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**The Impact of Evidence Lineups on Fingerprint Expert Decisions**

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## Abstract

Forensic examiners routinely compare a crime-relevant mark of unknown origin against a single suspect's sample, which may create an expectation that the two will match. We tested how embedding the suspect's sample among known-innocent fillers (i.e., an *evidence lineup*) affects expert decision-making. Experienced fingerprint examiners ( $N = 43$ ) compared crime-relevant marks against either individual suspect fingerprints (i.e., the standard procedure) or arrays of fingerprints (i.e., evidence lineups), with a matching fingerprint either present or absent. Evidence lineups promoted conservative decision-making, as evidenced by fewer correct IDs and a higher rate of inconclusive judgments. Though errors were rare, evidence lineups also occasionally revealed errors that would have otherwise gone undetected. Our findings thus support arguments that evidence lineups can expose fraud, identify flawed methodologies, and curb overconfidence. The potential benefits and challenges of implementing evidence lineups in forensic laboratories are discussed.

*Keywords: forensic science; cognitive bias; expert decision-making; fingerprints; evidence lineups.*

### **The Impact of Evidence Lineups on Fingerprint Expert Decisions**

In criminal investigations, forensic examiners are often asked to compare a pattern or impression found at a crime scene (e.g., a fingermark, signature, bullet cartridge, or shoemark) against a sample from a suspect and opine as to whether they originated from the same source (i.e., “match”). However, recent studies have overwhelmingly demonstrated that contextual factors can influence examiners’ judgments of forensic science evidence in ways that undermine their probative value and increase the risk of costly errors (i.e., *forensic confirmation bias*; Kassin, Dror, & Kukucka, 2013; see also Cooper & Meterko, 2019; Dror, 2018; Kukucka, 2018).

#### **Sources of Bias**

While most prior research on forensic confirmation bias has tested the impact of extraneous case information (e.g., knowledge of a suspect’s confession or race; see Cooper & Meterko, 2019), bias can also arise from other sources—some of which are inherent to the evidence or procedure itself. Dror (2020) developed a taxonomy of eight sources of bias that can impact forensic examiners’ judgments. At Level 1, an examiner may be biased by the content of the evidence itself (e.g., a handwriting sample that contains suggestive language, a bitemark that betrays the nature of the crime). At Level 2, the act of comparing two stimuli may be inherently biasing in that knowledge of the known suspect sample may bias the analysis of the unknown mark from the crime scene—that is, rather than the evidence data driving the comparison, the suspect sample guides the comparison. At Level 3, examiners can be biased by knowledge of task-irrelevant case information (e.g., the suspect’s criminal history or confession). These three levels all pertain to factors that are unique to the specific case at hand.

The next five levels in the taxonomy relate to wider factors, not specific to the case at hand. At Level 4, examiners may hold base-rate expectations, derived from their experience and/or from the analytic procedure itself, which predispose them to expect a particular outcome. At Level 5, examiners are subject to organizational and cultural influences (e.g., pressure to solve a case, allegiance to the party that hired them; Morgan, 2017; Murrie, Boccaccini, Guarnera, & Rufino, 2013). At Level 6, the examiner's education and training—and at Level 7, personal factors such as the need for closure, motivation, and ideology (e.g., Dunning & Balcetis, 2013)—may influence their judgment. Finally, at Level 8, basic psychological mechanisms, such as conformity from social psychology and top-down processes from cognitive psychology, may influence an examiner's judgment.

In a demonstration of Level 2 bias, Dror et al. (2011) found that experienced fingerprint examiners identified fewer minutiae (i.e., features) in the same fingerprint if it was presented alongside a suspect's fingerprint than if it was presented alone, suggesting that the mere presence of a comparison print caused examiners to disregard features that they would have otherwise deemed relevant. To mitigate Level 2 bias, Dror et al. (2015) proposed a protocol called Linear Sequential Unmasking (LSU), whereby examiners first examine the crime scene evidence in isolation and document their initial judgments before viewing the suspect's sample. Recent work suggests that LSU can easily be implemented in many forensic science disciplines, such as forensic entomology (Archer & Wallman, 2016), forensic document examination (Found & Ganas, 2013), firearms examination (Mattijssen, Kerkhoff, Berger, Dror, & Stoel, 2016), and even DNA analysis (Jeanguenat, Budowle, & Dror, 2017).

Most studies of forensic confirmation bias have examined Level 3 bias by investigating how task-irrelevant information impacts forensic decision-making. In one of the earliest studies, Dror and Charlton (2006) presented experienced fingerprint examiners with pairs of fingerprints that, unbeknownst to them, they had analyzed earlier in their careers. When reshown these same prints along with extraneous case information that implied the suspect's innocence or guilt, examiners changed 17% of their own previous decisions on the same prints.

This effect has since been replicated with respect to fingerprints (Stevenage & Bennett, 2017) and similar effects have been found in many other forensic disciplines—including arson investigation (Bieber, 2012), forensic anthropology (Nakhaeizadeh, Dror, & Morgan, 2014), crime scene investigation (van den Eeden, de Poot, & van Koppen, 2016), bloodstain pattern analysis (Osborne, Taylor, Healey, & Zajac, 2016), and complex DNA analysis (Dror & Hampikian, 2011), among others (for reviews, see Cooper & Meterko, 2019; Kukucka, 2018).

Accordingly, many have advised that forensic examiners be blinded to any information that is potentially biasing and irrelevant to the task at hand (e.g., Dror, 2018; Kukucka, Kassin, Zapf, & Dror, 2017; President's Council of Advisors on Science and Technology [PCAST], 2016). Nevertheless, the forensic science community has often been loath to recognize the existence and importance of cognitive bias (Buckleton, Evett, & Weir, 2014; Champod, 2014; Kukucka et al., 2017; Oliver, 2018).

### **Evidence Lineups**

Of central importance to the current study, some have argued that the standard practice of asking a forensic examiner to compare a crime scene mark of unknown origin against a sample from a single known suspect is inherently suggestive of guilt (Risinger, Saks, Thompson, &

Rosenthal, 2002; Whitman & Koppl, 2010)—a form of Level 4 (procedure-driven) bias. That is to say, because the police do not identify suspects at random, their decision to submit *this* suspect's sample for analysis implies that other incriminating evidence exists and thus predisposes the examiner to believe that the two stimuli will match. This practice is analogous to an eyewitness showup, where an eyewitness views a single suspect and reports whether they believe this person was the culprit (Dysart & Lindsay, 2007). For decades, eyewitness showups have been criticized as inherently suggestive, and research has indicated that showups increase the risk of misidentifying an innocent suspect as guilty (e.g., Neuschatz et al., 2016; Steblay, Dysart, Fulero, & Lindsay, 2003; Wells et al., 1998; Wetmore et al., 2015). As such, best practice guidelines for eyewitness identification now discourage the use of showups unless absolutely necessary (National Academy of Sciences [NAS], 2014; Wells et al., 2020).

To counteract this bias, researchers have proposed that forensic examiners instead follow a procedure analogous to an eyewitness lineup by comparing the crime scene mark against an *evidence lineup*—i.e., an array that embeds the suspect's sample among several known-innocent filler samples. Under this procedure, the examiner must decide *which, if any*, of the lineup samples matches (not whether *this suspect's* sample matches) the mark from the crime scene (Kassin et al., 2013; Risinger et al., 2002; Wells, Wilford, & Smalarz, 2013). In theory, evidence lineups should protect against misidentifications by siphoning errors away from innocent suspects and onto filler samples—just as eyewitness lineups do (Smith, Wells, Lindsay, & Penrod, 2017). Accordingly, evidence lineups should quickly expose incompetence or fraud by virtue of their ability to produce known errors (i.e., filler identifications; Wells et al., 2013). Although forensic identification is a perceptual—not memory-based—task, advocates have argued that

evidence lineup procedures could nonetheless be modeled after empirically-based best practices for eyewitness identification (NAS, 2014; Wells et al., 2020).

Few studies have examined how evidence lineups impact forensic identification relative to the standard procedure. Miller (1987) asked trained students to compare a crime scene hair against either a single suspect hair or a lineup of five hairs—none of which truly matched the crime scene hair. When shown only one suspect hair, 30% of students misjudged it as a match, but when shown a lineup, only 4% misjudged any of the five lineup hairs as a match. Though groundbreaking and encouraging, Miller's study was limited in several ways—including its use of only non-matching hairs, which left it unknown whether evidence lineups might likewise decrease correct identifications of samples that truly match. An unpublished study by Thompson, Tangen, Treloar, and Iverson (2010) found that students were equally accurate in identifying fingerprints from an evidence lineup whether it was presented simultaneously (i.e., all lineup prints shown at once) versus sequentially (i.e., lineup prints shown one-at-a-time)—but they did not compare evidence lineups against the standard “showup” procedure.

Most recently, Quigley-McBride and Wells (2018) trained undergraduates in fingerprint analysis and had each perform eight fingerprint comparisons using either the standard procedure or an evidence lineup, including four comparisons where a matching print was present and four where it was not. They found that evidence lineups decreased correct identifications of the matching print relative to the standard procedure, but also decreased misidentifications of the innocent suspect's print—and to a greater degree. Evidence lineups also produced fewer correct rejections (i.e., correct decisions that no matching print was present) than the standard procedure, indicating that evidence lineups siphoned errors away from the innocent suspect and

onto filler samples. Notably, both of these findings are common to eyewitness identification studies (e.g., Neuschatz et al., 2016; Smith et al., 2017; Wells et al., 1998), suggesting that lineup presentations influence eyewitness and forensic identification similarly. Consistent with this idea, Smith, Mackovichova, Jalava, and Pozzulo (2020) recently demonstrated that the advantage of lineups over showups also extends to non-facial stimuli (i.e., vehicles).

### **Novice versus Expert Decision-Making**

The aforementioned studies found that evidence lineups benefitted students' judgments of forensic stimuli relative to the standard procedure—but to date, no study has examined how evidence lineups affect the decision-making of forensic *experts* (i.e., experienced professional examiners). One would naturally expect professional examiners to be more accurate than novices; for example, studies have found that experienced fingerprint examiners are undeniably more accurate than novice students and new trainees (Tangen, Thompson, & McCarthy, 2011; Thompson, Tangen, & McCarthy, 2014). These studies have also found that examiners tend to make more conservative judgments than novices, such that examiners committed more false negative errors (i.e., failing to implicate a guilty person) than false positive errors (i.e., implicating an innocent person; Thompson & Tangen, 2014; Thompson et al., 2014).

However, experience, training, and accuracy do not imply immunity from cognitive bias—although many examiners appear to believe otherwise (Kukucka et al., 2017). Conversely, some have argued that experts' greater reliance on top-down processing, heuristics, and other cognitive shortcuts (e.g., schemas, selective attention, chunking) may actually render them *more* vulnerable to bias (Chi, 2006; Dror, 2011; Walther, Fiedler, & Nickel, 2003). While there is ample evidence that forensic experts are vulnerable to bias (see Cooper & Meterko, 2019; Kukucka,

2018), only one study has directly compared the biasability of forensic novices and experts: van den Eeden, de Poot, and van Koppen (2019) found that students' and professionals' investigations of a mock death scene were equally impacted by biasing contextual information. Given that contextual (i.e., Level 3) bias has been shown to affect both novices and experts, and evidence lineups have been shown to improve novices' discriminability, it stands to reason that evidence lineups may likewise benefit expert decision-making.

### **The Current Studies**

In sum, researchers have argued that the standard forensic identification procedure is inherently suggestive (i.e., Level 4 bias) and proposed that examiners instead make identification decisions from evidence lineups that embed the suspect's sample among known-innocent fillers. A few studies have found that students who viewed evidence lineups exhibited advantages similar to those commonly seen in eyewitness identification research, but no study has tested how evidence lineups impact forensic *expert* decision-making.

To address this question, we recruited a sample of experienced professional fingerprint examiners and asked them to make several context-free identification decisions using either the standard procedure (i.e., one crime scene mark and one suspect print) or a sequential evidence lineup (i.e., one crime scene mark and five comparison samples, shown one-at-a-time). Some trials included a matching pair of prints while others did not, allowing us to investigate how presentation format affected both correct and false identifications and non-identifications. We also explored whether presentation format impacted examiners' conservatism (i.e., tendency to believe that a matching print was present or judge the prints as inconclusive) and/or response latency (i.e., how quickly they made their identification decisions).

## Method

### Participants and Design

After obtaining approval from the management of a major forensic laboratory in the United Kingdom, they agreed to send recruitment e-mails on our behalf to practicing fingerprint examiners in the UK. Each e-mail explained that the study aimed to better understand factors that impact forensic decision-making. By random assignment, each e-mail contained a link to either the showup or lineup condition, which were hosted on separate webpages. Ultimately, 43 examiners volunteered to participate in either the showup ( $n = 15$ ) or lineup ( $n = 28$ ) condition.<sup>1</sup> The average examiner was 44.07 years old ( $SD = 7.60$ ;  $Med = 42$ ; range = 32–58) and had considerable experience as a fingerprint examiner ( $M = 18.14$  years,  $SD = 8.20$ ;  $Med = 16$ ; range = 9–40). Most examiners worked in large laboratories ( $M = 59.64$  fellow examiners,  $SD = 33.69$ ;  $Med = 72.5$ ; range = 0–100). No other demographic information was collected.

### Procedure

Each examiner viewed four fingerprint displays online, all of which followed either the standard procedure (i.e., one crime scene mark and one suspect print; *showup* condition) or sequential evidence lineup procedure (i.e., one crime scene mark and five comparison prints shown one-at-a-time; *lineup* condition). Three of these four displays were “match-present,” meaning that the suspect’s print (showup condition) or one of the comparison prints (lineup condition) did in fact match the crime scene mark. One display was “match-absent,” meaning that neither the suspect’s print (showup condition) nor any of the comparison prints (lineup condition) actually matched the crime scene mark. For the suspect print (showup condition) or for each comparison print (lineup condition), examiners reported whether they believed that

print did or did not match the crime scene mark or if they were unsure (i.e., “inconclusive”), and our website covertly recorded how quickly they made each judgment. We later coded these judgments as identification decisions in the manner described below and reported in Table 1. Upon completing the study, examiners were instructed not to discuss the study with their peers.

### **Materials**

**Instructions.** After giving consent, examiners read instructions that explained the nature of the impending fingerprint comparison task. In accordance with best practices for eyewitness identification, these instructions reminded examiners that each display may or may not contain a matching print. Examiners in the lineup condition were also told that each lineup would include five comparison prints; although “back-loading” is the recommended practice for sequential eyewitness lineups, examiners in our lineup condition each viewed four lineups and therefore would have inferred the size of each lineup after completing the first lineup.

**Fingerprint stimuli.** Each examiner viewed three match-present displays and one match-absent display; we opted to include more match-present trials because these are the most critical in forensic work, and we wanted to ensure that we collected sufficient data relevant to these decisions. For the three match-present displays, we used images of latent fingermarks and the corresponding fingerprints that were a match; these were generated for use in the current studies (including a record of which latent marks were made by which finger) and therefore ground truth was known. For the match-absent display and lineup fillers, we used a large database (i.e., Automated Fingerprint Identification System [AFIS]) to generate non-matching prints that were similar to the latent fingermark (Dror & Mnookin, 2010). Figure 1 shows examples of a crime scene mark, matching print, and filler (i.e., non-matching) print that were

used. A qualified expert (i.e., the fourth author) oversaw the creation of the four fingerprint displays to ensure that their difficulty approximated that of real-world casework.

**Showup condition.** Examiners in the showup condition viewed four fingerprint showups, each consisting of one crime scene mark (always shown on the left) and one suspect print (always shown on the right) side-by-side on a computer screen. For each showup, examiners indicated whether they believed that the mark and print matched, with options of “match,” “non-match,” and “inconclusive.” Once they provided a judgment, the next showup automatically appeared. Three showups were match-present (i.e., the suspect print did in fact match the crime scene mark). One showup, which was always presented third, was match-absent (i.e., the suspect print did not match the crime scene mark).

For match-present showups, responses were coded as correct if the examiner judged the suspect’s print as a match to the crime scene mark, and coded as incorrect non-identifications if they misjudged the suspect’s print as a non-match to the crime scene mark. For the match-absent showup, responses were coded as false identifications if the examiner misjudged the suspect’s print as a match to the crime scene mark, and coded as correct non-identifications if they judged the suspect’s print as a non-match to the crime scene mark. For all showups, inconclusive judgments were coded as their own separate category (for a detailed discussion of inconclusive decisions, see Dror & Langenburg, 2019).

**Lineup condition.** Examiners in the lineup condition viewed four sequential evidence lineups, each consisting of one crime scene mark (shown on the left side of the screen) and five comparison prints (shown one-at-a-time on the right side of the screen). Examiners were required to provide a judgment of each comparison print (i.e., match, non-match, or

inconclusive) before viewing the next comparison print. A “continuation rule” was used (Wells, Steblay, & Dysart, 2015a), such that examiners judged all five comparison prints for each lineup even if they had judged one of the earlier comparison prints as a match. Each examiner therefore made 20 total judgments (i.e., four lineups times five comparison prints).

Three lineups were match-present (i.e., one of the five comparison prints matched the crime scene mark and the other four did not). To account for serial position effects, we varied the ordinal position of the matching print across lineups, such that it always appeared third, fourth, and second, respectively, in the three match-present lineups. One lineup, which was always the third of the four lineups, was match-absent (i.e., none of the comparison prints matched the crime scene mark). One of the five comparison prints in the match-absent lineup—which always appeared second—was the same non-matching suspect print used in the match-absent showup; for coding purposes, this print was designated as belonging to an innocent suspect and the other four comparison prints were designated as fillers.

For match-present lineups, responses were coded as correct if the examiner judged *only* the matching print as a match to the crime scene mark, and coded as incorrect non-identifications if they misjudged the matching print as a non-match and did not misjudge any of the fillers as a match. For the match-absent lineup, responses were coded as false identifications if they misjudged *only* the innocent suspect’s print as a match to the crime scene mark, and coded as correct non-identifications if they judged the innocent suspect’s print as a non-match and did not misjudge any of the fillers as a match. For all lineups, responses were coded as filler identifications if they misjudged any of the fillers as a match,<sup>2</sup> and coded as “inconclusive” if they

judged the suspect's print (i.e., either the matching print or the innocent suspect's print) as inconclusive and did not misjudge any of the fillers as a match.

### Results

Examiners made 172 total identification decisions, including 129 from match-present displays and 43 from match-absent displays. Table 1 presents examiners' identification decisions as a function of condition (showup vs. lineup) and match presence.

For each examiner, we calculated their total number of positive identifications (i.e., judgments that a matching sample was present, irrespective of accuracy) and their total number of "inconclusive" judgments—both out of a possible four. For the three match-present displays, we calculated each examiner's total number of correct identifications and incorrect non-identifications—both out of a possible three. Finally, we noted whether each examiner made a false identification or a correct non-identification from the lone match-absent display.

#### Positive Identifications and Inconclusive Judgments

Overall, examiners made a positive identification for 37.8% of displays, and they judged 25.6% of displays as inconclusive. Examiners in the showup ( $M = 1.73$ ,  $SD = 0.80$ ) and lineup ( $M = 1.39$ ,  $SD = 0.73$ ) conditions made the same number of positive identifications,  $t(41) = 1.40$ ,  $p = .168$ ,  $d = 0.45$  [95% CI: -0.19, 1.08]. However, examiners in the lineup condition made significantly more inconclusive judgments ( $M = 1.29$ ,  $SD = 0.71$ ) than those in the showup condition ( $M = 0.53$ ,  $SD = 0.83$ ),  $t(41) = 3.11$ ,  $p = .003$ ,  $d = 1.00$  [95% CI: 0.33, 1.66].

#### Correct and False Identifications

Examiners in the showup condition made more correct identifications ( $M = 2.60$ ,  $SD = 0.63$ ) than those in the lineup condition ( $M = 2.14$ ,  $SD = 0.45$ ),  $t(41) = 2.76$ ,  $p = .009$ ,  $d = 0.88$  [95%

CI: 0.23, 1.54]. False identifications were almost nonexistent: One examiner in the lineup condition (3.6%) and none in the showup condition made a false identification; a Fisher's exact test indicated that this difference was not significant,  $p = .651$ .

### **Correct and Incorrect Non-Identifications**

Overall, 95.3% of examiners correctly rejected the match-absent display, and correct non-identifications were equally common in the showup (100%) and lineup (92.9%) conditions,  $\chi^2(1) = 1.12$ ,  $p = .289$ ,  $\phi = .16$ ,  $OR = \text{undefined}$ . To be exact, examiners who viewed a match-absent lineup collectively produced two incorrect match judgments (7.1%)—one of which was a filler identification (i.e., a known error)—while none of the examiners who viewed a match-absent showup made an incorrect judgment that would implicate an innocent suspect.

Conversely, examiners made incorrect non-identifications for 17.1% of match-present displays. Examiners in the lineup condition made somewhat fewer incorrect non-identifications ( $M = 0.39$ ,  $SD = 0.50$ ) than those in the showup condition ( $M = 0.73$ ,  $SD = 0.70$ )—but this difference was not statistically significant,  $t(41) = 1.85$ ,  $p = .072$ ,  $d = 0.59$  [95% CI: -0.05, 1.23].

### **Response Latency**

Examiners made 620 discrete judgments (i.e., 60 in the showup condition and 560 in the lineup condition); for each, we recorded how quickly (in seconds) they made their judgment. We later identified and removed five extreme outliers, whose scores were more than 24 IQRs above  $Q_3$  (i.e., the 75th percentile) and more than 10 IQRs above the next-highest score; we presume that these scores reflect participants who became distracted mid-study.

With these scores excluded, examiners spent an average of 57.84 seconds ( $SD = 88.70$ ;  $Med = 29.78$ ) on each judgment—but the distribution remained positively skewed, Shapiro-Wilk

$W = .53, p < .001$ . We therefore used non-parametric tests (i.e., Mann-Whitney  $U$  tests) to compare response latencies between conditions.

Overall, examiners in the lineup condition ( $Med = 25.66$ ) made their judgments faster than those in the showup condition ( $Med = 87.55$ ),  $Z = -8.43, p < .001$ . For the four prints that were included in both conditions (i.e., the three matching prints and the one innocent suspect print), examiners in the lineup condition judged those same prints faster ( $Med = 44.42$ ) than those in the showup condition ( $Med = 87.55$ ),  $Z = -4.68, p < .001$ .

### Discussion

In light of growing concern over error and bias in forensic science decision-making (e.g., Dror, 2018; NAS, 2009; PCAST, 2016), researchers have suggested structuring the task of forensic identification similarly to that of eyewitness identification (Kassin et al., 2013; Risinger et al., 2002). Yet, only a few studies have examined how evidence lineups affect decision-making relative to the standard practice of analyzing only the suspect's sample, and none have used professional forensic examiners. While novice participants in eyewitness identification studies provide a fitting parallel to real-world eyewitnesses, student participants do not similarly represent forensic examiners, who are highly skilled experts in their domain. The current study provides the first data on how evidence lineups impact forensic experts' decision-making. Below, we discuss how this study adds to our understanding of evidence lineups, and we consider the benefits and challenges of implementing such procedures in the real world.

Wells et al. (2013) argued that a critical benefit of evidence lineups is their ability to quickly expose incompetence or fraud while allowing skilled examiners to demonstrate their expertise. Our findings underscore these claims. With respect to the former, evidence lineups

revealed rare but potentially important errors (i.e., filler identifications) that would have gone undetected in the standard procedure; in real-world situations, these errors can draw attention to invalid techniques or examiners who are dishonest or inadequately trained. With respect to the latter, examiners who viewed evidence lineups still produced highly accurate judgments, thus clearly demonstrating their expertise (Tangen et al., 2011; Ulery, Hicklin, Buscaglia, & Roberts, 2011). Importantly, our examiners also committed fewer false positive errors than false negative errors, which may reflect a response bias toward judging the prints as a “non-match” when uncertain (Thompson & Tangen, 2014; Thompson et al., 2014) and/or examiners’ skill at detecting and excluding non-matching prints.

As in Quigley-McBride and Wells’ (2018) study of novices, as well as myriad studies of eyewitness identification (Neuschatz et al., 2016), our examiners were less likely to make a correct identification (ID) from a match-present evidence lineup (43%) than a match-present showup (58%). Conversely, whereas prior work suggests that evidence lineups should likewise decrease false IDs, false IDs in our study were exceedingly rare: Only one examiner (in the showup condition) misidentified the innocent suspect’s sample as a match to the crime scene mark. This finding could indicate that evidence lineups do not affect the rate of false IDs—or it could be that our materials did not allow for such an effect to reveal itself. Although our materials were designed to mimic the difficulty of real-world casework, the fact that false IDs were almost non-existent suggests that our target-absent displays were quite easy for examiners, such that they precluded a proper test of how evidence lineups impact identification accuracy. Perhaps our manipulation would have produced a noticeable effect on false IDs had we included more

challenging materials or more trials. As such, we refrain from drawing any strong conclusions as to whether and how evidence lineups impact accuracy.

That said, examiners in the current study were not 100% accurate, and a closer look at their inaccuracies suggests an important trend. Collectively, examiners who viewed evidence lineups made three errors, which included one false ID and two filler IDs. In other words, two of the three errors committed by examiners in this study would be known errors in the real world. This pattern is reminiscent of the phenomenon of filler siphoning in eyewitness identification, whereby lineups improve discriminability by siphoning false identifications away from the innocent suspect onto known-innocent fillers (Smith et al., 2017). While fingerprint examiners do tend to be highly accurate, our findings serve as a reminder that errors do occur, and they suggest that evidence lineups can make errors more transparent—and perhaps more preventable—by helping to identify and refine/abandon techniques that produce filler identifications.

While our manipulation did not affect the rate of positive identifications (i.e., “choosing”), evidence lineups elicited more inconclusive judgments (32%) than did the standard procedure (13%). An inconclusive judgment is difficult to interpret: Does it indicate that the examiner *cannot* decide or that they do not *want to* commit to a categorical decision—and when, if ever, should inconclusive judgments be considered erroneous or correct? (see Dror & Langenburg, 2019). In any case, our findings indicate that evidence lineups prompted examiners to be more conservative in their decision-making. While we reserve judgment as to whether this is a desirable outcome, we note that fingerprint experts tend to be more fearful of committing false positive errors than false negative errors (Charlton, Fraser-Mackenzie, & Dror, 2010). Our findings

suggest that evidence lineups, insofar as they promote conservative decisions, may provide examiners with an extra layer of protection against the errors they fear most.

Relatedly, Wells et al. (2013) speculated that evidence lineups should discourage overconfidence by making examiners more aware of their own mistakes and limitations, such that their confidence should become better calibrated to their true ability over time. Consistent with this argument, a recent meta-analysis of eyewitness identification studies found that confidence was a better predictor of accuracy for witnesses who viewed a lineup as opposed to a showup (Neuschatz et al., 2016). Because we did not measure confidence, we can only speculate to as whether viewing an evidence lineup might attenuate confidence. For example, the observed difference in inconclusive judgments raises the question of whether examiners might judge the same sample as a match less confidently if it is embedded among fillers than if it is not—which is to say, the standard procedure may artificially inflate examiners' confidence. Future research should assess how evidence lineups impact confidence in one's opinion and the confidence-accuracy relationship—perhaps by asking participants to report judgments probabilistically rather than categorically, which may be a more realistic and/or preferred method in some forensic domains (Thompson, Vuille, Taroni, & Biedermann, 2018).

While evidence lineups produced more inconclusive judgments, they also produced a slight—albeit not statistically significant—decrease in incorrect nonidentifications (13%) relative to the standard procedure (24%). Similarly, a meta-analysis by Steblay, Dysart, Fulero, and Lindsay (2003) found that target-present eyewitness lineups elicited fewer false rejections than target-present showups. This pattern suggests that evidence lineups prompted conservatism, but they did not create a general reluctance to make positive identifications, as examiners who

viewed a lineup were actually somewhat *less* likely to “miss” a matching sample when one was present. Thus, by increasing the rate of inconclusive judgments, evidence lineups sometimes caused a failure to inculcate a guilty suspect (i.e., fewer correct IDs), but sometimes prevented examiners from incorrectly exculpating a guilty suspect (i.e., fewer incorrect non-IDs)—but again, our conclusions vis-à-vis accuracy are tentative and warrant replication.

Lastly, we found that examiners who viewed a lineup judged fingerprint pairs much faster than those who saw only a single pair (i.e., showup). While this difference may be partly explained by examiners quickly ruling out some lineup fillers, examiners judged the same pair in half the time (i.e., 44 vs. 88 seconds) when that pair was part of a lineup—yet this increased speed did not affect rates of false IDs or correct non-IDs, and it actually produced somewhat *fewer* misses. These values are difficult to interpret without knowing how the observed reaction times compare to examiners’ real world reaction times, but one possibility is that the lineup forced examiners to work more efficiently by focusing their attention on features that are most likely to be diagnostic of a match or non-match. In the eyewitness arena, decision time has received mixed support as a predictor of accuracy (see, e.g., Brewer & Weber, 2008). Future work should likewise explore whether the speed of a forensic identification decision predicts its accuracy.

### **Implications for Forensic Science Practice**

Quigley-McBride and Wells (2018) found that evidence lineups produced similar effects on novices’ decision-making as those commonly seen in eyewitness identification research. In the current study, evidence lineups produced a significant decrease in correct identifications and a non-significant decrease in incorrect non-identifications relative to the standard “showup” procedure—both of which are also seen in meta-analyses of eyewitness identification studies

(Neuschatz et al., 2016; Steblay et al., 2003). Thus, the current study provides some additional evidence that evidence lineups and eyewitness lineups produce effects on decision-making that are similar in kind (though perhaps not in magnitude).

If that is the case, then best practices for eyewitness identification (NAS, 2014; National Institute of Justice, 2017) may help facilitate the implementation and optimization of evidence lineup procedures. For example, examiners could receive unbiased instructions (Malpass & Devine, 1981) and document their confidence before receiving feedback (e.g., verification by a fellow examiner; Douglass & Steblay, 2006). Many factors that hinder eyewitnesses would be moot for forensic examiners—including both *estimator* (e.g., intoxication, retention interval) and *system* variables (e.g., double-blind administration, if evidence lineups are self-administered; Wells, 1984), but other “estimator variables” could hinder examiners, such as the quality of the available evidence (e.g., the clarity and/or completeness of a latent print).

As a practical matter, some have questioned how to generate and select filler samples for evidence lineups (Reese, 2012; Whitman & Koppl, 2010). For disciplines with large databases of samples, it should be relatively simple. For example, fingerprint experts often use a computerized database (i.e., AFIS) to identify potential matches (Dror & Mnookin, 2010; Dror, Wertheim, Fraser-Mackenzie, & Walajtys, 2012), which could be used to generate fillers in actual cases just as in the current study. Whereas using highly similar faces can impede eyewitnesses (Wells, Memon, & Penrod, 2006), using highly similar evidence lineup fillers should not impede skilled experts—though this remains an open empirical question. In disciplines without such a database, evidence lineups could be constructed by a fellow examiner (e.g., a case manager; Dror, 2013; Thompson, 2011) using similar fillers that originate from known-innocent individuals (e.g.,

individuals who were deceased or incarcerated when the crime occurred). For example, the American Board of Forensic Odontology now recommends that bitemark examiners “engage another dentist to produce a ‘dental lineup’ of dentition evidence... includ[ing] evidence from the person or persons of interest and from other individuals as foils” (ABFO, 2018), though they provide no guidance on how to identify fillers that are appropriately similar. Future research should compare various methods for selecting fillers and examine the unique challenges of constructing evidence lineups in disciplines other than fingerprint analysis.

While some examiners and disciplines have been receptive to the idea of using evidence lineups, many others have opposed this and other debiasing measures on pragmatic grounds, including financial cost and time (Champod, 2014; Charlton, 2013; Langenburg, 2017). If conducting an evidence lineup proves to be considerably more onerous and/or expensive than the standard procedure, laboratories might instead consider a triage approach, whereby evidence lineups are used only in situations where the risk of error or bias is greatest (e.g., cases where exposure to task-irrelevant information is inevitable; situations where a second examiner is asked to independently verify another examiner’s judgment; Dror, 2013). In any case, laboratories that adopt evidence lineups should involve psychologists in the implementation process; this collaboration will be critical in ensuring that the procedures are based on the best-available psychological evidence but also mindful of the idiosyncratic needs and challenges of the forensic discipline in question.

### **Limitations and Future Directions**

The current study the first to examine how evidence lineups affect the decision-making of professional forensic examiners. However, unlike in some prior studies of forensic experts

(e.g., Dror & Charlton, 2006; Dror et al., 2012), our examiners knew that they were participating in a study, which could have led them to behave differently than they do in their normal casework. In one study, for example, fingerprint examiners who knew they were taking part in a study produced an unusually high rate of inconclusive judgments, which the researchers attributed to suspicion of being evaluated (Langenburg et al., 2009). Our examiners likewise produced many inconclusive judgments, which may reflect evaluation apprehension, but this would not explain why inconclusive judgments were significantly more common in the lineup condition. Regardless, the risk of reactivity (Orne, 1962) can be reduced by integrating research efforts into examiners' normal casework such that they do not realize they are being measured (Dror et al., 2012; see also Thompson, Black, Jain, & Kadane, 2017). Future studies of forensic expert decision-making should aspire to this ideal. Unfortunately, it is difficult—if not impossible—to do this when testing new methods such as the evidence lineup, as forensic examiners do not use this method in their normal work.

As noted above, the low observed rate of false identifications suggests that the materials used in the current study were not challenging for examiners. Evidence lineups are thought to mitigate a bias toward positive identifications (Whitman & Koppl, 2010), and it is well-established that judgments of ambiguous stimuli are more vulnerable to bias (e.g. Kunda, 1990). Consistent with this, Quigley-McBride and Wells (2018) found that evidence lineups had a stronger effect on judgments of high ambiguity fingerprints. Moreover, because examiners knew that their judgments carried no consequences, the standard procedure in our study may have been less suggestive than it is in the real world. Indeed, examiners judged only 58% of match-present showups as matches, implying that the procedure was not highly suggestive. Therefore, the

relative ease and inconsequential nature of examiners' judgments in our study may have led us to underestimate the true impact of evidence lineups.

Our experts also evaluated fingerprint evidence that was entirely devoid of context, yet real-world examiners often receive other case information (which may be task-relevant or task-irrelevant) in addition to the forensic evidence in question (e.g., Gardner, Kelley, Murrie, & Blaisdell, 2019). Perhaps evidence lineups affect decision-making differently in the presence of biasing contextual information. To test this possibility, Quigley-McBride and Wells (2018) had some students read a case report that was "highly suggestive of guilt" before analyzing fingerprint evidence, but they found little indication that this report moderated the effect of using an evidence lineup. Even so, future research should further explore this possibility by manipulating examiners' a priori knowledge of ostensibly authentic case information.

Finally, given the multitude and diversity of forensic science disciplines, researchers should exercise some caution in generalizing results across disciplines that may vary in their vulnerability to bias. For example, at least two studies failed to find confirmation bias effects among professional shoeprint (Kerstholt, Paashuis, & Sjerps, 2007) and firearms (Kerstholt et al., 2010) examiners in the Netherlands. The authors of these studies speculated that these domains experience less risk of bias because they utilize a highly standardized methodology (though there are other possible explanations for these null effects; see Kukucka, 2018). In any case, the costs and benefits of using evidence lineups may well differ across disciplines.

## **Conclusion**

Researchers (e.g., Neuschatz et al., 2016; Wetmore et al., 2015) and policy makers (e.g., NAS, 2014; National Institute of Justice, 2017) have unequivocally rejected eyewitness showups,

which increase the risk of misidentifying an innocent suspect as guilty, yet forensic science examiners routinely use an analogous procedure. The current studies replicate and extend prior research suggesting that evidence lineups affect decision-making similarly, such that the forensic sciences may benefit from modeling their own procedures after best practices for eyewitness identification. However, as discussed above, the implementation of evidence lineups is likely to pose logistical challenges that may differ between forensic disciplines. While an exhaustive cost/benefit analysis is beyond the scope of this paper, we hope that these studies stimulate additional efforts to understand the benefits and challenges of using evidence lineups, toward the superordinate goal of maximizing the value of forensic science evidence.

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Table 1

*Results of 172 Identification Decisions (129 MP and 43 MA) by Examiners (N = 43)*

		Identification Decision				
		Hit	False ID	Filler ID	Non-ID	Inconclusive
Showup	MP	57.8% (26)	N/A	N/A	24.4% (11)	17.8% (8)
	MA	N/A	0	N/A	100% (15)	0
Lineup	MP	42.9% (36)	N/A	1.2% (1)	13.1% (11)	42.9% (36)
	MA	N/A	3.6% (1)	3.6% (1)	92.9% (26)	0

*Note.* MP = Match-Present; MA = Match-Absent.

Figure 1

*Examples of a crime scene mark, matching print, and filler print used in the current study*



Crime scene mark



Matching print



Filler print

*Note.* The resolution of these images was much greater in our study; we have lowered the resolution here in order to protect these individuals' anonymity.

## Footnotes

<sup>1</sup> Because we used random assignment, we sent a comparable number of recruitment e-mails containing either of the two study links (i.e., showup or lineup). These e-mails were otherwise identical in content, and each examiner received only one of the two links. The unusual difference in sample size between the showup and lineup conditions is due to a higher rate of volunteering among those who received the link to the lineup condition; we can think of no other explanation for this discrepancy aside from random chance.

<sup>2</sup> If an eyewitness makes multiple positive identifications from a sequential lineup, they are sometimes allowed to resolve these multiple selections by viewing the photos again (Wells et al., 2015). We did not give examiners this option. On two occasions (one match-present and one match-absent), an examiner identified the suspect's print *and* one or more of the filler prints from the same lineup as a match, and we coded these as filler identifications (see Table 1). Coding these two judgments as 'inconclusive' rather than as filler identifications would not change the observed pattern of results.