

# Profiling the Dynamic Pattern of Bike-sharing Stations: a case study of Citi Bike in New York City

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## Summary

This research applies a hierarchical k-means clustering method on the TF-IDF weighted 2019 cycling transactions from the Citi Bike bike-sharing system operating in New York City, with the primary goal of investigating the spatiotemporal usage pattern of its docking points. With a particular focus on bike-sharing stations in Manhattan, we classify 504 stations into four main clusters featuring heterogeneous dynamic usages, including leisure-oriented, residential-oriented, workplace-oriented, and off-peak oriented. We interpret each cluster based on their salient characteristics and anticipate possible future directions of this work.

**KEYWORDS:** Bike-sharing, Mobility, Public Transit, Urban Dynamics, Spatiotemporal Data Mining

## 1. Introduction

Bike-sharing system (BSS) is “a short-term bicycle rental service for inner-city transportation providing bikes at unattended stations” (Vogel et al., 2011, 514). Unlike traditional bicycle rental services, BSS is usually designed as part of the urban transit system, with lesser cost, increased flexibility, and easier access (Midgley, 2009). With more implementations of initiatives promoting active travel (i.e., walking and cycling), BSS has gained increasing popularity that over 2000 systems are currently in operation worldwide by 2020 (DeMaio et al., 2020), positively contributing to public transit efficiency, public health and well-being, and environmental and socioeconomic affairs (Public Health England, 2016).

The freely available data and diversity in business models have drawn many researchers’ interest in gaining insights into the BSS. For example, existing studies have focused on statistical patterns of bike-sharing trips, analysing cyclists’ travel behaviour, optimising system operation, and the relationship between multiple variables and the BSS ridership (Kou & Cai, 2019; Noland et al., 2016; O’Brien et al., 2014). However, limited studies have unpacked the dynamic usage patterns of bike-sharing docking stations, which is another significant research subject in the study of urban dynamics and human mobility since the outcomes of such research could be utilised to monitor travel demand, inferring functional characteristics and eventually maintain a sustainable BSS (Zhou, 2015).

This study’s primary objective is to profile the dynamic pattern of bike stations based on their usage within the context of a Citi Bike system dataset collected for the case study area, i.e., New York City. The cycling trip transactions are processed into hourly ingress and egress

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frequency by stations, and a TF-IDF weighted hierarchical clustering is utilised to unveil their spatiotemporal patterns. This research has the potentiality of informing urban planners or decision-makers to identify the primary usage of each docking station, which helps them to examine the current performance of BSS operation and hence improve their services.

## 2. Study Area and Data Description

New York City (NYC), serving as the whole world’s finance capital (Yeandle, 2015), is selected as the case study area, which is characterised by the densest population, the most compact urban land use, and the busiest public transit system in the US (US Census Bureau, 2019). The Citi Bike system operating in NYC is the largest privately-owned 24/7 BSS scheme in North America since 2013, which has possessed over 700 docking stations and more than 12000 bikes, with further expansion underway NYCDot, 2017).

We extracted 2019 trip histories from the Citi Bike’s open data repository<sup>4</sup>. The general data structure is presented in Table 1, where each row represents a finished cycling journey with origin and destination docking stations of one user. As the system continues to expand, several docking stations were only built and commissioned in the second half of 2019 (DiBarba, 2020). For data integrity concern, only stations that were utterly operational before 2019 are considered in this research. Additionally, since those early existed docking stations are mainly located in Manhattan, we only selected stations located in Manhattan to conduct the following-up analysis. Figure 1 displays the spatial distribution of Citi Bike’s docking stations in NYC and the aggregated inter-station origin-destination (OD) flows in the Manhattan area. After data cleaning, about 86% (17,650,069 out of 20,551,697) bike trip histories were retained.

*Table 1 Examples of Citi Bike data in Manhattan, NYC (after data pre-processing)*

<b>Trip ID</b>	<b>Start Station ID (with location)</b>	<b>Start Time (Date &amp; Time)</b>	<b>End Station ID (with location)</b>	<b>End Time (Date &amp; Time)<sup>5</sup></b>	<b>User Type<sup>6</sup></b>
1	3160	2019-01-01 00:01:47	3283	2019-01-01 00:07:07	Subscriber
2	519	2019-01-01 00:04:73	518	2019-01-01 00:10:01	Subscriber
...	...	...	...	...	...
17650069	437	2019-12-31 23:54:55	344	2019-12-31 23:58:09	Subscriber

<sup>4</sup> The dataset is available here: <https://www.citibikenyc.com/system-data>

<sup>5</sup> End Time >= 2019-12-31 23:59:59

<sup>6</sup> Customer = 24-hour pass or 3-day pass user; Subscriber = Annual Member; Only Subscribers were retained in this study due to the regularity

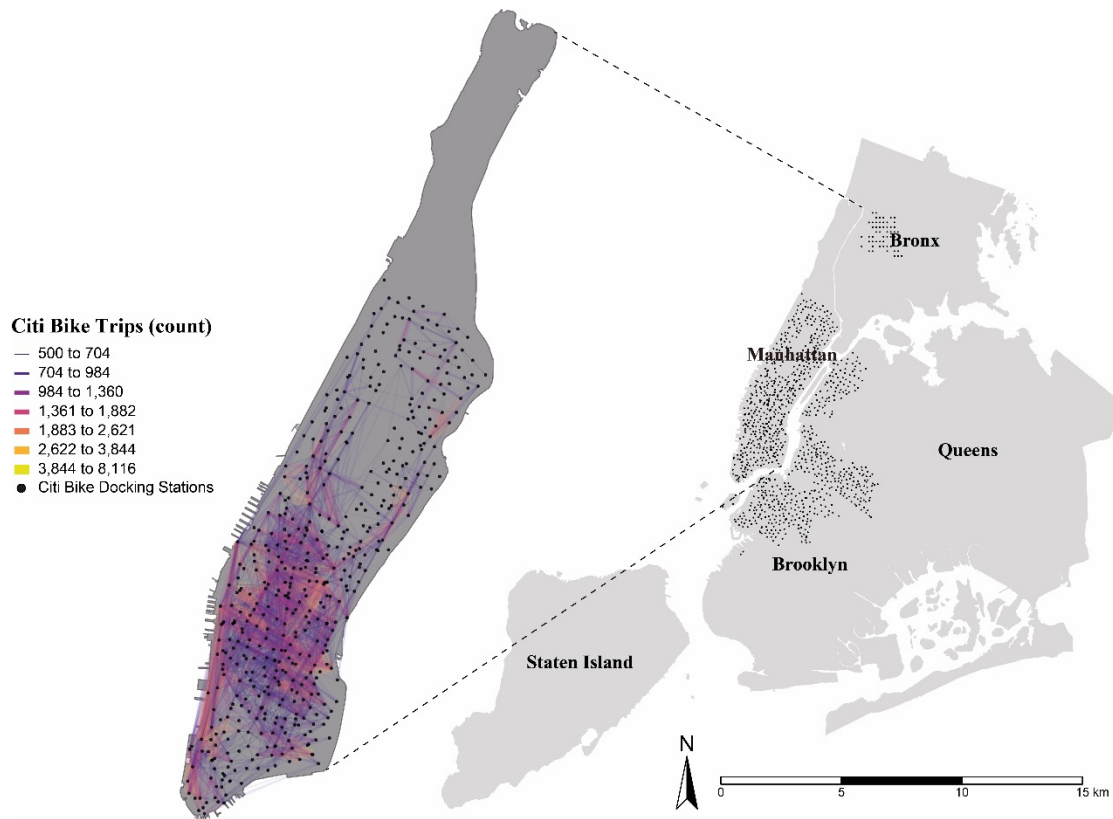


Figure 1 Geographic distribution of Citi Bike docking stations in NYC and OD flows between stations in Manhattan (flow > 500)

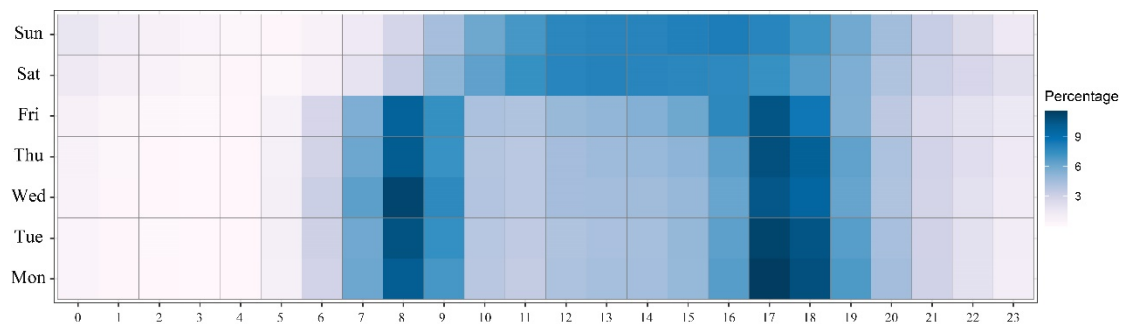


Figure 2 'Weekly travel profile': temporal distribution of the Citi Bike trips in Manhattan, 2019.

### 3. Methodology

To profile the docking stations' temporal usage pattern, we utilise the ingress and egress information to formulate the 'weekly travel profile' (Figure 2) for all 504 stations. The trip data was aggregated into twenty-four-hour time bands by days of the week, formulating 336 temporal variables, meaning that each station contains 168 variables (24 hours multiply seven days) representing start/egress count, and another 168 variables for end/ingress count. The figure observes two major peaks during weekdays and random diffusion trips during weekends.

Term Frequency-inverse document frequency (TF-IDF), one of the commonly used weighting schemes in text mining, was implemented to weight the egress and ingress frequency assembled in each station, assisting follow-up clustering analysis in providing more distinctive and robust results. Initially, in the text mining field, TF-IDF is to weight 'words' over 'sentences' formulating a 'document'. TF-IDF decreases the importance of 'words' if

they appear everywhere in the whole ‘document’, while increases the magnitude of those that only have a high frequency at particular ‘sentences’ (Hu et al., 2015; Leskovec et al., 2020). Inspired by this mechanism, we implemented TF-IDF on our dataset to weight the ‘word’ (i.e., a specific temporal interval) over ‘sentence’ (i.e., 336 temporal intervals), assembling a ‘document’ (i.e., a single station). The analogy is presented in **Eq.1**.

$$W_{ij} = tf_{ij} \times \log \frac{N}{df_i} \quad (\text{Eq.1})$$

Where  $W_{ij}$  is the weight of a temporal interval  $T_j$  in Citi Bike docking station  $S_i$ ;  $tf_{ij}$  is the frequency count of  $T_j$  among all temporal intervals in  $S_i$ ;  $N$  is the total number of Citi Bike docking stations in the study area, and  $df_i$  is the number of stations that contain the temporal interval  $T_j$ .

Consequently, higher weights will be assigned to a specific period in stations experiencing a high volume of cycling flows, which can be rarely found elsewhere.

The distinction between station characteristics was assessed by creating a distance matrix based on the cosine similarity of the TF-IDF scores. The hierarchical k-means (H-K-means) clustering algorithm is a hybrid of hierarchical clustering and k-means clustering (Arai & Ridho Barakbah, 2007), was subsequently implemented to classify bike stations into clusters based on the underlying similarities in their dynamic pattern. The optimal cut-off point for the number of clusters was identified as  $k=4$  by Gap Statistics method introduced by (Tibshirani et al., 2001)

#### 4. Results and future work

A series of heatmaps presented in Figure 3 display four generated temporal clusters from 504 stations. A block with a light colour indicates a low probability of appearance of the temporal interval, while the darker colour indicates a higher probability. Additionally, the geographic distribution of the four generated docking station clusters is mapped in Figure 4.

Stations categorised in Cluster 1 are more likely to be leisure-oriented. They witness high flows at both inbound and outbound usage during the non-working time (19:00 to 00:00 at weekday night and 10:00 to 0:00 at the weekend), but low appearance during working hours. The overall docking stations located across Manhattan, while the majority located in Lower Manhattan (Downtown), featured as the home to some of the city’s most prominent buildings and tourist attractions in Manhattan, indicating that these stations are more likely for random entertainment usage.

Stations in Cluster 2 predominately witness high outbound flows during the weekday morning and high inbound flows during the evening peak times. Such pattern indicates a typical residential-oriented functionality. The insights have been further confirmed by examining their spatial distribution: stations are primarily aggregated at Upper West Side and Upper East Side Manhattan, which are known as residential areas.

Stations classified in Cluster 3 shows a reverse pattern compared to those in Cluster 2, implying a typical workplace-oriented usage. The docking stations primarily located in the Midtown East and Downtown business centres, usually featured by many commercial centres, offices and skyscrapers.

The dynamic pattern exhibited by docking stations from Cluster 4 is similar to Cluster 2, thus, these stations might also serve as residential-oriented usage. However, they witness a relatively high flow volume at one or a few temporal intervals before the conventional peak times, implying a preference of off-peak travel.

Based on the spatiotemporal patterns, one of the future directions of this study could be extended by in-depth analysing into the neighbourhood around these bike-sharing stations, providing a detailed urban contextual analysis (Liu et al., 2020; Liu et al., 2021). For example, by looking into the socioeconomic, demographic, and land-use characteristics of

these proximate neighbourhoods to further evaluate and characterise the identified docking station clusters.

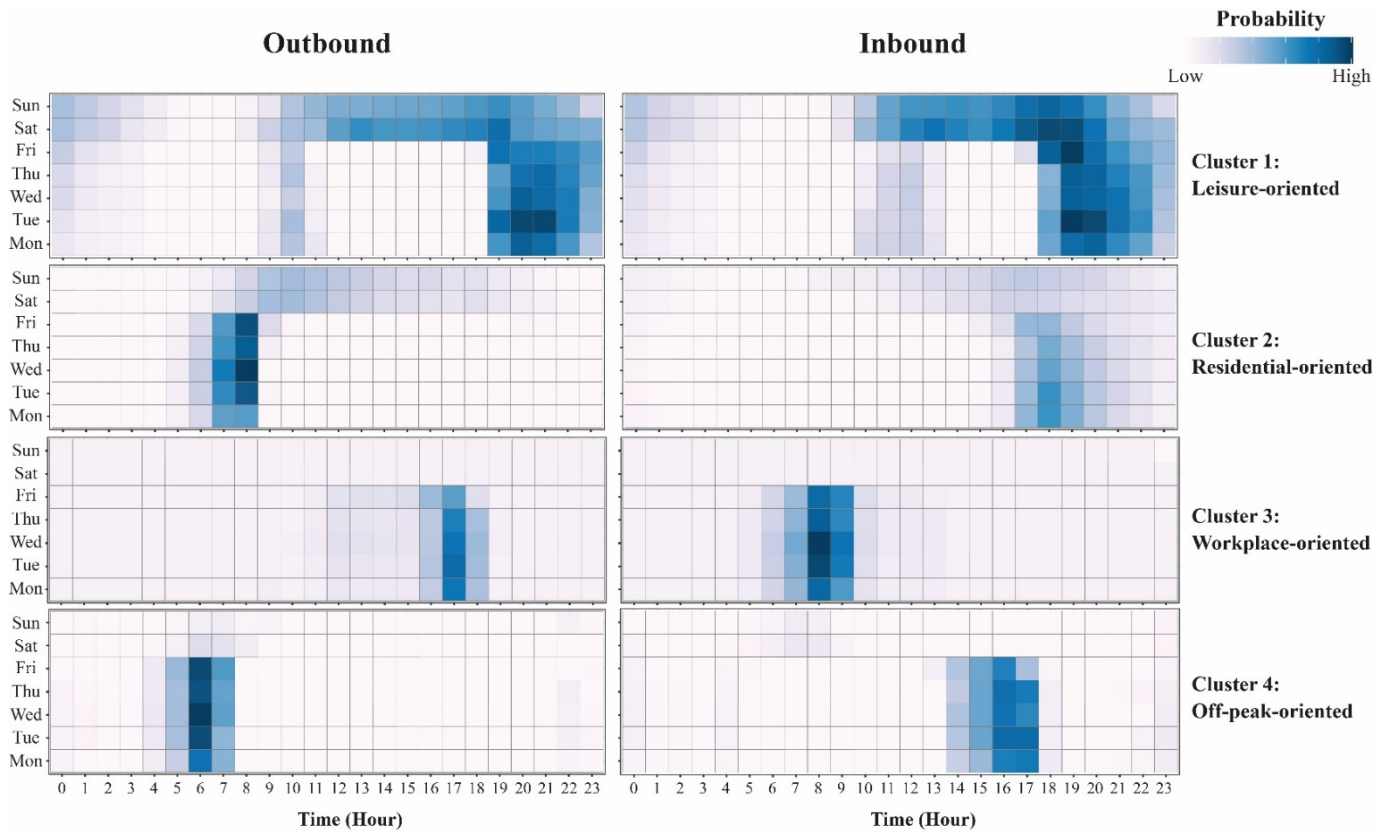


Figure 3 H-K-mean clustering results of four clusters of Citi Bike stations; named by their salient characteristics

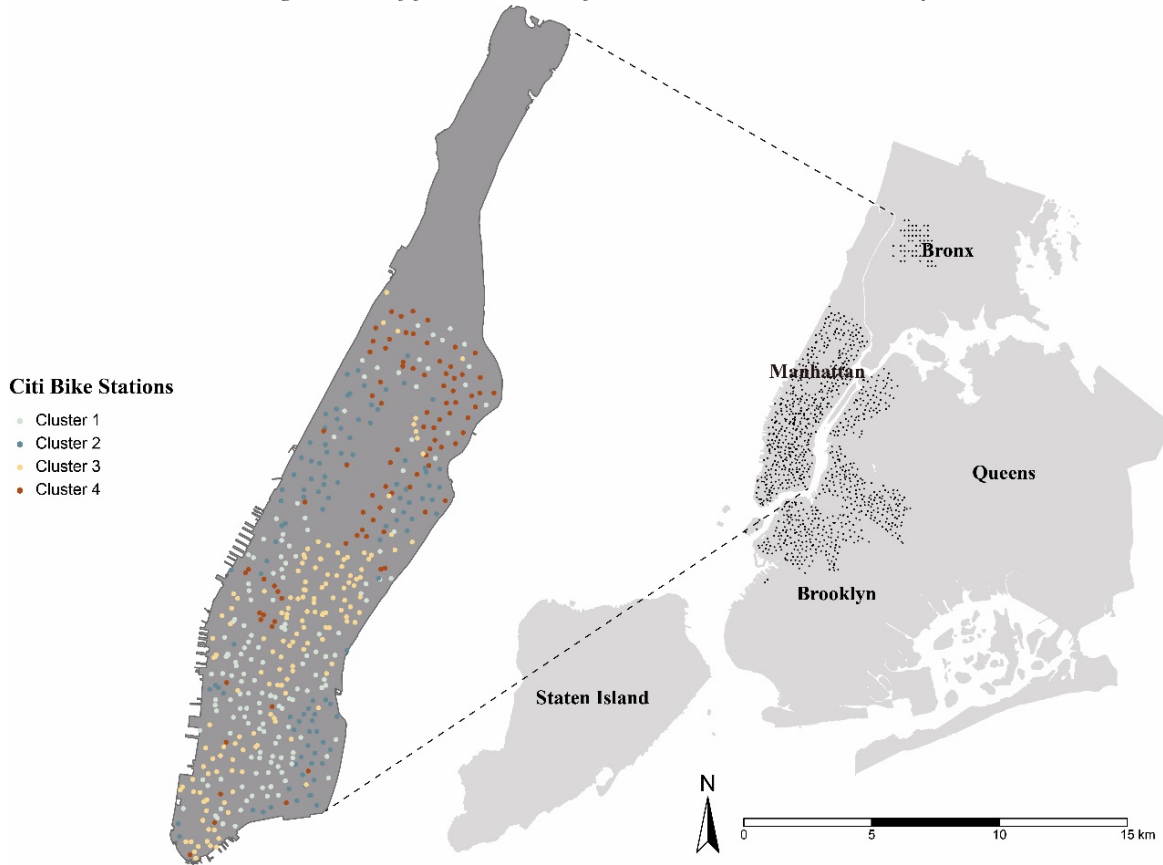


Figure 4 Spatial distribution of the four clusters in Manhattan

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## Biographies

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