# Water Resources Management

# Dealing with uncertainty in decision-making for drinking water supply systems exposed to extreme events --Manuscript Draft--

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Abstract:	The availability and the quality of drinking water are key requirements for the well-being and the safety of a community, both in ordinary conditions and in case of disasters. Providing safe drinking water in emergency contributes to limit the intensity and the duration of crises, and is thus one of the main concerns for decision-makers, who operate under significant uncertainty. The present work proposes a Decision Support System for the emergency management of drinking water supply systems, integrating: i) a vulnerability assessment model based on Bayesian Belief Networks with the related uncertainty assessment model; ii) a model for impact, and related uncertainty assessment, based on Bayesian Belief Networks. The results of these models are jointly analyzed, providing decision-makers with a ranking of the priority of intervention. A GIS interface (G-Net) is developed to manage both input spatial information and results. The methodology is implemented in L'Aquila case study, discussing the potentialities associated to the use of the tool dealing with information and data uncertainty.		

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## **Abstract**

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The availability and the quality of drinking water are key requirements for the well-being and the safety of a community, both in ordinary conditions and in case of disasters. Providing safe drinking water in emergency contributes to limit the intensity and the duration of crises, and is thus one of the main concerns for decision-makers, who operate under significant uncertainty. The present work proposes a Decision Support System for the emergency management of drinking water supply systems, integrating: i) a vulnerability assessment model based on Bayesian Belief Networks with the related uncertainty assessment model; ii) a model for impact, and related uncertainty assessment, based on Bayesian Belief Networks. The results of these models are jointly analyzed, providing decision-makers with a ranking of the priority of intervention. A GIS interface (*G-Net*) is developed to manage both input spatial information and results. The methodology is implemented in L'Aquila case study, discussing the potentialities associated to the use of the tool dealing with information and data uncertainty.

**Keywords**: Emergency management; Drinking water supply systems; Bayesian Belief Networks; Uncertainty Analysis; Decision Support System

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#### 1. Introduction

Modern societies highly rely on infrastructures, which provide critical services and guarantee the quality of life for citizens (Zhao et al. 2016). The increase in both frequency and intensity of extreme events contributes to create additional challenges to the infrastructure providers (Eidsvig et al. 2017). Particularly, water supply infrastructures are essential for health, sanitary and economic reasons and, consequently, there is high pressure on water organizations to provide customers with a continual and efficient water supply (Mala-Jetmarova et al. 2017).

Several approaches are available for protecting water supply infrastructures from a wide variety of stresses, either supporting system performances assessment in case of extreme events (EPA 2015) or driving the selection of suitable actions for vulnerabilities mitigation (Fragiadakis et al. 2013).

A broad classification is into qualitative, semi-quantitative and quantitative approaches (Pagano et al. 2014a; Eidsvig et al. 2017). Quantitative tools require detailed data and a high computational burden, but provide reliable numerical outcomes for decision-makers (Fragiadakis et al 2013, Diao et al. 2016). Qualitative approaches support ranking risk levels, screening and identifying critical scenarios

Methods typically vary with the type of system, the aim of the analysis, and the available information.

(Eidsvig et al. 2017), based on the use of classes (e.g. 'high', 'medium', 'low'). Semi-quantitative techniques (e.g. probabilistic methods such as Bayesian Belief Networks) guarantee a compromise

between such classes.

One of the most challenging tasks in these methods is uncertainty management. Uncertainty represents the lack of exact knowledge, which is inherently associated to water supply systems planning, design and operation (Tanyimboh 2017). Specifically, the uncertainties related to emergency onset and evolution (Perng and Buscher 2015) as well as the difficulty in collecting reliable data and the ambiguity in the understanding of specific phenomena should be properly considered. These issues deeply affect the capability to identify optimal decisions for emergency management (Pagano et al. 2014b, Gaudard and Romerio 2015). Enhancing the understanding of

 uncertainties could support developing a representative picture of the current knowledge and its potential deficiencies (Uusitalo et al. 2015, van der Keur et al. 2016).

Bayesian Belief Networks (BBNs) have shown several useful features to support decision-making under uncertainty for water supply systems (Molina et al. 2011). BBNs allow the integration of various types of information combining qualitative and quantitative aspects (Gonzalez-Redin et al. 2016, Phan et al. 2016). They support reasoning from uncertain evidence to uncertain conclusion (John et al. 2016), treating both data and model uncertainty (Marcot 2012, Uusitalo et al. 2015, Gonzalez-Redin et al. 2016).

Within this framework, the present work describes a Decision Support System (DSS) for the emergency management of drinking water supply infrastructures. The DSS is based on the integration of: i) a probabilistic vulnerability assessment model, based on BBNs, to identify the most critical elements of the infrastructural system; ii) the associated uncertainty estimate; iii) a BBN-based model for impact assessment; iv) the associated uncertainty estimate. The most relevant innovation of the present work is twofold. Firstly, the definition of a methodology to perform a joint vulnerability and impact assessment of infrastructural failure, with an explicit uncertainty analysis. This is a crucial requisite in the definition of a set of decision-makers' preferences to support defining a priority of actions in emergency. Secondly, overcoming one of the main limits of BBNs, which are not inherently characterized by a spatial nature, a GIS interface (*G-Net*) was built to support the management of input spatial information and results visualization. The DSS was developed with the cooperation of the Italian Department of Civil Protection (DPC), tested with several Italian water utilities (Acquedotto Pugliese S.p.A., Gran Sasso Acqua S.p.A. and AIMAG S.p.A.), and implemented in a relevant case study: L'Aquila (Italy) earthquake in 2009.

The paper is structured as follows. After the present introduction, Section 2 provides an overview of BBNs features and applications. Section 3 describes the architecture of the developed tool. Section 4

discusses the relevance of L'Aquila case study, while section 5 includes a discussion on the main results related to the implementation of *G-Net*, analyzing its potential and limitations.

# 2. Methodological background: Bayesian Belief Networks

BBNs combine graph theory and probability theory, consisting of directed acyclic graphs and associated joint probability distribution (Pearl 1988). The graph nodes represent variables, whereas the edges represent conditional dependencies. The strength of the dependency is represented by conditional probabilities: each variable  $X_i$  is associated to a probability function  $P(X_i|p_{ai})$  that takes as input  $p_{ai}$ , i.e. a set of predecessors of  $X_i$  which make  $X_i$  independent on all other predecessors. Variables that are judged as direct causes of  $X_i$  satisfy this property, and are the parent variables of the node. BBNs thus allow the probabilistic representation of interactions between variables (Pearl 1988, Phan et al. 2016). The importance of BBNs is mainly related to the ability to coordinate bidirectional inferences, supporting the representation and analysis of uncertain knowledge as well as different modes of reasoning (Pearl 1988).

BBNs have become an increasingly popular modelling technique to deal with complexity and uncertainty and several studies focused on the potentialities of BBNs to support decision-making in several emergency conditions (e.g. Sobradelo et al. 2015, Wu et al. 2017). Referring specifically to water supply infrastructures exposed to external stresses, BBNs were mainly used to build models for pipe breaks using learning from past breaks, integrating multiple kinds of data and modeling explicitly the dependencies, using probabilities updates and a representation of uncertainty (Francis et al. 2014, Kabir et al. 2015, Kabir et al. 2016).

A wide scientific literature underlined that BBNs are able to support: the integration of various types of information (e.g. analytical models, expert knowledge, literature and historical data) (Gonzalez-Redin et al. 2016, Phan et al. 2016), the possibility of reasoning from uncertain evidence to uncertain conclusions (John et al. 2016), the explicit treatment of uncertainties (Uusitalo 2007, Uusitalo et al.

2015, Gonzalez-Redin et al. 2016). Furthermore, BBNs are also flexible enough to support a revision of probabilities in the light of additional information or observations availability.

BBNs have also some limitations. Firstly, nodes are often discretized with only a few states and in qualitative terms (e.g. 'high' or 'low'), providing a coarse representation (Uusitalo, 2007). Secondly, the BBNs structure is linear and static, and does not directly account for the analysis of feedback loops and dynamic issues (Uusitalo, 2007). Furthermore, BBNs do not natively provide a spatial representation of variables.

Specifically referring to the last issue, Johnson et al. (2011) identified four ways to integrate GIS and BBNs: i) GIS input to BBN, when GIS layers are used as input nodes; ii) GIS input to, and output from BBN, in case GIS is also used to visualize the output of a BBN; iii) BBN and GIS complex interactions; iv) BBN and GIS within a larger framework, where BBNs model one factor and GIS models other factors. Integrated methodologies based on BBNs and GIS were recently proposed (e.g. Landuyt et al. 2015, Gonzalez-Redin et al. 2016, Molina et al. 2016, Liu et al. 2016), showing remarkable potentialities. Uncertainty maps can be developed as well, as discussed by Landuyt et al. (2015).

#### 3. Model description

The present work describes a DDS developed for decision-makers involved in the management of drinking water supply infrastructures under emergency conditions.

The DSS is based on the integration of:

A probabilistic vulnerability assessment model, based on BBN, for the infrastructural system.
 The model is integrated in a GIS tool (*G-Net*) in order to facilitate data input and to provide a geographical visualization of results (Section 3.1).

- An uncertainty analysis related to the results of the vulnerability assessment model, used to analyze the impacts of the available knowledge (and existing gaps) on the results (Section 3.2).
- A BBN-based probabilistic model for impact assessment, useful to quantify the magnitude of the impacts of an event (Section 3.3).
- An uncertainty analysis related to the results of the impacts assessment model (Section 3.3).

In the end, decision-making is supported through the definition of a ranking order among the elements of the network, based on the integration of information on infrastructural vulnerability, impacts and related uncertainties.

The first element of the DSS is a vulnerability assessment tool for drinking water supply

# 3.1 G-Net tool for the spatial vulnerability assessment

infrastructures based on BBNs, whose conceptual structure is described in Pagano et al. (2014a). The tool is composed of a set of BBNs quantifying the vulnerability levels of drinking water supply systems from source to tap, with respect to physical (earthquakes, landslides) or CBR hazards (water contamination).

The following Fig. 1 shows the BBN used to analyze the physical vulnerability of water mains. It may be used either to assess the global vulnerability level, or the vulnerability associated to specific mechanisms (i.e. breaking, corrosion, joint extraction and security level). The variables in grey represent the 'parent' variables (input), whereas those in yellow are the 'child' variables (output). Three main classes of data are included in the model: infrastructural data (e.g. diameter, material, thickness, etc.); environmental data (e.g. seismicity, soil mechanical characteristics, etc.); operative data (e.g. hydraulic variability, maintenance performed/scheduled, etc.). The outcome is, for each element of the network under investigation, a set of probability values associated to the states of specific output variables. Further details on model building are included in the Supplementary Material.

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### FIG 1

# Fig. 1 BBN for the physical vulnerability assessment of water mains

It is worth mentioning that each pipe is analyzed independently, thus neglecting the role of structural or functional interconnections, dependencies and cascading effects (e.g. a vulnerable element might have impacts on the whole infrastructure downstream). This allows easily identifying the most vulnerable elements of the whole network (further details in Pagano et al. 2014a).

Based on the feedbacks obtained by the potential end-users, i.e. DPC and water utilities, a GIS

interface was built, in order to facilitate spatial data processing and results representation. The toolbox G-Net consists of an expanded development of a GIS application supporting the vulnerability assessment tool. It is specifically designed to support the integration with Netica<sup>TM</sup> software by means of an automated procedure. The tool is composed of customized interfaces working in ArcGIS® software (by Esri) environment with wizards configured as interface between Netica<sup>TM</sup> and ArcGIS®. The tool has been designed using open-source Python scripting language, fully supported by ArcGIS® and able to extend the basic functionality of GIS and to automate the workflow (Tateosian 2015). A loosely-coupled integration strategy between ArcGIS® and Netica<sup>TM</sup> was used. This means that the latter is not completely encapsulated within a GIS environment, but takes advantage of the database, the visualization and the analysis capabilities of a GIS (Karimi and Houston 1996, Johnson et al. 2011)

G-Net was developed both for the collection, analysis and attribution of spatial input data and for the visualization and mapping of the outcomes of the vulnerability assessment. Referring to the different classes of BBN-GIS interactions introduced above (Johnson et al. 2011), G-Net refers to the second category, which is 'GIS input to, and output from BBN'.

A schematic overview of the procedure carried out by the tool is shown in the Fig. 2.

 Figure 2. *G-Net* procedure for vulnerability assessment and mapping: (a) selection of the analysis to perform; (b) data association to the input variables; (c) input variables export procedure; (d) output vulnerability map.

*G-Net* firstly requires the selection of the subsystem to analyze, among all the elements of a drinking water infrastructure, both linear (e.g. water mains) and punctual (e.g. tanks, pumping systems, etc.). Secondly, the user should select the kind of analysis to carry out (Figure 2a), i.e. physical or CBR vulnerability assessment. Additional data related to the input variables in the BBN can be manually or automatically associated to the file (Figure 2b). If some data concerning a certain variable are not available, a uniform probability distribution is considered and the BBN propagates the related uncertainty up to the output variables.

Once the GIS pre-processing is complete, G-Net exports a table for the input variables in a format easily manageable by Netica<sup>TM</sup> (Figure 2c). Following the vulnerability assessment procedure in Netica<sup>TM</sup>, a table with modeling results can be imported again in GIS, and joined to the available file, through the same toolbox. Afterwards, the resulting BBN is shown in the vulnerability map (Figure 2d).

#### 3.2 Uncertainty analysis

The present section aims at defining a method to analyze and map the uncertainty associated to BBNs, supporting the identification of its root causes. Reference is made to the work by Marcot (2012), who suggested metrics for estimating model performances and uncertainty. Referring to BBNs, uncertainty pertains to the dispersion of Posterior Probability Distribution (PPD), i.e. the spread of alternative predictions.

Firstly, the sensitivity analysis (SA) supports determining the degree to which a variation in PPD is explained by other variables, and depicts the underlying probability structure of a model (Marcot 2012). It was performed with respect to the variable 'breaking vulnerability', and the results are proposed in the Table 1. The results of SA are also used for scenario analysis (see section 5).

Table 1. Results of the sensitivity analysis performed with respect to the variable 'breaking

vulnerability'

TABLE 1

The more sensitive to a variable the model is, the more important is to collect related information. Having reliable data on key variables is a crucial requisite to reduce uncertainty.

Secondly, the uncertainty associated to BBNs is estimated using the Shannon entropy H(X) referring to the output variable ('breaking vulnerability' for the vulnerability assessment model). It is defined as the average amount of information conveyed by a stochastic source of data. The concept of Shannon Entropy is fundamental in information theory and, besides sharing some intuition with Boltzmann's theory, some aspects are analogous to those used in statistical thermodynamics. The Shannon entropy can be used as a synthetic measure of uncertainty, related to the number of alternatives and characteristics of the probability distribution over the states of a random variable (Das 1999). It is expressed as follows, using a logarithmic form:

$$H(X) = -\sum_{i=1}^{n} P(x_i) log P(x_i)$$
(1)

H(X) measures the average information required in addition to the current knowledge to remove the ignorance associated to the probability distribution of X. If the current state of knowledge is complete, then H(X) = 0. If it is total ignorance (uniform probability distribution), the additional information required to pin down an alternative is maximum. A normalized value of entropy can be calculated as  $\overline{H}(X) = H(X)/H(X)_{max}$ . For the purposes of the present work, the Shannon entropy is used to estimate the uncertainty related to the main output variables (i.e. 'breaking vulnerability' and 'impacts').

# 3.3 Impact assessment

The levels and types of adverse impacts are the result of a physical event interacting with vulnerable elements. The aim of emergency managers is directly related to the reduction of impacts, both before

and after a disaster occurs (McCormick 2016). Correctly assessing the impacts of an emergency is not a straightforward task, due to the complexity associated to a comprehensive analysis of costs and consequences (Sobradelo et al. 2015).

For the purpose of the present work, the impact assessment is performed through another BBN (Figure 3), based on the following key variables:

- 'Flow rate': measure of the service loss, depending on the number of users potentially affected. The values 'high', 'medium' and 'low' are defined considering whether the ratio between the local flow rate and the maximum upstream value is higher than 0.7, between 0.3 and 0.7 or lower than 0.3.
- 'Diameter': measure of the cost for repair, proportional to pipe diameter. The values 'high', 'medium' and 'low' are defined for each element considering whether the ratio between the local diameter and the maximum value is higher than 0.7, between 0.3 and 0.7 or lower than 0.3.
- 'Relevance': defines the presence of critical users and services (e.g. hospitals). The values 'high', 'medium' and 'low' are defined considering the importance of the services depending on the infrastructure.
- 'Redundancy': defines the presence of additional paths for water supply. The values 'Yes' and 'No' are defined considering the presence of other paths that can be activated.

#### FIG 3

#### Figure 3. BBN for impact assessment

#### 4. L'Aquila case study

L'Aquila province (central Italy) was struck by a severe earthquake on 6 April 2009. Several damages to structures and infrastructures were detected over a broad area (Kongar et al. 2017). Referring to the water supply system, the major damage occurred on an important steel pipe (diameter 600 mm;

 pressure 25–30 atm), which failed because crossing the surface trace of a fault activated during the earthquake (Pagano et al. 2017). The operation of the whole system was stopped in order to allow the restoration of infrastructural functionality and to limit the impacts of the multiple damages occurred in the urban distribution system. According to the interviews held with technicians involved in emergency operations, the fragmented and uncertain knowledge related to infrastructural conditions, particularly in the urban area, was a key limit during emergency operations. The available data were often not reliable and directly usable, since mainly deriving from personal experience, and thus difficult to share, visualize and integrate. Most of emergency operators acknowledged the lack of reliable infrastructural information as a main issue hampering the effectiveness of emergency management strategies.

#### 5. Results and discussion

# **5.1** Vulnerability assessment

The main results of the vulnerability assessment procedure, performed through *G-Net* in L'Aquila case study, are represented in Figure 5(a) along with the results of the uncertainty assessment. These results are identified in the following as the 'BASE' scenario. The map plots the probability values associated to the state 'high' of the variable 'breaking vulnerability'.

The Figure 5(a) shows the presence of several elements having values of 'breaking vulnerability' from 'medium' to 'high'. Model predictions were tested comparing the results with the position of the main pipe breaks occurred during the earthquake. Particularly, the highest values of 'breaking vulnerability' were found for the pipe damaged in 2009. Then, other elements characterized by a significantly high 'breaking vulnerability' were identified as well, and the result discussed with GSA S.p.A., resulting in a correspondence with some well-known vulnerabilities of the infrastructure.

# 5.2 Uncertainty analysis and mapping

 Starting from the results of the SA (Section 3.2), an influence analysis was performed. It allows evaluating (and comparing) the effects on PPD from selected input variables set to specific scenario values. Conducting influence runs can help reveal the degree to which individual or sets of input variables could affect output probabilities. This is helpful in a decision-setting, where management might prioritize activities to best effect desirable, or to avoid undesirable outcomes (Marcot 2012).

The following scenarios were analyzed and discussed:

- BEST Scenario: all the variables to their optimal state i.e. minimizing the vulnerability of the system.
- WORST Scenario: all the variables to their worst state i.e. maximizing the vulnerability of the system.
- UNCERTAIN Scenario: all the variables to an 'unknown' state i.e. the input variables have uniform probability distribution, in case no information is available.

Three additional scenarios were built as well, changing the state of some variables according to the results of the SA. The variables modified in each scenario are identified in the Table 1.

- SENSIT (1). The scenario is built setting three key environmental variables to the worst state: 'seismicity', 'existing instabilities' and 'dynamic loads'. All the variables considered in this scenario represent external conditions, and thus their state cannot be improved.
- SENSIT (2). The scenario is built considering the positive impact of actions performed on variables that can be modified through specific strategies. These variables may be representative of both structural and operational aspects. In this scenario, a subset of variables is set to the best state.
- SENSIT (3). The scenario is built considering the four most influential variables, according to the sensitivity analysis, all set to the worst state.

 The results are summarized (according to Marcot 2012) in terms of PPD of the output variable 'breaking vulnerability' (Figure 4). The 'BEST', 'WORST' and 'UNCERTAIN' scenarios show an intuitive PPD for the output variable. The comparison between the scenarios 'SENSIT (3)' and 'SENSIT (1)' suggest that few variables, mainly related to environmental conditions, are highly influential on the result. From a practical point of view, this means that a deep knowledge of the environment in which a system is located (e.g. seismicity of the area, existing instabilities) is crucial for the reliable estimate of 'breaking vulnerability'. The Scenario 'SENSIT (2)' is indeed relevant in order to assess the impact of potential improvements on infrastructural and operational features. Although the effect on the output PPD is lower, acting on the infrastructure and changing operative conditions may contribute to reduce significantly the vulnerability level of the system.

FIG 4

Figure 4. Results of the influence analysis in the scenarios

The Shannon entropy was then used to produce uncertainty maps, as shown in Fig. 5. Referring to the 'BASE' scenario, the values of H(X) were computed for the whole network and spatially plotted along with the results of the vulnerability assessment (Fig. 5a). The same procedure was used to map the impacts magnitude and the related uncertainty (Fig. 5b).

The relevance of H(X) for uncertainty assessment was further tested through specific simulations, analyzing the impacts of the lack of important input information on the reliability of model results. The 'BASE' Scenario was built considering a full knowledge of the input variables required by the model. Referring also to Table 1, the following scenarios were created:

• U(1) Scenario considers complete uncertainty for the input variables identified with (1) in Table 1. Three highly influential environmental variables (according to the SA): 'seismicity', 'existing instabilities' and 'dynamic loads', are treated as unknown.

- U(2) Scenario considers complete uncertainty for the input variables identified with (2) in Table 1. Both structural and operative features are set to a uniform probability distribution.
- U(3) Scenario considers uncertainty for the input variables identified with (3) in Table 1 and the four most relevant variables according to the SA are set as unknown.

The H(X) was used in the cited scenarios, to quantify the cumulative uncertainty related to unknown inputs. Following the 'chain rule' for entropy, the global entropy of a group of random variables was computed as the sum of conditional entropies. The values of H(X) are 0, 0.067, 0.012 and 0.083 respectively for BASE, U(1), U(2) and U(3) scenarios. This suggests that although the scenario U(2) is characterized by a higher number of unknown variables, their impact on modeling results is lower if compared to the key variables neglected in both U(1) and U(3) scenarios. Both U(1) and U(3) scenarios suggest that the knowledge related to environmental conditions is a key requirement to perform a reliable vulnerability assessment. Furthermore, referring particularly to the scenario U(3), the highest value of H(X) is representative of a more critical condition, due to the highly uncertain set of available input data.

#### 5.3 Impact assessment

The results of the impact assessment can be represented, as in the Figure 5b, based on the probability associated to the state 'high' of the variable 'impacts'. Both a numerical and a chromatic scale are used. As already discussed, the map represents also the associated uncertainty.

#### FIG 5

Figure 5. a) Results of vulnerability assessment and related uncertainty; b) Results of impacts assessment and related uncertainty.

# 5.4 Recommendations for decision-makers

The present section aims at supporting decision-makers in prioritizing the interventions on a drinking water supply infrastructure. The values of infrastructural vulnerability, the magnitude of the expected

impacts, and the role of uncertainty are jointly taken into account. The network elements are compared considering different combinations of 'vulnerability under uncertainty' and 'impacts under uncertainty'. Considering the drinking water supply infrastructure under analysis, each network element is characterized by the set of attributes  $\mathcal{A} = \{\alpha_1, \alpha_2, \alpha_{1u}, \alpha_{2u}\}$ , such that  $\mathcal{A}_{\mathcal{L}} = \{v_h, v_m, v_l, e_h, e_m, e_l, u_{1h}, u_{1m}, u_{1l}, u_{2h}, u_{2m}, u_{2l},\}$  represents the set of all possible values that the elements of  $\mathcal{A}$  can take, over which a decision-maker has preferences. The attributes are:

- $\alpha_1$ , vulnerability based on the state 'high' of the variable 'breaking vulnerability'. The possible values of the attribute are  $\alpha_1 = \{high(v_h), medium(v_m), low(v_l)\}$ ;
- $\alpha_2$ , impact assessment through the analysis of the exposure to the potential effects of failures represented by the values  $\alpha_2 = \{high\ (e_h), medium\ (e_m), low\ (e_l)\};$
- $\alpha_{1u}$  and  $\alpha_{2u}$  uncertainty associated respectively to vulnerability and impact assessment, according to  $\overline{H}(X)$ ,  $\alpha_{1u} = \{high\ (u_{1h}), medium\ (u_{1m}), low\ (u_{1l})\}$  and  $\alpha_{2u} = \{high\ (u_{2h}), medium\ (u_{2m}), low\ (u_{2l})\}$ .

Throughout this section, the symbol > denotes a decision maker's preference relation, x > y means that x is preferred to y. The decision-makers have the following order of preferences: a higher value of vulnerability/exposure has priority compared to a lower one:  $v_h > v_m > v_l$  and  $e_h > e_m > e_l$ . The preferences elicitation was performed through semi-structured interviews held with Civil Protection operators and engineers working for the local water utility. Considering the combination between the two attributes, the decision-makers should prioritize the highest possible value of  $\alpha_1$  combined with the highest possible value of  $\alpha_2$ :  $v_h e_h > v_h e_m > v_m e_h > v_h e_l > v_m e_m > v_l e_h > v_m e_l > v_l e_m > v_l e_l$ . However, as discussed in section 5.2, the 'uncertainty' is a key attribute that decision-makers take into account. Considering the preferences on the other attributes, a lower value of uncertainty associated respectively to vulnerability and impact assessment is preferred to a higher value:  $u_1 l u_2 l > u_1 l u_2$ 

Accordingly to the preference statements, we obtain the following compact representation supporting the definition of a ranking order among the different potential 81 conditions:

$$\begin{split} v_{h}e_{h}u_{1l}u_{2l} &> v_{h}e_{h}u_{1l}u_{2m} > v_{h}e_{h}u_{1m}u_{2l} > v_{h}e_{h}u_{1l}u_{2h} > v_{h}e_{h}u_{1m}u_{2m} > v_{h}e_{h}u_{1h}u_{2l} > \\ &> v_{h}e_{h}u_{1m}u_{2h} > v_{h}e_{h}u_{1h}u_{2m} > v_{h}e_{h}u_{1h}u_{2h} > v_{h}e_{m}u_{1l}u_{2l} > v_{h}e_{m}u_{1l}u_{2m} > \cdots > \\ &> \cdots > v_{l}e_{l}u_{1h}u_{2h} = r_{1} > r_{2} > r_{3} > \cdots > r_{81} \end{split}$$

Consequentially, in relation to the water supply network under analysis, we obtain the spatial representation of ranking as in the Fig. 6. The mapping of results allows decision-makers to identify the elements of the network where interventions should be primarily oriented either in emergency conditions or in ordinary management, to reduce the risk levels for the whole system.

#### FIG 6

Figure 6. Ranking of the network elements

#### 6. Conclusions

This work describes a DSS for decision-making in the emergency management of drinking water supply systems. The methodology was implemented in L'Aquila case study. The model is composed of a BBN-based vulnerability assessment tool for drinking water supply infrastructures, with the related uncertainty analysis and a BBN-based model to estimate impacts magnitude, with the related uncertainty analysis. The tools are integrated in a comprehensive methodology, based on preferences orders, capable to jointly take into account all the previous information, and to define a ranking order among the elements of the infrastructural system. This ranking simply suggests a priority of action for decision-makers. Overcoming one of the main limitations of BBNs -i.e. the difficulties in performing spatial analyses- the development of a GIS interface (*G-Net*), for data structuring and results analysis, revealed highly useful to improve the effectiveness of the tool, helping in visualizing the outcomes, quantifying uncertainty, and identifying the final ranking. Future activities will be oriented mainly to the analysis of temporal aspects related to the dynamic evolution of system

behavior (see e.g. Pagano et al. 2017) and to the implementation of models based on complexity 1 1 <sup>2</sup> 2 theory to support the analysis of interconnected systems. 3 4 <sup>5</sup> 3 7 9 4 Acknowledgments 10 11 125 The present research activity was developed within a research project funded by the Italian 13 Department of Civil Protection ('Intesa Operativa del 19.12.2006 tra DPC e IRSA—Rep. 618). 146 15 16 <sup>17</sup> 7 18 19 <sup>20</sup><sub>21</sub>8 References 22  $^{23}_{24}$  9 Das B (1999) Representing Uncertainties Using Bayesian Networks. DSTO-TR-0918, DSTO 25 Electronics and Surveillance Research Laboratory, Australia 2610 27 28 2911 Diao K, Sweetapple C, Farmani R, Fu G, Ward S, Butler D (2016) Global resilience analysis of water 30 31 32**12** distribution systems. Water Res 106:383-393. doi.org/10.1016/j.watres.2016.10.011 33 34 3**513** Eidsvig UMK, Kristensen K, Vangelsten BV (2017) Assessing the risk posed by natural hazards to 36 3714 infrastructures. Nat Hazards Earth Syst Sci 17:481-504. doi:10.5194/nhess-17-481-2017. 38 39 <sup>40</sup>15 EPA (2015) Systems Measures of Water Distribution System Resilience. EPA 600/R-14/383. 41 42  $^{43}_{44}$ 16 Fragiadakis M, Christodoulou SE, Vamvatsikos D (2013) Reliability Assessment of Urban Water 45 4617 Distribution Networks Under Seismic Loads. Water Resour Manage 27: 3739-3764. 47 <sup>48</sup>18 doi:10.1007/s11269-013-0378-0 50 <sup>51</sup>19 Francis RA, Guikema SD, Henneman L. (2014) Bayesian Belief Networks for predicting drinking 53 breaks. Reliab 5**420** water distribution system pipe Eng Syst Saf 130:1–11. doi: 55 <sup>56</sup>21 10.1016/j.ress.2014.04.024. 58 59 60

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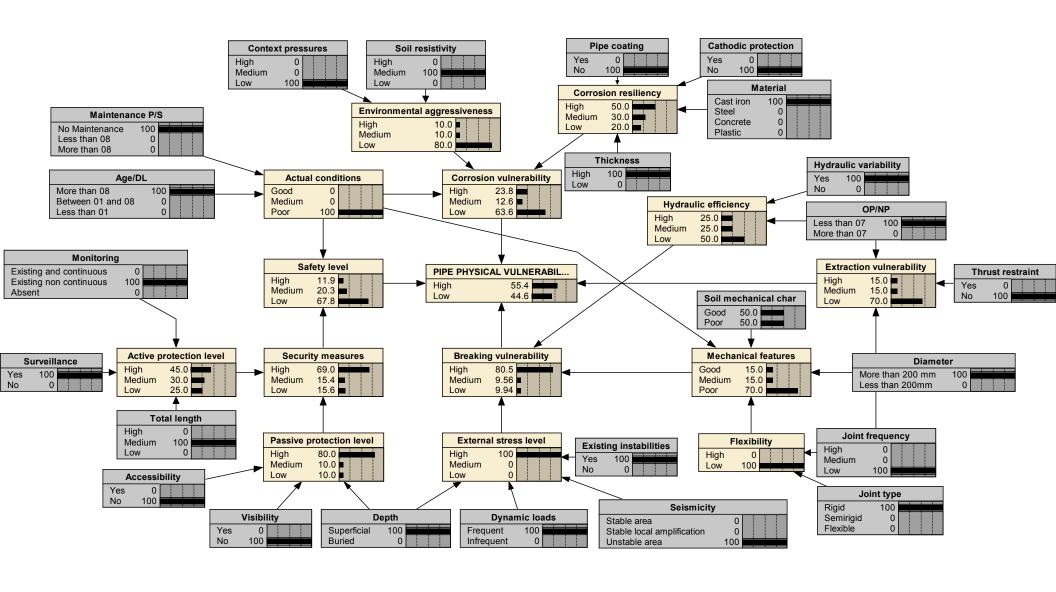
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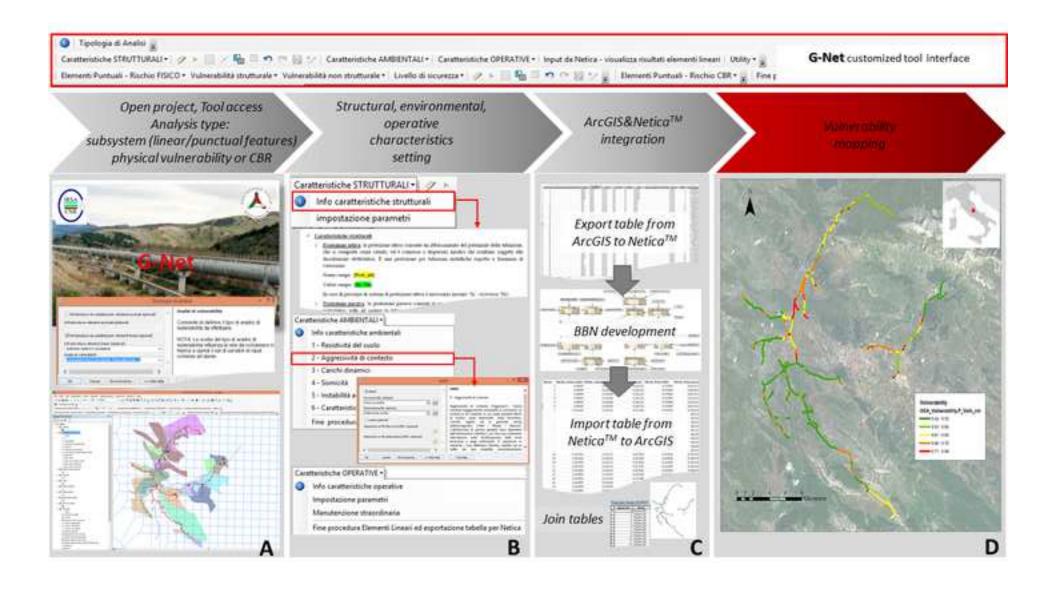
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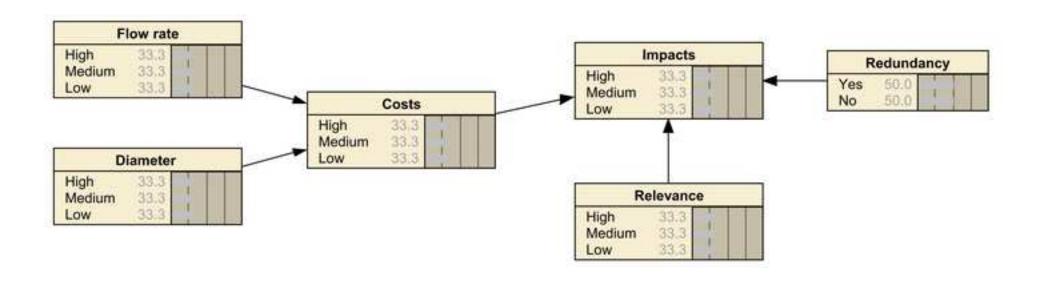
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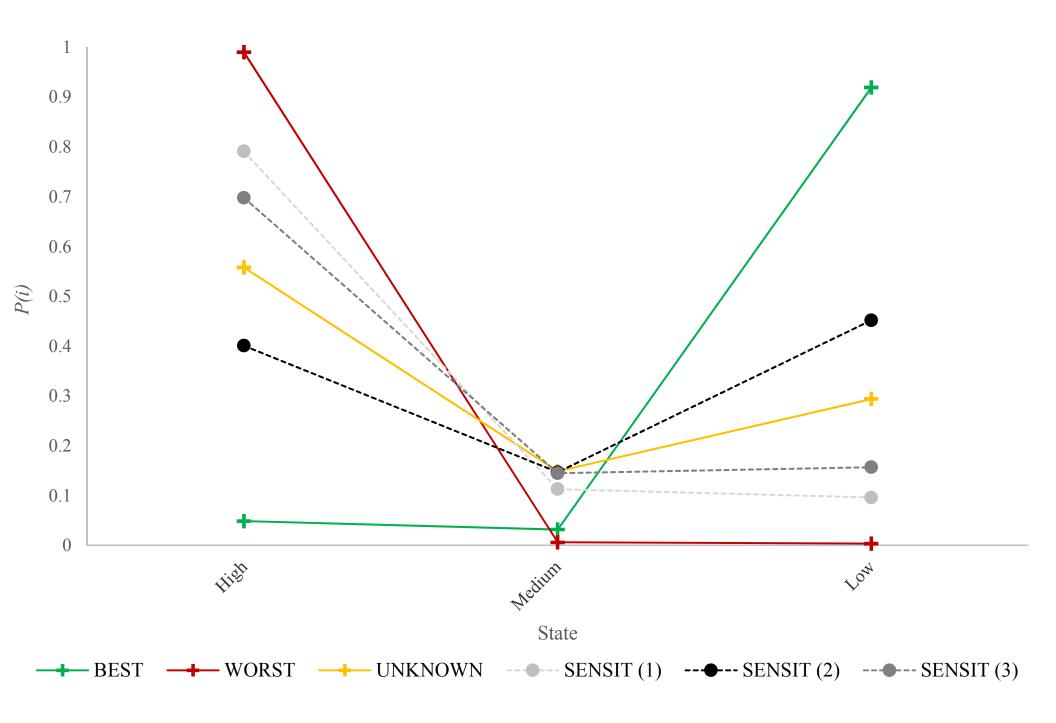
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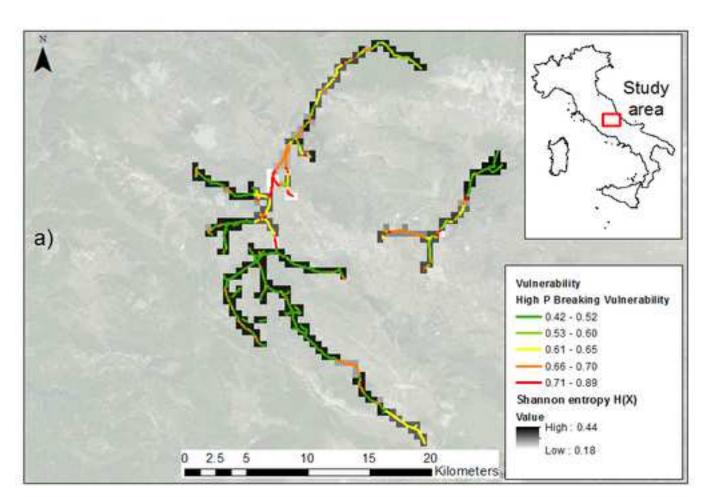
Node	Mutual Info	Percent	Variance of Beliefs	Scenario
Breaking Vulnerability	1.3976	100	0.363296	
External stress level	0.19371	13.9	0.044494	
Mechanical features	0.09952	7.12	0.02237	
Physical vulnerability	0.04676	3.35	0.01062	
Seismicity	0.04403	3.15	0.010404	(1), (3)
Existing instabilities	0.02028	1.45	0.004848	(1), (3)
Actual conditions	0.01908	1.37	0.004305	
Soil mechanical characteristics	0.01267	0.907	0.002837	(3)
Hydraulic efficiency	0.01221	0.874	0.002945	
Safety level	0.00808	0.578	0.001839	
Extra-maintenance	0.0056	0.401	0.001275	(2), (3)
OP/NP	0.00312	0.223	0.000758	(2)
Dynamic loads	0.00269	0.193	0.000649	(1)
Flexibility	0.00212	0.152	0.000485	
Hydraulic variability	0.00138	0.0991	0.000338	
Age/Design life	0.00111	0.0797	0.000256	(2)
Joint extraction vulnerability	0.00084	0.0598	0.000204	
Maintenance: performed/scheduled	0.00077	0.0548	0.000175	(2)
Joint type	0.00063	0.0452	0.000145	(2)
Diameter	0.00059	0.0422	0.000137	(2)
Depth	0.0004	0.0283	9.49E-05	(2)
Joint frequency	0.00014	0.0102	3.25E-05	(2)
Corrosion vulnerability	0.00004	0.00251	0.000008	
Pipe coating	0.00003	0.00235	7.9E-06	
Cathodic protection	0.00001	0.000767	2.6E-06	
Thrust restraint	0	0	0	(2)

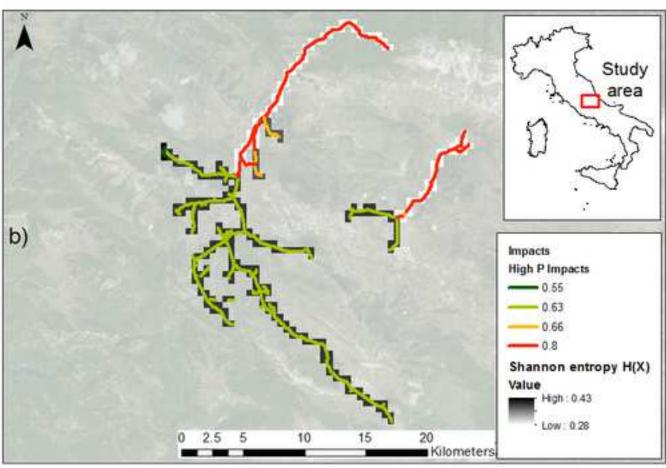


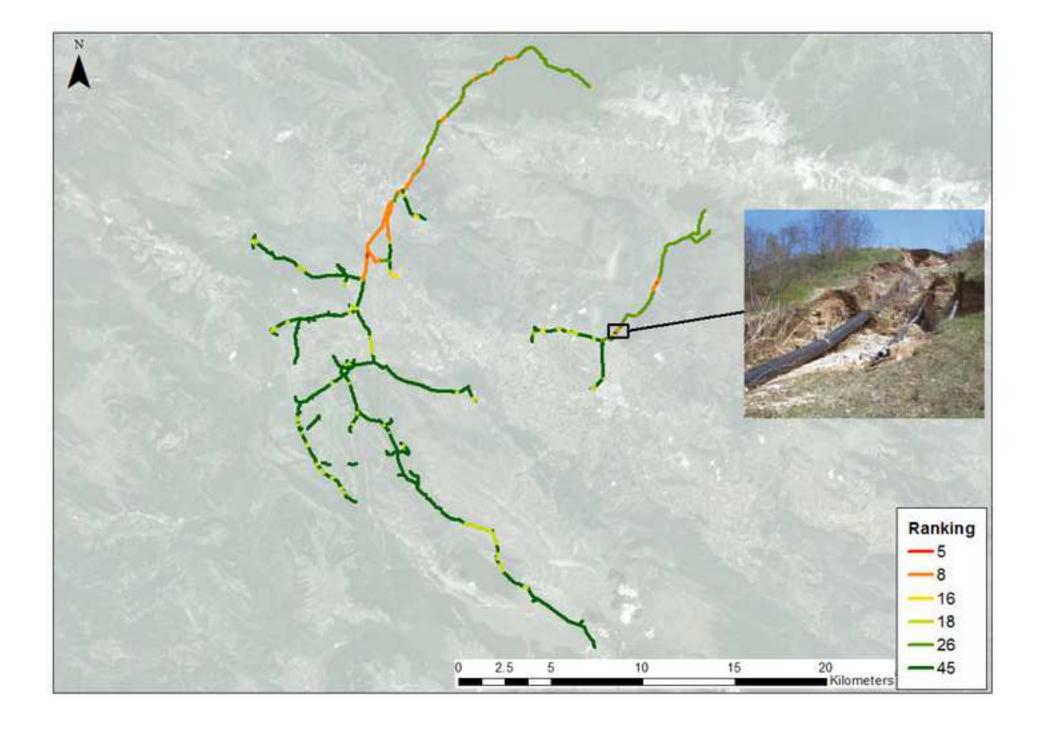












# 1 Analysis and validation of the BBN-based vulnerability assessment tool

- 2 The present section aims at providing additional details on the BBN-based vulnerability assessment
- 3 methodology, mainly focusing on a set of specific information related to model building and
- 4 validation.
- 5 The following Table S1 (from Pagano et al. 2014a) includes a detailed description of all the input
- 6 variables included in the BBN proposed in Fig. 1 of the paper. The meaning and the states of the
- 7 variables are included. It is worth to consider that mutual exclusivity is encoded via the states of
  - nodes, having particular attention in a proper identification of specific causal pathways (i.e. the
  - specific vulnerability mechanisms).

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Table S1 Description of the input variables adopted, of their meaning and states

Input variable	Meaning	States		
Different materials determine variable mechanical behaviors and show a specific response to corrosion, breaking and deterioration phenomena.		- Cast iron - Steel - Concrete - Plastic		
Thickness	A greater thickness accounts for greater resistance and corrosion resiliency.	- High - Low		
Pipe coating	Inner and outer pipe coatings guarantee optimal resistance to chemical actions, deterioration and corrosion.	- Yes - No		
Cathodic protection	Active protection systems reduce pipe electrical potential limiting corrosion.	- Yes - No		
Thrust restraint	The presence of thrust restraints balances specific forces (e.g. hydrodynamic force in curves)	- Yes - No		
Diameter	Studies have shown that pipe breaks tend to reduce for pipes with greater diameters.	- >200 mm - <200 mm		
Joint type	The flexibility of pipe joints conditions their response to external actions.	<ul><li>Rigid</li><li>Semi-rigid</li><li>Flexible</li></ul>		
Joint frequency	The frequency of pipe joints conditions the overall flexibility of the system.	- High - Medium - Low		
Depth	Buried systems are less exposed to superficial events (e.g. floods) and often not clearly visible.	- Superficial - Buried		
Length	The higher the length of the system, the lower the effectiveness of monitoring activities.	- High - Medium - Low		
Soil mechanical characteristics	The mechanical properties of soil and backfill properties influence the system's response to external actions.	- Good - Poor		
Seismicity	The expected external stress level is characterized also through the analysis of the seismicity of the investigated area.	- High - Medium - Low		
Existing instabilities	Increasing vulnerabilities are expected where local instabilities (e.g. faults or landslides) already exist.	- Yes - No		
Dynamic loads	The higher the dynamic loads (e.g. traffic loads) the higher the system's vulnerability.	<ul><li>Frequent</li><li>Absent</li></ul>		
External pressures	Local aggressive conditions (e.g. proximity of electricity lines, external currents) may increase vulnerability levels.	- High - Medium - Low		
Soil resistivity	Soil resistivity summarizes a series of soil chemical, physical and biological features determining the expected behavior in terms of corrosion.			

Hydraulic variability	A water system is much more vulnerable if subjected to significant variations in hydraulic conditions, particularly pressure. In the case of water mains, the entity of hydrostatic pressure is considered.		
Operating Pressure / Nominal Pressure	A pipe is much more vulnerable if operating pressure is close to its nominal pressure.		Low High (0.66 - 1) Medium (0.33 - 0.66) Low (0 - 0.33)
Visibility	Most hydraulic structures are hidden. Recognizable structures are more exposed to sabotage and terrorist acts.	-	Yes No
Accessibility	Accessible structures (without fences or walls) are more exposed to sabotage and terrorist acts.		Yes No
Surveillance	Surveillance by employees or monitoring systems reduces the risk of intrusion and accelerates emergency responses.		Yes No
Monitoring	Qualitative and quantitative monitoring systems (both local and centralized), especially if continuous, help in quickly detecting problems and faults.		Existing and continuous Existing non continuous Absent
Age / Design Life	Failure probability follows the classical 'bathtub' curve: older systems are less efficient and more subject to deterioration, newly completed ones may be affected by construction faults.	I	>0.8 0.1 - 0.8 <0.1
Maintenance: Performed/Scheduled	Regular maintenance contributes to improving pipe conditions and response to external stresses.	1 1 1	Low Medium High
Extra Maintenance	Past unexpected maintenance activities denote vulnerable areas or vulnerability conditions due to local factors.	- -	Frequent Absent

The variables included in the model (the total number of nodes is 40) were also topologically ordered. Given a DAG, the topological ordering of variables ( $X_1, X_2, ..., X_n$ ) is an ordering in which parents are ordered before the children. The topological order (one of the possible topological orders) of the elements of the network is: (External pressures, Soil resistivity, Material, Pipe Coating, Cathodic protection, Thickness, Hydraulic variability, Operating pressure/Nominal pressure, Thrust restraint, Soil mechanical characteristics, Diameter, Joint Frequency, Joint type, Seismicity, Existing Instabilities, Dynamic loads, Depth, Visibility, Accessibility, Surveillance, Length, Monitoring, Extra maintenance, Age/Design life, Maintenance performed/scheduled; Environmental aggressiveness, Corrosion resiliency, Hydraulic efficiency, Joint extraction vulnerability, Mechanical features, External stress level, 'Passive' protection level, 'Active' protection level, Actual conditions; Protection level, Corrosion vulnerability, Breaking vulnerability, Safety level; Physical vulnerability).

D-Separation can be considered in order to analyze independence of nodes. Particularly, according to the D-separation rule, A is d-separated from B by C if all the paths between sets A and B are blocked by elements of C. Such rule enables to quickly determine whether a finding at one node can possibly change the beliefs at another by only looking at the link structure of a Bayes net. Equivalently, D-Connected nodes can be also identified, i.e. the nodes whose beliefs could change if findings were obtained for a currently selected node, based on the graph connectivity (or vice-versa). The following table S2 summarizes, for each node of the BBN, the set of D-Connected nodes (the complementary sub-set will be D-Separated).

Table S2. D-connected nodes

Node D-connected nodes			
External pressures	Environmental aggressiveness, Corrosion vulnerability, Physical vulnerability		
Soil resistivity	Environmental aggressiveness, Corrosion vulnerability, Physical vulnerability		
Material	Corrosion resiliency, Corrosion vulnerability, Physical vulnerability		

Pipe Coating	Corrosion resiliency, Corrosion vulnerability, Physical vulnerability
Cathodic protection	Corrosion resiliency, Corrosion vulnerability, Physical vulnerability
Thickness	Corrosion resiliency, Corrosion vulnerability, Physical vulnerability
Hydraulic variability	Hydraulic efficiency, Breaking vulnerability, Physical vulnerability
Operating pressure/nominal	Hydraulic efficiency, Joint extraction vulnerability, Breaking vulnerability,
pressure	Physical vulnerability
Thrust restraint	Joint extraction vulnerability, Physical vulnerability
Soil mechanical characteristics	Mechanical features, Breaking vulnerability, Physical vulnerability
Diameter	Mechanical features, Breaking vulnerability, Physical vulnerability
Joint frequency	Flexibility, Mechanical features, Joint extraction vulnerability, Breaking vulnerability, Physical vulnerability
Joint type	Flexibility, Mechanical features, Breaking vulnerability, Physical vulnerability
Seismicity	External stress level, Breaking vulnerability, Physical vulnerability
Existing instabilities	External stress level, Breaking vulnerability, Physical vulnerability
Dynamic loads	External stress level, Breaking vulnerability, Physical vulnerability
Depth	External stress level, 'Passive' protection level, Protection level, Safety level,
1	Breaking vulnerability, Physical vulnerability
Visibility	'Passive' protection level, Protection level, Safety level, Physical vulnerability
Accessibility	'Passive' protection level, Protection level, Safety level, Physical vulnerability
Surveillance	'Active' protection level, Protection level, Safety level, Physical vulnerability
Length	'Active' protection level, Protection level, Safety level, Physical vulnerability
Monitoring	'Active' protection level, Protection level, Safety level, Physical vulnerability
Extra maintenance	Actual conditions, Safety level, Corrosion vulnerability, Mechanical features,
	Breaking vulnerability, Physical vulnerability
Age/Design life	Actual conditions, Safety level, Corrosion vulnerability, Mechanical features, Breaking vulnerability, Physical vulnerability
Maintenance:	Actual conditions, Safety level, Corrosion vulnerability, Mechanical features,
performed/scheduled	Breaking vulnerability, Physical vulnerability
Environmental aggressiveness	Soil resistivity, External pressures, Corrosion vulnerability, Physical
Environmental aggressiveness	vulnerability
Corrosion resiliency	Material, Pipe coating, Cathodic protection, Thickness, Corrosion vulnerability,
	Physical vulnerability
Hydraulic efficiency	Hydraulic variability, Operating pressure/Nominal pressure, Joint extraction
<b>3</b>	vulnerability, Breaking vulnerability, Physical vulnerability
Joint extraction vulnerability	Hydraulic efficiency, Operating pressure/Nominal pressure, Thrust restraint, Joint frequency, Flexibility, Mechanical features, Breaking vulnerability, Physical vulnerability
Mechanical features	Joint extraction vulnerability, Diameter, Joint frequency, Diameter, Joint type, Flexibility, Soil mechanical characteristics, Breaking vulnerability, Physical vulnerability, Corrosion vulnerability, Safety level, Actual conditions, Extra-
T1 11 111/	maintenance, Age/Design life, Maintenance: performed/scheduled.
Flexibility	Joint type, Joint frequency, Joint extraction vulnerability, Mechanical features, Breaking vulnerability, Physical vulnerability
External stress level	Seismicity, Existing instabilities, Dynamic loads, Depth, 'Passive' protection
External stress level	level, Protection level, Safety level, Breaking vulnerability, Physical
'Passive' protection level	vulnerability.  Accessibility, Visibility, Depth, Protection level, Safety level, External stress
i assive protection tever	level, Breaking vulnerability, Physical vulnerability
'Active' protection level	Surveillance, Length, Monitoring, Protection level, Safety level, Physical
protection level	vulnerability
Actual conditions	Extra-maintenance, Age/Design life, Maintenance: performed/scheduled,
	Corrosion vulnerability, Breaking vulnerability, Mechanical features, Physical vulnerability
Corrosion vulnerability	Extra maintenance, Age/Design life, External pressure, Maintenance: performed/scheduled, Soil resistivity, Material, Pipe coating, Cathodic protection, Thickness, Corrosion resiliency, Environmental aggressiveness, Actual conditions, Safety level, Mechanical features, Breaking vulnerability, Physical vulnerability

Protection level	Length, Monitoring, Surveillance, 'Active' protection level, Accessibility,					
	Visibility, Depth, 'Passive' protection level, External stress level, Protection					
	level, Safety level, Breaking vulnerability, Physical vulnerability					
Safety level	Length, Monitoring, Surveillance, 'Active' protection level, Accessibility,					
	Visibility, Depth, 'Passive' protection level, External stress level, Protection					
	level, Safety level, Breaking vulnerability, Mechanical features, Safety level,					
	Extra-maintenance, Age/Design life, Maintenance: performed/scheduled,					
	Corrosion vulnerability, Physical vulnerability					
Breaking vulnerability	Extra-maintenance, Age/Design life, Maintenance: performed/scheduled, Actu conditions, Corrosion vulnerability, Hydraulic variability, Hydraulic efficience					
	Operating pressure/Nominal pressure, Joint extraction vulnerability, Diameter,					
	Soil mechanical characteristics, Mechanical features, Flexibility, Jint frequency,					
	Joint type, Seismicity, Existing instabilities, Dynamic loads, Depth, External					
	stress level, 'Passive' protection level, Protection level, Safety level, Breaking					
	vulnerability, Physical vulnerability					
Physical vulnerability	All the variables are D-Connected.					

In the following Table S3, the junction tree of the vulnerability assessment BBN is included. A junction tree is an internal structure that Netica uses for belief updating. Netica compiles a Bayes net or decision net into a junction tree for efficiency. The junction tree T of triangulated net G is a tree with the cliques of G as nodes, such that for every node N of G, if we remove from T all cliques not containing N, the remaining subtree remains connected. In other words, any two cliques containing N are either adjacent in T or connected by a path made entirely of cliques that contain N.

#### Table S3. Junction tree

Clique	[Joined To]	Size	Member nodes (* means home)
0	[0 15]	54	Protection level, Depth, *Safety level, Actual conditions
1	[0 2 14]	54	Depth, Safety level, External stress level, Breaking vulnerability, Actual conditions
2	[1 3 5]	243	Safety level, External stress level, Actual conditions, Breaking vulnerability, Joint extraction vulnerability
3	[2 4 13]	243	Corrosion vulnerability, Safety level, Actual conditions, Breaking vulnerability, Joint extraction vulnerability
4	[3]	162	*Physical vulnerability, Corrosion vulnerability, Safety level, Breaking vulnerability, Joint extraction vulnerability
5	[2 6]	729	External stress level, Actual conditions, Mechanical features, Hydraulic efficiency, *Breaking vulnerability, Joint extraction vulnerability
6	[5 7 8]	162	Flexibility, Actual conditions, Mechanical features, Hydraulic efficiency, Joint extraction vulnerability
7	[6]	72	*Mechanical features, *Diameter, Flexibility, Actual conditions, *Mechanical features
8	[6 9 12]	54	Operating pressure/Nominal pressure, Hydraulic efficiency, Joint extraction vulnerability
9	[8 10 11]	54	Joint frequency, Operating pressure/Nominal pressure, Flexibility, Joint extraction vulnerability
10	[9]	54	*Thrust restraint, Joint frequency, Operating pressure/Nominal pressure, *Joint extraction vulnerability
11	[9]	18	*Joint type, *Joint frequency, *Flexibility
12	[8]	27	*Hydraulic variability, * Operating pressure/Nominal pressure, *Hydraulic efficiency
13	[3 18 19 20]	81	Environmental aggressiveness, Corrosion resiliency, *Corrosion vulnerability, Actual conditions
14	[1]	72	*Existing instabilities, *Seismicity, *Dynamic loads, Depth, *External stress level
15	[0 16 17]	54	'Passive' protection level, 'Active' protection level, *Protection level, Depth

16	[15]	24	*Visibility, *Accessibility, *'Passive' protection level, *Depth		
17	[15]	54	*Monitoring, *Surveillance, *Length, *'Active' protection level		
18	[13]	96	*Material, *Pipe coating, *Cathodic protection, *Thickness, *Corrosion resiliency		
19	[13]	27	*External pressures, *Soil resistivity, *Environmental aggressiveness		
20	[13]	54	*Extra maintenance, *Age/Design life, *Maintenance: performed/scheduled, *Actual conditions		

<u>\*</u>

- 1 Dealing with uncertainty in decision-making for drinking water supply systems exposed to
- 2 extreme events
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#### Abstract

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safety of a community, both in ordinary conditions and in case of disasters. Providing safe drinking
water in emergency contributes to limit the intensity and the duration of crises, and is thus one of the
main concerns for decision-makers, who must. In such cases, decision-makers have to operate under
significant uncertainty due to the incomplete and limited set of information available. The present
work proposes a Decision Support System for the emergency management of drinking water supply
systems, which is built integrating: i) a vulnerability assessment model based on Bayesian Belief
Networks; ii) with the related an uncertainty assessment model; iii) a model for impact, and related

The availability and the quality of drinking water are key requirements for the well-being and the

analyzed, providing decision-makers with a ranking of the priority of intervention. A GIS interface

(*G-Net*) is developed to manage both input spatial information, and results. The methodology is

uncertainty assessment, based on Bayesian Belief Networks. The results of these models are jointly

- implemented in L'Aquila case study, which is particularly relevant in the recent history of disasters.
- 14 discussing Tthe potentialities associated to the use of Bayesian Networks to support decision-
- 15 <u>makersthe tool</u> dealing with information and data uncertainty, are discussed.
- 17 **Keywords**: Emergency management; Drinking water supply systems; Bayesian Belief Networks;
- 18 Uncertainty Analysis; Decision Support System

### 1. Introduction

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Lifeline systems consist of a set of interconnected infrastructures (e.g. water, gas, electricity, 2 3 communication, transportation systems) supporting the provision of critical services and contributing 4 to guarantee the quality of life for citizens (Zhao et al. 2016). Since mModern societies highly rely on infrastructures, which provide critical services and guarantee the quality of life for citizens (Zhao 5 6 et al. 2016). Nevertheless T, the the current increase in both frequency and intensity of extreme events 7 contributes to create additional challenges to the infrastructure providers operating in the aftermath of high-impacts occurrences (Eidsvig et al. 2017). Among all lifelines Particularly, water supply 8 9 systems-infrastructures are essential for health, sanitary and economic reasons and, consequently, 10 there is high pressure on water organizations to provide customers with a continual and efficient water supply, under specific delivery requirements and operational constraints (Bagheri et al. 2010, Mala-11 Jetmarova et al. 2017). 12 13 Several approaches are mentioned in the scientific and grey literature aiming atavailable for 14 protecting water supply infrastructures from a wide variety of stresses, either supporting system 15 performances assessment in case of extreme events (e.g. EPA 2015) or driving the selection of 16 suitable actions for vulnerabilities mitigation (Fragiadakis et al. 2013, Pagano et al. 2014a). Methods to assess the performances of infrastructural systems under stress typically vary with the type of 17 18 system, the aim or of the specific phase analysis of the analysis (e.g. planning or emergency 19 management), and the available information. Probabilistic modelling, statistical analyses of past 20 events, empirical approaches, system dynamics-based approaches, agent based approaches are mentioned in the literature (EPA 2015, Eidsvig et al. 2017). A broad classification is generally into 21 22 qualitative, semi-quantitative and quantitative approaches (Pagano et al. 2014aa; Eidsvig et al. 2017). 23 Quantitative tools require detailed data and a higher computational burden, but generally provide highly reliable numerical outcomes for decision-makingmakers, typically using numerical values and 24 25 detailed analyses of critical scenarios (e.g. Fragiadakis et al 2013, Diao et al. 2016). Qualitative

- approaches support ranking risk levels, screening scenarios and identifying critical scenarios ones
- 2 (Eidsvig et al. 2017), based on the use of words or classes (e.g. 'high', 'medium', 'low'). The class
- 3 of sSemi-quantitative techniques (e.g. probabilistic methods such as Bayesian Belief Networks)
- 4 guarantees a compromise between the such main features of the two classes of tools and data
- 5 requirement.
- 6 One of the most challenging tasks in all-these methods is uncertainty management, a key aspect also
- 7 to be incorporated in water supply systems management (Beh et al. 2017).
- 8 Uncertainty represents the lack of exact knowledge, regardless of its causes (Refsgaard et al.
- 9 2007):which is inherently Ffirstlyirst of all, uncertainty is associated to water supply systems
- 10 planning, design and operation operation, due e.g. to structural characteristics and hydraulic capacity,
- 11 variable demand and random fluctuations service level ((Malm et al. 2015, Tanyimboh 2017).
- 12 Secondly Specifically, particularly in emergency conditions, besides the uncertainties related to their
- emergency onset, nature and evolution (Perng and Buscher 2015), as well as the difficulty in
- collecting reliable data, model limitations, and the ambiguity in the understanding of specific
- 15 phenomena imply limitations in the capability to describe a given infrastructural system, and to
- 16 <u>forecast its behavioral evolution should be properly considered during the emergency</u>. This <u>These</u>
- 17 issues deeply affect the decision-makers capability to identify optimal decisions for emergency
- management (Pagano et al. 2014b, Gaudard and Romerio 2015). Several scholars highlighted the
- 19 need to eEnhanceing the understanding of the uncertainty uncertainties could support in order to
- developing a realistic representative picture of the current knowledge and its potential deficiencies,
- 21 and to avoid overconfidence in quantitative data and marginalization of non-quantifiable information
- 22 (Uusitalo et al. 2015, Sword-Daniels et al. 2016, van der Keur et al. 2016).
- 23 Bayesian Belief Networks (BBNs) have shown several useful features to support decision-making
- under uncertainty for water supply systems (Molina et al. 2011). FirstlyParticularly, BBNs allow the
- 25 integration of various types of information, (e.g. analytical models, expert knowledge, literature and

1 historical data), combining qualitative and quantitative aspects (Giordano et al. 2015, Gonzalez-2 Redin et al. 2016, Phan et al. 2016) that can be combined also with new variables and knowledge (Landuyt et al. 2013, Gonzalez-Redin et al. 2016). and . They Secondly, they support reasoning from 3 4 uncertain evidence to uncertain conclusion (John et al. 2016), treating both. The uncertainties (data and model uncertainty, model uncertainty or both) are explicitly treated and included in BBNs by 5 6 propagating them throughout the network up to the final node (Uusitalo 2007, Marcot 2012, Uusitalo et al. 2015, Gonzalez-Redin et al. 2016). More specifically, they can easily handle missing or little 7 8 data, and typically yield good prediction. Furthermore, BBNs also represent a valuable tool for 9 decision-makers, since costs and risks associated to different management strategies can be easily assessed (Uusitalo, 2007; Mohajerani et al. 2017). 10 11 Within this framework, the present work describes the development of a Decision Support System 12 (DSS) for the emergency management of drinking water supply systems infrastructures exposed to extreme events. Specifically, T-the DSS is based on a the integration of: i) a probabilistic vulnerability 13 14 assessment model, based on Bayesian Belief NetworksBBNs (BBN), which is used to identify the 15 most critical elements of the characterize the infrastructural system supporting in the identification of the critical elements; ii) an the associated uncertainty analysis estimaterelated to the results of the 16 17 vulnerability assessment model; iii) a BBN-based probabilistic model for impact assessment; iv) the 18 associated uncertainty estimate, useful to quantify the magnitude of impacts of an event. The most relevant innovation of the present work is twofold. Firstly, the definition of a methodology to perform 19 20 a joint vulnerability and impact assessment of infrastructural failure, with an explicit uncertainty 21 analysis. This is a crucial requisite in Athe definition of a joint analysis of set of decision-makers' preferences in emergency to support defining over the network attributes is proposed, in order to 22 23 provide a ranking of the a priority of intervention actions in emergency. Secondly, overcoming one 24 of the main limits of BBNs, which are not inherently characterized by a spatial nature, A-a GIS 25 interface (G-Net) is was also developed built to support the management of input spatial information

- and results visualization. The DSS was developed and tested with the cooperation of the Italian
- 2 Department of Civil Protection (DPC), tested and of with several Italian water utilities (Acquedotto
- 3 Pugliese S.p.A., Gran Sasso Acqua S.p.A. and AIMAG S.p.A.), and implemented. The DSS has been
- 4 then tested in a relevant case study: L'Aquila (Italy) earthquake in 2009.
- 5 The paper is structured as follows. After the present introduction, Section 2 analyzes relevant
- 6 applications provides an overview of BBNs features and applications in the field of emergency
- 7 management for infrastructural systems, focusing on the key potentialities and limits in decision-
- 8 making under uncertainty. Section 3 provides a description of describes the architecture of the
- 9 developed tool. Section 4 discusses the relevance of L'Aquila case study, while section 5 includes a
- discussion on the main results related to the implementation of G-Net, analyzing its potential and
- 11 limitations.

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### 2. Methodological background: Bayesian Belief Networks

A-BBNs combines graph theory and probability theory, consisting of a-directed acyclic graphs\_-and an-associated joint probability distribution (e.g. Pearl 1988 and Jensen 1996). The graph nodes represent variables, whereas the edges represent conditional dependencies. The strength of the dependency is represented by conditional probabilities: Each-each node-variable  $X_i$  is associated to a probability function  $P(X_i|p_{ai})$  that takes as input  $p_{ai}$ , i.e. a set of predecessors of  $X_i$  which make  $X_i$  independent on all other predecessors, specific Variables that are judged as direct causes of  $X_i$  satisfy this property, and are the set of values for the node's parent variables of the node, and gives the probability of the variable represented by the node, thus defining the intensity of the dependency (Zhang et al. 2016). BBNs thus allow the probabilistic representation of interactions, which support to picture the relationships between the variables (Pearl 1988, Phan et al. 2016). The importance of BBNs is mainly related to the ability to coordinate bi-directional inferences, supporting the representation and analysis of uncertain knowledge as well as different modes of reasoning (Pearl 1988).

BBNs have become an increasingly popular modelling technique to deal with complexity and uncertainty and, particularly, several studies focused on the potentialities of BBNs to support decision-making in different several emergency conditions. Just to provide a few examples, BBNs were used to describe the structure, uncertainty and losses of earthquake disaster chains (e.g. Wang et al. 2013), to help volcano crisis management (Sobradelo et al. 2015, ) and to analyze natural gas pipeline network accidents, supporting emergency operation (Wu et al. 2017). BBNs helped overcoming the difficulties in decision-making for water supply systems, particularly considering the lack of information regarding their operation and failure conditions, supporting maintenance planning (Mokhtar et al. 2016). A participatory BBN modelling approach was used to develop a risk assessment tool for estimating water quality related health risks associated with extreme events (Bertone et al. 2016). Within the field of emergency managementR, several successful applications of BBNs referring specifically to the analysis of water supply infrastructures exposed to external stresses,. BBNs were mainly used to build a models for pipe breaks based onusing learning from past breaks-, integrating multiple kinds of data and modeling explicitly the dependencies, using probabilities updates and a representation of uncertainty (and covariate data, which proved insensitive to missing or incomplete data (Francis et al. 2014, ). A BBN based failure prediction models was proposed for water mains, integrating infrastructural features, soil information and pipe breakage data into a GIS (Kabir et al. 2015, ). Fuzzy Bayesian Belief Network were used by Kabir et al. (2016) for the safety assessment of oil and gas pipelines, due to their capability to model explicitly the dependencies of events, update probabilities and represent uncertain knowledge, thus strengthening decisions when empirical data are lacking. A wide scientific literature underlined that BBNs are -able to support: the integration of various types of information, (e.g. analytical models, expert knowledge, literature and historical data) (Gonzalez-Redin et al. 2016, Phan et al. 2016), the possibility of reasoning from uncertain evidence

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to uncertain conclusions (John et al. 2016); the explicit treatment of uncertainties (Uusitalo 2007, 1 Uusitalo et al. 2015, Gonzalez-Redin et al. 2016). Furthermore, BBNs are also flexible enough to 2 support a revision of probabilities in the light of additional information or observations availability. 3 4 Shabarchin and Tesfamariam (2016) developed a BBN based model in GIS to assess internal 5 corrosion for oil and gas pipelines, integrating also expert judgment. A decision support approach 6 based on Fuzzy Bayesian Networks was developed for assessing the conditions of existing pipelines 7 (Zhang et al. 2016). Bayesian Networks were used also to support water pipe leakage prediction (Leu 8 and Bui 2016). 9 Bayesian approaches BBNs have also some limitations. Firstly, continuous variables are not easily 10 integrated within BBNs, leading often to nodes that are often discretized with only a few states, and in qualitative terms (e.g. 'high' or 'low'). These states might, provide providing only a coarse 11 12 representation of the node (Uusitalo, 2007). Secondly, the BBNs structure of BBNs is linear and 13 static, and does not directly account for the analysis of feedback loops and dynamic issues (Uusitalo, 14 2007; Bertone et al. 2016). Furthermore, BBNs do not natively provide a spatial representation of 15 variables. Specifically referring to the last issue, Johnson et al. (2011) identified four main-ways to integrate 16 GIS and BBNs: i) GIS input to BBN, when GIS layers are used as input nodes; ii) GIS input to, and 17 18 output from BBN, in case GIS is also used to visualize the output of a BBN; iii) BBN and GIS 19 complex interactions, in case different layers of information from a GIS are combined; iv) BBN and 20 GIS within a larger framework, where BBNs model one factor and GIS models other factors in a larger system. Integrated methodologies based on on linking BBNs with and GIS were recently 21 22 proposed (e.g. Landuyt et al. 2015, Gonzalez-Redin et al. 2016, Molina et al. 2016, Liu et al. 2016), showing remarkable potentialities. 23 Referring to the most widely used BBNs software packages, none of them proposes meaningful ways 24 25 to graphically represent the uncertainties associated to the output. Nevertheless, several uUncertainty

- 1 maps can be developed as well—, as discussed by Landuyt et al. (2015) compared standard deviation
- 2 maps, probability maps, sampled maps, ignorance maps, cumulative probability maps as techniques
- 3 to represent and analyze and represent uncertainty. Each one has its specific potentialities and
- 4 limitations, depending on type of output data, degree of uncertainty and objectives, final users.

# 3. Model description

- 6 The present work describes a DDS developed for decision-makers involved in the management of
- 7 drinking water supply infrastructures under emergency conditions.
- 8 The DSS is based on the integration of:
- 9 A probabilistic vulnerability assessment model, based on Bayesian Belief Networks (BBN),
- for the used to characterizinge the infrastructural system performances in case of extreme
- events. The model is integrated in a GIS tool (*G-Net*) in order to facilitate data input and to
- provide a geographical visualization of results (Section 3.1).
- An uncertainty analysis related to the results of the vulnerability assessment model, . It is
- 14 based on the metrics normally used with BBNs, and used to analyze the impacts of the
- available knowledge (and existing gaps) on the results (Section 3.2).
- the impacts of an event (Section 3.3)...).
- An uncertainty analysis related to the results of the impacts assessment model (Section 3.3).
- 19 In the end, decision-making is supported through the definition of a ranking order among the elements
- 20 of the network, based on the integration of information on infrastructural vulnerability, related
- 21 uncertainty and impacts and related uncertainties.
- 22 3.1 Description of the tool (G-Net) tool for the spatial vulnerability assessment
- 23 The first element of the DSS is a vulnerability assessment tool for drinking water supply
- 24 infrastructures based on BBNs, whose conceptual structure is described in details in Pagano et al.

(2014aa). The tool is composed of a set of BBNs quantifying the vulnerability levels of drinking 1 2 water supply systems from source to tap, with respect to either physical (e.g. earthquakes, landslides) 3 or CBR hazards (water contamination). A couple of BBNs is thus associated to each subsystem of a 4 drinking water supply infrastructure. The following Fig. 1 shows the BBN used to analyze the physical vulnerability of water mains of 5 drinking water mains. It may be used either to assess the global vulnerability level, or the vulnerability 6 7 associated to specific mechanisms (i.e. breaking, corrosion, joint extraction and security level towards 8 human actions). The variables in grey represent the 'parent' variables (input), whereas those in yellow are the 'child' variables (output). 9 10 The model is able to manage and integrate a wide range of data and information, belonging to tThree main classes of data are included in the model: physical infrastructural data, related to infrastructural 11 12 characteristics (e.g. diameter, material, thickness, etc.); environmental data (e.g. seismicity, soil 13 mechanical characteristics, etc.) and ; operative data (e.g. hydraulic variability, maintenance 14 performed/scheduled, etc.). The outcome is, for each element of the network under investigation, a 15 set of probability values associated to the states of one or more specific output variables (i.e. the global 16 physical vulnerability or the vulnerability associated to the specific mechanisms). Further details on model building are included in the Supplementary Material. 17

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Fig. 1 BBN used-for the physical vulnerability assessment of water mains

One of the assumptions of the It is worth mentioning that model (Pagano et al. 2014a) is that each element pipe of the whole infrastructural network is analyzed independently, thus neglecting the role of structural or functional interconnections, dependencies and cascading effects (e.g. the a vulnerability vulnerable element of an element might have impacts on the whole infrastructure downstream that are neglected according to the present approach). This assumption is performed for the sake of simplicity, in order to easilyallows easily identifying the most critical vulnerable elements of the whole network (further details in Pagano et al. 2014a).

1 Several Based on the feedbacks on model functioning were collected mainly interacting with obtained by the potential end-users of the tool, i.e. Dept. of Civil Protection (DPC, the emergency management 2 agency) and water utilities, . The main issues emerged are summarized in the following: i) a GIS 3 interface is neededwas built, in order to facilitate spatial data processing and the results spatial 4 representation of the results; ii) the a quantitative analysis of data and model uncertainty is crucial to 5 6 support decision-making in emergency; iii) the magnitude of impacts is a key driver for decisionmakers; iv) integrating and taking jointly into account all these aspect is not a straightforward process. 7 8 The model was thus developed following the above issues/suggestions, and a GIS-based interface (G-9 Net) was built accordingly. Going further into details, tThe toolbox (G-Net) consists of an expanded development of a GIS application supporting the vulnerability assessment of drinking water supply 10 infrastructures, with data, models and user interfaces all integrated in GIS environmenttool. G-NetIt 11 is specifically designed to support the integration with Netica<sup>TM</sup> software by means of an automated 12 13 procedure in which some typical GIS functions are organized in a specific workflow. The tool is composed of customized interfaces working in ArcGIS® software (by Esri) environment with 14 wizards-specifically configured as interface between Netica<sup>TM</sup> and ArcGIS®. 15 The tool has been designed using open-source Python scripting language, fully supported by 16 ArcGIS® and able to extend the basic functionality of GIS and to automate the workflow (Tateosian 17 2015). following a A loosely-coupled integration strategy between ArcGIS® and Netica<sup>TM</sup> was used. 18 This means that the latter is not completely encapsulated within a GIS environment as in the tightly 19 20 coupled approach, but takes advantage of the database, the visualization and the analysis capabilities 21 of a GIS (Karimi and Houston 1996, Johnson et al. 2011). From the technical point of view, the tool has been developed in a GIS framework and customized using open-source Python scripting 22 language, fully supported by ArcGIS® and able to extend the basic functionality of GIS and to 23 24 automate the workflow (Tateosian 2015).

1 The global structure of the model is summarized in the following Fig. 2.

2 <u>FIG 2</u>

3 Figure 2. Conceptualization of the model and connection with spatial data for decision-making The toolbox for spatial analysis (G-Net) was developed by IRSA-CNR with a twofold objective. 4 Firstly; i) the toolbox should be used both for the collection, analysis and attribution of spatial input 5 6 data with a spatial dimension to the variables of the model; ii). Secondly, and it is used to for the 7 visualize visualization and mapping of the outcomes of the Bayesian vulnerability assessment. Referring to the different classes of BBN-GIS interactions introduced above (Johnson et al. 2011), 8 9 the developed toolG-Net refers to the second category, which is 'GIS input to, and output from BBN'. Going further into details, the toolbox G-Net consists of an expanded development of a GIS 10 11 application supporting the vulnerability assessment of drinking water supply infrastructures, with 12 data, models and user interfaces all integrated in GIS environment. G-Net is specifically designed to support the integration with Netica TM software by means of an automated procedure in which some 13 typical GIS functions are organized in a specific workflow. The tool is composed of customized 14 interfaces working in ArcGIS® software (by Esri) environment with wizards specifically configured 15 as interface between Netica<sup>TM</sup> and ArcGIS®. 16 The tool has been designed following a loosely-coupled integration strategy between ArcGIS® and 17 Netica<sup>TM</sup>. This means that the latter is not completely encapsulated within a GIS environment as in 18 19 the tightly-coupled approach, but takes advantage of the database, the visualization and the analysis 20 capabilities of a GIS (Karimi and Houston 1996, Johnson et al. 2011). From the technical point of view, the tool has been developed in a GIS framework and customized using open-source Python 21 scripting language, fully supported by ArcGIS® and able to extend the basic functionality of GIS and 22 23 to automate the workflow (Tateosian 2015).

1 A schematic overview of the procedure carried out by the tool is shown in the following the Fig.ure

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Figure 32. G-Net procedure for vulnerability assessment and mapping: (a) selection of the analysis 4

to perform; (b) data association to the input variables; (c) input variables export procedure; (d)

output vulnerability map. 6

G-Net firstly requires the selection of the subsystem to analyze, among all the elements of a drinking water infrastructure, both linear (e.g. water mains) and punctual (e.g. tanks, pumping systems, etc.) available in vector data format (shapefile or features stored inside georeferenced database, both native data format for Esri software). Secondly, the user should select the kind of analysis to carry out (Figure 3a2a), i.e. physical or CBR vulnerability assessment. Additional data related to the input variables in the BBN can be manually or automatically associated to the file, either through an automatic overlay between the input vector and the available layers in the database, or through manual attribution by the end user (Figure 3b2b). If the some data concerning a certain variable are not available, the user could attribute a uniform probability distribution to the input data for this variable is considered and the .- BBN propagates the information about the related uncertainty up to the output variables. The tool allows end-users also to define some variables using linguistic assessment, based on fuzzy sets (Pagano et al. 2014a). Once the GIS pre-processing is complete, G-Net exports a table for the input variables in a format easily manageable by Netica<sup>TM</sup> (Figure 3-2c). Following the vulnerability assessment procedure in Netica<sup>TM</sup>, a table with modeling results can be imported again in GIS, and joined to the available file, through the same toolbox. Afterwards, the resulting BBN results can be shown in the vulnerability map (Figure 3d2d). Additional functionalities are included in the toolbox, and an exhaustive help accompanies each step of the procedure.

#### 3.2 Uncertainty analysis

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- 2 Estimating uncertainty is fundamental for effective decision-making. Such uncertainty may be either
- 3 related to the inherent structure of the model ('conceptual' uncertainty) or to information quality
- 4 ('data' uncertainty). Particularly the issue of 'data' uncertainty is crucial in emergency operations.
- 5 Understanding the quality and quantity of the available information, as well as how to improve it, is
- 6 crucial to improve decisions (Hsu et al. 2012).
- 7 The aim of the present section is to aims at defindefininge a waymethod to analyze and map the
- 8 uncertainty associated to the Bayesian vulnerability assessment modelBBNs, also supporting the
- 9 identification of its root causes. Reference is made to the work by Marcot (2012), who suggested
- metrics for estimating model performances and uncertainty. Referring to BBNs, uncertainty pertains
- to the dispersion of Prosterior probability Probability values Distribution (PPD), i.e. the spread of
- 12 alternative predictions.

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- Firstly, the sensitivity analysis (SA) supports determining the degree to which a variation in PPD is
- explained by other variables, and basically depicts the underlying probability structure of a model
- 15 (Marcot 2012, Pagano et al. 2014a). It was performed with respect to the variable 'breaking
- vulnerability', and the results are proposed in the following Table 1. The results of SA are also used
- 17 (see section 5 for details), for scenario analysis (see section 5).

Table 1. Results of the sensitivity analysis performed with respect to the variable 'breaking

vulnerability'

Node	Mutual Info	Percent	Variance of Beliefs	Scenario
Breaking Vulnerability	1.3976	100	0.363296	
External stress level	0.19371	13.9	0.044494	
Mechanical features	0.09952	7.12	0.02237	
Physical vulnerability	0.04676	3.35	0.01062	
Seismicity	0.04403	3.15	0.010404	(1), (3)
Existing instabilities	0.02028	1.45	0.004848	(1), (3)
Actual conditions	0.01908	1.37	0.004305	

Soil mechanical characteristics	0.01267	0.907	0.002837	(3)
Hydraulic efficiency	0.01221	0.874	0.002945	
Safety level	0.00808	0.578	0.001839	
Extra-maintenance	0.0056	0.401	0.001275	(2), (3)
OP/NP	0.00312	0.223	0.000758	(2)
Dynamic loads	0.00269	0.193	0.000649	(1)
Flexibility	0.00212	0.152	0.000485	
Hydraulic variability	0.00138	0.0991	0.000338	
Age/Design life	0.00111	0.0797	0.000256	(2)
Joint extraction vulnerability	0.00084	0.0598	0.000204	
Maintenance: performed/scheduled	0.00077	0.0548	0.000175	(2)
Joint type	0.00063	0.0452	0.000145	(2)
Diameter	0.00059	0.0422	0.000137	(2)
Depth	0.0004	0.0283	9.49E-05	(2)
Joint frequency	0.00014	0.0102	3.25E-05	(2)
Corrosion vulnerability	0.00004	0.00251	0.000008	
Pipe coating	0.00003	0.00235	7.9E-06	
Cathodic protection	0.00001	0.000767	2.6E-06	
Thrust restraint	0	0	0	(2)

- 2 Sensitivity is calculated with input variables set to uniform prior probability distributions (Marcot
- 3 2012) and supports in the identification of the most influential variables of the BBN. The more
- 4 sensitive to a variable the model is, the more important is to collect related information. Having
- 5 reliable data on key variables is a crucial requisite to reduce uncertainty.

- 6 Secondly, the uncertainty associated to BBNs is estimated using the Shannon entropy H(X) referring
- 7 to the output variable ('breaking vulnerability' for the vulnerability assessment model). It is defined
- 8 as the average amount of information conveyed by a stochastic source of data. The concept of
  - Shannon Entropy is fundamental in information theory and, besides sharing some intuition with
- Boltzmann's theory, some aspects are analogous to those used in statistical thermodynamics. The
- 11 Shannon entropy can be used as a synthetic measure of uncertainty, related to the number of
- alternatives and characteristics of the probability distribution over the states of a random variable
- 13 (Das 1999). It is expressed as follows, using a logarithmic form: Secondly, the uncertainty associated

- 1 to model predictions is estimated using the Shannon entropy H(X). It can be used as a synthetic
- 2 measure of uncertainty, related to the number of alternatives and characteristics of the probability
- 3 distribution over the states of a variable (Das 1999). It is expressed as follows:

$$H(X) = -\sum_{i=1}^{n} P(x_i) log P(x_i)$$
(1)

- 5 H(X) measures the average information required in addition to the current knowledge to remove the
- 6 ignorance associated to the probability distribution of the variable X. Higher values of H(X) are thus
- 7 associated to more uncertain decisions. If the current state of knowledge is complete, then H(X) = 0.
- 8 If it is total ignorance (uniform probability distribution), the additional information required to pin
- 9 down an alternative is maximum. A normalized value of entropy can be calculated as  $\overline{H}(X) =$
- 10  $H(X)/H(X)_{max}$ . For the purposes of the present work, the Shannon entropy is used to estimate the
- 11 <u>uncertainty related to the main output variables (i.e. 'breaking vulnerability' and 'impacts'). The main</u>
- advantages related to the use of the Shannon entropy instead of other metrics, are the significance of
- 13 information in case of skewed distributions and the absence of any influence of user defined
- 14 thresholds.

## 3.3 Impact assessment

- The levels and types of adverse impacts are the result of a physical event interacting with vulnerable
- elements. The aim of emergency managers is directly related to the reduction of impacts, both before
- and after a disaster occurs (McCormick 2016). Correctly assessing the impacts of an emergency is
- 19 not a straightforward task, due to the complexity associated to a comprehensive analysis of costs and
- 20 consequences (Sobradelo et al. 2015).
- For the purpose of the present work, the impact assessment is performed through another BBN\_5
- 22 shown in (Figure 43). ), based on the following The basic idea is to estimate the impacts of a potential
- 23 disruption of the infrastructure identifying the key drivers variables, namely described in the
- 24 <u>following</u>:

1	<u>-</u>	a)-'Flow rate': measure of the service loss, depending on the number of users potentially
2	:	affected. The values 'Hhigh', 'Mmedium' and 'Llow' are defined considering whether the
3	:	ratio between the local flow rate and the maximum upstream value is higher than 0.7, between
4		0.3 and 0.7 or lower than 0.3.
5	<u>-</u>	'Diameter': measure of the cost for repair, proportional to pipe diameter. The values 'Hhigh',
6		'Mmedium' and 'Lolow' are defined for each element considering whether the ratio between
7		the local diameter and the maximum value is higher than 0.7, between 0.3 and 0.7 or lower
8		than 0.3.
9		'Relevance': defines the presence of critical users and services (e.g. hospitals). The values
10		'Hhigh', 'Mmedium' and 'Llow' are defined considering the importance of the services
11	:	depending on the infrastructure.
12		'Redundancy': defines the presence of additional paths for water supply. The values 'Yes'
13		and 'No' are defined considering the presence of other paths that can be activated.
14		costs, both social (e.g. service loss) and economic (repair costs, proportional to diameter); b)
15	:	relevance (i.e. potential critical users); c) redundancy (existence of alternative paths). A more
16		detailed description of the variables is in the following Table 2.
17		FIG 4 <u>3</u>

Figure 43. BBN for impact assessment

Table 2. Description of the variables used for impact assessment

<del>Variable</del>	<b>Definition</b>	<b>Description</b>
Flow rate	Impact associated to the number of users	The values 'High', 'Medium' and 'Low' are defined
	potentially affected.	considering whether the ratio between the local flow rate
		and the maximum upstream value is higher than 0.7,
		between 0.3 and 0.7 or lower than 0.3.
Diameter	Defines the impacts of damages in terms	The values 'High', 'Medium' and 'Low' are defined for
	of costs for repair, proportional to the	each element considering whether the ratio between the
	<del>diameter.</del>	

		local diameter and the maximum value is higher than 0.7,
		between 0.3 and 0.7 or lower than 0.3.
Relevance	Defines the presence of critical users and	The values 'High', 'Medium' and 'Low' are defined
	services (e.g. hospitals)	considering the importance of the services depending on
		the infrastructure.
Redundancy	Defines the presence of additional paths	The values 'Yes' and 'No' are defined considering the
	for water supply.	presence of other paths that can be activated (e.g. bypass).

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#### 4. L'Aquila case study: relevance and main issues

L'Aquila province (central Italy) was struck by a severe earthquake on 6 April 2009. Apart from a huge number of casualties, sSeveral damages to structures and infrastructures were detected over a broad area (Kongar et al. 2017). Referring specifically to the water supply system, the major damage occurred on an important steel pipe (diameter 600 mm; pressure 25-30 atm), which failed because crossing the surface trace of a fault activated during the earthquake (Dolce and Di Bucci 2017, Pagano et al. 2017). Emergency managers decided to stop tThe operation of the whole system was stopped, in order to allow the restoration of infrastructural functionality and to limit the impacts of the multiplicity of multiple damages occurred in the urban distribution system. Nevertheless, this decision had a strong impact on the local community, whose access to such a crucial service was limited for some days. According to the interviews held with technicians involved in emergency operations, the fragmented and uncertain knowledge related to infrastructural conditions, particularly in the urban area, was a key limit in during emergency operations in the aftermath of the disaster. Infrastructural data were not readily available, since most of information were unstructured and not accessible by operators. The available data were often not reliable and directly usable, since mainly deriving from personal experience, and thus difficult to share, visualize and integrate. Most of emergency operators acknowledged the lack of reliable infrastructural information as a main issue hampering the effectiveness of emergency management strategies.

- 1 Based on the lessons learned in L'Aquila earthquake, the main potentialities of the proposed
- 2 integrated DSS to support decision making on drinking water supply system in case of disasters are
- 3 investigated and described in the following.

### 5. Results and discussion

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#### **5.1 Vulnerability assessment**

- 6 The main results of the vulnerability assessment procedure, performed through *G-Net* in L'Aquila
- 7 case study, are represented in Figure 5(a) along with the results of the uncertainty assessment. These
- 8 results are identified in the following as the following as 'BASE' scenario. The map plots the
- 9 probability values associated to the state 'high' of the variable 'breaking vulnerability'.
- 10 The following Figure 5(a) shows the presence of several elements having values of 'breaking
- vulnerability' from 'medium' to 'high'. Model predictions were tested comparing the results with the
- position of the main pipe breaks occurred during the earthquake. Particularly, tParticularly, the
- highest values of 'breaking vulnerability' were found for the pipe damaged in 2009. Then, other
- elements characterized by a significantly high 'breaking vulnerability' were identified as well, and
- the result discussed with GSA S.p.A., resulting in a with a positive outcome related to the
- 16 <u>identification of correspondence with</u> some well-known vulnerabilities of the infrastructure.

17 FIG 5

- Figure 5. Results of the vulnerability assessment model performed through *G-Net*
- 19 Globally, the implementation of the model supports building a comprehensive knowledge framework
- 20 on the conditions of the infrastructure, thus identifying its main criticalities. Although the model is
- 21 primarily meant to support emergency management activities, it can be used for ordinary operation
- 22 as well (e.g. to prioritize and schedule maintenance).

### 5.2 Uncertainty analysis and mapping

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- 2 Starting from the results of the sensitivity analysis SA proposed in the (Section 3.2), an influence
- analysis was performed. It allows evaluating (and comparing) the effects on PPD from selected input
- 4 variables set to specific scenario values (generally best or worst cases). Conducting influence runs
- 5 can help reveal the degree to which individual or sets of input variables could affect output
- 6 probabilities. This is helpful in a decision-setting, where management might prioritize activities to
- 7 best effect desirable, or to avoid undesirable outcomes (Marcot 2012).
- 8 The following scenarios were analyzed and are discussed in the following:
- BEST Scenario: the scenario is built setting all the variables to their optimal state i.e.
   minimizing the vulnerability of the system.
- WORST Scenario: the scenario is built setting all the variables to their worst state i.e.
   maximizing the vulnerability of the system.
- UNCERTAIN Scenario: the scenario is built setting all the variables to an 'unknown' state –

  i.e. the input variables have all an uniform probability distribution, in case no information is available.
- Three additional scenarios were built as well, changing the state of some variables according to the results of the SA. The variables modified in each scenario are identified in the Table 1.
- SENSIT (1). The scenario is built setting three key environmental variables to the worst state:

  'seismicity', 'existing instabilities' and 'dynamic loads', which are among the most influential

  variables on 'breaking vulnerability'. All the variables considered in this scenario represent

  external conditions, and thus their state cannot be improved.
  - SENSIT (2). The scenario is built considering the positive impact of actions performed on variables that can be modified through specific strategies. These variables may be

- representative of both structural and operational aspects. In this scenario, a subset of variables is set to the best state.
  - SENSIT (3). The scenario is built considering the four most influential variables, according to the sensitivity analysis, all contextually set to the worst state.
    - The results are summarized (according to Marcot-et al. 2012); in terms of PPD of the output variable 'breaking vulnerability' (Figure 64). The 'BEST', 'WORST' and 'UNCERTAIN' scenarios show an intuitive PPD for the output variable. The comparison between the scenarios 'SENSIT (3)' and 'SENSIT (1)' suggest that few variables, mainly related to environmental conditions, are highly influential on the result. From a practical point of view, this means that a deep knowledge of the environment in which a system is located (e.g. seismicity of the area, existing instabilities) is crucial for providing athe reliable estimate of 'breaking vulnerability'. Nevertheless, these variables cannot be modified or significantly conditioned. The Scenario 'SENSIT (2)' is indeed relevant in order to assess the impact of potential improvements on infrastructural and operational features, which can be modified. Although the effect on the output PPD is lower, acting on the infrastructure (both through design and maintenance) and changing operative conditions may contribute to reduce significantly the vulnerability level of the system.

17 FIG <del>64</del>

Figure 64. Results of the influence analysis in the modeled scenarios

The Shannon entropy was then used to produce uncertainty maps, as shown in Fig. 5. It was firstly used in Referring to the 'BASE' scenario, focusing on the main output variable, i.e. the 'breaking vulnerability', as a simple measure of the uncertainty related to model results. The values of H(X) were computed for the whole network and spatially plotted along with the results of the vulnerability assessment (Fig. 5a), in order to describe the spatial variation of uncertainty. The same procedure was This coupling (Figure 7) supports the identification of the most critical elements of the system (e.g.

- 1 high vulnerability associated with low uncertainty) and the areas where additional information would
- 2 be primarily beneficial used to map the impacts magnitude and the related uncertainty (Fig. 5b).
- 3 Decision-makers can be thus supported to schedule (and prioritize) actions and to identify locations
- 4 where additional data and investigation would be worth.

5 FIG 7

- Figure 7. Coupled spatial representation of model results and related uncertainty
- 7 The relevance of the Shannon entropy H(X) for uncertainty assessment was further tested through
- 8 specific simulations, analyzing the impacts of the lack of important input information on the reliability
- 9 of model results. The selection of the input variables to be considered in such analysis, was performed
- 10 according to the sensitivity analysis.

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- 11 The 'BASE' Scenario was built considering a full knowledge of the input variables required by the
- model. Referring also to Table 1, the following scenarios were created:
- U-(1) Scenario : this scenario was built considerings complete uncertainty for the input
- variables identified with (1) in Table 1. Particularly, T-three highly influential (according to
- the sensitivity analysis) environmental variables (according to the SA):, i.e. 'seismicity',
- 16 'existing instabilities' and 'dynamic loads', are set to a uniform probability distribution, that
- is they are treated as unknown.
  - U-(2):-) Scenario this scenario was built considering considers complete uncertainty for the
- input variables identified with (2) in Table 1. Both structural and operative features are set to
- a uniform probability distribution.
- U-(3) Scenario: this scenario was built considering considers uncertainty for the input
- variables identified with (3) in Table 1. In this case, and the four most relevant variables
- according to the SA are set as unknown.

- The Shannon entropy H(X) was used, in the cited scenarios, to quantify the cumulative uncertainty
- 2 related to unknown inputs. Following the 'chain rule' for entropy, the global entropy of a group of
- 3 random variables was computed as the sum of conditional entropies. The values of H(X) Shannon
- 4 entropy are 0, 0.067, 0.012 and 0.083 respectively for BASE, U(1), U(2) and U(3) scenarios. This A
- 5 summary of the results is proposed in the following Table 3:

Table 3. Results of the Shannon entropy for the cited scenarios

Scenario	Shannon entropy (input variables)
BASE	θ
<del>U (1)</del>	<del>0.067</del>
<del>U (2)</del>	<del>0.012</del>
<del>U (3)</del>	0.083

- 7 The outcomes of this uncertainty analysfirstlyThis -suggests that although the scenario U-(2) is
- 8 characterized by a higher number of unknown variables, their impact on modeling results is lower if
- 9 compared to the key variables neglected in both U-(1) and U-(3) scenarios. Both U-(1) and U-(3)
- scenarios suggest that the knowledge related to environmental conditions is a key requirement to
- perform a reliable vulnerability assessment. Furthermore, referring particularly to the scenario U-(3),
- the highest value of the Shannon entropy  $\underline{H}(X)$  is representative of a more critical condition, due to
- the highly uncertain set of available input data.

### 5.3 Impact assessment

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- The results of the impact assessment can be geographically represented, as in the following Figure
- 85b, which is based on the probability associated to the state 'High' high' of the variable
- 17 'Impacts' impacts'. Both a numerical and a chromatic scale are used. It is worth to remind that the
- 18 impacts associated to the pipes actually occur downstream, in the urban area As already discussed, the
- map represents also the associated uncertainty.

20 FIG <u>85</u>

- 1 Figure 85.- Results of impact assessment. Higher values of the state 'high' of the variable 'impacts'
- 2 are those associated to elements of the infrastructure whose damage could cause the most
- 3 significant consequences downstreama) Results of vulnerability assessment and related uncertainty;
- b) Results of impacts assessment and related uncertainty.

#### 5.4 Recommendations for decision-makingmakers

- 6 <u>Integrating the results already described, the aim of the The present section is to aims at supporting</u>
- 7 the decision-makers in prioritizing the interventions on a drinking water supply infrastructure, aiding
- 8 in the definition of strategies in emergency management operations and to reduce the main
- 9 eriticalities. The specific values of infrastructural vulnerability, the magnitude of the expected
- 10 impacts associated to a potential failure, and the role of data and information uncertainty related to
- 11 modelling results are jointly taken into account.
- 12 In order to address the problem of ranking among the network elements More specifically, Tthe
- 13 <u>network elements alternatives to beare</u> compared represent conditions where considering different
- combinations of 'vulnerability under uncertainty' and 'potential impacts under uncertainty' are found,
- 15 e.g. highly vulnerable elements of the network, having potentially high associated impacts are by far
- 16 more relevant for a decision-maker than elements with low vulnerability and low impacts.
- 17 Nevertheless, intermediate situations need a more careful assessment, also considering that results
- 18 uncertainty is a key parameter to be taken into account.
- Considering the drinking water supply infrastructure under analysis, we denote  $X = \{x_1, ..., x_n\}$  the
- set network elements (n = 254). Each -, each network element (n = 254) is characterized by the set
- 21 of attributes  $\mathcal{A} = \{\alpha_1, \alpha_2, \alpha_{1u}, \alpha_{2u}\},$  such that  $\mathcal{A}_{\mathcal{L}} =$
- $\{v_h, v_m, v_l, e_h, e_m, e_l, u_{1h}, u_{1m}, u_{1l}, u_{2h}, u_{2m}, u_{2l}, \}$  represents the set of all possible values that the
- elements of  $\mathcal{A}$  can take, over which a decision-maker has preferences. Specifically, T-the attributes
- 24 are:

- 1  $\alpha_1$ , vulnerability based on the state 'high' of the variable 'breaking vulnerability'. The possible
- values of the attribute are  $\alpha_1 = \{high(v_h), medium(v_m), low(v_l)\};$
- 3  $\alpha_2$ , impact assessment through the analysis of the exposure to the potential effects of failures
- represented by the values  $\alpha_2 = \{high(e_h), medium(e_m), low(e_l)\};$
- 5  $\underline{\alpha}_{1u}$ , and  $\underline{\alpha}_{2u}$  respectively uncertainty associated respectively to vulnerability and to the impact
- 6 <u>assessment</u>, according to the values of the normalized Shannon entropy  $\bar{H}(X)$ ,  $\alpha_{1u} =$
- 7  $\{high(u_{1h}), medium(u_{1m}), low(u_{1l})\}$
- 8  $\underline{\text{and }}\alpha_{2u} = \{high\ (u_{2h}), medium\ (u_{2m}), low\ (u_{2l})\}.$
- 9 Throughout this section, the symbol > denotes a decision maker's preference relation, x > y means
- that x is preferred to y-for one or more criteria considered all together. The decision-makers
- 11 have the following order of preferences: -a higher value of vulnerability-/exposure has priority
- 12 compared to a lower one:  $(v_h > v_m > v_l)$  and a higher value of exposure has priority compared to a
- 13 lower value  $(e_h > e_m > e_l)$ . TThe ranking preferences elicitation was performed through Semi-
- structured interviews were held with Civil Protection operators and with engineers working for the
- 15 local water utility. They were asked, according to their experience in emergency management
- operations, to support in the ranking among the attributes. CConsidering the combination between
- the two attributes,  $\alpha_1$  and  $\alpha_2$ , the decision-makers should prioritize the highest possible value of  $\alpha_1$
- combined with the highest possible value of  $\alpha_2$ :  $v_h e_h > v_h e_m > v_m e_h > v_h e_l > v_m e_m > v_l e_h > v_l$
- 19  $v_m e_l > v_l e_m > v_l e_l$ . However, as discussed in section 5.2, the 'uncertainty'  $\alpha_{111}$  is a key attribute
- 20 that decision-makers take into account. No matter the Considering the preferences on the other
- 21 conditionsattributes, a lower value of the 'uncertainty' associated respectively to vulnerability and
- impact assessment variable is preferred to a higher value:  $-u_{1l}u_{2l} > u_{1l}u_{2m} > u_{1m}u_{2l} > u_{1l}u_{2h} > u_{1$
- 23  $u_{1m}u_{2m} > u_{1h}u_{2l} > u_{1m}u_{2h} > u_{1h}u_{2m} > u_{1h}u_{2h} \cdot \frac{\text{and } u_t > u_m > u_h}{}$
- 24 instanceThe possible values of the 'vulnerability under uncertainty' is represented through the
- 25 following set:

- <sup>1</sup> Accordingly, to the preference statements, Considering the combination between  $a_{14}$  and  $a_{2}$  we
- 2 <u>obtain the following compact preferences-representation, supporting the definition of a ranking order</u>
- 3 among the different potential 81 conditions, we get:
- $v_h e_h u_{1l} u_{2l} > v_h e_h u_{1l} u_{2m} > v_h e_h u_{1m} u_{2l} > v_h e_h u_{1l} u_{2h} > v_h e_h u_{1m} u_{2m} > v_h e_h u_{1h} u_{2l} > v_h e_h u_{1l} u_{2h} > v_h e_h u_{1m} u_{2m} > v_h e_h u_{1h} u_{2l} > v_h e_h u_{1h} u_{2h} > v_h$
- 5  $> v_h e_h u_{1m} u_{2h} > v_h e_h u_{1h} u_{2m} > v_h e_h u_{1h} u_{2h} > v_h e_m u_{1l} u_{2l} > v_h e_m u_{1l} u_{2m} > \cdots >$
- 6  $> \cdots > v_l e_l u_{1h} u_{2h} = r v_1 > r v_2 > r v_3 > v_4 > v_5 > v_6 > v_7 > v_8 \dots > r v_{981}$
- 8  $v_h u_l > v_h u_m > v_m u_l > v_h u_h > v_m u_m > v_l u_l > v_m u_h > v_l u_h$  Considering the
- 9 combination between  $a_{12}$  and  $a_{2}$  we obtain the following preferences representation, supporting the
- 10 definition of a ranking order among the different potential conditions.
- 11 Consequentially, considering their relation to the water supply network under analysis, we obtain the
- spatial representation of ranking as in the following Figure. 96. The mapping of results allows
- decision-makers to identify the elements of a complex the network where interventions should be
- primarily oriented either in emergency conditions or in ordinary management, to reduce the risk levels
- for the whole system. With respect to the results of the vulnerability assessment, proposed in Figure
- 5 according to the methodology by Pagano et al. (2014a, 2014b), the present approach provides an
- 17 added value for decision-making processes, since the final ranking takes into account the uncertainty
- 18 of modeling results, and the magnitude of impacts.
- 19 FIG <del>96</del>
- Figure <u>96</u>. Ranking of the <u>network</u> elements <u>of the network</u>. <u>Priority decreases from elements</u>
- belonging to  $r_2$  to those belonging to  $r_{20}$ .
- 22 **6. Conclusions**

1 This work describes the development of a Decision Support Tool DSS for decision-makers making involved in the emergency management of drinking water supply systems, in case of extreme events. 2 The Modelling-methodology activities were carried out in tight cooperation with both the Italian 3 4 Department of Civil Protection and the tool was implemented in L'Aquila earthquake case study. The model is composed of: i) a BBN-based vulnerability assessment tool for drinking water supply 5 6 infrastructures, with the related ; ii) an uncertainty analysis tool; iii) and a BBN-based model to estimate impacts magnitude, in terms of both economic consequences and service limitation with the 7 8 related uncertainty analysis. The tools are integrated in a comprehensive methodology, based on preferences orders, capable to jointly take into account all the previous information, and to define a 9 10 ranking order among the elements of the infrastructural system. This ranking simply suggests a priority of action for decision-makers. Overcoming one of the main limitations of BBNs -i.e. the 11 difficulties in performing spatial analyses- the development of a GIS interface (G-Net), used for data 12 13 structuring and results analysis, revealed highly useful to improve the effectiveness of the tool, 14 helping in visualizing the outcomes, understanding the related quantifying uncertainty, and 15 identifying the final ranking. Future activities will be oriented mainly to the analysis of temporal 16 aspects related to the dynamic evolution of system behavior (see e.g. Pagano et al. 2017) and to the implementation of models based on complexity theory to support the analysis of interconnected 17 18 systems.

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