ESG Reputation Risk Matters: An Event Study Based on Social Media Data *

Maxime L. D. Nicolas^{†1}, Adrien Desroziers^{2,3}, Fabio Caccioli^{1,4}, and Tomaso Aste^{1,4}

¹Department of Computer Science, University College London, UK

²CES, University of Paris 1 Pantheon-Sorbonne, France

³Department of Management, University of Bologna, Italy

⁴Systemic Risk Center, London School of Economics and Political Sciences, London, UK

Abstract

We investigate the response of shareholders to Environmental, Social, and Governancerelated reputational risk (ESG-risk), focusing exclusively on the impact of social media. Using a dataset of 114 million tweets about firms listed on the S&P100 index between 2016 and 2022, we extract conversations discussing ESG matters. In an event study design, we define events as unusual spikes in message posting activity linked to ESGrisk, and we then examine the corresponding changes in the returns of related assets. By focusing on social media, we gain insight into public opinion and investor sentiment, an aspect not captured through ESG controversies news alone. To the best of our knowledge, our approach is the first to distinctly separate the reputational impact on social media from the physical costs associated with negative ESG controversy news. Our results show that the occurrence of an ESG-risk event leads to a statistically significant average reduction of 0.29% in abnormal returns. Furthermore, our study suggests this effect is predominantly driven by Social and Governance categories, along with the "Environmental Opportunities" subcategory. Our research highlights the considerable impact of social media on financial markets, particularly in shaping shareholders' perception of ESG reputation. We formulate several policy implications based on our findings.

Keywords: ESG, ESG-Risk, Lexicon, Dictionary, Social media, Event study **JEL classification**:

^{*}This research was funded by Innovate UK project No: 10021201, which funds a consortium led by Kennedys Law LLP and includes Kennedys IQ Limited, University College London, H/Advisors, University of Manchester, and RiskCovered

[†]Corresponding author: m.nicolas@ucl.ac.uk

1 Introduction

Social media substantially influences corporate perceptions, particularly regarding ESG performance. With the growing interest of investors in ESG factors, it is important to understand the response of shareholders to ESG-related reputation risk (ESG-risk) on platforms like Twitter. However, the existing literature does not provide analyses of this issue. Our study targets this gap by introducing a unique method to identify ESG-risk independent of conventional ESG news and investigates shareholders' reactions to ESG-risk events through the lens of social media.

The recent development in the ESG landscape has been largely driven by narratives that highlight instances of corporate greed, environmental catastrophes, climate change concerns, and social injustices. Such stories have fuelled the momentum of the ESG movement and triggered demands for increased regulatory action. Consequently, regulators have promoted transparency and completeness in corporate sustainability reporting through policies such as the 2014 Non-Financial Reporting Directive (NFRD) (European Union, 2014; Cicchiello et al., 2022). This has led to a growing trend towards ESG reporting and disclosure, with more firms communicating their efforts in relation to sustainability through various channels such as sustainability reports, television, and social media.

Public discussions on a firm's ESG matters serves to build a consistent ESG reputation, which can lead to higher financial performance. This process cultivates stakeholder trust and overall brand image to improve market position and investor appeal (Bénabou and Tirole, 2010). In essence, this perspective suggests that well-governed firms can effectively "do well by doing good" by implementing transparent communication of explicit ESG practices, while avoiding any contradictory behavior (Bénabou and Tirole, 2010; Edmans, 2011; Ferrell et al., 2016; Dyck et al., 2019; Zhang and Wong, 2022).

A large corpus of research has examined the response of financial markets to the disclosure of negative and positive ESG events such as accidents, regulation or corporate social responsibility related events (Capelle-Blancard et al., 2021). They find that shareholders sanction negative ESG events and slightly reward positive ones. However, those prior studies focus exclusively on ESG news release and fail to adequately separate the ESG-related reputational effects from the physical costs or profits associated with these events. In this regard, Karpoff et al. (2005) attempted to assess reputational costs by comparing firms' equity value losses to legal penalty amounts after environmental law violations. Their findings show roughly similar variations, implying a lack of reputational penalties. In contrast, Haslem

et al. (2017) identified reputational consequences in securities and environmental litigation scenarios. Nonetheless, those studies still do not separate reputation from events having a physical cost. To the best of our knowledge, we are the first to fill this gap by examining shareholders' responses to ESG-risk events using an unexplored venue: social media.

Social media has become an increasingly popular way for investors to gather information. It has transformed how accounting information is prepared and disclosed (Saxton, 2012), and it offers a form of authenticity, transparency, immediacy, participation, connectedness, and accountability over traditional disclosure media (Postman, 2009). Overall, it provides real-time data and captures a broad range of opinions and perspectives from various stakeholders. In an ESG context, this makes it an efficient tool to capture ESG-related communications and assess ESG reputation. While prior research has explored the use of social media for event studies, there have been no specific focus on examining ESG-risk. An example of related work is Renault (2017), who used abnormal social media activity to conduct an event study, but the focus was on identifying stock promoters and fraudulent activities.

The present study assesses shareholders' response to ESG-risk events. Specifically, we analyze tweets about firms listed on the S&P 100 index, collected between 2016 and 2022. From this sample, we extract negative ESG tweets that were not related to specific ESG news or financial announcements, and we define periods of abnormal posting activity about ESG matters as indicators of ESG-risk events. Subsequently, using an event study, we investigate the associated changes in abnormal returns. Our analysis makes several significant contributions. First, we develop and provide the first extended ESG lexicon based on social media analyses. Second, we propose a novel method to disentangle ESG-related reputational effects from the physical costs associated with ESG events. Finally, we assess shareholders' response to ESG-risk events, revealing a statistically significant decrease in abnormal returns associated to ESG-risk events. In addition, we find that this effect is more specifically driven by ESG-risks related to Social and Governance categories and events about "Environmental Opportunities". Hence, our results provide evidence of the substantial influence of social media on financial markets, particularly regarding shareholders perception on ESG matters. This study suggests critical policy adjustments, advocating for increased ESG oversight on social media, improved awareness for investors on ESG-risk, and the incorporation of ESG factors in investment strategies to mitigate risk.

¹Baier et al. (2020), building on the prior work of Dimson et al. (2015), proposed an ESG dictionary derived from the textual analysis of 10-K reports from 25 largest firms quoted on the S&P100. However, these existing dictionaries may not be ideally suited for performing textual analyses of ESG-related content on social media platforms.

2 Data

Our research draws from three data sources: financial, social media, and news data. We collected data for the 100 largest U.S. firms listed on the S&P 100 index for the period from January 2016 to January 2022.² Financial data, i.e. stock price information, is obtained from the daily stock files provided by the Center for Research in Security Prices (CRSP).

We extract social media data via the Twitter Academic Research Application Programming Interface (API) using Python. We use the cashtag³ and the Twitter accounts of each firm to collect relevant tweets. Overall, we have extracted 114 million tweets, corresponding to an average of 1.2 million tweets per firm.

We download ESG controversy news from Refinitiv Eikon, which amounted to 5,390 news headlines for our sample, averaging 54 controversy news items per firm for the period from 2016 to 2022. Additionally, we obtain Earnings Release (ER) dates from Refinitiv's Institutional Brokers' Estimate System (I/B/E/S) dataset, which provided a total of 3,952 dates for the same period.

3 Methodology

3.1 Textual Analysis

We distinguish ESG and non-ESG related conversation by constructing an ESG lexicon on the three main ESG topics and divided it into 10 categories inspired by MSCI reports, as reported in Table A2. Consequently, a single tweet can be associated with more than one category or subcategory.

We classify each message's sentiment using the lexicon by Renault (2017). Then, we construct a daily sentiment score by averaging all the day's message sentiment scores. If the sentiment index is negative (positive) at time t, the event is classified as "negative" ("positive").⁴

²Although the S&P 100 technically includes 101 stocks due to dual stock classes for one constituent firm, we omitted the duplicate in our study.

³'Cashtags' are a portmanteau of 'cash' and 'hashtag', composed of a dollar sign and a stock ticker to refer to a particular stock. For instance, \$AAPL is used for Apple.

⁴To address the challenge of identifying negative/positive tweets amid linguistic and contextual subtleties,

Then, we identify an ESG reputation event as a sudden increase in tweet activity at a particular time t. We use the ESD identifier (Rosner, 1983) for outlier detection to identify spikes in the volume of messages that contain at least one of the keywords related to the ESG topic. The ESD identifier calculates a score for each data point on the basis of its deviation from the mean and the standard deviation of the data. Data points with a value higher than a certain threshold are considered outliers.

In particular, an event x at day t is identified if $|x - \bar{X}| \geq z\sigma$, where \bar{X} is the sample average, σ is the sample standard deviation,⁵ and z is the sensitivity threshold set to 2.⁶ Given the dynamic nature of tweeting behaviors, we account for the non-stationarity of message volume via a 250-day moving window (Tumarkin and Whitelaw, 2001; Leung and Ton, 2015). To reduce noise and minor variations, we filter out all events contributing less than 5% of the total number of messages for a particular firm on a given day, and exclude events with less than 10 tweets (Tumarkin and Whitelaw, 2001; Sabherwal et al., 2011; Leung and Ton, 2015).⁷ Furthermore, we adopt a closing-to-closing approach to account for the regular operational hours of stock exchanges,⁸ and enforce a minimum gap of 5 trading days [-5; 5] between two events to avoid overlapping.⁹

To account for the potential endogeneity of social media events to financial markets or firms' activities, we exclude events falling within a [-5; +5] days window surrounding earnings releases and ESG controversy news. This process allows us to focus on negative ESG

we apply a 0.05 threshold for classification. This conservative approach categorizes ambiguous or weak sentiment indices as negative. Despite its subjectivity, our analysis maintains robust results across multiple threshold selections around zero.

 ${}^5ar{X}$ is the sample average and σ is the sample standard deviation.

$$\bar{X} = \frac{\sum_{i=1}^{N} x_i}{N}, \sigma = \sqrt{\frac{\sum_{i=1}^{N} (x_i - \bar{X})^2}{N - 1}}$$

where, N is the sample size and x_i is the observation i of the sample N.

⁶It is common to set z=2 in the ESD identifier because, in normally-distributed data, it is rare to observe a value that deviates more than two standard deviations from the mean (about 4.5%). Regardless of the probability distribution, when the variance is defined, the Chebyshev's inequality guarantees that such a probability is smaller than 1/4. As a robustness test, we consider z=3. The results remained qualitatively similar.

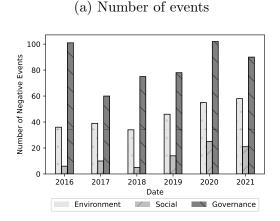
⁷The results remained qualitatively similar when we tried different filtering parameters such as a minimum number of tweets of 20.

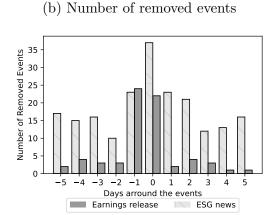
 8 We consider all messages sent between 4 p.m. on day t-1 and 4 p.m. on day t as relevant to day t. This method aligns with the U.S. stock market's standard trading hours, which include the Nasdaq Stock Market (Nasdaq) and the New York Stock Exchange (NYSE) and run from 9:30 a.m. to 4 p.m., except on stock market holidays.

⁹If two or more individual outliers fall into our window of interest, they are combined into one single event, where the event is set as being the first outlier in the event window.

messages unrelated to specific ESG or financial events, capturing the reputational dimension of ESG-risk effectively. ¹⁰ Figure 1 (a) shows the number of events in the sample consisting of 665 ESG-risk events, 253 Environmental-risk, 79 Social-risk, and 495 Governance-risk. Interestingly, we find that the volume of Governance-risk is more substantial. Figure 1 (b) gives an overview of the distribution of the number of days separating the detected events and the removed event. In this figure, the height of each bar corresponds to the number of events that have been removed, and this is displayed in relation to their distance from news or earnings release dates. The figure shows that a significant amount of financial and ESG news is discussed around ESG-risk events.

Figure 1: Number of ESG-reputation events and removed events





3.2 Event study

In line with previous research in the economic literature, we employ a market model to estimate the abnormal returns of firms surrounding the disclosure of ESG-risk events. We estimate the abnormal returns as follows:

$$AR_{i,t} = R_{i,t} - \hat{\alpha}_i - \hat{\beta} R_{m,t}$$

where $AR_{i,t}$ represents the abnormal return of firm i at time t. $R_{i,t}$ and $R_{m,t}$ denote the stock returns and market portfolio returns at time t, respectively. The S&500 index is the benchmark for the market portfolio. Following Ahern (2017) and Perdichizzi and Reghezza (2023), the estimation window for the market model is set at 120 trading days [-122;-2]. As

¹⁰The Refinitiv Eikon dataset focuses solely on ESG controversies. Therefore, our analysis was limited to ESG-risk, and we were unable to account for positive reputational events related to ESG matters.

robustness, we consider an alternative estimation window of 90 trading days to control for potential parameter instability. We determine the standardized average abnormal (SAARs) and standardized cumulative abnormal returns (SCAARs) for a 2-day [-1;0] and 3-day [-1;1] event windows using the formulas:

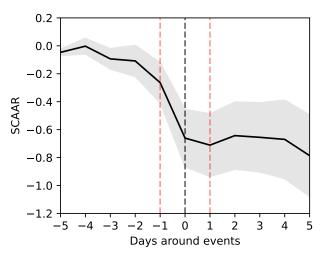
$$SAAR_t = \frac{1}{N} \sum_{i=1}^{N} SAR_{i,t}$$
 and $SCAAR_{[-n;+n]} = \frac{1}{N} \sum_{i=1}^{N} \sum_{t=x-n}^{x+n} SAR_{i,t}$

Where, SAAR_t is the standardized average abnormal returns at time t, computed as the average of the SAR_{i,t}, i.e. the standardized abnormal return, for each individual firm i on day t. SCAAR_[-n;+n] are computed as average sum of daily standardized abnormal returns from day -n to +n around the event day x. We follow Boehmer et al. (1991) standardized cross-sectional test to compute the t-value.

4 Results

This section assesses shareholders' response to several types of ESG-risk events. Figure 2 shows the overall firms' SCAAR in the wake of ESG-risk events. The null hypothesis asserts that SCAAR is equal to zero during the event day or period; any significant deviation from random returns implies that events affect a firm's stock prices. Those results indicate a significant negative reaction for ESG-risk events.

Figure 2: Standardized Cumulative Average Abnormal Returns around ESG-risk events



The figure show the firms' SCAAR in the wake of ESG-risk events.

The dotted lines represent the event window of interest.

Table 1 examines this effect on an event window of [-1; +1] days which is less subject to capture confounding events. In particular, columns (1) and (2) examine the SCAAR on an

event window of [-1;0] and [-1;+1] days, respectively. Columns (3) to (5) examine the SAAR from t-1 to t+1.

The first line, presenting the results for the overall ESG-risk events, confirms that share-holders' penalise firms affected by negative ESG communication on social media. Over [-1;0] and [-1;1] days around ESG-risk events, stock prices decrease on average by 0.29% to 0.25%, respectively. This result is also significant on days t_{-1} and t_0 . On the day of the event, ESG-risk events cause a decrease in a firm's stock price by 0.29%. All results are significant at the 1% threshold, confirming that negative ESG reputation influences shareholders' perceptions and that ESG-risks are sanctioned.

At the disaggregated level, we find that only social- and governance-risk events are penalized by shareholders. Over [-1;0] days around the event, social-risk and governance-risk events reduce firms stock price by -0.36% and -0.33% respectively. Results remain qualitatively similar from columns (2) to (4). Conversely, Environmental-risk events do not exhibit significant effects. Those results suggest that shareholders are more sensitive to negative reputation on non-environmental matters.

Table 1: Shareholders' response to ESG-risk events

	$SCAAR_{[-1;0]}$	$SCAAR_{[-1;1]}$	$SAAR(t_{-1})$	$SAAR(t_0)$	$SAAR(t_{+1})$	n
ESG	-0.289 *** (-5.265)	-0.246 *** (-4.628)	-0.117 *** (-2.749)	-0.292 *** (-4.540)	-0.018 (-0.416)	665
Environment	0.001 (0.010)	-0.022 (-0.292)	0.067 (1.120)	-0.066 (-0.907)	-0.038 (-0.578)	253
Social	- 0.355 *** (-3.186)	- 0.275 ** (-2.600)	-0.236 *** (-2.765)	-0.266 ** (-2.180)	0.026 (0.199)	79
Governance	-0.325 *** (-4.810)	-0.247 *** (-3.773)	-0.104 * (-1.961)	-0.356 *** (-4.400)	0.033 (0.657)	495

The table displays the shareholder response following ESG-risk events. The sample includes firms in the S&P100 index between 2016 and 2022. Column (1) and (2) report the SCAAR_[-1;0] and the SCAAR_[-1;1] which are the standardized cumulative average abnormal returns in percentage from one day before to the ESG-risk events, and from one day before to one day after the ESG-risk events, respectively. Column (3) to (5) report the SAARs which are the standardized average abnormal returns in percentage from one day before to one day after the ESG-risk events, respectively. Column 6 report the n number of events analyzed. ESG refers to the overall sample of ESG-risk events. Environment, Social and Governance are sub-samples based on ESG-risk events typology. Table A2 provides more details on the typology of ESG-risk events. The table reports results using an estimating window of 120 days. All results include robust standard errors. Boehmer et al. (1991) t-values appear in parentheses. ****p < 0.01, **p < 0.05, *p < 0.1.

Delving into our initial findings, Table 2 examines a series of ESG sub-topics. Results suggest that some sub-topics discussed on social media have more effect on financial markets.

Despite the overall lack of impact for the global Environment category, we observe a significant negative effect on firms' value within the "Environmental Opportunities"-risk subtopic. Over an event window of [-1;0] days, negative discussions on social media regarding this event class reduce by 0.34% stock prices. Column (2) and (4), suggest that the effect remains significant on an event window of [-1;1] days and more specifically on the event day t_0 . Furthermore, the absence of effect regarding discussions related to other environmental matters suggests that ESG reputational announcements, i.e. without physical impact, do not alter shareholders perception. Future research should examine if some sectors are not more exposed to some specific ESG-risks.

Regarding Social-risk sub-topics, "Product Liability"-risk events appear to lead share-holders negative response. Over a [-1;0] days event window, "Product liability"-risk events reduce firms stock prices by 0.32%. Results remain qualitatively similar and significant at 10% in Column (2) and (4). "Stakeholder Opposition"-risk events exhibit negative abnormal returns over [-1;0] days event windows. The result is significant at 10%. Specifications regarding SAARs results are not-significant but consistently negative. Regarding other events type, the lower sample size seem to partially affect the consistency of the results. "Human capital"-risk events are negatively related to abnormal returns but results are only significant at 10% in column (3). "Social Opportunities"-risk only cover 5 events which do not permit to draw meaningful conclusions. 12

Regarding Governance-risk sub-topics, "Corporate Governance"-risk events yields robust results. Over a [-1;0] days event window, stock prices reduce by 0.33%. From Column (2) to (4), results remain similar and exhibit a stronger market reaction on the event day t_0 . However, "Corporate Behavior"-risk do not exhibit a consistent effect.

Table A1 present the robustness test using an estimation window of 90 days to control for potential parameter instability. Results remain qualitatively similar.

¹¹This issue is contingent to the very significant data cleaning that we have conducted using filtering.

¹²We choose to present these results as we believe the frequency of these topics on social media is compelling in itself and offers valuable insights for future research.

Table 2: Shareholders' response to ESG-risk events by sub-topics

	$SCAAR_{[-1;0]}$	$SCAAR_{[-1;1]}$	$SAAR(t_{-1})$	$SAAR(t_0)$	$SAAR(t_{+1})$	n
TD .	-[-1,0]	-[-1,1]		-(-0)	(- 17)	
Environment						
Climate Change	0.059	0.056	0.021	0.062	0.015	88
	(0.633)	(0.578)	(0.253)	(0.615)	(0.138)	
Natural Capital	0.011	-0.007	0.051	-0.036	-0.027	79
	(0.077)	(-0.051)	(0.404)	(-0.292)	(-0.241)	
Pollution and Waste	0.009	-0.012	0.143	-0.129	-0.033	91
	(0.083)	(-0.113)	(1.211)	(-1.061)	(-0.288)	
Environmental Opportunities	-0.337**	-0.333**	-0.143	-0.334**	-0.100	53
	(-2.521)	(-2.157)	(-1.202)	(-2.177)	(-0.508)	
Social	,	,	,	,	, ,	
Human Capital	-0.231	-0.311	-0.284^{*}	-0.042	-0.213	17
-	(-1.135)	(-1.574)	(-1.799)	(-0.174)	(-1.619)	
Product Liability	-0.322**	-0.275 [*]	-0.164	-0.291*	-0.022	31
·	(-2.321)	(-1.907)	(-1.187)	(-1.937)	(-0.098)	
Stakeholder Opposition	-0.282	-0.380*	-0.154	-0.244	-0.260	24
11	(-1.676)	(-1.954)	(-1.200)	(-1.371)	(-0.998)	
Social Opportunities	$0.496*^{'}$	0.410	0.223	0.479	0.009	5
11	(2.401)	(1.642)	(1.834)	(1.787)	(0.024)	
Governance	,	,	,	,	,	
Corporate Governance	-0.334***	-0.248***	-0.109**	-0.363***	0.043	465
•	(-4.876)	(-3.717)	(-1.971)	(-4.497)	(0.839)	
Corporate Behavior	-0.114	-0.122	-0.326*	0.165	-0.051	33
Corporate Bollavior	(-0.594)	(-0.665)	(-1.702)	(0.919)	(-0.255)	30

The table displays the shareholder response following Environmental-, Social- and Governance-risk events sub-topics. The sample includes firms in the S&P100 index between 2016 and 2022. Column (1) and (2) report the $SCAAR_{[-1;0]}$ and the $SCAAR_{[-1;1]}$ which are the standardized cumulative average abnormal returns in percentage from one day before to the ESG-risk events, and from one day before to one day after the ESG-risk events, respectively. Column (3) to (5) report the SAARs which are the standardized average abnormal returns in percentage from one day before to one day after the ESG-risk events, respectively. Column 6 report the n number of events analyzed. Environment, Social and Governance sub-topics are based on ESG-risk events typology. Table A2 provides more details on the typology of ESG-risk events. Abnormal returns are assessed using an estimating window of 120 days. All results include robust standard errors. Boehmer et al. (1991) t-values appear in parentheses. ****p < 0.01, **p < 0.05, *p < 0.1.

5 Conclusion

To the best of our knowledge, this study is the first to examine how shareholders respond to ESG related reputational risk events and how social media shapes their perception on the matter. By focusing solely on social media, we distinguish the financial consequences associated with ESG events from the reputational impacts influenced by public opinion on ESG matters. On the event date of an ESG-risk event, we observe a statistically significant decrease of approximately 0.29% in abnormal returns. Furthermore, this effect is stronger for Social and Governance-related risks, specifically "Product Liability", "Stakeholder Op-

position", and "Corporate Governance". Environmental-risk events don't have a significant impact on stock prices, unless they are about "Environmental Opportunities". This suggests shareholders may focus more on the tangible costs of environmental incidents than purely reputational aspects. Hence, our findings underline the powerful role of social media in financial markets, primarily in influencing how shareholders perceive a firm's ESG reputation.

This study offers several important policy recommendations. Firstly, it highlights the role of both policy makers and firms in strengthening the monitoring of ESG controversies on social media platforms. Secondly, The study also advocates for the integration of ESG factors into investment strategies to mitigate potential ESG-risk exposure. Finally, it underscores the need to amplify investor awareness regarding ESG-risks and opportunities. A solution could be the integration of ESG controversy metrics from social media into their performance assessment. Our dictionary can be employed for this purpose.

Future research could explore sectorial and geographical variations. Indeed, certain sectors may have higher exposure to specific ESG risks, and examining these differences could enhance our understanding of ESG reputation's impact on shareholder perception. Additionally, geographical specificities could offer further insights into this relationship. Lastly, while our current work concentrates on the effects of negative ESG events, it would be valuable to balance this perspective by investigating the potential benefits of positive ESG reputation.

References

- Ahern, K. R. (2017). Information networks: Evidence from illegal insider trading tips. Journal of Financial Economics 125(1), 26–47.
- Baier, P., M. Berninger, and F. Kiesel (2020). Environmental, social and governance reporting in annual reports: A textual analysis. *Financial Markets, Institutions & Instruments* 29(3), 93–118.
- Bénabou, R. and J. Tirole (2010). Individual and corporate social responsibility. *Economica* 77(305), 1–19.
- Boehmer, E., J. Masumeci, and A. B. Poulsen (1991). Event-study methodology under conditions of event-induced variance. *Journal of financial economics* 30(2), 253–272.

- Capelle-Blancard, G., A. Desroziers, and B. Scholtens (2021). Shareholders and the environment: a review of four decades of academic research. *Environmental Research Letters* 16(12), 123005.
- Cicchiello, A. F., F. Marrazza, and S. Perdichizzi (2022). Non-financial disclosure regulation and environmental, social, and governance (esg) performance: The case of eu and us firms. Corporate Social Responsibility and Environmental Management.
- Dimson, E., O. Karakaş, and X. Li (2015). Active ownership. The Review of Financial Studies 28(12), 3225–3268.
- Dyck, A., K. V. Lins, L. Roth, and H. F. Wagner (2019). Do institutional investors drive corporate social responsibility? international evidence. *Journal of financial economics* 131(3), 693–714.
- Edmans, A. (2011). Does the stock market fully value intangibles? employee satisfaction and equity prices. *Journal of Financial economics* 101(3), 621–640.
- European Union, . (2014). Directive as regards disclosure of non-financial and diversity information by certain large undertakings and groups, 2014/95/eu.
- Ferrell, A., H. Liang, and L. Renneboog (2016). Socially responsible firms. *Journal of financial economics* 122(3), 585–606.
- Haslem, B., I. Hutton, and A. H. Smith (2017). How much do corporate defendants really lose? a new verdict on the reputation loss induced by corporate litigation. *Financial Manage*. 46, 323–58.
- Karpoff, J. M., J. R. Lott, Jr, and E. W. Wehrly (2005). The reputational penalties for environmental violations: Empirical evidence. *The Journal of Law and Economics* 48(2), 653–675.
- Leung, H. and T. Ton (2015). The impact of internet stock message boards on cross-sectional returns of small-capitalization stocks. *Journal of Banking & Finance* 55, 37–55.
- Perdichizzi, S. and A. Reghezza (2023). Non-significant in life but significant in death: Spillover effects to euro area banks from the svb fallout. *Economics Letters*, 111231.
- Postman, J. (2009). Social Corp: Social media goes corporate. Peachpit Press.
- Renault, T. (2017). Market manipulation and suspicious stock recommendations on social media. Available at SSRN 3010850.

- Rosner, B. (1983). Percentage points for a generalized esd many-outlier procedure. *Technometrics* 25(2), 165–172.
- Sabherwal, S., S. K. Sarkar, and Y. Zhang (2011). Do internet stock message boards influence trading? evidence from heavily discussed stocks with no fundamental news. *Journal of Business Finance & Accounting* 38(9-10), 1209–1237.
- Saxton, G. D. (2012). New media and external accounting information: A critical review. Australian Accounting Review 22(3), 286–302.
- Tumarkin, R. and R. F. Whitelaw (2001). News or noise? internet postings and stock prices. Financial Analysts Journal 57(3), 41–51.
- Zhang, Q. and J. B. Wong (2022). ESG reputational risks and board monitoring committees. *Finance Research Letters* 50, 103325.

Appendix

Table A1: Robustness: Shareholders' response to ESG-risk events (estimation window of 90 days)

	$SCAAR_{[-1;0]}$	$SCAAR_{[-1;1]}$	$SAAR(t_{-1})$	$SAAR(t_0)$	$SAAR(t_{+1})$	n
FGG			. ,	,	,	
ESG	-0.286***	-0.244***	-0.109**	-0.296***	-0.018	665
	(-5.047)	(-4.395)	(-2.549)	(-4.468)	(-0.415)	
Environment	0.005	-0.015	0.072	-0.066	-0.032	253
	(0.062)	(-0.197)	(1.170)	(-0.884)	(-0.484)	
Social	-0.352***	-0.274**	-0.236***	-0.262**	0.023	79
	(-3.228)	(-2.58)	(-2.849)	(-2.156)	(0.181)	
Governance	-0.332***	-0.255***	-0.101^*	-0.369***	0.027	495
	(-4.761)	(-3.767)	(-1.921)	(-4.435)	(0.548)	
Environment						
Climate Change	0.077	0.083	0.036	0.073	0.036	88
	(0.813)	(0.816)	(0.419)	(0.724)	(0.329)	
Natural Capital	0.006	0.001	0.053	-0.045	-0.006	79
	(0.039)	(0.009)	(0.412)	(-0.357)	(-0.052)	
Pollution and Waste	-0.010	-0.031	0.143	-0.158	-0.040	91
	(-0.087)	(-0.299)	(1.189)	(-1.285)	(-0.341)	
Environmental Opportunities	-0.329**	-0.321**	-0.146	-0.319**	-0.090	53
	(-2.338)	(-2.064)	(-1.173)	(-2.021)	(-0.466)	
Social						
Human Capital	-0.273	-0.389^{*}	-0.334**	-0.052	-0.287^{*}	17
	(-1.331)	(-1.967)	(-2.367)	(-0.202)	(-2.07)	
Product Liability	-0.304**	-0.252^{*}	-0.131	-0.299*	-0.007	31
	(-2.241)	(-1.697)	(-1.005)	(-1.928)	(-0.029)	
Stakeholder Opposition	-0.299	-0.423**	-0.169	-0.254	-0.31	24
	(-1.846)	(-2.281)	(-1.437)	(-1.396)	(-1.149)	
Social Opportunities	0.536^*	0.457	0.236	0.521	0.034	5
	(2.617)	(1.822)	(1.930)	(1.944)	(0.094)	
Governance						
Corporate Governance	-0.339***	-0.255***	-0.103^{*}	-0.377***	0.039	465
	(-4.765)	(-3.653)	(-1.880)	(-4.495)	(0.751)	
Corporate Behavior	-0.095	-0.101	-0.302	0.168	-0.040	33
	(-0.513)	(-0.549)	(-1.63)	(0.975)	(-0.205)	

The table displays the shareholder response following Environmental-, Social- and Governance-risk events sub-topics. The sample includes firms in the S&P100 index between 2016 and 2022. Column (1) and (2) report the $SCAAR_{[-1,0]}$ and the $SCAAR_{[-1,1]}$ which are the standardized cumulative average abnormal returns in percentage from one day before to the ESG-risk events, and from one day before to one day after the ESG-risk events, respectively. Column (3) to (5) report the SAARs which are the standardized average abnormal returns in percentage from one day before to one day after the ESG-risk events, respectively. Column 6 report the n number of events analyzed. Environment, Social and Governance sub-topics are based on ESG-risk events typology. Table A2 provides more details on the typology of ESG-risk events. Abnormal returns are assessed using an estimating window of 120 days. All results include robust standard errors. Boehmer et al. (1991) t-values appear in parentheses. ****p < 0.01, **p < 0.05, *p < 0.1.

Table A2: Lexicon

Topic/Subtopic	Keywords
ENVIRONMEN	т
Climate Change	
Carbon Emissions	ghg-carbon-methane-nitrous oxide-fluorinated-carbon footprint-decarbonization
Climate Change Vulnerability/ Resilience	climate resilience-climate adaptation-climate mitigation-climate risk-climate vulnerability-climate-smart-climate impact-climate related-climate-sensitive-extreme weather-climate action plan-climate policy-climate strategy-natural disaster-earthquake-hurricane-flood-tornado-tsunamis-wildfire-volcanic eruption
Financing Environmental Impact	green bonds-esg investing-renewable energy finance-green finance- impact finance-sustainable finance-climate finance-green funds- green loans-carbon credits
Product Carbon Footprint	product carbon footprint-life cycle-sustainable product- sustainable packaging-low carbon products-eco-friendly products- renewable products
Environmental C	Opportunities
Opportunities in Clean Tech	smart grid-electric vehicle-green technology-smart metering- carbon capture-smart city-sustainable mobility-low carbon transport- fuel cells-advanced materials-air purification-green chemistry- green energy-eco-innovation
Opportunities in Green Building	sustainable architecture-efficient buildings-leed certification- green building-building durability-building footprint-building energy
Opportunities in Renewable Energy	renewable energy-wind energy-solar energy-hydropower- biomass energy-geothermal energy-tidal energy-wave energy- energy efficiency-net zero energy-decentralized energy-clean energy- green energy
Natural Capital	
Biodiversity & Land Use	biodiversity-land use-ecosystems-habitats-wildlife-endangered species- protected species-conservation-protected areas-forest management- deforestation-reforestation-land degradation-ecological footprint- ecosystems-wetlands-grasslands-livelihoods-sustainable agriculture- forestry-land conversion

Table A2 continued

Topic/Subtopic	Keywords		
Raw Material Sourcing	raw material-supply chain management-sustainable supply chain- ethical sourcing-responsible sourcing-sustainable procurement- eco-friendly sourcing-sustainable resource-sustainable production- resource management-sustainable supply-fair trade- transparency in supply-eco-efficient supply-carbon neutral supply		
Water Stress	water use-water degradation-water protection-clean water-water risk-drought-groundwater-wastewater-desalination-irrigation		
Pollution & Was	ete		
Electronic Waste	electronic waste-electronic recycling		
Packaging Material & Waste	packaging-plastic-waste management-circular economy-waste recycling-upcycling-downcycling-waste-to-energy-waste prevention-zero waste		
Toxic Emissions & Waste (Not GHG related)	sulfur dioxide-toxic emissions-pollution-chemical emissions-hazardous waste-contaminants-industrial emissions-chemical waste-heavy metals-polychlorinated biphenyls-dioxins-furans-organic compounds-pesticides-inorganic compounds-particulate matter-toxic dust-toxic ash-toxic gases-mercury-cadmium-chromium-arsenic-nickel-selenium-acid rain-ozone depletion-smog-acidification-eutrophication-contamination		
SOCIAL Human Capital			
Human Capital Development	human capital-workforce development-talent management- employee training-skills development-talent pool-talent development- leadership development-professional development-employee skills- employee experience		
Labor Management	workforce planning-career development-human resource- talent acquisition-employee retention-workforce diversity- employee satisfaction-employee morale-employee motivation- employee productivity-employee potential-employee performance- employee recognition-employee wellness-employee career- employee resource-employee recognition-employee awards- workforce optimization		
Supply Chain Labor Standards	worker rights-fair labor-decent work-forced labor-child labor-living wage-working conditions-workplace diversity-workplace inclusion-non-discrimination-union rights-sustainable employment-equal opportunity-worker empowerment-harassment		

Table A2 continued

Topic/Subtopic	Keywords
Product Liability	У
Chemical Safety	consumer financial-financial literacy-financial exploitation- financial education-financial counseling-credit protection- financial privacy-financial abuse-predatory lending-investment fraud- insurance fraud-ponzi schemes-money laundering-credit counseling- debt relief-investment advice-credit card debt-loan debt
Consumer Financial Protection	flood-tornado-tsunamis-wildfire-volcanic eruption-green bonds- esg investing
Insuring Health & Demographic Risk	health insurance-demographic risk-life insurance-health risk-medical insurance-disability insurance-long-term care insurance-health cost-health expenses-health spending-health coverage-health access-health equity-health disparities-health claims-health information-health data-health research-health trends-health policies-health reforms-health systems-health administration
Privacy & Data Security	data privacy-data security-cybersecurity-information privacy- information security-personal data-sensitive data-confidential data- protected data-data protection-data breaches-data theft-data hacking- data surveillance-data encryption-data management-data compliance- data retention-data backup-data recovery-data storage-data centers- cloud security
Product Safety & Quality	product quality-product safety-hazardous materials-product testing- product certification-product standards-product labeling-product recall- product liability-product defect-product failure-product malfunction- product design-product inspection-product durability-product reliability- product performance-product sustainability-product compliance- product traceability-product conformity-product risk-product life cycle
Responsible Invest.	esg reporting-esg metrics-esg performance-esg integration- esg assessment-esg disclosure-esg management-esg risk assessment- esg sustainability-esg stewardship-esg transparency
Social Opportun	ities
Access to Finance	employee benefits-retirement savings-employee stock ownership- employee stock purchase-employee stock options- employee savings plans-employee pension plans- employee retirement funds-401(k)-defined benefit plans- defined contribution plans-profit sharing-stock bonus plans- employee financial-payroll deduction savings-employee cash balance- employee investment

Table A2 continued

Topic/Subtopic	Keywords		
	health care access-employee health-health benefits-health insurance-		
Access to Health Care	health coverage-health services-health support-medical benefits- medical insurance-medical coverage-medical services-health programs- on-site health clinic-social security		
Opportunities in Nutrition & Health	healthy eating-employee nutrition-healthy meal-on-site cafeterias- health coaching-health promotion-health and wellness- nutrition awareness-nutrition education-nutritional counseling- nutritional support-wellness program		
Stakeholder Opp	position		
Community Relations	community relations-public relations-stakeholder-local community		
Controversial Sourcing	child labor-forced labor-sweatshops-conflict minerals-ethical sourcing- human trafficking-fair trade-human dignity-responsible sourcing- ethical supply chain-human rights-labor exploitation-labor abuses- labor issues		
GOVERNANCI	${f E}$		
Corporate Beha	vior		
Business Ethics	transparency-fairness-honesty-professionalism-trustworthiness-corporate citizenship-ethic-corporate conscience		
Tax transparency	corporate tax-fiscal		
Corporate Gove	rnance		
Accounting	accounting-financial statement-financial reporting-gaap-ifrs-auditing-budgeting-sustainability reporting		
Board	board-corporate governance-director-compensation committee- nomination committee-risk committee-executive- shareholder engagement-chairman-ceo-cfo-coo-independent directors- non-executive directors-executive directors-chairperson-chairwoman- presiding officer-treasurer-financial officer-operating officer		
Ownership & Control	shareholder rights-shareholder democracy-corporate ownership- minority shareholders-corporate control-ownership concentration- ownership structure-corporate ownership-corporate democracy- corporate elections-corporate vote-corporate representation		
Pay	payment-compensation-incentive-wage-pay benefit-pension plan- stock option		