

1 **Marital status and gender differences as key determinants of COVID-19 impact on well-being,**  
2 **job satisfaction and resilience in health care workers and staff working in academia in the UK**  
3 **during the first wave of the pandemic**

4  
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20 **Keywords: well-being<sub>1</sub>, job satisfaction<sub>2</sub>, resilience<sub>3</sub>, health care workers<sub>4</sub>, COVID-19 pandemic**  
21 **in the UK<sub>5</sub>.**

22 **Abstract:**

23 **Background**

24 The COVID-19 pandemic is an unprecedented global public health crisis that continues to exert  
25 immense pressure on healthcare and related professional staff and services. The impact on staff  
26 wellbeing is likely to be influenced by a combination of modifiable and non-modifiable factors.

27 **Objectives**

28 The aim of this study is to evaluate the effect of the COVID-19 pandemic on the self-reported  
29 wellbeing, resilience, and job satisfaction of National Health Service (NHS) and university staff  
30 working in the field of healthcare and medical research.

31 **Methods**

32 We conducted a cross sectional survey of NHS and UK university staff throughout the COVID-19  
33 pandemic between May-November 2020. The anonymous and voluntary survey was disseminated

34 through social media platforms, and via e-mail to members of professional and medical bodies. The  
35 data was analysed using descriptive and regression (R) statistics.

### 36 **Results**

37 The enjoyment of work and satisfaction outside of work was significantly negatively impacted by the  
38 COVID-19 pandemic for all of staff groups independent of other variables. Furthermore, married  
39 women reporting significantly lower well-being than married men ( $P=0.028$ ). Additionally, the well-  
40 being of single females was significantly lower than both married women and men ( $P=0.017$  and  
41  $P<0.0001$ , respectively). Gender differences were also found in satisfaction outside of work, with  
42 women reporting higher satisfaction than men before the COVID-19 pandemic ( $P=0.0002$ ).

### 43 **Conclusion**

44 Our study confirms that the enjoyment of work and general satisfaction of staff members has been  
45 significantly affected by the first wave of the COVID-19 pandemic. Interestingly, being married  
46 appears to be a protective factor for wellbeing and resilience but the effect may be reversed for life  
47 satisfaction outside work. Our survey highlights the critical need for further research to examine gender  
48 differences using a wider range of methods.

49

### 50 **Introduction**

51 In December 2019, The Wuhan Municipal Health Commission reported a cluster of cases of an atypical  
52 pneumonia in Wuhan, China, which was later attributed to a novel coronavirus termed ‘severe acute  
53 respiratory syndrome coronavirus 2’ (SARS-CoV-2)<sup>12</sup>. The COVID-19 pandemic was declared by the  
54 World Health Organisation (WHO) on the 11th March 2020 and, as of November 2021, there have  
55 been over 258 million cases and 5.18 million deaths worldwide, with more than 9 million cases and  
56 144,000 deaths reported in the UK (1).

57

58 In the UK, the mental health effects on the general population has attracted significant research  
59 interests. It is suggested that the prevalence of depression had increased from 10% before the  
60 pandemic (July 2019 – March 2020) to 21% during the UK’s second wave (January 2021 – March  
61 2021). These findings, reported by the Office for National Statistics  
62 (ONS), also identified additional risk factors for depression including female gender, age 16 to 39  
63 years old, the presence of a disability, unemployment, living in a deprived area and the inability to  
64 afford an unexpected expense (2).

65

66 In general, health care workers (HCWs) are known to report higher levels of depression, anxiety, and  
67 stress compared to the general population, (3) especially for nurses and female staff more generally (4).  
68 Unsurprisingly, recent research has shown the COVID-19 pandemic has affected health  
69 professionals across the world (5-13) and some risk factors associated with poorer psychological  
70 wellbeing in HCWs throughout the pandemic included, such as age, sex and marital status. Being  
71 younger (9, 14-18) as well as older (19) correlated with poorer outcomes, while almost consistently,  
72 being a female had a negative impact of mental health during the pandemic (6-8, 11, 16-18, 20). Being  
73 single was more commonly associated with negative outcomes (19, 21, 22); however, one study  
74 focused on HCWs from the Eastern Mediterranean region reported alternative findings that being  
75 married was associated with reduced psychological well-being (23).

76

77 A study in Finland observed heightened levels of anxiety amongst all surveyed hospital workers, but  
78 this was found to be independent to their exposure to COVID-19 cases (14). Other studies found  
79 differences in wellbeing between occupational groups. Several studies have identified nurses to be the  
80 profession most at risk (7, 8, 13, 16, 17, 24, 25) but a few studies have found physicians to have a  
81 higher level of stress (23) and depression (26) than other HCWs during the COVID-19 pandemic.  
82 Numerous studies have found an association between working on the frontline and lower psychological  
83 wellbeing (5, 7, 9, 10, 18, 27), and a large US based study of 5550 clinical and non-clinical staff  
84 reported that anxiety, depression, and high levels of work exhaustion were independently associated  
85 with community or clinical exposure to COVID-19 (28). However, two studies have found that HCWs  
86 working on the frontline actually reported better psychological wellbeing compared to non-frontline  
87 staff (29, 30). The researchers postulated that this may be due to a greater sense of control and  
88 awareness of the situation. Another study in Singapore found non-medical HCWs to have more  
89 anxiety compared to medical HCWs (31). Of interest is a study in Ethiopia that found that HCWs who  
90 perceived susceptibility to the virus were four times more likely to be depressed in comparison to their  
91 colleagues (32), which points to the relevance of psychological variables, that is, what the various  
92 aspects of the pandemic actually means to HCWs and how they estimate risks to themselves and their  
93 loved ones.

94  
95 On the face of the literature, research appears to have yielded contradictory findings in terms of who  
96 are the most vulnerable HCW groups that could benefit from what kind of additional support. The  
97 discrepancies in findings should however not be unsurprising because of the large number of variables  
98 involved, including regional conditions, the clinical environment, changes to work patterns and the  
99 amount of perceived control and risks that vary between occupational groups and within the hierarchy  
100 of each professional group.

101 The aim of our study was to examine the effect of the COVID-19 pandemic on the mental health and  
102 wellbeing of NHS and University staff working in the field of healthcare and medical research. The  
103 survey was focused on self-reported levels of well-being, resilience, and job satisfaction of staff both  
104 before (reported retrospectively) and during the COVID-19 pandemic (reported in real-time).

105 We aimed at identifying and investigating the impact of various variables (as detailed below) on the  
106 mental health and wellbeing of both NHS and university staff during the first wave of COVID-19  
107 pandemic in the UK. The intention was to guide the development of targeted support measures for  
108 staff, with a particular focus on staff members who have been highlighted in research as being  
109 potentially more vulnerable.

### 110 **Methods**

111 Survey design:

112 We conducted a cross-sectional survey using Microsoft Forms (online platform) targeting NHS and  
113 university staff working in the UK through the COVID-19 pandemic between May and November  
114 2020. The survey was disseminated through various social media platforms as well as being distributed  
115 to members of professional and medical bodies via e-mail.

116 Although our survey does not cover the whole period of COVID-19 pandemic in the UK, we will take  
117 into consideration the timing of the government-imposed lockdowns and their potential influence on  
118 our collected outcomes. From 16<sup>th</sup> March 2020, the UK population was advised to avoid all non-  
119 essential travelling. Lock-down measures came into force on 26<sup>th</sup> March 2020 and were lifted

120 nationally on 23<sup>rd</sup> of June. Further local lockdowns were imposed on the 4<sup>th</sup> July 2020. On the 14<sup>th</sup>  
121 August 2020 local restrictions were eased up to 14<sup>th</sup> October 2020 when a new three-tier system of  
122 restrictions in England.

123 The inclusion criteria for this study were as follows: i) participants aged 18 years and above; and ii)  
124 individuals who self-identified as working in a field related to healthcare; and iii) ability to read and  
125 interpret the English language.

126 Approval was gained from relevant ethical bodies (UK Health Research Authority approval ref. IRAS  
127 ID 284105). Participation was both anonymous and voluntary, with implied consent. All participants  
128 were permitted to withdraw from the survey at any time by not completing or submitting their results.

### 129 **Questionnaire**

130 Our survey consisted of 36 questions which gathered information on socio-demographic status,  
131 professional responsibilities, personal exposure to covid-19, remote working and redeployment,  
132 alongside self-reported levels of satisfaction, wellbeing, and resilience. The Content of the survey  
133 was analysed and approved by an expert body that included academics, psychologists and regulatory  
134 bodies (UK Health Research Authority approval, reference: 20/HRA/2547)

135 We collected data on various participant characteristics (predictors):

#### 136 *Socio-demographic information*

137 Participants were asked questions on their age, gender, ethnicity, marital status, education level, and  
138 area of residence.

#### 139 *Professional role and responsibilities*

140 Participants responded to various questions relating to their professional role and responsibilities  
141 including, job title, level of training and expertise, and area of work (community, research, pharmacy,  
142 or hospital setting).

#### 143 *Exposure to COVID-19*

144 Individuals were questioned on their exposure to COVID-19, including personal illness with  
145 COVID19, isolation during the pandemic, and direct exposure to COVID-19 positive cases through  
146 work or personal contacts.

#### 147 *Remote working*

148 Individuals were asked questions on their exposure to remote working, including changes to work  
149 environment because of the COVID-19.

#### 150 *Redeployment*

151 Individuals were question on whether they had been redeployed during the COVID-19 pandemic.  
152 Individuals were asked to report their levels of anxiety related to redeployment on a visual analogue  
153 scale (VAS) from 1 to 10.

154 We also collected data on psychological outcomes, such as:

### 155 *Wellbeing*

156 The Warwick-Edinburgh Mental Well-being Scale (WEMWBS)(33) is a validated tool composed of  
157 14 positively worded items that was included in this survey and used to assess the well-being of staff.

### 158 *Resilience*

159 The Resilience Scale (Wagnild & Young, 1993)(34) was initially developed to evaluate the levels of  
160 resilience in the general population. The 14-item Resilience Scale is an abbreviated version and  
161 validated tool that we used to assess the perceived resilience of our survey respondents (35).

### 162 *Satisfaction*

163 The satisfaction of staff was assessed by asking individuals to score and compare their perceived levels  
164 (VAS scale 1-10) of job enjoyment and satisfaction outside of work from both before and during the  
165 COVID-19 pandemic using a single item approach(36).

### 166 **Statistical analysis**

167 Due to the observational nature of the questionnaire a pre-determined sample size of 360 (10 times the  
168 number of questions) was considered adequate. The data were collated using an Excel spreadsheet and  
169 analysed using descriptive statistics (Fisher's exact test, normality test, Welch's t-test, Mann-Whitney  
170 U Test) and linear regression (R).

### 171 **Results**

#### 172 **Characteristics of survey respondents**

173 A total of 365 responses were received during the period of 6 months (May-November 2020) when the  
174 survey link was active. As the survey was also disseminated via social media, we could not calculate a  
175 response rate. The average time for survey completion for the study participants was 9 minutes.

176 Age, gender, ethnicity, marital status, job roles, area of residence and proportion of respondents  
177 redeployed to patient facing roles during the pandemic are presented in Table 1 according to their status  
178 (single vs. in partnership vs. married). There were no significant differences between the three  
179 responder categories.

#### 180 **Impact of respondents' status (single vs. in partnership vs. married) on survey outcomes**

181 *Self-reported job-satisfaction and satisfaction outside work prior (retrospective reporting) and during*  
182 *the COVID-19 pandemic (current reporting)*

183 We explored the impact of respondents' status (single vs. in partnership vs. married) on job-satisfaction  
184 and satisfaction outside work pre and during COVID-19 pandemic (Table 2). Job enjoyment was  
185 perceived as higher pre COVID as opposed to during the first wave of the pandemic in the UK in all  
186 three status groups.

187 Individuals in each marital group recalled significantly higher levels of job enjoyment before the  
188 COVID-19 pandemic when compared to during the pandemic, irrespective of their marital status  
189 ( $P < 0.0001$ ). No significant difference was found between each marital group at the same time point.

190 Married staff reported higher levels of job enjoyment than those who are single before the COVID-19  
191 pandemic ( $P=0.003$ ). Regarding job enjoyment of staff before the COVID-19 pandemic, no significant  
192 difference was observed between married staff and staff in partnerships ( $P=0.45$ ), or between single  
193 staff and those in partnerships ( $P=0.15$ ). There was no observed difference between the marital groups  
194 in job enjoyment during the COVID-19 pandemic.

195 *Self-reported well-being, resilience and anxiety related to redeployment during the COVID-19*  
196 *pandemic (current reporting)*

197 We evaluated the impact of responders' status (single vs. in partnership vs. married) on well-being,  
198 resilience and anxiety related to redeployment during the COVID-19 pandemic (Table 3).

199 Married staff overall perceived their well-being as significantly higher than single members of staff  
200 and those in partnerships ( $P=0.002$ ,  $P=0.04$ , respectively). There was no significant difference in the  
201 well-being of single staff versus those in partnerships either ( $P=0.42$ ).

202 The perceived resilience of married staff was significantly higher than their single counterparts  
203 ( $P=0.0006$ ) or staff currently in partnership ( $P=0.04$ ). No significant difference was observed in the  
204 resilience between married staff and those who were single ( $P=0.25$ ).

### 205 **Impact of responders' gender and marital status on survey outcomes**

206 Married women had lower levels of self-reported well-being than married men, while there were no  
207 other gender differences between responders who were single and in partnership (Figure 1A). When  
208 looking at gender differences, married women reported lower levels of well-being when compared to  
209 married men ( $P=0.028$ ), and single females reported significantly lower levels of well-being than both  
210 married women and married men ( $P=0.017$  and  $P<0.0001$ , respectively).

211 Married staff, irrespective of gender, perceived their resilience as significantly higher than staff who  
212 were single or in partnership. No differences were found in staff that are in partnerships versus those  
213 who are single with regard to self-assessed resilience (Figure 1B). When considering the effect of  
214 gender, significant lower resilience was reported by single compared to married female staff ( $P=0.007$ )  
215 or married male staff ( $P=0.011$ ).

216 Married staff perceived their job enjoyment as higher than those who were single. There were no  
217 significant differences between married staff and those who were in partnerships. No significant  
218 differences were found between those who are single and those who are in partnerships (Figure 1C).  
219 No differences were found in job enjoyment post COVID for all marital groups (Figure 1D).

### 220 **Survey outcomes when controlling for the respondents' marital status**

221 Regression analysis suggests that male respondents have a positive association with higher self-  
222 assessed well-being score compared to respondents with other genders ( $p=0.014$ ) disregard of their  
223 marital status. Interestingly, being female respondents have a significantly positive association ( $P=$   
224  $3.35e10^{-5}$ ) higher satisfaction with time outside work before COVID-19 but this difference cannot be  
225 observed during the COVID-19. Moreover, by controlling marital status, respondents with age over 60  
226 have a strong association with having a higher self-assessed well-being ( $P= 0.032$ ) and resilience ( $P=$   
227  $0.003$ ).

228

### 229 **Impact of professional role on survey outcomes**

230 When looking at differences between staff in patient versus no patient facing roles, no clear difference  
231 can be observed in terms of job enjoyment, satisfaction outside work, well-being, resilience and  
232 redeployment-related anxiety between patient facing roles and no patient facing roles.

233 In our survey, there were 258 (71%) respondents who continued to provide modified service in their  
234 clinical specialty or for non-COVID-19 patients during the pandemic. The professional satisfaction for  
235 the modified service of respondents taking patient facing roles was significantly lower than those with  
236 non- patient facing responsibilities ( $P=0.019$ ). Tele-medicine was included in the provide modified  
237 clinical service of 176/365 survey respondents. Specifically, rheumatologists providing a tele-medicine  
238 service ( $n=38$ ) had significantly lower professional satisfaction for the modified service than other  
239 healthcare professional providing tele-medicine ( $P=0.007$ ), with the caveat of a much reduced sample  
240 size.

### 241 **Assessment of impact of time (May-June 2020 vs. September-October 2020) on self-reported** 242 **resilience and well-being**

243 Self-assessed well-being and resilience was measured over time for all survey respondents. As  
244 expected, the majority of the responses were collected when the survey went live (May 2020) and after  
245 a reminder to complete the survey was sent out via social media in September 2020). Self-assessed  
246 well-being in May 2020 was found to be significantly higher than that in September 2020 (3.308 vs.  
247 3.077,  $P=0.045$ ) (Figure 2A). Similar result observed with significantly higher self-assessed resilience  
248 in May than that in September 2020 (5.429 vs. 5.000,  $P= 0.014$ ) (Figure 2B).

### 249 **Discussion**

250 Unsurprisingly, our research participants reported a fall in job enjoyment during the COVID-19  
251 pandemic, compared to their recall of pre-pandemic job enjoyment. This was a consistent finding for  
252 all of the staff surveyed and echo similar findings in a number of international studies (37-39). One  
253 study conducted by the British Medical Association (BMA) found that 59% of doctors described their  
254 level of exhaustion from work during the pandemic as “higher than normal” in October 2020, despite  
255 the ease of the pandemic restriction (40). The participants of this survey had rated work fulfillment  
256 and recognition highly which could explain the perceived increase in job satisfaction, whereas doctors  
257 in the UK rated their feelings of being valued for their work during the pandemic as 2.84 out of 5 (40).  
258 This disparity in perceived work recognition may be a factor influencing differences in job satisfaction  
259 globally.

260  
261 There have been limited research on the relationship between job satisfaction and marital status both  
262 during and before the pandemic. In this study, married HCWs recalled higher levels of pre-pandemic  
263 job enjoyment than single staff. However, this is clearly not a universal pattern, as a similarly designed  
264 study in Laos found no significant difference between married and single HCWs (41). Conversely, our  
265 results showed no significant difference between the job enjoyment of married staff and single staff  
266 during the pandemic, which contrasts with a study from Vietnam which found that married staff  
267 working closer to patients during the COVID-19 pandemic had a higher job satisfaction (42). These  
268 discrepancies suggest that, when the research is targeting staff support in a particular country or health



269 care system, then comparisons between vast regions of the world may not be very meaningful, if at all.  
270 On the other hand, if the purpose of the research is to study the macro conditions affecting health care  
271 staff wellbeing, then it is useful to identify regional differences in staff experience.

272

273 The relationship between marital status and wellbeing is more consistent across the existent literature  
274 (19, 21, 22), with the general trend of lower rates of well-being for single HCWs. Our survey also  
275 found that married individuals had higher rates of well-being than those in a partnership. This could be  
276 potentially explained by the increased likelihood of married responders to live with their partner than  
277 those in a relationship, especially in the context of quarantine restrictions associated with the COVID-  
278 19 pandemic, providing them an easier access to social support. Social support has also shown to be a  
279 protective factor for mental health in HCWs during the pandemic (43). Female responders, regardless  
280 of marital status perceived their wellbeing as lower than their male counterparts during the COVID-19  
281 pandemic (6-8, 11, 16-18, 20). Our study also provided evidence that single females self-reported lower  
282 levels of well-being when compared to married women and men alike, similarly to another study from  
283 Italy (19).

284

285 Married HCWs in our study also rated their resilience more highly than both single HCWs and those  
286 in partnerships. Whilst there have not been previous studies comparing the resilience of HCWs in  
287 a partnership with those who were married during the pandemic, previous studies comparing married  
288 HCWs to single ones have had contrasting results. A study in Spain (44) and one in Iran (45) found  
289 that married HCWs had higher scores of resilience during the COVID-19 pandemic, whereas a study  
290 in Italy (46) did not find a significant difference between single and married HCWs.

291

292 Complementary to previous studies (9, 14-18), our results have found that during the pandemic, the  
293 wellbeing scores were influenced by the age of the responders, with the younger HCWs reporting lower  
294 scores. Our results also found that the reported resilience scores increased with age– an area which has  
295 had little prior exploration. One previous study found age to be the most important factor in  
296 determining resilience during the pandemic, above having children, occupation and  
297 gender respectively (47). It was postulated that this is likely explained by the advantage of age-related  
298 experience in providing coping skills for managing emotionally challenging incidents and this theory  
299 is supported by another study which tested age and relevant experience independently (44). They found  
300 that while experience was associated with increased scores of resilience, age when tested  
301 independently to experience, was not, and future studies should aim to explore the relationship between  
302 these two factors. Another important concept for making sense of differential experiences is loss, in  
303 terms of meaningful and valued activities and relationships that is integral to life satisfaction and  
304 support identities. As well as having had less life experiences to grow resilience and coping capacity,  
305 the pandemic may have brought greater losses to younger people including younger HCWs. Another  
306 psychological variable of interest is perceived control in work and outside work.

307

308 Interestingly, one factor which led to no significant differences in job enjoyment, satisfaction outside  
309 work, well-being, resilience and redeployment-related anxiety, was the staff's type of role: e.g. patient  
310 vs. non-patient facing occupational role during the pandemic. While this seems counterintuitive as



311 most of the previous research suggested that increased exposure to COVID-19 pandemic decreases  
312 psychological well-being (5, 7, 9, 10, 18, 27), there have been a number of studies showing non-clinical  
313 staff to have lower well-being scores than HCWs (17, 31, 38, 48). The authors suggested that the  
314 unbalanced degrees of preparation for and support through the pandemic, could be a possible  
315 explanation for the low well-being scores reported by staff not directly involved in managing the  
316 pandemic.

317

318 A large proportion of our non-patient facing participants were university staff and a previous study in  
319 the US reported that staff working in academia reported a reduction in well-being since the start of  
320 the COVID-19 pandemic, however in their study the wellbeing scores were higher than those reported  
321 by the clinical staff (25). In contrast, while our study did not find patient facing HCWs to have  
322 generally lower satisfaction, we did find that HCWs in patient facing roles had lower satisfaction for  
323 modified services such as telemedicine, and this was particularly relevant for rheumatologists. This  
324 may be due to the nature of systemic manifestations looked after during rheumatological consultations,  
325 which are difficult to manage remotely, and has also been significantly affected by the survey selection  
326 bias (the survey was led by rheumatologists who have been better represented in the sample size)  
327 Another study found that 71% of telephone consultations with rheumatologists reached the same  
328 diagnostic conclusion as a face-to-face appointment, in comparison to 97% of video call consultations  
329 (49).

330

331 Furthermore, our results bring attention to the fact that well-being and resilience of HCWs working in  
332 the UK decreased from May 2020 to November 2020 and previous international studies have found  
333 similar results. One global meta-analysis (50) confirmed that the pooled prevalence of anxiety in  
334 HCWs during Jan-March 2020, April-June 2020 and July-Sep 2020 increased from 30% to  
335 48% and 60.79% respectively and the prevalence for depression during the same time periods also  
336 escalated from 32.5% to 39.62% and 46.88%, respectively. Another study in Russia (26) found  
337 that anxiety in HCWs was higher during their second peak (Oct 2020) in comparison to their first peak  
338 (May 2020) of the pandemic. As expected, these results suggest that the increased duration of the  
339 pandemic led to poorer outcomes, however, further studies are required to appreciate if this is a long-  
340 term effect. It is unsurprising that our study found both resilience and well-being to decrease over time  
341 as previous research confirms a positive correlation between resilience and wellbeing scores in HCWs  
342 during the pandemic (47, 51). High resilience may serve as a protective factor against emotional  
343 distress, as one study found that when satisfaction increased, resilience also increased (47),  
344 providing insight into how HCW and other staff well-being can be improved during challenging  
345 periods of time. An alternative hypothesis is that resilience is mood-related, so that people may feel  
346 and report greater resilience when there is an uplift to mood, and vice versa. This suggests that it is  
347 important to measure resilience by also asking about resilient behaviours and not just perceptions.

348

349 The current study adds to the growing literature regarding the effects of the COVID-19 pandemic on  
350 the mental health of HCWs and university staff. There is currently limited information on how  
351 resilience and job satisfaction of HCWs and university staff working in in the field of healthcare and  
352 healthcare research have been affected by the COVID-19 pandemic in the UK. Previous studies have

353 not explored some of the variables we investigated here, such as comparison between being married  
354 vs. in partnership or performed a parallel evaluation of wellbeing, resilience and job satisfaction. The  
355 strength of our survey study is in the hypotheses generated for future research which, as well as focus  
356 on work-related variables (e.g. frontline, risk perceptions), should also focus on gender and age  
357 differences as these could differentially affect people's capacity to maintain meaningful relationships  
358 and a sense of control and how they experience the gains and losses as a result of drastic changes to  
359 life. Having a more specific understanding of factors likely to influence mental health outcomes and  
360 other aspects related to job satisfaction and life satisfaction more generally will hopefully allow for  
361 more effective planning of targeted interventions to support HCWs and staff working in various other  
362 professional areas during future pandemics and other health care crises.

363

364

### 365 **Limitations**

366 The survey was mainly disseminated across social medial platforms and through staff emails within  
367 the departments of researchers. Therefore, selection bias can be expected. For example, the survey is  
368 likely to have missed participants that do not use/have access to social media. There was also a likely  
369 recall bias due to the retrospective nature of part of the survey, which asked individuals to think back  
370 to how they felt prior to COVID-19 pandemic. Other limitations of this study include the reduced  
371 numbers of junior staff and those between the age range of 18-25, and the focus on one urban  
372 geographical area, as 77.7% of respondents worked in London during the COVID-19 pandemic. We  
373 were also unable to control for many other potential confounding factors, such as living alone or not  
374 during the pandemic, irrespective of the marital status, living with/caring for children, having access  
375 to network support at home or at work, or the type of professional role (as the respondents were spread  
376 across too many roles to enable a meaningful statistical analysis). The significant research and  
377 professional fatigue affecting HCWs and university staff during the COVID-19 pandemic, prevented  
378 a longer/ more granular survey design.

### 379 **Conclusion**

380

381 Our study highlights a reduction in satisfaction scores of HCWs during the pandemic, in comparison  
382 to retrospective pre-pandemic scores, which affected disproportionately single staff. Being younger,  
383 female or in a patient facing role was also associated with poorer outcomes. Furthermore, we identified  
384 that well-being and resilience in HCWs decreased over time during the 2020 waves of the pandemic  
385 in the UK. These results can be used to support tailored interventions for categories of staff more at  
386 risk of poorer outcomes or to predict which individuals may be at higher risk in the case of future  
387 pandemics.

### 388 **Conflict of Interest**

389 *The authors declare that the perspective was conducted in the absence of any commercial or financial*  
390 *relationships that could be construed as a potential conflict of interest.*

### 391 **Author Contributions**

392 CC, WHW, PM and JH designed the survey. CC and WHW gained the study ethical approval. WHW,  
393 PM, AK, LH, JH and CC coordinated the survey dissemination and data collection. JP performed the  
394 study analysis. JP, WHW, GD, NC, PM, AK and CC wrote the first draft of the manuscript. All authors  
395 reviewed the manuscript, provided intellectual input in the study analysis and presentation of findings,  
396 and approved the final version of the manuscript.

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406

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## COVID-19 pandemic impact on wellbeing, job satisfaction and resilience

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551 **Table 1: Responders’ characteristics presented according to their status (single vs. in partnership**  
 552 **vs. married) which was identified as a key determinant of COVID-19 pandemic impact)**

Respondents’ characteristics	Married	Single	Partnership	P-values
Number	197	94	74	-
<b>Age</b>				
18-25	0	8	2	
26-30	4	19	20	
31-40	56	32	27	
41-50	70	18	10	
51-60	48	15	11	
Over 60	19	2	4	
<b>Age (mean)</b>	47.10152	38.63298	39.28378	
<b>Gender</b>				
Female	118	74	55	Married vs Single: P=0.0005
Male	79	19	19	Married vs Partnership: P=0.03
Other	0	1	0	Single vs Partnership: P=0.57
<b>Ethnicity</b>				
White	132	60	63	Married vs Single: P=0.60
Non-white	65	34	11	Married vs Partnership: P=0.004
				Single vs Partnership: P=0.002
<b>Area of residence</b>				
Urban	170	87	66	Married vs Single: P=0.17
Rural	27	7	8	Married vs Partnership: P=0.68
				Single vs Partnership: P=0.59
<b>In a patient facing role</b>				
Yes	159	73	51	Married vs Single: P=0.54
No	38	21	23	Married vs Partnership: P=0.05
				Single vs Partnership: P=0.22
<b>Redeployment to a patient facing role during COVID-19 pandemic</b>				
Yes	53	30	22	Married vs Single: P=0.41
No	144	64	52	Married vs Partnership: P=0.65
				Single vs Partnership: P=0.87

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555 Table 2. Self-reported job-enjoyment and satisfaction outside work prior (retrospective  
 556 reporting) and during the COVID-19 pandemic (real-life reporting) are presented according to  
 557 the responders' status (single vs. in partnership vs. married)

	<b>Married</b>	<b>Single</b>	<b>In partnership</b>	
<b>Job enjoyment prior to COVID-19 pandemic</b> (VAS 1 to 10) Mean (IQR)	7.589 (7.000-8.000)	7.021 (6.000-8.000)	7.243 (6.250- 8.000)	Married vs Single: <b>P=0.003</b> Married vs Partnership: P=0.45 Single vs Partnership: P=0.15
<b>Job enjoyment during COVID-19 pandemic</b> (VAS 1 to 10) Mean (IQR)	5.513 (4.000-7.000)	5.351 (3.250-7.000)	5.514 (4.000- 7.000)	Married vs Single: P=0.54 Married vs Partnership: P=0.78 Single vs Partnership: P=0.57
<b>Job enjoyment difference prior vs. during COVID-19 pandemic</b> Mean (IQR)	2.076 (0.000-4.000)	1.670 (0.00- 4.00)	1.730 (0.00- 3.75)	Married vs Single: P=0.37 Married vs Partnership: P=0.32 Single vs Partnership: P=0.92
<b>Job enjoyment prior vs during COVID-19 pandemic</b>	<b>P &lt; 0.0001</b>	<b>P &lt; 0.0001</b>	<b>P &lt; 0.0001</b>	
<b>Satisfaction outside work prior COVID-19 pandemic</b> (VAS 1 to 10) Mean (IQR)	8.036 (7.000-9.000)	7.628 (7.000-9.000)	8.203 (8.000- 9.000)	Married vs Single: <b>P=0.04</b> Married vs Partnership: P=0.62 Single vs Partnership: <b>P=0.03</b>
<b>Satisfaction outside work during COVID-19 pandemic</b> (VAS 1 to 10) Mean (IQR)	5.477 (4.000-7.000)	4.723 (3.000-7.000)	5.703 (4.000- 7.000)	Married vs Single: <b>P=0.02</b> Married vs Partnership: P=0.47 Single vs Partnership: <b>P=0.01</b>
<b>Satisfaction outside work difference prior vs during COVID-19 pandemic</b> Mean (IQR)	2.558 (0.000-4.000)	2.904 (1.000-5.000)	2.500 (1.000- 4.000)	Married vs Single: P=0.28 Married vs Partnership: P=0.86 Single vs Partnership: P=0.28
<b>Satisfaction outside work prior vs during COVID-19 pandemic</b>	<b>P &lt; 0.0001</b>	<b>P &lt; 0.0001</b>	<b>P &lt; 0.0001</b>	

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560 **Table 3. Self-reported well-being, resilience and anxiety related to redeployment during the**  
 561 **COVID-19 pandemic (real-life reporting) are presented according to the responders' status**  
 562 **(married vs. single vs. in partnership)**

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	Married	Single	Partnership	
<b>Redeployment-related anxiety during COVID-19 pandemic</b>  (VAS 1 to 10) Mean (IQR)	7.268 (6.000-8.000)	6.684 (5.000-8.000)	7.059 (6.000-8.000)	Married vs Single: P=0.36 Married vs Partnership: P=0.55 Partnership vs Single: P=0.74
<b>Well-being during COVID-19 pandemic</b>  (VAS 1 to 5) Mean (IQR)	3.357 (2.923-3.769)	3.097 (2.692-3.615)	3.180 (2.788-3.596)	Married vs Single: <b>P=0.002</b> Married vs Partnership: <b>P=0.04</b> Partnership vs Single: P=0.42
<b>Resilience during COVID-19 pandemic</b>  (VAS 1 to 7) Mean (IQR)	5.416 (4.714-6.071)	4.960 (4.304-5.643)	5.186 (4.643-5.786)	Married vs Single: <b>P=0.0006</b> Married vs Partnership: <b>P=0.04</b> Partnership vs Single: P=0.25

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565 **Figure 1. Box plots comparing job enjoyment (before COVID19 or during COVID19), well-being**  
 566 **and resilience according to respondents' gender and marital status.**

567 A. Job Enjoyment before COVID19. Job enjoyment pre COVID was lower in single males compared  
 568 to married males (P=0.047). Job enjoyment pre COVID was lower in single females compared to both  
 569 married females (P=0.033) and married males (P=0.036).

570 B. Job Enjoyment during COVID19. Job enjoyment during COVID was lower in single females  
 571 compared to single males (P=0.001).

572 C. Well-being. Well-being was lower in married females compared to married males (P=0.028). Well-  
 573 being was lower in single females compared to both married females (P=0.017) and married males  
 574 (P<0.0001)

575 D. Resilience. Resilience was lower in single females to married females (P=0.007) or married males  
 576 (P=0.011). Welch's t test or Mann–Whitney u test were used for group comparisons. (\*\*\*) represents  
 577 p-value less than 0.001; \*\* represents p-value less than 0.01, \* represents p-value less than 0.05)

578

579 **Figure 2:** Assessment of impact of time (May-June 2020 vs. September-October 2020) on self-reported  
580 well-being and resilience. Box plots and scatter plots show comparisons of A. Well-being and B.  
581 Resilience between two groups of staffs completing questionnaires during May-June 2020 (in red) or  
582 September-October 2020 (in green). Area in grey indicates the 95% confidence interval.

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