Achieving Adherence in Home-Based Rehabilitation with Novel Human Machine Interactions that Stimulate Community-Dwelling Older Adults

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ABSTRACT
Balance disorders are expressed with main symptoms of vertigo, dizziness instability and disorientation. Most of them are caused by inner ear pathologies, but neurological, medical and psychological factors are also responsible. Balance disorders overwhelmingly affect daily activities and cause psychological and emotional hardship. They are also the main cause of falls which are a global epidemic. Home based balance rehabilitation is an effective approach for alleviating symptoms and for improving balance and self-confidence. However, the adherence in such programs is usually low with lack of motivation and disease related issues being the most influential factors. Holobalance adopts the Capability, Opportunity and Motivation (COM) and Behaviour (B) model to identify the sources of the behaviour that should be targeted for intervention and proposes specific Information Technology components that provide the identified interventions to the users in order to achieve the target behavioural change, which in this case is adherence to home base rehabilitation.

CCS CONCEPTS
• Human-centered computing—Human computer interaction (HCI)—Interaction paradigms—Mixed / augmented reality

KEYWORDS
Balance disorders, Home-based balance rehabilitation, Virtual coaching, Behavioural modelling

1 Introduction
Balance disorders are common, with vestibular related vertigo having a 1 year prevalence 8.4% [2], while the odds of vestibular dysfunction increase with age, from > 1/3 affected adults over 40 years to 80% affected in older adult fallers [1; 10]. The presence of a vestibular dysfunction together with dizziness increases the odds of falling 12-fold. This is a significant problem, particularly in older adults, since approx. 35% over 65 who live at home fall annually [21]. 30% of these falls are due to balance & gait disorders, vertigo and dizziness with 70% of falls occurring during gait [3; 17]. Falls affect the quality of life of older individuals and their significant others and represent a major concern among the elderly [14; 18]. The societal and healthcare costs are also significant with a reported cost of falls in EU of 25 billion, which is expected to exceed 45 billion Euros by 2050 (EuroSafe 2015) [6]. Concerns such as low confidence and fear of more falls as well as reduced quality of life further add to the problem [16]. Home-based balance and strength training programmes are proven to decrease the rate of falls, as well as better control the risk factors for falls and risk of death [4; 19]. Such programmes improve
balance, function, physical activity and confidence among the elderly [5; 7]. However, the question about what are the optimal methods for exercise selection, delivery, and progression is not yet conclusively answered. In fact, a study evaluating the Falls Management Exercise Programme (FaME), which is a 36 or 24-week group-based, community delivered multisensory balance programme for older adults who fall, reported low adherence: only 31% of participants completed at least 75% of classes and home exercises over the 24-week programme [8; 20]. On the other hand, in a study with the modified OTAGO exercise classes, supplemented with individualised, supervised home-based rehabilitation consisting of multisensory balance exercises, the adherence was 70% and the effectiveness as assessed with the Functional Gait Assessment (FGA) compared with usual practice being very promising [9]. Duration of the programmes and motivation provided by each are the two main reasons behind adherence.

It is generally accepted that long term maintenance of the effects of any home-based exercise programme depends on long term commitment from community-dwelling older adults, with exercise compliance decreasing over time [15]. The Holobalance platform is a hologram based technological solution that aims to provide personalised virtual coaching, as well as motivation for physical exercise performance for older adults at risk of falls. Holobalance has adopted a model proposing that ‘behaviour’ is part of an interacting system involving ‘capability’, ‘opportunity’, as well as ‘motivation’, i.e. the so called COM-B model [12].

2 The Holobalance Platform

The COM-B is a psychological model of behaviour change that can be used to identify factors related to successful behavioural change and specify targets to help modify health-related behaviour. It has been developed after extensive consultation with experts and practitioners of behavioural change.

The model posits that the interaction between Capability, Opportunity and Motivation (COM) causes the changes in Behaviour (B). Capability is the “individual’s psychological and physical capacity to engage in the activity concerned”. Opportunity includes the “factors that lie outside the individual that make the behaviour possible or prompt it”. Motivation includes Reflective Motivation (evaluations, intentions and plans) and Automatic Motivation (emotions and impulses arising from learning and innate dispositions). Figure 1 shows how the Holobalance modules contribute to the COM-B components in order to achieve adherence to the intervention which is the objective of Holobalance.

The main interactive modules of Holobalance for achieving the behavioural change through a new user experience include:

1. The Balance Physiotherapist Hologram that interacts with the user, guiding him through the whole multisensory balance rehabilitation regime. Different hologram-based training prototypes are developed. Following an iterative approach, these prototypes are being evaluated and redesigned until the required performance metrics (effectiveness, efficiency, joy of use) are achieved. The hologram avatar is selected by the user to increase the affective and immersive characteristics of the interaction. The hologram is projected through a head mounted device with a smartphone embedded on it. It interacts with the user in real time by exchanging messages with the sensor environment that continuously monitors and evaluates the performance of exercises in order to increase the safety by prompting the user to correct positions or motions that threaten their balance, and improve the performance in case the execution is poor. After each exercise the hologram checks whether symptoms have been provoked and to what extent,

![Figure 1 Linking the Holobalance modules to the COM-B model components.](image-url)
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Table 1 Links between the components of the ‘COM-B’ model and the Holobalance intervention functions

<table>
<thead>
<tr>
<th>Model of behaviour sources</th>
<th>Education</th>
<th>Persuasion</th>
<th>Incentivization</th>
<th>Training</th>
<th>Environmental restructuring</th>
<th>Modelling</th>
<th>Enablement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physical Capability</td>
<td>√</td>
<td>√</td>
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<td>√</td>
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<tr>
<td>Psychological Capability</td>
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<tr>
<td>Reflective Motivation</td>
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<td></td>
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<tr>
<td>Automatic Motivation</td>
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<tr>
<td>Physical Opportunity</td>
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<tr>
<td>Social Opportunity</td>
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</tbody>
</table>

with the view to use this information, together with the sensor information, to inform exercise progression.

2. Exergames make use of aspects of video game design to engage citizens in their rehab and make it more accessible, which in turn encourages participation. Balance rehabilitation exercises are being gamified in order to keep the citizens compliant with the programme. Virtual objects and tasks are presented in an augmented, mixed reality, environment, projected through the head mounted device with the smartphone embedded on it to provide stimuli to the users. As above, the human machine interaction is based on real time evaluation of performance with wearable sensors. The user centric design makes imperative that exergames take into account the views of older people to ensure that the designs are appropriate, attractive and at the right level in terms of user experience.

3. The Cognitive Training Games are serious games used to stimulate cognitive skills (attention, memory, psychomotor abilities). Augmented mixed reality is the tool in order to overcome the problem with environmental spatial ability of individuals in the 3D simulations. The games can be parameterized to allow the modification of the pace, the density of stimuli and to enable or disable progression. They will register a number of indicators for data analysis and present them in correlation with progress in balance rehabilitation and physical activity.

4. The Auditory Training Tool trains the subject to perform a task (e.g. read a book, listen to instructions) in a noisy environment (e.g. cafeteria, public transport). The training material is presented through a mobile app by means of an adaptive procedure with preset performance criteria. Different competing stimuli such as babble noise (cafeteria type noise) are used. The training aims to improve speech in noise perception and auditory memory.

5. The ambient Motion Capture and Wearable Sensors environment has been developed for remotely monitoring, measuring and quantifying the execution of the physiotherapy exercises in real time at home, thus, reducing the need for follow-up visits in a clinical environment. Therefore, it is important that these sensors are accepted and usable by the older community dwelling citizens. The configuration includes a depth camera, a heart rate monitor, two IMUs in the
lumbar and in the head and pressure insoles. This module informs the Balance Physiotherapy Hologram and the Exergames to provide real time feedback and to improve the human machine interaction through increased responsiveness and zero latency.

6. The Physical Activity Planning App apart from enabling activity monitored with an activity tracker, will also be used for connection and networking with virtual communities of users and competition as means of motivation. Educational sources for balance disorders and intervention addressing them will be available in the app. The module quantifies the physical activities performed in terms of steps, calories, active and sedentary periods. It enables both shared (citizen and physio) goal setting and individualised (only citizen) goal setting. Badges and rewards for achievements in exergames, cognitive games, vestibular rehabilitation therapy and activity goals will be available through this mobile app.

In Table 1, the links between the components of the ‘COM-B’ model and the Holobalance intervention functions are further analysed.

3 Conclusions

The Holobalance intervention has some unique characteristics: it is based on the established COM-B psychological model of behavior change and it evaluates the acceptance and feasibility of holograms as physiotherapist surrogates. It also adopts exergames, the acceptability and usability of which is already at a good level among older users, and serious games which is another one of the growing interest among older users and physio) goal setting and individualised (o physical activities performed in terms of steps, calories, active and sedentary periods. It enables both shared (citizen and physio) goal setting and individualised (only citizen) goal setting. Badges and rewards for achievements in exergames, cognitive games, vestibular rehabilitation therapy and activity goals will be available through this mobile app.

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