncol* 2009; 99:508–12
- Courrech Staal EF, Wouters MW, Boot H, Tollenaar RA, van Sandick JW. Quality-of-care indicators for oesophageal cancer surgery: A review. *Eur J Surg Oncol* 2010; 36:1035–43
- 110. Del Turco MR, Ponti A, Bick U et al. Quality indicators in breast cancer care. *Eur J Cancer* 2010; 46:2344–56
- 111. Nygren J, Thacker J, Carli F et al. Guidelines for perioperative care in elective rectal/pelvic surgery: Enhanced Recovery After Surgery (ERAS) Society recommendations. *Clin Nutr* 2012; 31:801–16
- 112. Collins JB, Verheyden CN, Mahabir RC. Core measures: implications for plastic surgery. *Plast Reconstr Surg* 2013; 131:1266–71
- 113. Mohammed S, Fisher EW. Quality metrics in pancreatic surgery. *Surg Clin North Am* 2013; 93:693–709
- 114. Broder MS, Payne-Simon L, Brook RH. Measures of surgical quality: what will patients know by 2005? *J Eval Clin Pract* 2005; 11:209–17
- 115. Main DS, Henderson WG, Pratte K et al. Relationship of processes and structures of care in general surgery to postoperative outcomes: a descriptive analysis. *J Am Coll Surg* 2007; 204:1157–65
- Schifftner TL, Grunwald GK, Henderson WG, Main D, Khuri SF. Relationship of processes and structures of care in general surgery to postoperative outcomes: a hierarchical analysis. *J Am Coll Surg* 2007; 204:1166–77
- Wick EC, Gibbs L, Indorf LA, Varma MG, Garcia-Aguilar J. Implementation of quality measures to reduce surgical site infection in colorectal patients. *Dis colon rectum* 2008; 51:1004–9
- 118. Tillman M, Wehbe-Janek H, Hodges B, Smythe WR, Papaconstantinou HT. Surgical care improvement project and surgical site infections: can integration in the surgical safety checklist improve quality performance and clinical outcomes? *J Surg Res* 2013; 184:150–6
- 119. Yoo S, Kim S, Lee K-H et al. Electronically implemented clinical indicators based on a data warehouse in a tertiary hospital: its clinical benefit and effectiveness. *Int J Med Inform* 2014; 83:507–16

- Emond YE, Stienen JJ, Wollersheim HC et al. Development and measurement of perioperative patient safety indicators. *Br J Anaesth* 2015; 114:963–72
- Gockel I, Ahlbrand C, Arras M et al. Quality Management and Key Performance Indicators in Oncologic Esophageal Surgery. *Dig Dis Sci* 2015; 60:3536–44
- Currie CT, Hutchison JD. Audit, guidelines and standards: clinical governance for hip fracture care in Scotland. *Disabil Rehabil* 2005; 27:1099–105
- 123. National Confidential Enquiry into Patient Outcome and Death: An age old problem. A review of the care received by elderly patients undergoing surgery 2010. Available from http://www.ncepod.org.uk/2010eese.html (accessed 30 June 2016)
- 124. Watkins JM, Qadan M, Battista C, Polk HC Jr. A closer look at surgical quality measures across different surgical specialties. *Am J Surg* 2010; 200:90–6
- 125. Gray JE, Laronga C, Siegel EM et al. Degree of Variability in Performance on Breast Cancer Quality Indicators: Findings From the Florida Initiative for Quality Cancer Care. *J Oncol Pract* 2011; 7:247–51
- 126. National Confidential Enquiry into Patient Outcome and Death: Knowing the Risk. A review of the perioperative care of surgical patients 2011. Available from http://www.ncepod.org.uk/2011poc.html (accessed 30 June 2016)
- 127. Rosenberger LH, Politano AD, Sawyer RG. The surgical care improvement project and prevention of post-operative infection, including surgical site infection. *Surg Infect* 2011; 12:163–8
- 128. Royal College of Surgeons: The Higher Risk General Surgical Patient. Towards improved care for a forgotten group 2011. Available from https://www.rcseng.ac.uk/library-and-publications/collegepublications/docs/the-higher-risk-general-surgical-patient/ (accessed 30 June 2016)
- 129. Andersson AE, Bergh I, Karlsson J, Eriksson BI, Nilsson K. The application of evidence-based measures to reduce surgical site infections during orthopedic surgery report of a single-center experience in Sweden. *Patient Saf Surg* 2012; 14;6(1):11
- 130. Kwon S, Florence M, Grigas P et al. Creating a learning healthcare system in surgery: Washington State's Surgical Care and Outcomes Assessment Program (SCOAP) at 5 years. *Surgery* 2012; 151:146–52
- 131. Urman RD, Sarin P, Mitani A, Philip B, Eappen S. Presence of anesthesia resident trainees in day surgery unit has mixed effects on operating room efficiency measures. *Ochsner J* 2012; 12:25–9
- Sutherland T, Belojf J, Lightowler M, Liu X, Nascimben L, Urman DR. Process Measures to Improve Perioperative Prophylactic Antibiotic Compliance. *Health Care Manag* 2014; 33:289–96
- 133. British Orthopaedic Association: Getting it right first time. A national

2		
2 3 4		
5		
6 7		
8 9		
10		
11 12		
13 14		
15		
16 17		
18 19		
20 21		
22		
23 24		
25 26		
19 20 21 22 23 24 25 26 27 28		
29		
30 31		
32		
33 34		
35 36		
37 38		
39		
40 41		
42 43		
44		
45 46		
47 48		
49 50		
51		
52 53		
54 55		
56		
57 58		
59 60		
00		

review of adult elective orthopaedic services in England 2015. Available from https://www.boa.ac.uk/wp-content/uploads/2015/03/GIRFT-National-Report-Mar15..pdf (accessed 30 June 2016)

- 134. Pronovost PJ, Armstrong CM, Demski R et al. Creating a High-Reliability Health Care System. *Acad Med* 2015; 90:165–72
- The Royal College of Anaesthetists Accreditation Atandards (ACSA) 2015. Available from https://www.rcoa.ac.uk/system/files/ACSA-STANDARDS-FULL-2015.pdf (accessed 30 June 2016)
- 136. Liang MI, ElNaggar AC, Nekkanti S et al. Setting the bar: Compliance with ovarian cancer quality indicators at a National Cancer Institutedesignated Comprehensive Cancer Center. *Gynecol Oncol* 2015; 138:689–93
- 137. Gwatirisa JJ. Trimodal venous thromboembolism prophylaxis in total knee replacement: A quality improvement project for best care practices. *J Vasc Nurs* 2015; 33:119–26
- 138. Costa Ada S Jr, Leao LE, Novais MA, Zucchi P. An assessment of the quality indicators of operative and non-operative times in a public university hospital. *Einstein* 2015; 13:594–9
- 139. Steelman VM, Perkhounkova YS, Lemke JH. The Gap between Compliance with the Quality Performance Measure "Perioperative Temperature Management" and Normothermia. J Healthc Qual Promot Excell Healthc 2015; 37:333–41
- 140. Marshall DA, Christiansen T, Smith C et al. Continuous quality improvement program for hip and knee replacement. *Am J Med Qual* 2015; 30:425–31
- Fearon KCH, Ljungqvist O, Von Meyenfeldt M et al. A consensus review of clinical care for patients undergoing colonic resection. *Clin Nutr* 2005; 24:466–77
- Wind J, Polle SW, Fung Kon Jin PHP et al. Systematic review of enhanced recovery programmes in colonic surgery. *Br J Surg* 2006; 93:800–9
- Lemmens L, van Zelm R, Vanhaecht K, Kerkkamp H. Systematic review: indicators to evaluate effectiveness of clinical pathways for gastrointestinal surgery. J Eval Clin Pract 2008; 14:880–7
- 144. American Society of Anesthesiologists: Practice guidelines for preoperative fasting and the use of pharmacologic agents to reduce the risk of pulmonary aspiration: Application to healthy patients undergoing elective procedures 2011. Available from https://www.asahq.org/~/media/sites/asahq/files/public/resources/stand ards-guidelines/practice-guidelines-for-preoperative-fasting.pdf (accessed 30 June 2016)
- 145. Hert S De, Imberger G, Carlisle J et al.Preoperative evaluation of the adult patient undergoing non-cardiac surgery. *Eur J Anaesthesiol* 2011; 28:684–722
- 146. American Society of Anesthesiologists: Practice guidelines for acute

pain management in a perioperative setting 2012. Available from http://www.asahq.org/~/media/sites/asahq/files/public/resources/standar ds-guidelines/practice-guidelines-for-acute-pain-management-in-theperioperative-setting.pdf (accessed 30 June 2016)

- Cerantola Y, Valerio M, Persson B et al. Guidelines for perioperative care after radical cystectomy for bladder cancer: Enhanced Recovery After Surgery (ERAS) society recommendations. *Clin Nutr* 2013; 32:879–87
- Dikken JL, Stiekema J, van de Velde CJ et al. Quality of care indicators for the surgical treatment of gastric cancer: A systematic review. *Ann Surg Oncol* 2013; 20:381–98
- 149. Gustafsson UO, Scott MJ, Schwenk W et al. Guidelines for perioperative care in elective colonic surgery: Enhanced Recovery After Surgery (ERAS) Society recommendations. *World J Surg* 2013; 37:259–84
- 150. Halverson AL, Sellers MM, Bilimoria KY et al. Identification of Process Measures to Reduce Postoperative Readmission. *J Gastrointest Surg* 2014; 18:1407–15
- Gagliardi AR, Simunovic M, Langer B, Stern H, Brown AD. Development of quality indicators for colorectal cancer surgery, using a 3-step modified Delphi approach. *Can J Surg* 2005; 48:441
- Birkmeyer JD, Sun Y, Goldfaden A, Birkmeyer NJO, Stukel TA. Volume and process of care in high-risk cancer surgery. *Cancer* 2006; 106:2476–81
- 153. Hollenbeck BK, Roberts WW, Wolf JS. Importance of perioperative processes of care for length of hospital stay after laparoscopic surgery. *J Endourol* 2006; 20:776–81
- 154. Hedrick TL, Turrentine FE, Smith RL et al. Single-institutional experience with the surgical infection prevention project in intraabdominal surgery. *Surg Infect* 2007; 8:425–36
- Hollenbeck BK, Wei Y, Birkmeyer JD. Volume, Process of Care, and Operative Mortality for Cystectomy for Bladder Cancer. *Urology* 2007; 69:871–5
- Holt PJE, Poloniecki JD, Gerrard D, Loftus IM, Thompson MM. Metaanalysis and systematic review of the relationship between volume and outcome in abdominal aortic aneurysm surgery. *Br J Surg* 2007; 94:395–403
- 157. Makary MA, Epstein J, Pronovost PJ, Millman EA, Hartmann EC, Freischlag JA. Surgical specimen identification errors: a new measure of quality in surgical care. *Surgery* 2007; 141:450–5
- 158. Kaplan GG, McCarthy EP, Ayanian JZ, Korzenik J, Hodin R, Sands BE. Impact of hospital volume on postoperative morbidity and mortality following a colectomy for ulcerative colitis. *Gastroenterology* 2008; 134:680–7
- 159. Bhattacharyya T, Freiberg AA, Mehta P, Katz JN, Ferris T. Measuring

1 2		
- 3 4		
5		
6 7		
8		
9 10		
11 12		
13		
14 15		
16 17		
18 19		
20		
21 22		
23 24		
25		
26 27		
28 29		
30 31		
32		
33 34		
35 36		
37 38		
39		
40 41		
42 43		
44		
45 46		
47 48		
49 50		
51		
52 53		
54 55		
56		
57 58		
59 60		
00		

the report card: The validity of pay-for-performance metrics in orthopedic surgery. *Health Aff* 2009; 28:526–32

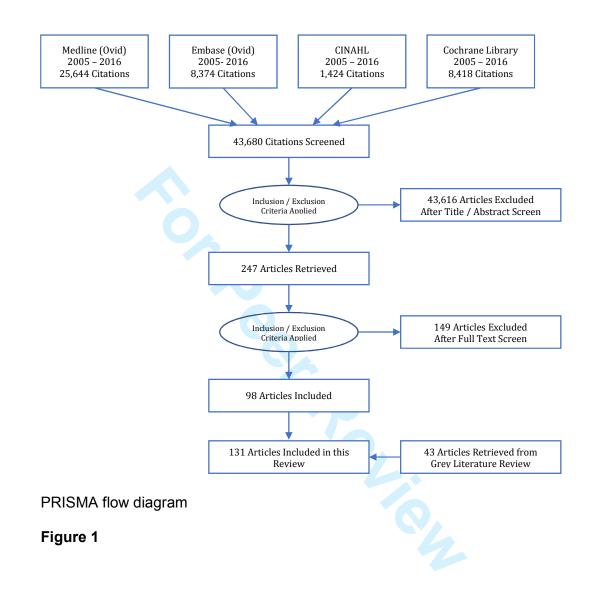
- 160. Bilimoria KY, Bentrem DJ, Lillemoe KD, Talamonti MS, Ko CY. Assessment of pancreatic cancer care in the United States based on formally developed quality indicators. *J Natl Cancer Inst* 2009
- 161. Kreckler S, Catchpole KR, New SJ, Handa A, McCulloch PG. Quality and safety on an acute surgical ward: an exploratory cohort study of process and outcome. *Ann Surg* 2009; 250:1035–40
- 162. Kuwabara K, Matsuda S, Fushimi K, Ishikawa KB, Horiguchi H, Fujimori K. Impact of hospital case volume on the quality of laparoscopic colectomy in Japan. *J Gastrointest Surg* 2009; 13:1619–26
- 163. Ball CG, Pitt HA, Kilbane ME, Dixon E, Sutherland FR, Lillemoe KD. Peri-operative blood transfusion and operative time are quality indicators for pancreatoduodenectomy. *HPB* 2010; 12:465–71
- 164. Bozic KJ, Maselli J, Pekow PS, Lindenauer PK, Vail TP, Auerbach AD. The influence of procedure volumes and standardization of care on quality and efficiency in total joint replacement surgery. *J Bone Joint Surg Am* 2010; 92:2643–52
- 165. Brokelmann J, Backer K. Clinical indicators for ambulatory surgery. *Amb Surg* 2010; 16:34–7
- 166. Brooke BS, Meguid RA, Makary MA, Perler BA, Pronovost PJ, Pawlik TM. Improving surgical outcomes through adoption of evidence-based process measures: intervention specific or associated with overall hospital quality? Surgery 2010; 147:481–90
- Chen T, Chang Y, Ku S, Chung K. Statistical process control as a tool for controlling operating room performance: retrospective analysis and benchmarking. *J Eval Clin Pract* 2010; 16:905–10
- Sedlack JD. The utilization of six sigma and statistical process control techniques in surgical quality improvement. *J Healthc Qual* 2010; 32:18–26
- Gastmeier P, Sohr D, Breier A, Behnke M, Geffers C. Prolonged duration of operation: an indicator of complicated surgery or of surgical (mis)management? *Infection* 2011; 39:211–5
- Mu Y, Edwards JR, Horan TC, Berrios-Torres SI, Fridkin SK. Improving risk-adjusted measures of surgical site infection for the national healthcare safety network. *Infect Control Hosp Epidemiol* 2011; 32:970– 86
- 171. SooHoo FN, Lieberman RJ, Farng E, Park S, Jain S, Ko YC. Development of quality of care indicators for patients undergoing total hip or total knee replacement. *BMJ Qual Saf* 2011; 20:153–7
- Comber H, Sharp L, Timmons A, Keane FB. Quality of rectal cancer surgery and its relationship to surgeon and hospital caseload: A population-based study. *Color Dis* 2012; 14:692–700
- 173. Mathoulin-Pelissier S, Becouarn Y, Belleannee G et al. Quality indicators for colorectal cancer surgery and care according to patient-,

tumor-, and hospital-related factors. BMC Cancer 2012; 19;12:297

- 174. Kondo A, Zierler KB, Hagino H. Comparison of care process and patient outcomes after hip-fracture surgery in acute-care hospitals in Japan and the United States. *Int J Orthop Trauma Nurs* 2012; 16:195–205
- 175. Renzi C, Sorge C, Fusco D, Agabiti N, Davoli M, Perucci CA. Reporting of quality indicators and improvement in hospital performance: the P.Re.Val.E. Regional Outcome Evaluation Program. *Health Serv Res* 2012; 47:1880–901
- 176. Vrijens F, Stordeur S, Beirens K, Devriese S, Eycken E Van, Vlayen J. Effect of hospital volume on processes of care and 5-year survival after breast cancer: A population-based study on 25 000 women. *Breast* 2012; 21:261–6
- 177. Bergman S, Martelli V, Monette M et al. Identification of quality of care deficiencies in elderly surgical patients by measuring adherence to process-based quality indicators. *J Am Coll Surg* 2013; 217:858–66
- 178. Bilimoria KY, Chung J, Ju MH et al. Evaluation of surveillance bias and the validity of the venous thromboembolism quality measure. *JAMA* 2013; 310:1482–9
- 179. Nojiri Y, Okamura K, Tanaka Y et al. Influence of hospital surgical volume of radical prostatectomy on quality of perioperative care. *Int J Clin Oncol* 2013; 18:898–904
- 180. Kwon S, Thompson R, Dellinger P, Yanez D, Farrohki E, Flum D. Importance of perioperative glycemic control in general surgery: a report from the Surgical Care and Outcomes Assessment Program. *Ann Surg* 2013; 257:8–14
- Bergman S, Deban M, Martelli V et al. Association between quality of care and complications after abdominal surgery. *Surgery* 2014; 156:632–9
- Cataife G, Weinberg DA, Wong HH, Kahn KL. The effect of Surgical Care Improvement Project (SCIP) compliance on surgical site infections (SSI). *Med Care* 2014; 52:S66-73
- Keenan JE, Speicher PJ, Thacker JKM, Walter M, Kuchibhatla M, Mantyh CR. The Preventive Surgical Site Infection Bundle in Colorectal Surgery. JAMA Surg 2014; 149:1045
- 184. Kitazawa T, Matsumoto K, Fujita S et al. Perioperative patient safety indicators and hospital surgical volumes. *BMC Res Notes* 2014; 7:117
- 185. Leonard D, Penninckx F, Kartheuser A, Laenen A, Eycken E Van, PROCARE. Effect of hospital volume on quality of care and outcome after rectal cancer surgery. *Br J Surg* 2014; 101:1475–82
- 186. Richman JS, Itani KMF, Deierhoi RJ, Henderson WG, Hawn MT. Improved outcomes associated with a revised quality measure for continuing perioperative beta-blockade. *JAMA Surg* 2014; 149:1031–7
- 187. Singh A, Yian EH, Dillon MT, Takayanagi M, Burke MF, Navarro RA. The effect of surgeon and hospital volume on shoulder arthroplasty perioperative quality metrics. *J Shoulder Elbow Surg* 2014; 23:1187–94

- 188. Stordeur S, Vlayen J, Vrijens F et al. Quality indicators for oesophageal and gastric cancer: a population-based study in Belgium, 2004-2008. *Eur J Cancer Care* 2015; 24:376–86
- Scott AV, Stonemetz JL, Wasey et al. Compliance with Surgical Care Improvement Project for Body Temperature Management (SCIP Inf-10) Is Associated with Improved Clinical Outcomes. *Anesthesiology* 2015; 123:116–25
- 190. Gourin CG, Starmer HM, Herbert RJ et al. Quality of care and shortand long-term outcomes of laryngeal cancer care in the elderly. *Laryngoscope* 2015; 125:2323–9
- 191. Scally CP, Yin H, Birkmeyer JD, Wong SL. Comparing perioperative processes of care in high and low mortality centers performing pancreatic surgery. *J Surg Oncol* 2015; 112:866–71

Tables and Figures



Type of Article	Year	Article Author	Developer Country	No of Measures
A	2015	HQIP Audits: Adult Cardiac Surgery (ACS). Bowel Cancer Audit (RCoS). NELA (RCoA). National Joint Registry (NJR). National Vascular Registry. NAOGC. Prostate Cancer Audit. National Hip Fracture Audit ^{54–61}	UK	P: 80, S: 61
CPG	2009	AQA ⁶²	USA	P: 7
CPG	2009	NICE ⁶³	UK	S: 2
CPG	2009	Vimlati et al ⁶⁴	Europe, Hungary	P: 9, S: 13
CPG	2010	ACI ⁶⁵	Australia	P: 12
CPG	2010	ASA ⁶⁶	USA	P: 4, S: 4
CPG	2010	ASA ⁶⁷	USA	P: 1
CPG	2010	CMS SCIP ⁶⁸ NICE ⁶⁹	USA	P: 9
CPG	2010	AHRQ ⁷⁰	UK	P: 7
CPG CPG	2011 2011	RCoS ⁷¹	USA UK	S: 1 P: 39, S: 53
CPG CPG	2011	NICE ⁷²	UK	P: 39, S: 53 P: 4, S: 1
CPG	2012	NQF ⁷³	USA	P: 4, 5. 1 P: 8
CPG	2012	Wickham et al ⁷⁴	Australia	P: 4
CPG	2012	ACHS ⁷⁵	Australia	P: 18
CPG	2013	ASA ⁷⁶	USA	P: 3
CPG	2013	Lassen et al ⁷⁷	Europe, Norway	P: 19, S: 1
CPG	2013	NICE ⁷⁸	UK	P: 4
CPG	2014	ASA ⁷⁹	USA	P: 2, S: 2
CPG	2014	AQI ⁸⁰	USA	P: 3, S: 1
CPG	2014	AQI ⁸¹	USA	P: 6
CPG	2014	SCIP ⁸²	USA	P: 9
CPG	2015	AQI ⁸³	USA	P: 22
CPG	2015	AQI ⁸⁴	USA	P: 11
CPG	2015	AQI ⁸⁵	USA	P: 8
CPG	2015	ISD Scotland	UK	P: 1
CPG	2015	ISD Scotland ⁸⁷	UK	P: 1
CPG	2015	Merchant et al ⁸⁸	Canada	P: 3, S: 13
CPG	2015	NICE ⁸⁹	UK	S: 1
CPG	2015	PQRS ⁹⁰ RCoA ⁹¹	USA	P: 22
CPG	2015	Gort et al ⁹²	UK	P: 24, S: 124
CS CS	2013 2015	NCEPOD ⁹³	Europe, Netherlands UK	S: 10 S: 1
EC	2015	McGory et al ⁹⁴	USA	P: 24. S: 2
EC	2000	Meredith et al ⁹⁵	USA	S: 1
EC	2009	McGory et al ⁹⁶	USA	P: 25
EC	2009	Weiser et al ⁹⁷	USA	S: 4
EC	2011	Goossens-Laan et al ⁹⁸	Europe, Netherlands	P: 4, S: 2
EC	2013	Kalish et al ⁹⁹	USA	P: 4, S: 1
LR	2007	McGory et al ¹⁰⁰	USA	P: 5
LR	2007	Arora et al ¹⁰¹	USA	P: 14
LR	2010	Passman et al ¹⁰²	USA	P: 2
LR	2012	Wang et al ¹⁰³	UK	P: 3, S: 4
LR	2015	Hyder et al ¹⁰⁴	USA	P: 2
R	2005	Dimick et al ¹⁰⁵	USA	S: 1
R	2006	Bratzler et al ¹⁰⁶	USA	P: 7
R	2008	Fry et al ¹⁰⁷	USA	P: 8
R	2009	Dixon et al ¹⁰⁸	Canada	P: 1
R	2010	Courrech Staal et al ¹⁰⁹	Europe, Netherlands	P: 3, S: 4
R	2010	Rosselli del Turco et al ¹¹⁰	Europe	P: 2
R	2012	Nygren et al ¹¹¹ Collins et al ¹¹²	Europe, Sweden	P: 18, S: 1
R	2013	Mohammed et al ¹¹³	USA USA	P: 9
R S	2013 2005	Broder et al ¹¹⁴	USA	P: 3, S: 3 S: 1
<u>s</u>	2005	Main et al ¹¹⁵	USA	P: 5, S: 7
<u>s</u>	2007	Schifftner et al ¹¹⁶	USA	P: 5, 5: 7 P: 3, S: 16
<u>s</u>	2007	Wick et al ¹¹⁷	USA	P: 5
<u>s</u>	2008	Tillman et al ¹¹⁸	USA	P: 5
S	2013	Sooyoung et al ¹¹⁹	Asia, South Korea	P: 2
S	2015	Emond et al ¹²⁰	Europe, Netherlands	P: 4, S: 7
S	2015	Gockel et al ¹²¹	Europe	S: 3

British Journal of Anaesthesia

SE	2005	Currie et al ¹²²	UK	P: 6, S: 1
SE	2010	NCEPOD ¹²³	UK	P: 2, S: 1
SE	2010	Watkins et al ¹²⁴	USA	P: 11
SE	2011	Gray et al ¹²⁵	USA	S: 1
SE	2011	NCEPOD ¹²⁶	UK	P: 12, S: 13
SE	2011	Rosenberger et al ¹²⁷ RCoS ¹²⁸	USA	P: 7
SE	2011	RCoS ¹²⁸	UK	P: 5
SE	2012	Andersson et al ¹²⁹	Europe, Sweden	P: 2
SE	2012	Kwon et al ¹³⁰	USA	P: 5
SE	2012	Urman et al ¹³¹	USA	P: 4
SE	2014	RCoA (NELA organisational audit) ⁴⁷	UK	P: 4, S: 43
SE	2014	Sutherland et al ¹³²	USA	P: 3
SE	2015	GIRFT ¹³³	UK	P: 2, S: 6
SE	2015	Pronovost et al ¹³⁴	USA	P: 2
SE	2015	RCoA ¹³⁵	UK	P: 11
SE	2015	Liang et al ¹³⁶	USA	P: 3
SE	2015	Gwatirisa et al ¹³⁷	USA	P: 2
SE	2015	Da Silva Costa ¹³⁸	Brazil	S: 2
SE	2015	Steelman et al ¹³⁹	USA	P: 1
SE	2015	Marshall et al ¹⁴⁰	Canada	P: 2
SLR	2005	Fearon et al ¹⁴¹	Europe	P: 9
SLR	2006	Wind et al ¹⁴²	Europe, Denmark	P: 11, S: 2
SLR	2008	Lemmens et al ¹⁴³	Europe, Netherlands	P: 5
SLR	2009	Haller et al ¹⁶	Europe, Switzerland	P: 29, S: 1
SLR	2011	ASA ¹⁴⁴	USA	P: 5
SLR	2011	De Hert et al ¹⁴⁵	Europe, Belgium	P: 15
SLR	2012	ASA ¹⁴⁶	USA	P: 2, S: 4
SLR	2013	Cerantola et al ¹⁴⁷	Europe	P: 14
SLR	2013	Dikken et al ¹⁴⁸	Europe, Netherlands	P: 5, S: 2
SLR	2013	Gustafsson et al ¹⁴⁹	Europe, Sweden	P: 21
SLR	2014	Halverson et al ¹⁵⁰	USA	P: 9
VS	2005	Gagliardi et al ¹⁵¹	Canada	P: 2, S: 2
VS	2006	Birkmeyer et al ¹⁵²	USA USA	S: 1
VS	2006	Hollenbeck et al ¹⁵³		P: 2, S: 1
VS VS	2007	Hedrick et al ¹⁵⁴	USA USA	P: 5 P: 4, S: 1
	2007	Hollenbeck et al ¹⁵⁵ Holt et al ¹⁵⁶		
VS VS	2007	Makary et al ¹⁵⁷	UK USA	S: 1 P: 1
VS	2007	Kaplan et al ¹⁵⁸	USA	
VS	2008 2009	Bhattacharrya et al ¹⁵⁹	USA	S: 1 P: 3, S: 1
VS	2009	Bilimoria et al ¹⁶⁰	USA	P: 3, S: 7
VS	2009	Kreckler et al ¹⁶¹	UK	P: 4
VS	2009	Kuwabara et al ¹⁶²	Japan	P: 1, S: 1
VS	2009	Ball et al ¹⁶³	USA	P: 2
VS	2010	Bozic et al ¹⁶⁴	USA	P: 4, S: 2
VS	2010	Brokelmann et al ¹⁶⁵	Europe, Germany	P: 4, S: 1
VS	2010	Brooke et al ¹⁶⁶	USA	P: 1
VS	2010	Chen et al ¹⁶⁷	USA	P: 1
VS	2010	Sedlack et al ¹⁶⁸	UK	P: 1
VS	2010	Gastmeier et al ¹⁶⁹	Europe, Germany	P: 1
VS	2011	Mu et al ¹⁷⁰	USA	S: 1
VS	2011	Soohoo et al ¹⁷¹	USA	P: 16, S: 2
VS	2012	Comber et al ¹⁷²	Europe, Ireland	S: 2
VS	2012	Mathoulin-Pelissier et al ¹⁷³	Europe, France	S: 1
VS	2012	Kondo et al ¹⁷⁴	Japan, USA	P: 10
VS	2012	Renzi et al ¹⁷⁵	Europe, Italy	P: 1
VS	2012	Vrijens et al ¹⁷⁶	Europe, Belgium	P: 1, S: 1
VS	2012	Bergman et al ¹⁷⁷	Canada	P: 14
VS	2013	Bilimoria et al ¹⁷⁸	USA	P: 1, S: 8
VS	2013	Dimick et al	USA	S: 2
VS	2013	Nojiri et al ¹⁷⁹	Japan	P: 1, S: 2
VS	2013	Kwon et al ¹⁸⁰	USA	P: 1
VS	2014	Bergman et al ¹⁸¹	Canada	P: 10
VS	2014	Cataife et al ¹⁸²	USA	P: 2
VS	2014	Keenan et al ¹⁸³	USA	P: 5
VS	2014	Kitazawa et al ¹⁸⁴	Japan	S: 1
VS	2014	Leonard et al ¹⁸⁵	Europe, Belgium	S: 1
VS	2014	Richman et al ¹⁸⁶	USA	P: 2
VS	2014	Singh et al ¹⁸⁷	USA	S: 2
VS	2015	Stordeur et al ¹⁸⁸	Europe, Belgium	S: 1
		Scott et al ¹⁸⁹		P: 1

VS	2015	Gourin et al ¹⁹⁰	USA	S: 1
VS	2015	Scally et al ¹⁹¹	USA	P: 5

Table 1: List of publications included within this review, grouped by type of publication: audit (A), case study (CS), clinical practice guideline (CPG), expert consensus (EC), review article (R), service evaluation (SE), systematic literature review (SLR), and validation study (VS). Also included is the developer country, and the number and type of clinical indicators; structure (S) vs process (P) obtained from each publication.

Table 2

Structure Indicators

Number	Perioper	Frequ	Structure Indicator definition	Evidence	Dimensi
	ative	ency	•	base	on of
	Timing of	meas			Quality
	Measure	ure			measure
		descri			d
		bed			
1	Pre op	13	There is a designated area suitable for private communication with patients. Patients are given adequate information upon		
			which to base their decision about informed consent,	1a, 4, 5	Р
2	Pre op	9	There are multidisciplinary team clinics to discuss patients preoperatively	3b, 4, 5	EC
3	Pre op	5	There are agreed local policies for preoperative preparation as listed: preoperative fasting, investigations, blood cross-match,		
			thromboprophylaxis, diabetes management, latex allergy, and antacid prophylaxis	5	EC, S
4	Pre op	4	Preoperative assessment teams use standard preoperative assessment protocols	3b, 4	EC
5	Pre op	2	Up to date, clear and complete information about operating lists is immediately available. Any changes are agreed by all		
			relevant parties	3b	EN
6	Pre op	2	There is support for patients with individual or special needs including children: Patients and/or advocates have access to an		
			interpreter	NA	S, P
7	Pre op	2			S, EN,
			Patients admitted for unscheduled surgical care are nursed and managed in a surgical ward or critical care environment.	NA	EC
8	Pre op	2	When immediate outcome is dependent on imaging studies (i.e. the patient is to go directly to theatre after imaging) a		
			provisional report is available within 30 minutes and a definitive report within 1 hour).	NA	EC, T
9	Pre op	1	Availability of cardiopulmonary exercise (CPEX) testing for all patients undergoing major surgery	NA	EQ, EC
10	Pre op	1	There is a consultant anaesthetist with responsibility to lead the anaesthetic preoperative assessment service, and this is		
			factored into their job plan.	NA	EC, S
11	Pre op	1	There are agreed specialty risk scoring mechanisms in place and these are applied to all patients admitted as an emergency.	NA	EC
12	Pre op	1	Before surgery, except in the case of acute, life-threatening situations, there are clear mechanisms in place, in the absence of		
			patient records, to elicit information from supporters, particularly for unconscious/elderly/confused patients.	NA	S, EN
13	Pre op	1	Availability of elderly medicine in the pre-operative period for assessments of patients admitted as emergency general surgical		
			patients	NA	EC
14	Pre op	1	There is a documented policy to address the airway management of patients in the emergency department	NA	S
15	Pre op	1	Availability of a protocol on performing prospective risk analysis preoperatively	5	S, EC
16	Intraop		Availability of anaesthetic equipment in the operating room: Measurement of inspired gas concentrations, saturations, tidal		S
		8	volumes, temperature, non-invasive blood pressure equipment available	NA	
17	Intra op		The recovery room staff are appropriately trained in all relevant aspects of post-operative care and are present in appropriate		S, EN
		6	numbers	NA	
18	Intra op	3	Fully resourced, dedicated daytime emergency and trauma lists are available	NA	S, T, EN
19	Intra op	3	Devices for maintaining or raising the temperature of the patient are available including control of theatre temperature	NA	S
20	Intra op	3	Access to blood and blood conservation techniques (cell salvage or acute normovolaemic haemodilution) are available	NA	S
21	Intra op	3	There is a planned maintenance and replacement programme for all anaesthetic equipment as required	NA	S

British Journal of Anaesthesia

22	Intra op	2	All patients should have a named and documented supervisory anaesthetist who has overall responsibility for the care of the patient intraoperatively	NA	S
23	Intra op	2	After general or regional anaesthesia, or sedation, all patients recover in a specially designated area which meets AAGBI and DoH guidelines (UK)	NA	S, EN
24	Intra op	2	There are agreed criteria for discharge from recovery	NA	S
25	Intra op	2	Equipment to provide a full range of local and regional blocks is available in the operating suite	NA	EC
26	Intra op	2	In every site where anaesthesia is given emergency drugs including intralipid, sugammadex and dantrolene are available and an in-date supply is maintained	NA	S
27	Intra op	2	After agreed criteria for discharge have been met, an appropriately trained member of staff accompanies patients during transfer	NA	S
28	Intra op	1	In a usual week, how many dedicated and planned consultant anaesthetic sessions (i.e. outside of on-call and other duties) support those operating theatres available for adult general surgical emergency cases?	NA	EN
29	Intra op	1	All records for anaesthesia and sedation contain the relevant portion of the recommended anaesthetic data set and are kept as a permanent document in the patient's record	NA	EN
30	Intra op	1	Where sedation is provided by an anaesthetist there is a policy for the provision of this service in all subspecialty areas and the specifications of the facilities provided	NA	S
31	Intra op	1	An emergency call system is in place and understood by all relevant staff Verbal confirmation of the system and how it is used should be given by any member of staff when asked	NA	S
32	Intra op	1	People having surgery for inflammatory bowel disease have it undertaken by a colorectal surgeon who is a core member of the inflammatory bowel disease MDT	NA	EC
33	Intra op	1	Clinicians performing endoscopy supported by dedicated endoscopy staff as opposed to other nursing staff (e.g. theatre staff)	NA	S, EN
34	Intra op	1	Drugs intended for regional anaesthesia are stored separately from those intended for intravenous use	NA	S
35	Intra op	1	There is a written policy for the management of complications of neuraxial blockade	NA	S
36	Intra op	1	Blood storage facilities are in close proximity to emergency theatres and contain O rhesus negative blood	NA	S
37	Intra op	1	Equipment for fluid and blood warming and rapid infusion is available	NA	S
38	Intra op	1	Equipment is available to administer oxygen to all patients undergoing procedures under sedation by an anaesthetist	NA	S
39	Intra op	1	There is specialised equipment for the management of difficult airways available in every area where anaesthesia is given. The equipment on it should be checked. All members of staff should be able to confirm its location.	NA	S
40	Intra op	1	Facilities for external cardiac pacing are available Defibrillators should be checked to ensure they include pacing mode	NA	S
41	Intra op	1	Clinicians wishing to perform ultrasound guided regional anaesthesia should be experienced in the administration of regional nerve blocks and trained in ultrasound guidance techniques	1b	S, EC
42	Post op	6	There is regular (at least bi monthly) review of all deaths following emergency general surgery	NA	S
43	Post op	4	PACU Bed area, capacity, and equipment are all maintained to national standards	5	S, EN
44	Post op	4	Regular education and training of PACU staff to national standards.	5	S, EN
45	Post op	4	Transfer from operating room to PACU is with a formal handover process	5	S
46	Post op	4	There is a policy for the post-procedural review of all patients: surgical and anaesthetic	3b	S, EC,
47	Post op	3	Availability of postoperative elderly medicine review for postoperative patients	3b	S, EC
48	Post op	2	Presence of postoperative multidiscipinary consultation for facilitated discharge of patients	3b	S, EC
49	Post op	2	Patients and supporters are given clear information on discharge from the service and are able to make contact with a healthcare professional for advice and support	NA	Р
50	Post op	2	Availability of inpatient and post-discharge rehabilitation	NA	EC

British Journal of Anaesthesia

3	2
J	J

51	Post op		There is specialised equipment for the management of post-operative pain		S, EC
		1	An adequate number of PCAs epidural pumps and the arrangements for their use should be available for the services being provided	NA	
52	Post op	1	Presence of a surveillance system for postoperative wound infections	NA	S
53	Post op	1	Availability of surgical follow up within 30 days following hospital discharge	1a	<u>с</u> S, Т
54	Post op	1	Each PACU unit should have suitable recovery and discharge criteria	5	S, I
55	Post op	1	Audit and critical incident systems should be in place in PACU	5	S
56	All	'	Addit and childen holden systems should be in place in 1 Add	1a, 1b,	EN
50		33	Hospital annual case volume	2a, 2b,	
57	All	33	Protocols exist for the perioperative management of: VTE prophylaxis, avoidance of hypothermia, management of diabetes	3b, 4, 5	S
57	All		mellitus, handover, anaesthetic emergencies, morbidly obese patients, handling of complaints, elderly patients, remote site		5
		21	anaesthesia, end of life care, and critical care referral.	1b	
58	All	21	anaestriesta, end of me care, and critical care ferenai.	1a, 1b,	S, EC
50	All			2b, 3b,	3, EU
		19	Surgical monthly / annual case volume by surgical specialty.	4, 5	
59	All	10	Availability of specialist services: Burn care, Transplant, Trauma, ERCP, Prosthetics, Brachytherapy, Radiotherapy, Sexual	4,0	EQ
55	711		function, Specialist continence, Psychological counselling, Diabetes nurse specialist, Physiotherapy, and Acute medical		
		18	admissions.	3b	
60	All	10	24 hour availability of: X-ray, CT, ultrasound, isotope bone scan, multi-parametric MRI, teleradiology, reporting by radiologist.	00	S. EC.
	<i>i</i>	17	reporting by specialised radiologist.	3b	EQ
61	All	16	Availability of: Malignant hyperthermia kit, Difficult intubation kit and Cardiac Arrest cart in the theatre complex	NA	S, EN
62	All				S, EC,
		15	24 hour availability of: Biochemistry, Haematology, Microbiology, and Blood bank laboratories	NA	EN, EQ
63	All	15	Surgical on call rota is in compliance with national guidance	NA	S, EN
64	All	15	Formal staff training in: Use of equipment, clinical practice guidelines, technical and non-technical skills of perioperative care.	3b	S, EC
65	All	12	All perioperative services are consultant led.	NA	S. EN
66	All	10	Availability of appropriate facilities for rest and refreshment. Availability of consultant within 30 min of base site.	2b	S, EN, T
67	All	-	How many operating theatres in the hospital? (excluding radiology suites, dedicated obstetric, minor ops but including day	-	EN. T
		10	case theatres)	3b, 4, 5	,
68	All	6	Number of General Surgical Beds: The number of funded level 2 and 3 beds available for adult (>18) general surgical patients	NA	EN
69	All	6	Availability of Elderly medicines on site. Routine daily assessment of surgical patients?	NA	S, EC
70	All		Rotas should be provided and include the allocation of formal handover time and place as well as which staff should be		S, EC,
		6	present at this handover	NA	EN
71	All	5	Does the hospital accept emergency surgical admissions.	NA	EQ
72	All				S, EC,
		5	24 hr availability of diagnostic and interventional radiology	NA	EQ
73	All	5	The service submits data to prescribed national audits. Regular audit of critical incidents.	NA	EN
74	All	5	The department has a funded and staffed acute pain service	2b	S, EC
75	All	5	Bed size of hospital: How many adult inpatient/overnight/23hr stay available within the hospital	1b, 3b, 4	EN
76	All	4	Perioperative team size and composition	3b, 4	EC, EN
77	All		The service has mechanisms to receive feedback from patients and supporters. Printed patient information and Alternative		P
		4	language leaflets available.	NA	

34	
01	

78	All	4	Availability of dedicated office space, swipe card access, admin staff, and skilled assistance for surgical staff	NA	S, T
79	All	3	There are formal protocol / pathways for emergency general surgical patients	2a	S
80	All	3	University affiliation of the general surgery subsection	3b, 4	NA
81	All		Pharmacists are readily available to consult with nurses and medics on non-critical care units; pharmacy formularies are		S, EC,
		3	accessible	3b	EQ
82	All	3	Day surgery patients should have access to a 24 hour staffed telephone line for advice and help.	4	S, EN,
83	All	3	Theatre suite conforms to Department of Health building standards	NA	S
84	All				S, EC,
		3	Presence of a formal handover process for consultants and non-consultant clinicians	NA	EN
85	All	3	There is a trained resuscitation team for adults.	NA	S
86	All	2	Accreditation of the surgical unit by the joint commission or cancer commission	3b	S, EC
87	All	2	Dedicated operating rooms are available for each surgical speciality	5	EC
88	All	2	There is adequate protection provided for staff in hazardous situations	NA	EN
89	All				S, EC,
		2	Are admitted patients retained by the on-call consultant or are they handed over? Is there a formal handover policy?	NA	EN
90	All	2	All research is R&D reviewed and REC reviewed. Opportunities to engage in research are prioritised by the unit/network.	NA	EN
91	All	2	The emergency surgical service has an identified medical and nurse lead (separate to the leads of elective surgery)	NA	EN
92	All	2	There is a resuscitation officer responsible for coordinating and training of staff.	NA	S, EN
93	All	2	Adequate surgeon training and experience for each speciality in compliance with national training guidance	2b. 5	S, EC
94	All		Anaesthetists offering perioperative analgesia services should provide, in collaboration with other healthcare professionals as	- , -	S
		2	appropriate, on-going education in analgesia	2b, 5	-
95	All	2	The presence of centralisation of hospital specialties	2b	EN
96	All		Anaesthetists and other healthcare providers should use standardized, validated instruments to facilitate the regular evaluation		S
		1	and documentation of pain intensity, the effects of pain therapy, and side effects caused by the therapy.	2b	-
97	All	1	Presence of appropriate operating room equipment in compliance with national standards	3b	S
98	All	1	Does the hospital participate in clinical trials	3b	EN
99	All	1	Does the hospital disseminate reports to its community on quality and costs of healthcare services	3b	EN
100	All	1	Number of accredited surgeons professionals	5	EN
101	All	1	Number of accredited anaesthesia professionals	5	EN
102	All	1	Dedicated surgical scrub nurses for each surgical speciality are present	NA	EC
103	All	1	Modified early warning score (MEWS) are used on surgical wards	NA	S. EC
104	All	1	There is a defined governance structure to assure the quality of the service and allow for continuous improvement.	NA	S
105	All		Senior clinicians are involved in the discussion of end of life pathways		EC
100	<i>7</i> ui	1	Written policy should be provided as well as a verbal account of discussions of end of life pathways	NA	20
106	All	1	Presence of agreed protocols to defer elective activity in order to give adequate priority to unscheduled admissions.	NA	S
107	All	1	Suitable administrative and secretarial support is available at all times for the emergency surgical team.	NA	EN
108	All		A representative range of resuscitation equipment, matching that in use and including mannequins, is available for training		S
	/ \11	1	purposes by the resuscitation training officer	NA	Ŭ
109	All	1	There is a local resuscitation policy in compliance with national guidelines	NA	S
110	All	1	Surgical specialty under which amputation was performed (vascular, general, foot and ankle surgeons)	NA	EC
	All	1	Availability of a perioperative antibiotic protocol	5	S, EC
111	All				

Table 2: Aggregated structure indicators arranged in the timing of perioperative care, from preoperative (pre op), intraoperative (intra op), postoperative (post op) or spanning the whole perioperative pathway (all). Within these subsections, they are arranged in descending order by the highest level of evidence available, presented in the shortlisted publications of our review. We map the aggregated indicators to the IOM quality domains: Effectiveness (EC), Efficiency (EN), Patient centredness (P), Equity (EQ), Safety (S), and Timeliness (T).

Table 3

Process Indicators

Number	Perioper	Frequ	Process Indicator definition	Evidence	Dimensio
	ative	ency		base	n of
	Timeing	meas			Quality
	of	ure			measure
	Measure	descri			d
		bed			
1	Pre op		Percentage of patients who have received an anaesthetic assessment before the day of surgery	1b, 2b, 3b,	EN, EC,
		27		4, 5	Т
2	Pre op		Each patient should have his or her expected risk of death estimated and documented prior to intervention and due	1b, 2b, 3b,	EC, EN,
		24	adjustments made in urgency of care and seniority of staff involved	4, 5	S
3	Pre op		The following medical history should be documented in the medical record prior to the operation: Past Medical History, Past	2a, 2b, 3a,	EC, EN,
		24	Surgical History, Drug History, Allergies	3b, 4, 5	S
4	Pre op		Elapsed time between admission and entry into operating theatre is measured		
		14		3b	Т
5	Pre op		Each patient should have appropriate preoperative tests: Haemoglobin or Haematocrit, Platelets, Sodium, Potassium,		
	-		Chloride, Glucose, Urea, Creatinine, chest x-ray, height and weight		S, EC,
		10		3b, 5	EN
6	Pre op	10	Patients and their advocates understand the risks and outcomes associated with their procedure	2a, 3b, 5	Р
7	Pre op		For alcohol abusers 1 month abstinence before surgery. For daily smokers, 1 month abstinence before surgery. Offer smoking		
	-		cessation advice.	1b, 2b, 3b,	
		10		4, 5	EC
8	Pre op	10	Adequate preoperative fasting: clear fluids up to 2h prior to surgery, solids up to 6h prior to surgery	1b, 2b, 3b,	
	-			4, 5	EC
9	Pre op	9	Consultant surgeon review before surgery	3b	EC, T
10	Pre op		What proportion of patients had a CT scan before surgery?		
	-	8		3a	EC, T
11	Pre op		Time from diagnosis / referral to operation should be less than 2 months		
	· ·	8		3b, 4, 5	Т
12	Pre op		The following review of systems should be documented in the medical prior to the operation: Skin (lesions/rash),		
	-		Cardiovascular (Peripheral Vascular Disease, thromboembolic disease), Respiratory (upper respiratory tract infection), Urology		S, EC,
		8	(Urinary Tract Infection, urinary retention), Musculoskeletal (arthralgia, inflammatory arthritis), Endocrine (Diabetes Mellitus).	4, 5	EN
13	Pre op		All patients, on admission, receive an assessment of VTE and bleeding risk using risk assessment criteria.		
		7		5	S, EC
14	Pre op		Patient nutritional status assessed within 48 hours of admission to hospital by a dietician		EC
		5		1b, 5	
15	Pre op		What proportion of patients was reviewed by a consultant surgeon within 12 hours of emergency presentation at hospital		
	•	5		4	EC, T

16	Pre op	5	No routine administration of preoperative anaesthetic medication or sedation	1a, 1b, 2a, 3b, 5	EC
17	Pre op	5	Mechanical bowel prep not used routinely for colonic surgery	1a, 1b	EC
18	Pre op	5	What proportion of patients had preoperative Prophylactic venothromboembolism therapy		S. EC
		5		1a, 2b, 4	-, -
19	Pre op	4	Performance of risk assessment for pressure ulcers using a standardised scale upon admission	3b, 5	EC
20	Pre op	4	The proportion of cancer patients discussed by a multidisciplinary team (MDT) preoperatively	4, 5	EC
21	Pre op	4	Was a discharge or rehabilitation plan discussed and recorded at the pre-assessment clinic?	NA	P, EC
22	Pre op	4	Preoperative oral carbohydrate treatment used routinely for all non-diabetic patients	1a, 1b, 5	EC
23	Pre op	3	Proportion of patients with hip fracture operated on within 48 hours of hospital admission		Т
24	Pre op	3	Cancer care plan intent documented in the medical notes: curative, palliative, or no active treatment (supportive)	NA	EC, EN
25	Pre op	2	Presence of an up to date medication list is documented in the medical record	3b	EN
-					
26 27	Pre op Pre op	2	Percentage of surgery patients who do not see an anaesthesia provider before day of operation	4, 5 5	EN EC
			Percentage of patients having a preoperative Specialist falls assessment	5 NA	P
28	Pre op	2	Patients and/or their advocates are given information about the possible side effects of pain relief drugs	NA	
29	Pre op	2	Preoperative MRSA patient screening is undertaken and documented		EC
30	Pre op	2	Elderly patients should have a pre-op mobility and cognitive assessment		S
31	Pre op	1	If a patient is to undergo intestinal surgery, then the plan for surgery should be communicated to the referring physician and the patient's primary care physician		EN
32	Pre op	1	Preoperative Glucose monitoring for patients with diabetes mellitus is undertaken	2b	EC
33	Pre op	1	Days from fracture injury to admission to hospital measured and documented	3b	Т
34	Pre op	1	Proportion of patients who have a Chlorhexidine shower preoperatively	3b	EC
35	Pre op	1	Percentage of patients with malignancy who undergo adjuvant chemotherapy preoperatively	5	EC
36	Pre op	1	Written instructions for specific medicines are handed out to patients preoperatively. This includes information on: Anticoagulants, Diabetic medications, Cardiovascular medications and Hormonal medications	5	EC, S
37	Pre op	1	Percentage of patients/carers who are offered verbal and written information on venousthromboembolismn prevention as part of their hospital admission process	NA	Р
38	Pre op	1	Patients provided with anti-embolism stockings have them fitted and monitored in accordance with NICE guidance	NA	EC
39	Pre op	1	Elapsed time between admission / referral to when first seen by consultant surgeon is measured and documented	NA	
<u>39</u> 40	Pre op	1	The maternity team is notified when a pregnant woman is admitted with a non-obstetric surgical problem.	NA	EN
40	Pre op	1	Hip fracture patients are admitted under the joint care of a consultant geriatrician and a consultant orthopaedic surgeon.	NA	EN EC. EI
41	Pre op		People having surgery are advised not to remove hair from the surgical site and to have a shower, bath the day on or before	11/24	EC, EI
	1-	1	surgery	NA	
43	Pre op	1	Percentage of patients who had preoperative physiotherapy	NA	EC
44	Pre op	1	If the patient was admitted with ischaemia or diabetic foot sepsis, did a consultant vascular surgeon review them within 24 hours of admission?	NA	EC
45	Pre op	1	Was the patient seen by an amputation / discharge coordinator preoperatively		EC, El
46	Pre op	1	Patient seen by inpatient acute pain team preoperatively NA		EN
47	Pre op	1	Stoma Care - Patients with colorectal cancer who require a stoma are assessed and have their stoma site marked pre-		EC

			operatively by a nurse with expertise in stoma care.		
48	Pre op	1	Any changes to surgical lists are agreed by all relevant parties	NA	EN, T
49	Intra op	41	Prophylactic antibiotics are administered within 60 min before start of surgery	1a, 1b, 2b, 3b, 4, 5	EC
50	Intra op	32	Adults having surgery under General or Regional anaesthesia have normothermia (temp >36.0 Celsius) maintained before, during and after surgery	1a, 1b, 2b, 3b, 5	EC
51	Intra op	24	Proportion of patients who have had appropriate prophylactic antibiotic selection for surgical patients	1a, 1b, 2b, 3a, 3b, 4, 5	EC
52	Intra op	11	An appropriately trained and experienced anaesthetist is present throughout the conduct of all general and regional	1a, 3b, 5	S, EC EN
53	Intra op	11	1a,		EC
54	Intra op	11	If hair removal is required, it should not be performed with a razor but with clippers A multimodal approach for postoperative nausea and vomiting prophylaxis should be adopted in all patients with >/= 2 risk factors	5 1b, 3b, 4, 5	EC
55	Intra op	11	The WHO Surgical Safety Checklist (or a local variant thereof) is used for all surgical procedures in theatre.	2b, 3b, 5	S
56	Intra op	11	Number of cancelled planned operations	4, 5	EN
57	Intra op	9	Percentage of patients receiving a blood transfusion in accordance with National Health and Medical Research Council 2a guidelines during the surgical procedure 5		EC
58	Intra op	9	Duration of surgery measured and documented	2b, 3b, 5	Т
59	Intra op	9	Surgical procedures with a predicted mortality >10% should be conducted under direct supervision of consultant surgeon and anaesthetist 3t		EN
60	Intra op	8	Recommended standards of monitoring are met for each patient. This should be visible on the anaesthetic chart	NA	S
61	Intra op	8	Appropriate Surgical Approach for current operative procedure used		EC
62	Intra op	7	Optimised perioperative fluid management: targeting cardiac output, avoiding over-hydration, and judicious use of 1b vasopressors. Targeted fluid therapy using the Doppler is recommended 3b		EC
63	Intra op	7	Patients for whom a central venous catheter was inserted with all elements of sterile barrier technique followed, Documentation of daily examination of line site for signs of infection and continued need for central line	1a, 3b	S
64	Intra op	6	Mechanical thromboprophylaxis used intraoperatively	5	S. EC
35	Intra op	5	Percentage of 1 st cases starting on time measured and recorded	3b, 4, 5	<u>Т</u>
66	Intra op	5	Operating room turnover time (min) measured	3b, 5	Т
67	Intra op	5	Epidural analgesia used intraoperatively	1b, 2b, 3b	EC
68	Intra op	5	Intraoperative blood loss is measured and recorded	2b, 3b, 5	EC
69	Intra op	5	Critically ill patients in the recovery area are cared for by appropriately trained staff and have appropriate monitoring and support	NA	S, EC
70	Intra op	4	Post-Anaesthetic Transfer of Care: Use of a checklist or protocol for Direct Transfer of Care from Procedure Room to Intensive Care	NA	S
71	Intra op	3	Surgical field preparation with chlorhexidine-alcohol	1b, 2b, 3b	EC
72	Intra op	3	What proportion of patients received goal directed fluid therapy during surgery	2b	EC
73	Intra op	3	Maintenance of euglycaemia perioperatively: use of standardised protocol to maintain serum glucose <200 mg/d	2b, 3b	EC
74	Intra op	3	Measures to ensure proper positioning on table documented to prevent peripheral nerve damage and maintain skin integrity. 3		S, EC
75	Intra op	3	Number of patients receiving light or moderate sedation		EC
76	Intra op	2	Adequate perioperative management of patient's current medications	1b, 2b	EC
77	Intra op	2	Induction time (min) and Emergence time (min) are recorded	3b	Т

British Journal of Anaesthesia

78	Intra op	2	Measurement and documentation of pain intensity scores after major surgery	NA	EC
79	Intra op	2	Elapsed time between admission and first dose of antibiotics in theatre	NA	Т
80	Intra op	2	Intraoperative use of forced air warming	4	EC
81	Intra op	2	Surgical pathology specimens are correctly labelled: Labelled, filled container, correct laterality, correct tissue type, patient name, correct patient name	2b, 5	EN
82	Intra op	1	Wound catheters or Transversus Abdominis Plane (TAP) block used for intraoperative analgesia	2b	EC
83	Intra op	1	Multimodal approach to optimising postoperative gut function is used	2b	EC
84	Intra op	1	Surgeons use explicit procedure specific intraoperative checklists	3b	S, EC
85	Intra op	1	Intravenous analgesia (Patient Controlled Analgesia or iv lidocaine)	4	EC
86	Intra op	1	Perioperative urine output monitored carefully in patients with renal failure	5	EC
87	Intra op	1	All anaesthetic equipment is checked before use according to AAGBI published guidelines and the checks are documented	NA	S
88	Intra op	1	Type of Anaesthesia administered documented	NA	EC
89	Intra op	1	PQRS / SCIP Documentation available and completed	NA	EN
90	Intra op	1	People with hip fracture have their schedule on a planned trauma list, with consultant or senior staff supervision	NA	EN
91	Intra op	1	No systemic morphine used intraoperatively	1a	EC
92	Post op	25	Proportion of surgical patients who had an order for venous thromboembolism prophylaxis to be given within 24h before incision / after surgery end	1a, 1b, 2b, 3b	S, EC
93	Post op	22	Proportion of patients whose prophylactic antibiotics were discontinued within 24 hours after surgery end time	1a, 1b, 2b, 3b, 4, 5	T, EC
94	Post op	21	Patients should be encouraged to sit out of bed and begin mobilising the day after surgery, within 24 hours or as determined by the surgeon.		EC
95	Post op	19	Discharge needs assessment, VTE prophylaxis, rehab, and follow up are organised postoperatively for patients	1a, 2a, 2b, 3a, 3b, 5	S, P, E EN
96	Post op	13	Urinary catheter removed on Postoperative Day 1 or Postoperative Day 2 with day of surgery being day zero, or reason for continuing use documented	1b, 2a, 2b, 3b	EC
97	Post op	10	Postoperative treatment of Diabetes Mellitus (or documentation of attempt) to keep BM <10mmol/l on day of surgery and the first 2 postop days	1b, 3b, 4, 5	EC
98	Post op	8	Postoperative nasogastric tubes should not be used routinely	1a, 1b, 3a, 5	EC
99	Post op	7	Pain should be controlled with oral or non-parenteral medications on the day of surgery and before discharge, and be adequate enough to allow acute rehabilitation	3b, 5	EC
100	Post op	6	Postoperative pain assessments should be performed with each set of vital signs	5	EC
101	Post op	6	Enteral route for postoperative fluid used as soon as possible, iv fluids discontinued as soon as is practicable	1a, 1b, 3b	EC
102	Post op	4	Postoperative delirium screening for all patients.	1a, 3b, 5	EC
103	Post op	4	Postoperative normothermia maintained at: 36-38 degrees celsius	1b, 2b	EC
104	Post op	3	People having surgery and their carers receive information and advice on wound and dressing care	2a	P
105	Post op	3	Cognitive and functional assessment performed daily postoperatively and at discharge	3b, 5	EC
106	Post op	3	Official PACU to ward handover undertaken for all patients	5	S, EC, EN
107	Post op	3	Patient's condition and vital signs evaluated continuously in the PACU	5	S
107	Post op	2	PACU length of stay measured		Т
100	Post op	2			EC
110	Post op	2	Stimulation of bowel movements using an even fluid balance, laxatives and chewing gum	1b, 2a	EC

111	Post op	2	Percentage of recovery nurses following acute pain protocols	5	S
112	Post op	2	Early warning system used on postoperative wards	2b	S, EC
113	Post op	2	Patients with a risk of death >10% should be admitted to a critical care location postoperatively	NA	EC
114	Post op	2	Immediately post-surgery a member of the medical/nursing team updates the patient's supporter(s) of the outcome of surgery.	NA	Р
115	Post op	2	Postanaesthesia documentation is documented to the agreed national standard	NA	EC, EN
116	Post op	1	Visual phlebitis scores are measured daily postoperatively	2b	EC
117	Post op	1	The head of the bed is elevated postoperatively	2b	EC
118	Post op		Hydration, pressure care, assessment and treatment of pain, and attention to nutrition and continence are begun in the		EC
	_	1	emergency room and are continued in the orthopaedic ward postoperatively	3b	
119	Post op	1	Patients having a postoperative physician review (not critical care)	3b	EC, El
120	Post op	1	Waiting time from time appointed for surgical procedure until discharge	3b	Т
121	Post op	1	Days from surgery until discharge from hospital	3b	T, EC
122	Post op	1	Patients receiving prescribed antiemetic treatment when nausea and vomiting are present during acute pain management	4	EC
123	Post op	1	Time from operation until adjuvant chemotherapy	5	Т
124	Post op	1	All patients given supplemental oxygen as required	5	S
125	Post op	1	At the end of surgery, was the decision made to place the patient on an end of life pathway; was this documented	NA	EC
126	Post op	1	Review by a specialist from Elderly Medicine in the post-operative period	NA	EC
127	Post op	1	What proportion of patients were admitted directly to an HDU or ITU following surgery	NA	EN
128	Post op	1	After fracture surgery there is communication with the physicians responsible for post surgical care	NA	EN
129	Post op	1	atients undergoing a procedure with an Anaesthetist who have a documented evidence of a postanesthesia review NA		EC
130	Post op	1	Structured assessment of patient mortality & morbidity risk, carried out at the end of surgery NA		EC
131	Post op	1	aily Anaesthetist review following epidural analgesia		S, EC
132	All	19	Chronic beta blocker use is continued in perioperative period (24h before incision to first 2 postoperative days) 1 2		EC
133	All	6	Percentage of surgery patients who received appropriate venous thromboembolism prophylaxis within 24 hours prior to surgery to 24 hours after surgery		S, EC
134	All	3	Surgery takes place during standard daytime working hours (including weekends) except in exceptional circumstances	3b	EN. S
135	All	2	Documentation of oral intake during the hospitalisation	3b	EC
136	All	2	Cooperation between orthopaedic, physicians and anaesthetists in preoperative, operative and postoperative medical management, and in the rehabilitation of hip fracture patients.	3b, 2b	EC
137	All	2	Perioperative continued use of Aspirin for patients with drug-eluting coronary stents	NA	EC
138	All	2	Information is provided to patients and supporters at each stage of the care pathway. Communication with patients and supporters is consultant-led.	NA	Ρ
139	All	2	Clinical audit of all emergency surgical procedures whether undertaken in an operating theatre or another area (eg emergency resus room) is regularly undertaken	NA	EN
140	All	2	Named supervisory consultants are available to all non-consultant anaesthetists. Those they are supervising know their identity, location and how to contact them. In situations where a trainee is remotely supervised, the trainee must contact their supervising consultant immediately who should attend as soon as is possible.		S
141	All	1	The perioperative anaesthetic care of all patients is, at all times, led by a consultant anaesthetist. Clinical care may be delegated to a supervised, clinically competent trainee of sufficient seniority.	NA	EC
142	All	1	Perioperative care following GIFTASUP fluid guidelines	NA	EC
143	All	1	Patient transfer is carried out to standards described by the AAGBI	NA	S
144	All	1	A consultant in intensive care medicine reviews all emergency surgical admissions to the ICU within 12 hours.	NA	EC. S

145	All	1	A geriatrician assesses hip fracture patients within 72 hours of admission. NA		T, S, EC
146	All	1	National policy for patient identification is followed: Evidence that patients are labelled, that labels are replaced and that patient name and number are both used at every stage of the WHO process should be seen	NA	S
147	All	1	Enhanced recovery used perioperatively	1a	EC
148	All	1	Anaesthetists offering perioperative analgesia services should provide, in collaboration with others as appropriate, patient and family education regarding their important roles in achieving comfort, reporting pain, and in proper use of recommended analgesic methods.	3b	P
149	All	1	Percentage of patients whose anaesthesia provider is the same during pre, intra, and postoperative care	4	EC

Table 3: Aggregated process indicators arranged in the timing of perioperative care, from preoperative (pre op), intraoperative (intra op), postoperative (post op) or spanning the whole perioperative pathway (all). Within these subsections, they are arranged in descending order by the highest level of evidence available, presented in the shortlisted publications of our review. We map the aggregated indicators to the IOM quality domains: Effectiveness (EC), Efficiency (EN), Patient centredness (P), Equity (EQ), Safety (S), and Timeliness (T).

5 6

7 8

9

10

11 12

13

14

15

16 17

18

19

20

21

22

23

24 25

26

27

28

29 30

31

32

33

34

35

36

37

38

39

40

41

42

43 44

45 46

47

48

49

50

51

52

53

54

55

56

57

58 59 60

Appendix 1

Search Strategy

Systematic Review of:

- Database literature search (2005 2016) 1.
- 2 Grev Literature search (2005 - 2016)
- Websites / Documents (2005 2016) 3

Database literature search (2005 - 2016)

- Medline (Ovid)
- В Embase (Ovid)
- CINAHL C.
- D Cochrane Library

2. Grey Literature Search

- Google Scholar А.
- в SIGLE - System for Information on Grey Literature in Europe
- Expert opinion on unpublished indicators developed by quality initiatives and professional organisations C.
- Databases and sources of international indicators: D
 - www.rand.org а.
 - b. www.ahcpr.gov
 - www.newcastle.ac.uk/gip С
 - d. http://nprdc.man.uk

3. Websites / Documents Α.

- United Kingdom
- В. United States
- Canada C. D
- Australia / New Zealand

Database literature search (2005 - 2016)

Medline (Ovid) - 25,644 articles Α.

Limits, 10 years (2005-2016), Humans, English

(exp "Quality Indicators, Health Care/" [MeSH] OR foc "Quality of health care/" [MeSH] OR Quality indi*.mp OR exp "Quality Assurance, Health Care/" [MeSH] OR exp "Outcome and Process Assessment (Health Care)"/ [MeSH] OR exp "Process Assessment (Health Care) [MeSH] OR Quality measure* mp OR Performance measure* mp OR Structure meas*.mp OR Structure indicator.mp OR Structure criter*.mp OR Structure quality indicators.mp OR Structure quality mp OR Structure assessment mp OR Structure health care mp OR Quality criter* mp OR Process measure*.mp OR exp "Standard of Care/" [MeSH] OR process assessment.mp OR health care quality.mp OR health care quality indicators.mp OR quality performance.mp OR quality assessment.mp) AND (exp "Perioperative Care/ [MeSH] OR periop*.mp OR perop*.mp OR peri-op*.mp OR per-op*.mp OR preop*.mp OR pre-op*.mp OR postop*.mp OR post-op*.mp OR intraop*.mp OR Intra-op*.mp OR exp "Perioperative Period/" [MeSH] OR perioperative complications.mp OR exp "Preoperative Care/" [MeSH] OR exp "Preoperative Period/" OR exp "Intraoperative Care/" [MeSH] OR exp "Intraoperative Car [MeSH] OR anaesth*.mp OR anesth*.mp OR exp "Anesthesia/" [MeSH] OR exp "Anesthesia, General/" [MeSH] OR exp "General Surgery/" [MeSH] OR exp "Postoperative Period/" [MeSH] OR exp "Postoperative Care/" [MeSH] OR surg*.mp OR operat*.mp OR exp "Specialties, surgical/" [MeSH] OR foc "Surgical procedures, operative/" [MeSH]

B. CINAHL Plus - 1,424 articles

Limits:10 years (2005-2016), Adult, English

("Quality Indicators, Health Care/" OR "Quality of health care/" OR Quality indi*.mp OR Quality indicators in healthcare OR Quality indicators: a tool for guality monitoring and improvement OR Quality assurance in healthcare OR "Outcome and Process Assessment"/ OR "Process Assessment (Health Care) OR Quality measure*.mp OR Performance measure* OR Structure meas* OR Structure indicator OR Structure criter* OR Structure qualit* OR Structure assessment OR Structure health care OR Quality criter* OR Process measure OR "Standard of Care/" OR process assessment OR health care quality OR health care quality indicators OR quality performance OR quality assessment) AND ("Perioperative Care/" OR periop* OR perop* OR periop* OR periop* OR per-op* OR pre-op* OR pre-op* OR postop* OR post-op* OR intraop* OR Intra-op* OR "Perioperative Period/" OR perioperative complications = OR "Preoperative Care/" OR "Preoperative Period/" OR "Intraoperative Care/" OR "Intraoperative Period/" OR "Intraoperative Complications/" OR anaesth*.mp OR Anesth\$.mp OR "Anesthesia/" OR "General Surgery/" OR "Postoperative Period/" OR "Postoperative Care/" OR surg*.mp OR operat*.mp OR "Specialties, surgical/")

C. EMBASE (Ovid) - 8,374 articles

Limits:10 years (2005-2016), Humans, English

(foc "Health Care Quality/"[MeSH] OR Quality indi*.mp OR Quality measure*.mp OR Performance measure*.mp OR Structure meas*.mp OR Structure indicator.mp OR Structure criter*.mp OR Structure quality indicators.mp OR Structure quality.mp OR Structure assessment.mp OR Structure health care.mp OR Quality criter*.mp OR Process measure*.mp OR process assessment.mp OR health care quality.mp OR health care quality indicators.mp OR quality performance.mp OR quality assessment.mp) AND (Perioperative Care.mp OR periop*.mp OR perop*.mp OR peri-op*.mp OR per-op*.mp OR preop*.mp OR pre-op*.mp OR post-op*.mp OR intraop*.mp OR Intra-op*.mp OR exp "Perioperative Period/" [MeSH] OR perioperative complications.mp OR exp "Preoperative Care/" [MeSH] OR foc "Preoperative Period/" [MeSH] OR Intraoperative Care mp OR foc "Intraoperative Period/" [MeSH] OR exp "Peroperative Complications/" [MeSH] OR anaesth*.mp OR anesth*.mp OR exp "Anesthesia/" [MeSH] OR exp "Anesthesia, General/" [MeSH] OR exp "General Surgery/" [MeSH] OR foc "Postoperative Period/" [MeSH] OR exp "Postoperative Care/" [MeSH] OR foc Surgery/ OR Surgical procedures, operative.mp)

D. Cochrane Library - 8,418 articles

Limits: 10 years (2005-2016)

("Quality Indicators, Health Care/" OR "Quality of health care/" OR Quality indi*.mp OR "Quality Assurance, Health Care/" OR "Outcome and Process Assessment" OR "Process Assessment (Health Care) OR Quality measure*.mp OR Performance measure*.mp OR Structure meas*.mp OR Structure indicator.mp OR Structure criter*.mp OR Structure quality indicators.mp OR Structure quality.mp OR Structure assessment.mp OR Structure health care.mp OR Process measure* mp OR "Standard of Care/" OR process assessment.mp OR health care quality.mp OR health care quality indicators mp OR Quality performance mp OR quality assessment mp) AND ("Perioperative Care/" OR periop*.mp OR perop*.mp OR peri-op*.mp OR per-op*.mp OR preop*.mp OR pre-op*.mp OR postop*.mp OR periop*.mp OR perio op*.mp OR intraop*.mp OR Intra-op*.mp OR "Perioperative Period/" OR perioperative complications.mp OR "Preoperative Care/" OR "Preoperative Period/" OR "Intraoperative Care/" OR "Intraoperative Period/" OR "Intraoperative Complications/" OR anaesth* mp OR anesth* mp OR "General Surgery/" OR "Postoperative Period/" OR "Postoperative Care/" OR surg*.mp OR operat*.mp)

Grey Literature Search (2005 - 2016)

- Google Scholar A.
- SIGLE System for Information on Grev Literature in Europe в
- Expert opinion on unpublished indicators developed by quality initiatives and professional organisations Ε. F
 - Databases and sources of international indicators:
 - www.rand.org а
 - b. www.ahcpr.gov
 - www.newcastle.ac.uk/gip c.
 - d. http://nprdc.man.uk

Websites / Documents (2005 - 2016)

- 1 United Kingdom
- United States 2.
- 3 Canada Australia / New Zealand 4
- 1. United Kingdom

-	RCoA	
	0	91. ACSA
	0	GPAS
-	RCoS	
	0	94. The higher risk general surgical patient
	0	95. Emergency Surgery: Standards for unscheduled surgical care
	0	112. Getting it right first time
-	NICE	
	0	96. Hip fracture
	0	97. Inflammatory bowel disease
	0	98. Surgical site infection
	0	108. VTE prophylaxis
	0	109. UGRA
-		
	0	110. Colorectal Cancer Quality Performance Indicators
	0	111. Cancelled planned operations
-	NELA	
	0	89. Organisational report of the national emergency laparotomy audit (NELA) – RCoA
	0	90. The first patient report of the national emergency laparotomy audit - RCoA
-	NCEPO	
	0	92. Knowing the Risk
		-

1	
2	
3	 93. An age old problem
4	- HQIP datasets
5	2. United States
6	 American Society of Anesthesiologists (ASA) <u>www.asahq.orq</u>
7	 Standards, Guidelines and Practice Parameters
8	119. ASA standards for basic monitoring
9	 120. ASA Basic standards for preanesthesia care 121. ASA Documentation of anesthesia care
10	 121. ASA Documentation of anesthesia care 122. ASA Standards for postanesthesia care
11	 ASA Committee on Performance and Outcome Program
12	 Anaesthesia Quality Institute (AQI): National Anesthesia Clinical Outcomes Registry
13	(NACOR) 114 AQI – Intraoperative
14	 114. AQI – Intraoperative 115. AQI – PACU Discharge
15	 116. AQI QCDR Measure Specification
16	 117. AQI – Procedural sedation
17	 118. AQI – Recommended indicators
	 American Medical Association (AMA) AMA Physician Consortium for Performance Improvement Program
18	AMA Clinical Practice Improvement and Patient Safety
19	- Ambulatory Care Quality Alliance (AQA)
20	125. AQA Approved measures chart 2009
21	 National Quality Forum (NQF) 124. Endorsement Summary: Surgery
22	- (CMS/CDC (SCIP)) – Centers for Disease Control and Prevention – Surgical Care
23	Improvement Project
24	 Centers for Medicare and Medicaid Services (CMS): PQRS (Physician Quality Reporting
25	System) : Qualified Clinical Data Registry (QCDR). HIQR 123. PQRS Measures Dataset
26	- The Joint Commission (TJC) / SCIP
27	- Agency for Healthcare Research and Quality (AHRQ)
	 International Quality Indicator Project – Maryland
28	SCIP Measures
29	Hospital Association (MHA/IQIP) Veterans Health Administration (VHA)
30	- SCIP
31	113. SCIP Core Measure Set
32	
33	3. Canada
34	 Canadian Anesthesiologist Society Guidelines
35	
36	4. Australia and New Zealand
37	• Australian Council on Healthcare Standards (ACHS)-Care Evaluation Program – need help
38	 Australian Council on Healthcare Standards (ACHS)-Care Evaluation Program – need help and a bit more
	 National Health and Medical Research Council (NHMRC)
39	 Australian Commission on Safety and Quality in Healthcare Initiative (ACSHQ)
40	 Australian New Zealand College of Anaesthetists (ANZCA)
41	
42	
43	
44	
45	
46	
47	
48	
49	
50	
51	
52	
53	
54	

British Journal of Anaesthesia

Appendix 2

Data extraction form

Structure and Process Indicators in Perioperative Care

	Process indicators in Perioperative Care
Article First Author: Last name, Initial	
Journal Name	
Publication Year Article Type	
Аписне туре	 Audit (A) Clinical Practice Guideline (CPG) Case Study (CS) Expert Consensus (EC) Literature Review (LR)
	 Review (R) Review (R) Survey (S) Service Evaluation (SE) Systematic Literature Review (SLR)
	10. Validation Study (VS)
Developer Name Developer Description	 Accreditation Body (AB) Hospital (H) Other (O)
	 Professional Organisation (PO) Quality Initiative (QI) University (U)
Number of Developer sites used for Indicator validation	1. Single site (S) 2. Multi site (M) 3. NA
Developer Country	1. UK 2. USA 3. Canada 4. Australia
	5. New Zealand
Indicator Area	6. Europe, Country 1. Structure 2. Process
Type of Care	1. Elective (EL) 2. Emergency (EM) 3. Both (B)
Indicator Name	
Indicator Definition Indicator Origin Indicator Disease/Surgery Specific	1. Yes
	2. No
Disease/Surgery Name	1. Breast (B) 2. Colorectal (C) 3. Elderly (E)
	4. General Surgery (G) 5. Hip Fracture (H)
	 Orthopaedic (O) Oesophageal Cancer (OC) Pancreas (P)
	9. Urology (U) 10. Vascular (V)
Timing of Indicator	 All (A) Preoperative (PR) Intraoperative (I) Postoperative (PO)
Level of Evidence for Indicator	1. Level 1a, 1b, 1c 2. Level 2a, 2b, 2c 3. Level 3a, 3b 4. Level 4
	5. Level 5 6. None 7. NA
Number of Patients in Evidence	

knowledge to all who could benefit and refraining from providing services to those not likely to benefit (avoiding underuse and misuse, respectively).

- Patient-centered (P): Providing care that is respectful of and responsive to individual patient preferences, needs, and values and ensuring that patient values guide all clinical decisions.
- Timely (T): Reducing waits and sometimes harmful delays for both those who receive and those who give care.
- Efficient (EN): Avoiding waste, including waste of equipment, supplies, ideas, and energy.
- Equitable (EQ): Providing care that does not vary in quality because of personal characteristics such as gender, ethnicity, geographic location, and socioeconomic status.

Data Extractor Comments