

# Deep Learning for Demographic Prediction based on Smart Card Data and Household Survey

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## Summary

This study devotes to investigating the possibility of inferring demographics of passengers using smart card data (SCD) and household survey. We first represent SCD as a two-dimension image to capture travel patterns. Then, we propose to use a convolutional neural network for automatic feature extraction and demographic prediction, including age group, gender, income level and car ownership. The household survey data is used to train the deep learning model. Finally, a case study using on London's Oyster Card and survey is presented and results show it is a promising opportunity for demographic study based on people's mobility behaviour.

**KEYWORDS:** Smart card data, travel pattern, deep learning, demographic prediction

## 1. Introduction

Demographic information is usually treated as private and sensitive data (e.g., age and income), but has been shown great significance in personalized services, behavior study and other aspects. Lately, demographic inference based on an individual's behaviour has become an emerging topic in many research areas. However, most literature focuses on the demographic prediction based on user's activities in the virtual internet world (Hu et al., 2007; Saste et al., 2017), the discriminative power of mobility in the physical world has received much less attention.

Nowadays, public transit (PT) equipped with Automated Fare Collection (AFC) systems generate big smart card data (SCD) and provide an opportunity to reveal large population's mobility pattern (Zhang and Cheng, 2017). Leveraging household survey, it provides an opportunity to learn individual's demographics from SCD. Very recently, several works have begun to explore the possibility of inferring demographics from human mobility patterns. For example, Zhu et al. (2017) extracted features from GPS trajectories to predict individuals' social-demographic information, including age group, gender, and employment status. Similar work can be seen in (Zhang and Cheng, 2018). However, these studies are based on manually extracted features, which cannot capture the full scale of the travel behaviours.

In this paper, we represent the SCD as an image to capture the travel pattern of passengers, and we propose to predict demographics using a convolutional neural network (CNN), a deep learning method, which can automatically extract useful features from images without priori knowledge. We validate our method via London's Oyster Card data and London Travel Demand Survey (LTDS) provided by Transport for London (TfL). The details of data representation, methodologies and case study are given as below.

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## 2. Data description

### 2.1. London's Oyster card data

The Oyster card data used in this paper is a sample of the whole Oyster card transaction records 2012 provided by TfL. Summarily, the entire dataset contains around 2.18 million journeys made by 9708 passengers, made up of 33.7% tube journeys and 66.3% bus journeys. In Oyster card data, each record contains: (1) unique ID, (2) boarding time, (3) alighting time (tube journey only), (4) boarding station, (5) alighting station (tube station only), (6) journey mode (bus or tube). As the fare of a bus trip does not depend on the travel distance or zone, the alighting time and station of bus trips are never recorded.

### 2.2. LTDS data

The LTDS is a continuous survey based on the household for collecting individual or household demographics and travel-related information. The unique Oyster card ID voluntarily provided by interviewed individuals in households for linking LTDS to Oyster card transaction records. The LTDS data used in this study are visualised in Figure 1.

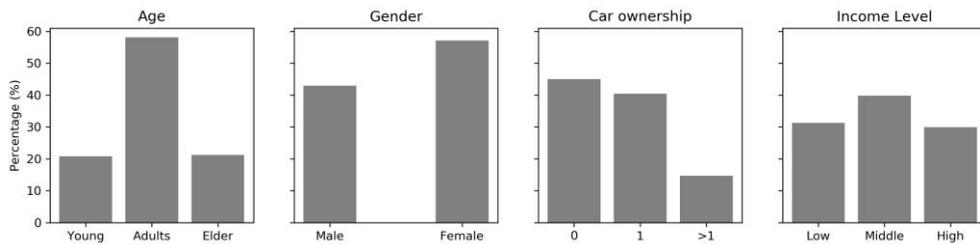


Figure 1 Demographic attributes and corresponding categories

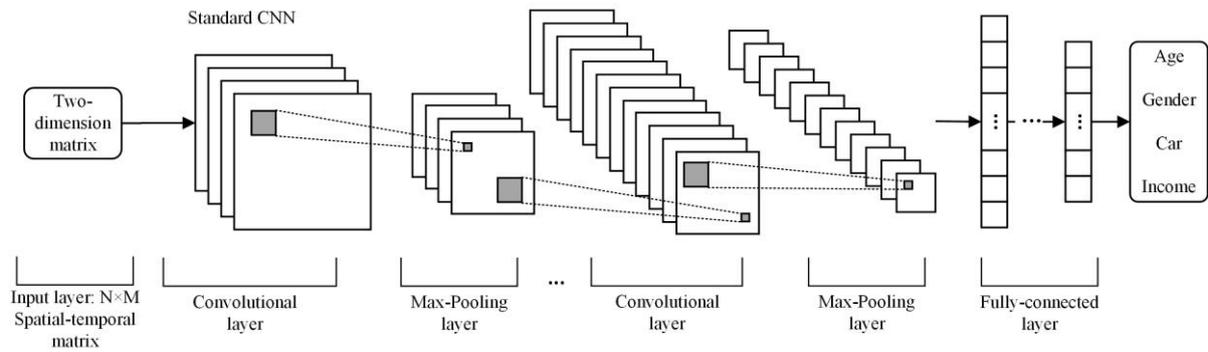
## 3. Methodology

### 3.1. Smart Card Data Representation

SCD cannot be directly used for demographic prediction. To represent the spatio-temporal (ST) movement pattern of passengers, we propose to reconstruct the SCD as a two-dimension matrix. First, as the alighting time and location of bus trips are missing in the SCD, we need to first infer this information referring to (Trépanier et al., 2007; Zhao et al., 2007). In the two-dimension matrix, each column along the x-axis shows a day and each row along the y-axis shows the time of day. The value of each grid indicates a user's travel frequency during the corresponding time period of that day. In this way, the one-month SCD of a passenger can be represented as a two-dimensional image (hours×days), capturing his/her travel patterns.

### 3.2. CNN model for demographic inference

We reformulate the demographic inference task as a supervised classification problem and we propose to use CNN model to infer passenger's demographics based on the spatial-temporal matrix. CNN is a deep learning model, which has achieved great success in the field of image classification (Krizhevsky et al., 2012). A CNN model consists of several convolutional layers, pooling layers and full-connected layers. A typical architecture of CNN is provided in Figure 2. The convolution layer conducts convolution operation by sliding the filter over the input two-dimension matrix. The pooling layer is to subsample the feature map extracted by the convolutional layers to progressively reduce its dimensionality, decreasing the number of parameters and the computation cost. Finally, the full-connected layer generates the final outputs.



**Figure 2** The architecture of CNN

#### 4. Case study

We use London's Oyster card data and the household survey to infer the age, gender, car ownership and income level of passengers at an individual level. The performance of prediction is evaluated by accuracy. We conduct five-fold cross-validation and calculate the prediction accuracy. Results show the best prediction accuracy of 'Age group', 'Gender', 'Car ownership' and 'Income level' can achieve 67.1%, 60.24%, 57.84% and 61.94%, respectively.

#### 5. Conclusion and Discussion

This work explores the possibility of using smart card data to infer demographics of passengers using deep learning method. Experiment results show the prediction accuracy is quite high. This research can help transport planners to provide better personalised transportation service. In addition, it implies that the travel behaviour of individuals should be protected for privacy concerns.

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## **Biographies**

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